

# KHRYSTYNA ANDRUSYSHYN

## WORK HISTORY

**Housekeeper, 12/2023 to 01/2024**

**The Cumberland Hotel - London, Great Britain**

- Thoroughly cleaned and sanitised floors, sinks, toilets, bathtubs, mirrors, and TVs, swept and vacuumed floors, replaced sheets, duvets and pillowcases daily ensuring a hygienic environment.
- Manage the lost and found system, documenting and returning items left behind by guests promptly.
- Polish silver accessories and metalwork, including fixtures and fittings, to enhance room aesthetics.
- Adapt to a flexible work schedule, including weekends and holidays, to meet the dynamic needs of guests.
- Maintain clear and effective communication with team members and supervisors.

**Seller, 11/2023 to 12/2023**

**Polish food market - London, Great Britain**

- Guided shoppers in locating desired goods and products.
- Reported any discrepancies in product availability or information.
- Provided advice and guidance to customers on product selection.

**Crew Member, 05/2022 to 08/2023**

**McDonalds - Gdansk, Poland**

- Achieved excellent customer service by greeting customers and meeting quality expectations proactively reduced wait times.
- Managed drive-thru orders for quick service within a 4 to 5-minute window.
- Maintained cleanliness inside and outside the restaurant, including tables, chairs, doors, and windows, taking out the rubbish and cleaned the bathroom areas.
- Monitored food expiration dates and storage temperatures.
- Maintained clean and sanitary food preparation areas and equipment.

**Nurse, 08/2020 to 03/2022**

**Medical centre Medservis - Ivano-Frankivsk, Ukraine**

- Established positive rapport with patients and families through active listening and compassionate care.
- Prioritised health problems to assist patients in complex, urgent or emergency situations.
- Diligently observed and recorded patient conditions, ensuring accurate and thorough reporting.
- Provided life support with the latest first aid and CPR training, contributing to a safe and supportive healthcare environment.

**Cafe shop worker, 11/2019 to 06/2020**

**Cafe time - Ivano-Frankivsk, Ukraine**

- Collaborated with a team of 3 to prepare and serve drinks, ensuring efficient service during various shifts.
- Independently managed high-volume periods, maintaining a focus on quality beverage preparation and customer satisfaction.
- Recorded orders, processed transactions, and served beverages and breakfast items to over 120 dine-in guests per shift.
- Monitored ingredient levels, upheld cleanliness standards, and ensured smooth daily operations.
- Contributed to bi-monthly inventories, organised stockroom deliveries, and promptly reported any discrepancies to management.

## CONTACT

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## PROFESSIONAL SUMMARY

Dedicated and customer-focused professional with extensive catering experience, showcasing proficiency in maintaining high cleaning standards and delivering exceptional customer service. Skilled in efficient till operation, backed by comprehensive knowledge of food hygiene standards. Possessing a friendly, responsible personality, I excel in upselling products and quickly adapting to new environments.

## SKILLS

- Catering Experience
- High Cleaning Standards
- Customer Service Focus
- Till Operation
- Food Hygiene Knowledge
- Friendly Personality
- Upselling Products
- Quick Learning
- Responsibility
- Team Collaboration

## LANGUAGES

**Ukrainian**

Native

**English**

Intermediate

**German**

Elementary

**Polish**

Elementary