## CS 4048 - Data Science

# **Final Project**

#### Introduction

Imtiaz Mall, a renowned department store chain, is experiencing declining sales and a significant number of non-recurring customers in its electronics section. To address this challenge, you, the newly appointed Senior Data Scientist, have been tasked with conducting a comprehensive analysis of the electronics section data and developing data-driven strategies for customer retention and sales growth. This project focuses on the initial steps of this analysis, specifically exploring the data through various techniques and comparing the results of three clustering algorithms: K-Means, DBSCAN, and K-Means++.

## Module: Data Acquisition and Preprocessing

### 1. Data Acquisition:

First of all we import the libraries such as pandas, json, numpy and read data from file.

In [280]: import pandas as pd import json import numpy as np

df = pd.read\_json('electronics.json')
df

ui ui											
Out[280]:	Customer_ID	Age	Gender	Income_Level	Address	Transaction_ID	Purchase_Date	Product_ID	Product_Category	Brand	Purc
0	b81ee6c9- 2ae4-48a7- b283- 220eaa244f43	40	Female	Medium	43548 Murray Islands Suite 974\nAmyberg, CT 13457	c6a6c712-e36b- 406a-bfde- f53bdcf4744f	2022-04-26	d2f767d6- b01a-41a2- 87f7- ec1d1186f50e	Clothing	Brand_C	
1		25	Male	High		0b587838-1e4f- 4231-b488- 42bcd47c052a	2021-08-10	79eadc55- 2de1-41cf- b1b6- 40118c0bf8ec	Books	Brand_A	
2	fdf79bcd- 5908-4c90- 8501- 570ffb5b7648	57	Other	Low	79683 Kevin Hill Apt. 555\nJohnshire, AR 39961	462925b1-a5bf- 4996-bda2- 59749de64eea	2021-12-09	9ab75a68- 4329-4bd9- a259- 2233c0f34c93	Electronics	Brand_A	
3	878dccba- 893a-48f9- 8d34- 6ed394fa3c9c	38	Female	Medium	02998 Hall Meadows Suite 809\nNorth Robertvill	3cfafa02-6b34- 4d77-9e05- d223dfab64e8	2022-12-03	d518569b- ff79-494b- b2b6- 7e2af39db86a	Clothing	Brand_C	
4	0af0bd81- 73cc-494e- aa5e- 75c6d0b6d743	68	Other	Medium	21411 Timothy Ford Apt. 320\nDavisborough, AR	0d8dc27a-0c8f- 4a82-b57e- 8bf54cee9759	2020-06-08	b6deac9d- 2b7e-4a51- 8273- a6534910b3bc	Books	Brand_B	
995		70	Male	Medium	566 Butler Turnpike\nPort Holly, OK 22329	776be313- 5308-468e- a0ed- 7409a4303364	2023-03-17	1802f115- 80d8-48fd- ad97- 94038fe31b82	Electronics	Brand_C	
996	2116266d- 8d1c-48cc- ac28- e4e675cb2a4d	78	Female	Low	45710 Wilson Circles Apt. 411\nWalterton, NC 8	51f771bf-2562- 46c1-a25d- 2f46f4bb1525	2023-08-30	546d8d8f- 1498-4aa9- 8123- 29550d911a17	Books	Brand_B	
997	562cee08- f909-4e1c- a811- 5711f967bea5	63	Male	High	243 Emily Creek\nSouth Lindaport, CO 81594	74eba598- ee91-4396- a137- 6b869702ef29	Hidden	8b6ffec8- de54-445c- 90d0- 1399858b2e16	Hidden	Brand_C	
998	84da2eea- 6e9e-46d4- 8d94- 1e9b0c377d78	43	Male	High	1129 Kirby Ferry Suite 743\nBillyfurt, UT 41587	4d2e213e-bcc0- 4a8a-9501- 6ca8361381c4	2021-05-13	51ed2d86- c9ab-4922- a8ff- 469acf6ac91e	Clothing	Brand_C	
999	87629baf- a138-4374- be37- 8bab776379b8	19	Other	High	896 Troy Branch\nAmytown, NJ 62321	69afa592-2658- 48ac-9b37- 33a3a473d0be	2022-09-13	91ba2109- 15aa-40a0- aa9c- 732a1e2e1e27	Clothing	Brand_B	
4											

1000 rows × 18 columns

### 2. Data Cleaning:

The data cleaning process involves several key steps to ensure the reliability and consistency of the dataset. Now we start data cleaning process we have dataset which have some empty values and Hidden values in data. First we replace hidden values in data with NAN. and then we replace empty values with NAN.

In [281]: df.replace('Hidden', np.nan, inplace=**True**) df.replace("", np.nan, inplace=**True**) df

281]:	Customer_ID	Age	Gender	Income_Level	Address	Transaction_ID	Purchase_Date	Product_ID	Product_Category	Brand
0	b81ee6c9- 2ae4-48a7- b283- 220eaa244f43	40	Female	Medium	43548 Murray Islands Suite 974\nAmyberg, CT 13457	c6a6c712-e36b- 406a-bfde- f53bdcf4744f	2022-04-26	d2f767d6- b01a-41a2- 87f7- ec1d1186f50e	Clothing	Brand_C
1	NaN	25	Male	High	NaN	0b587838-1e4f- 4231-b488- 42bcd47c052a	2021-08-10	79eadc55- 2de1-41cf- b1b6- 40118c0bf8ec	Books	Brand_A
2	fdf79bcd- 5908-4c90- 8501- 570ffb5b7648	57	Other	Low	79683 Kevin Hill Apt. 555\nJohnshire, AR 39961	462925b1-a5bf- 4996-bda2- 59749de64eea	2021-12-09	9ab75a68- 4329-4bd9- a259- 2233c0f34c93	Electronics	Brand_A
3	878dccba- 893a-48f9- 8d34- 6ed394fa3c9c	38	Female	Medium	02998 Hall Meadows Suite 809\nNorth Robertvill	3cfafa02-6b34- 4d77-9e05- d223dfab64e8	2022-12-03	d518569b- ff79-494b- b2b6- 7e2af39db86a	Clothing	Brand_C
4	0af0bd81- 73cc-494e- aa5e- 75c6d0b6d743	68	Other	Medium	21411 Timothy Ford Apt. 320\nDavisborough, AR	0d8dc27a-0c8f- 4a82-b57e- 8bf54cee9759	2020-06-08	b6deac9d- 2b7e-4a51- 8273- a6534910b3bc	Books	Brand_B
995	NaN	70	Male	Medium	566 Butler Turnpike\nPort Holly, OK 22329	776be313- 5308-468e- a0ed- 7409a4303364	2023-03-17	1802f115- 80d8-48fd- ad97- 94038fe31b82	Electronics	Brand_C
996	2116266d- 8d1c-48cc- ac28- e4e675cb2a4d	78	Female	Low	45710 Wilson Circles Apt. 411\nWalterton, NC 8	51f771bf-2562- 46c1-a25d- 2f46f4bb1525	2023-08-30	546d8d8f- 1498-4aa9- 8123- 29550d911a17	Books	Brand_B
997	562cee08- f909-4e1c- a811- 5711f967bea5	63	Male	High	243 Emily Creek\nSouth Lindaport, CO 81594	74eba598- ee91-4396- a137- 6b869702ef29	NaN	8b6ffec8- de54-445c- 90d0- 1399858b2e16	NaN	Brand_C
998	84da2eea- 6e9e-46d4- 8d94- 1e9b0c377d78	43	Male	High	1129 Kirby Ferry Suite 743\nBillyfurt, UT 41587	4d2e213e-bcc0- 4a8a-9501- 6ca8361381c4	2021-05-13	51ed2d86- c9ab-4922- a8ff- 469acf6ac91e	Clothing	Brand_C
999	87629baf- a138-4374- be37- 8bab776379b8	19	Other	High	896 Troy Branch\nAmytown, NJ 62321	69afa592-2658- 48ac-9b37- 33a3a473d0be	2022-09-13	91ba2109- 15aa-40a0- aa9c- 732a1e2e1e27	Clothing	Brand_B

#### Now we check the total null values in all columns

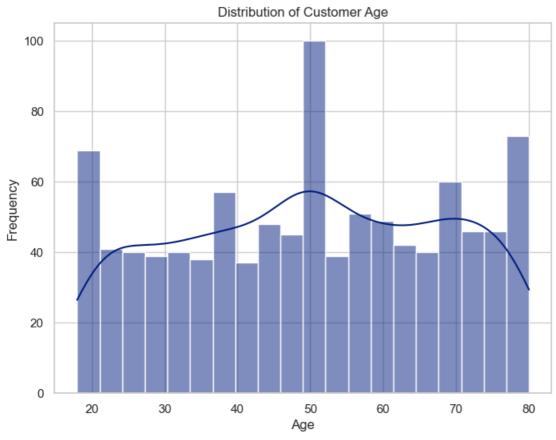
In [282]: null\_values\_count = df.isnull().sum()

print("Null Values per Column:")
print(null\_values\_count)

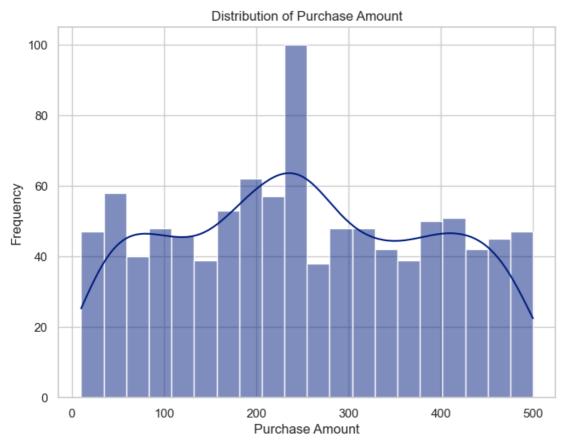
```
Null Values per Column:
Customer_ID
Age
                                   40
Gender
                                     48
Income Level
                                         50
Address
                                         50
Transaction ID
Purchase Date
                                           48
Product_ID
Product_Category
                                            60
Brand
Purchase Amount
Average_Spending_Per_Purchase
Purchase_Frequency_Per_Month
Brand_Affinity_Score
Product_Category_Preferences
Month
                                   52
Year
Season
                                      48
dtype: int64
In [283]: df['Age'] = pd.to_numeric(df['Age'], errors='coerce')
             mean_age = df['Age'].mean()
             df['Age'] = df['Age'].fillna(round(mean_age)).astype(int)
In [284]: mode_inc = df['Income_Level'].mode()[0]
             df['Income_Level'].fillna(mode_inc, inplace=True)
             mode inc = df['Gender'].mode()[0]
             df['Gender'].fillna(mode_inc, inplace=True)
In [285]: mode_add = df['Address'].mode()[0]
             df['Address'].fillna(mode add, inplace=True)
In [286]:
             mode_pr = df['Purchase_Date'].mode()[0]
             df['Purchase_Date'].fillna(mode_pr, inplace=True)
In [287]:
             mode_Product_Category = df['Product_Category'].mode()[0]
             df['Product_Category'].fillna(mode_Product_Category, inplace=True)
In [288]: mode_Brand = df['Brand'].mode()[0]
             df['Brand'].fillna(mode\_Brand\ ,\ inplace=\textbf{True})
In [289]: df['Purchase_Amount'] = pd.to_numeric(df['Purchase_Amount'], errors='coerce')
              mean_purchase_amount = df['Purchase_Amount'].mean()
             df['Purchase_Amount'].fillna(mean_purchase_amount, inplace=True)
             df['Purchase_Amount'] = df['Purchase_Amount'].astype(int)
mean_purchase amount = df['Average Spending Per Purchase'].mean()
             df['Average_Spending_Per_Purchase'].fillna(mean_purchase_amount, inplace=True)
             df['Average_Spending_Per_Purchase'] = df['Average_Spending_Per_Purchase'].astype(int)
\label{local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_local_loc
              median Purchase Frequency Per Month = df['Purchase Frequency Per Month'].mean()
             df['Purchase_Frequency_Per_Month'].fillna(median_Purchase_Frequency_Per_Month, inplace=True)
             df['Purchase_Frequency_Per_Month'] = df['Purchase_Frequency_Per_Month'].astype(int)
In [292]: df['Brand_Affinity_Score'] = pd.to_numeric(df['Brand_Affinity_Score'], errors='coerce')
              median_brand_affinity_score = df['Brand_Affinity_Score'].mean()
             df['Brand_Affinity_Score'].fillna(median_brand_affinity_score, inplace=True)
             df['Brand_Affinity_Score'] = df['Brand_Affinity_Score'].astype(int)
In [293]:
             mode_product_category = df['Product_Category_Preferences'].mode()[0]
             df['Product_Category_Preferences'].fillna(mode_product_category, inplace=True)
In [294]:
             mode_month = df['Month'].mode()[0]
              mode_year = df['Year'].mode()[0]
              mode season = df['Season'].mode()[0]
              mode_cus = df['Customer_ID'].mode()[0]
             mode_trans = df['Transaction_ID'].mode()[0]
              mode_product = df['Product_ID'].mode()[0]
             df['Month'].fillna(mode_month, inplace=True)
             df['Year'].fillna(mode_year, inplace=True)
             df['Season'].fillna(mode season, inplace=True)
             df['Customer_ID'].fillna(mode_cus, inplace=True)
             df['Transaction_ID'].fillna(mode_trans, inplace=True)
             df['Product_ID'].fillna(mode_product, inplace=True)
```

```
In [295]: # Analyze outliers in 'Age' column
        Q1_age = df['Age'].quantile(0.25)
        Q3_age = df['Age'].quantile(0.75)
        IQR_age = Q3_age - Q1_age
        lower_bound_age = Q1_age - 1.5 * IQR_age
        upper_bound_age = Q3_age + 1.5 * IQR_age
        outliers_age = df[(df['Age'] < lower_bound_age) | (df['Age'] > upper_bound_age)]
        print("Potential Outliers in 'Age' column:")
        print(outliers_age[['Age']])
Potential Outliers in 'Age' column:
Empty DataFrame
Columns: [Age]
Index: []
In [296]: # Analyze outliers in 'Purchase_Amount' column
        Q1_purchase = df['Purchase_Amount'].quantile(0.25)
        Q3_purchase = df['Purchase_Amount'].quantile(0.75)
        IQR purchase = Q3 purchase - Q1 purchase
        lower bound purchase = Q1 purchase - 1.5 * IQR purchase
        upper bound purchase = Q3 purchase + 1.5 * IQR purchase
        outliers purchase = df[(df['Purchase Amount'] < lower bound purchase) | (df['Purchase Amount'] > upper bound purchase)]
        print("\nPotential Outliers in 'Purchase_Amount' column:")
        print(outliers_purchase[['Purchase_Amount']])
Potential Outliers in 'Purchase_Amount' column:
Empty DataFrame
Columns: [Purchase_Amount]
Index: []
In [297]: #Description: Represents the total spending of each customer, taking into account both the purchase amount and frequency.
        df['Total_Spending'] = df['Purchase_Amount'] * df['Purchase_Frequency_Per_Month']
        #Combines information about the preferred brand and product category for each customer.
        df['Preferred_Brand_Category'] = df['Brand'] + '_' + df['Product_Category']
        #Identifies customers with significantly higher than average spending. Binary indicator (1 for high spender, 0 otherwise).
        average_spending = df['Purchase_Amount'].mean()
        df['High_Spending_Customers'] = (df['Purchase_Amount'] > average_spending).astype(int)
In [298]: df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1000 entries, 0 to 999
Data columns (total 21 columns):
# Column
                        Non-Null Count Dtype
0 Customer_ID
                           1000 non-null object
                       1000 non-null int32
1 Age
2 Gender
                         1000 non-null object
3 Income Level
                            1000 non-null object
   Address
                         1000 non-null object
4
                        1000 non-null object
5
  Transaction ID
                            1000 non-null object
6 Purchase Date
7 Product ID
                          1000 non-null object
8 Product_Category
                             1000 non-null object
                        1000 non-null object
9 Brand
10 Purchase Amount
                              1000 non-null int32
11 Average_Spending_Per_Purchase 1000 non-null int32
12 Purchase_Frequency_Per_Month 1000 non-null int32
13 Brand_Affinity_Score
                              1000 non-null int32
14 Product_Category_Preferences 1000 non-null object
15 Month
                         1000 non-null object
                        1000 non-null object
16 Year
                          1000 non-null object
17 Season
18 Total_Spending
                             1000 non-null int32
19 Preferred_Brand_Category
                                 1000 non-null object
20 High Spending Customers
                                  1000 non-null int32
dtypes: int32(7), object(14)
memory usage: 136.8+ KB
In [299]:
        import matplotlib.pyplot as plt
        import seaborn as sns
        # Set the style and color palette
        sns.set(style="whitegrid", palette="dark")
        # Histogram for customer age
        plt.figure(figsize=(8, 6))
        sns.histplot(df['Age'], bins=20, kde=True)
        plt.title('Distribution of Customer Age')
```

plt.xlabel('Age') plt.ylabel('Frequency') plt.show()

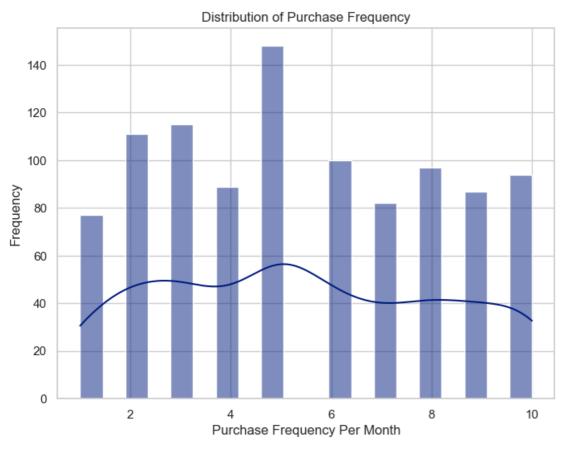


In [300]: # Histogram for purchase amount
plt.figure(figsize=(8, 6))
sns.histplot(df['Purchase\_Amount'], bins=20, kde=True)
plt.title('Distribution of Purchase Amount')
plt.xlabel('Purchase Amount')
plt.ylabel('Frequency')
plt.show()



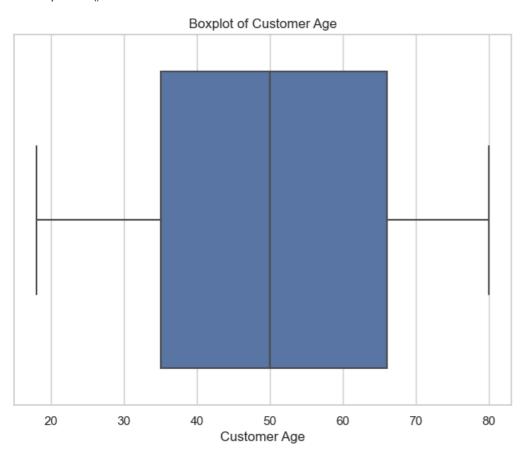
In [301]: # Histogram for purchase frequency
plt.figure(figsize=(8, 6))
sns.histplot(df['Purchase\_Frequency\_Per\_Month'], bins=20, kde=True)
plt.title('Distribution of Purchase Frequency')
plt.xlabel('Purchase Frequency Per Month')

plt.ylabel('Frequency') plt.show()



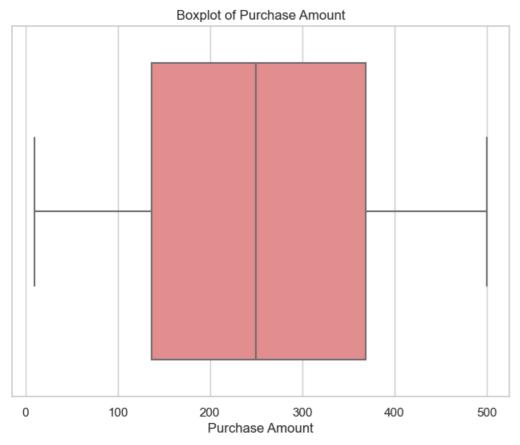
In [302]: # Set the style and color palette sns.set(style="whitegrid", palette="deep")

#Boxplot for customer age
plt.figure(figsize=(8, 6))
sns.boxplot(x=df['Age'])
plt.title('Boxplot of Customer Age')
plt.xlabel('Customer Age')
plt.show()

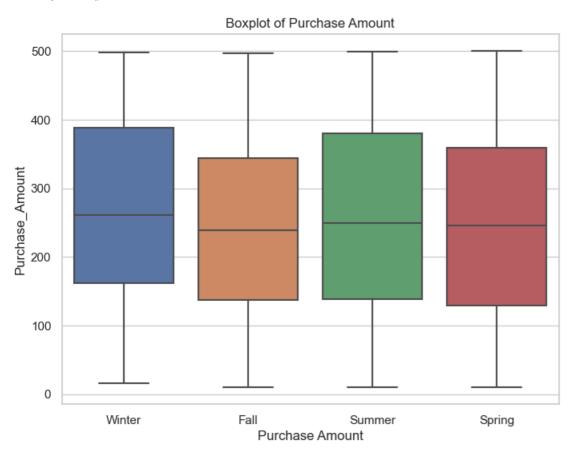


In [303]: #2. Boxplot for Purchase Amount
plt.figure(figsize=(8, 6))
sns.boxplot(x=df['Purchase\_Amount'], color='lightcoral')
plt.title('Boxplot of Purchase Amount')

plt.xlabel('Purchase Amount')
plt.show()



In [304]: # Boxplot for purchase amount wrt seasons
plt.figure(figsize=(8, 6))
sns.boxplot(x='Season', y='Purchase\_Amount', data=df)
plt.title('Boxplot of Purchase Amount')
plt.xlabel('Purchase Amount')
plt.show()



In [305]: **import** pandas **as** pd **import** plotly.express **as** px

 $\begin{array}{l} age\_bins = [0, 20, 30, 40, 50, 60, 70, 80, 90, 100] \\ age\_labels = ['0-20', '21-30', '31-40', '41-50', '51-60', '61-70', '71-80', '81-90', '91-100'] \\ \end{array}$ 

```
df['Age_Group'] = pd.cut(df['Age'], bins=age_bins, labels=age_labels, right=False)

age_group_stats = df.groupby('Age_Group').agg({
    'Purchase_Amount': 'sum',
    'Average_Spending_Per_Purchase': 'mean',
    'Purchase_Frequency_Per_Month': 'sum'
}).reset_index()

plt.figure(figsize=(8, 6))
    sns.set(style="whitegrid", palette="pastel")
    fig = px.bar(age_group_stats, x='Age_Group', y='Purchase_Amount', title='Total Purchase Amount by Age Group')
    fig.show()
```

<Figure size 800x600 with 0 Axes>

# module 2 part 2

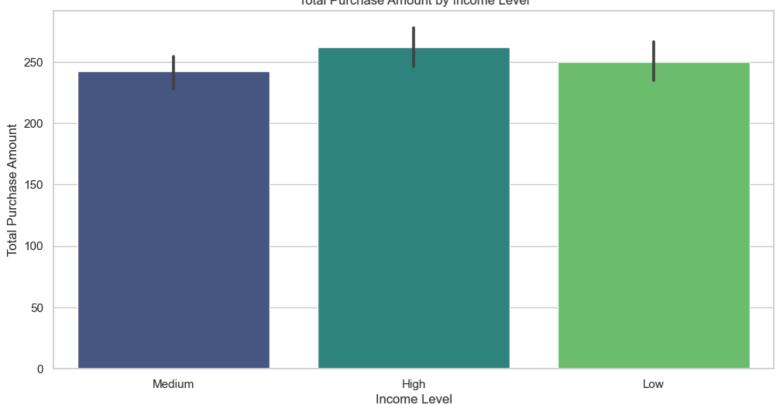
In [306]: import seaborn as sns

```
import matplotlib.pyplot as plt

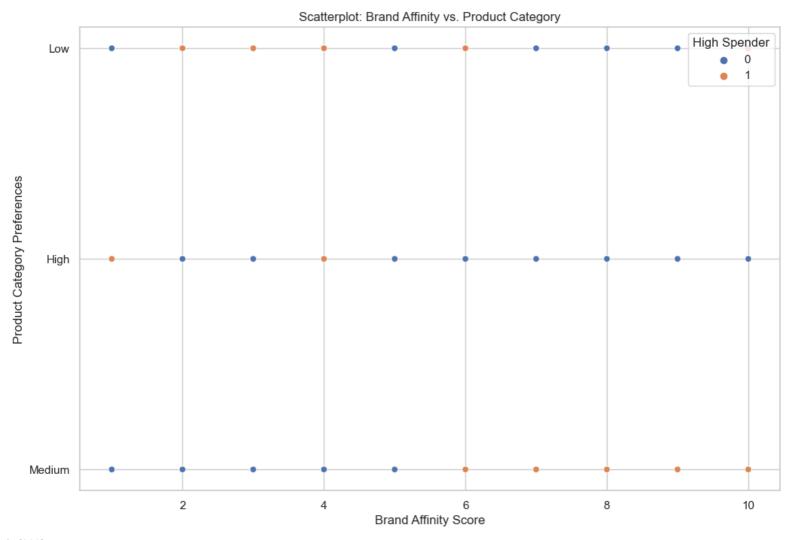
sns.set(style="whitegrid", palette="pastel")

plt.figure(figsize=(12, 6))
sns.barplot(x='Income_Level', y='Purchase_Amount', data=df, palette='viridis')
plt.title('Total Purchase Amount by Income Level')
plt.xlabel('Income Level')
plt.ylabel('Total Purchase Amount')
plt.show()
```

Total Purchase Amount by Income Level



In [307]: # 2. Scatterplot: Brand Affinity vs. Product Category
plt.figure(figsize=(12, 8))
sns.scatterplot(x='Brand\_Affinity\_Score', y='Product\_Category\_Preferences', data=df, hue='High\_Spending\_Customers', palette='deep')
plt.title('Scatterplot: Brand Affinity vs. Product Category')
plt.xlabel('Brand Affinity Score')
plt.ylabel('Product Category Preferences')
plt.legend(title='High Spender', loc='upper right')
plt.show()



In [308]: sns.set(style="whitegrid", palette="pastel")

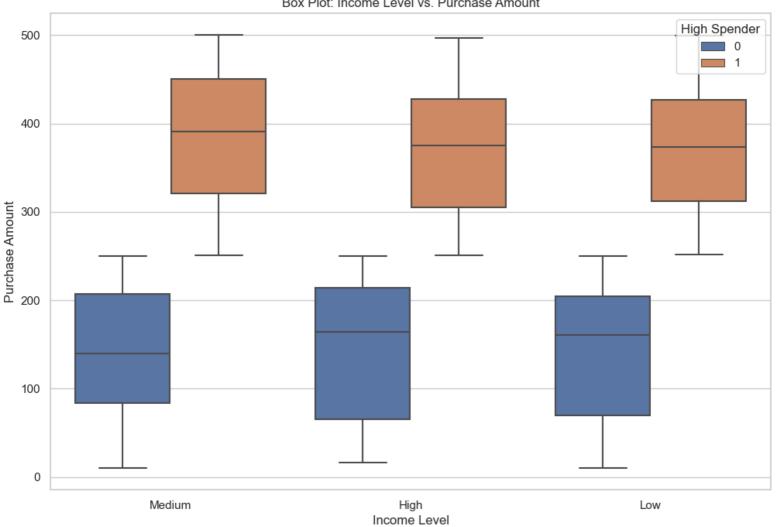
# Scatterplot: Average Spending Per Purchase vs. Purchase Frequency Per Month
plt.figure(figsize=(10, 6))
sns.scatterplot(x='Average\_Spending\_Per\_Purchase', y='Purchase\_Frequency\_Per\_Month', data=df, hue='High\_Spending\_Customers', palette='decorate plt.title('Scatterplot: Avg Spending vs. Purchase Frequency')
plt.xlabel('Average Spending Per Purchase')
plt.ylabel('Purchase Frequency Per Month')
plt.legend(title='High Spender', loc='upper right')



plt.show()

In [309]: #Box Plot: Income Level vs. Purchase Amount
plt.figure(figsize=(12, 8))
sns.boxplot(x='Income\_Level', y='Purchase\_Amount', data=df, hue='High\_Spending\_Customers', palette='deep')
plt.title('Box Plot: Income Level vs. Purchase Amount')
plt.xlabel('Income Level')
plt.ylabel('Purchase Amount')
plt.legend(title='High Spender', loc='upper right')
plt.show()

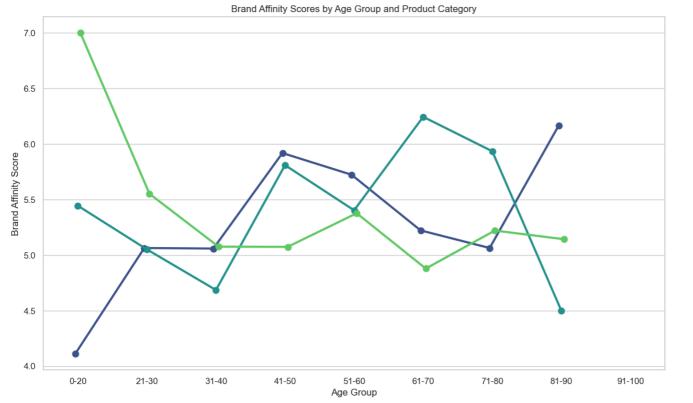
#### Box Plot: Income Level vs. Purchase Amount



In [310]: import seaborn as sns import matplotlib.pyplot as plt

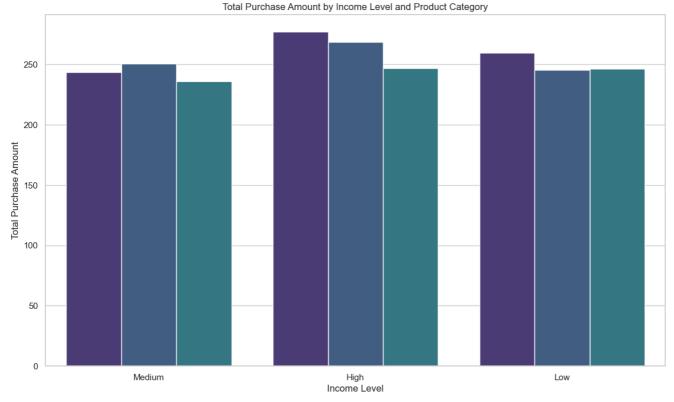
sns.set(style="whitegrid", palette="viridis")

plt.figure(figsize=(14, 8)) sns.pointplot(x='Age\_Group', y='Brand\_Affinity\_Score', hue='Product\_Category', data=df, palette='viridis', dodge=**True**, errorbar=**None**) plt.title('Brand Affinity Scores by Age Group and Product Category') plt.xlabel('Age Group') plt.ylabel('Brand Affinity Score') plt.legend(title='Product Category', bbox\_to\_anchor=(1.05, 1), loc='upper left') plt.show()



In [311]: # Set the style and color palette sns.set(style="whitegrid", palette="viridis")

plt.figure(figsize=(14, 8))
sns.barplot(x='Income\_Level', y='Purchase\_Amount', hue='Product\_Category', data=df, errorbar=**None**)
plt.title('Total Purchase Amount by Income Level and Product Category')
plt.xlabel('Income Level')
plt.ylabel('Total Purchase Amount')
plt.legend(title='Product Category', bbox\_to\_anchor=(1.05, 1), loc='upper left')
plt.show()



Product Category
Clothing
Books
Electronics

**Product Category** 

Clothing Books Electronics

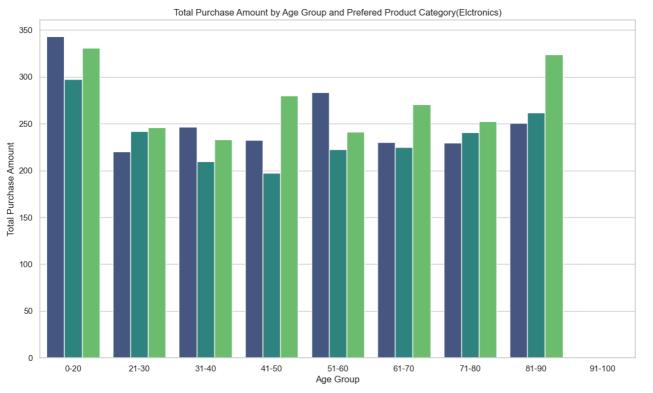
In [312]: **import** seaborn **as** sns **import** matplotlib.pyplot **as** plt

sns.set(style="whitegrid", palette="viridis")

 $selected\_categories = ['Brand\_A\_Electronics', 'Brand\_B\_Electronics', 'Brand\_C\_Electronics'] \\ filtered\_df = df[df['Preferred\_Brand\_Category'].isin(selected\_categories)] \\$ 

plt.figure(figsize=(14, 8)) sns.barplot(x='Age\_Group', y='Purchase\_Amount',data=filtered\_df, hue='Preferred\_Brand\_Category', palette='viridis', errorbar=**None**) plt.title('Total Purchase Amount by Age Group and Prefered Product Category(Elctronics)')

plt.xlabel('Age Group')
plt.ylabel('Total Purchase Amount')
plt.legend(title='Product Category', bbox\_to\_anchor=(1.05, 1), loc='upper left')
plt.show()



Product Category

Brand\_A\_Electronics

Brand\_C\_Electronics

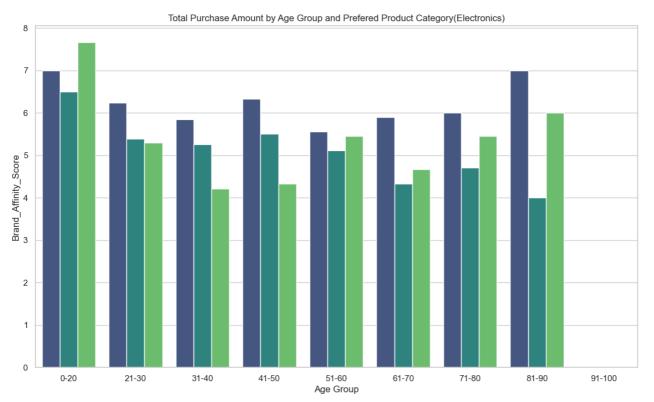
Brand\_B\_Electronics

In [313]: **import** seaborn **as** sns **import** matplotlib.pyplot **as** plt

sns.set(style="whitegrid", palette="viridis")

selected\_categories = ['Brand\_A\_Electronics', 'Brand\_B\_Electronics', 'Brand\_C\_Electronics'] filtered\_df = df[df['Preferred\_Brand\_Category'].isin(selected\_categories)]

plt.figure(figsize=(14, 8))
sns.barplot(x='Age\_Group', y='Brand\_Affinity\_Score', data=filtered\_df, hue='Preferred\_Brand\_Category', palette='viridis', errorbar=None)
plt.title('Total Purchase Amount by Age Group and Prefered Product Category(Electronics)')
plt.vlabel('Age Group')
plt.ylabel('Brand\_Affinity\_Score')
plt.legend(title='Product Category', bbox\_to\_anchor=(1.05, 1), loc='upper left')
plt.show()



Product Category

Brand\_A\_Electronics

Brand\_C\_Electronics

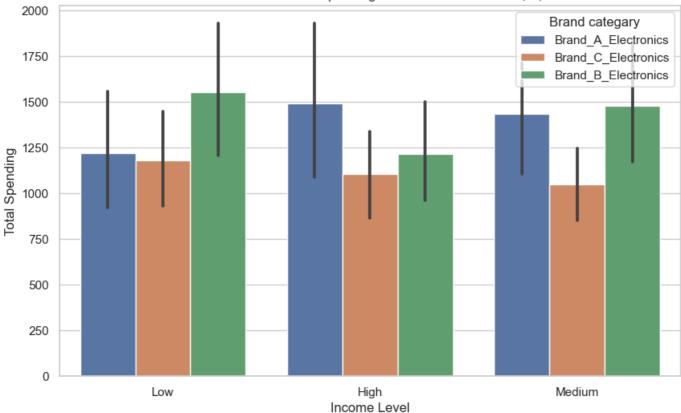
Brand\_B\_Electronics

In [314]: # Bar Plot: Income Level vs. Total Spending import seaborn as sns import matplotlib.pyplot as plt

selected\_categories = ['Brand\_A\_Electronics', 'Brand\_B\_Electronics', 'Brand\_C\_Electronics']
filtered\_df = df[df['Preferred\_Brand\_Category'].isin(selected\_categories)]

```
plt.figure(figsize=(10, 6))
sns.barplot(x='Income_Level', y='Total_Spending', data=filtered_df, hue='Preferred_Brand_Category', palette='deep')
plt.title('Income Level vs. Total Spending for Electronics Brands A, B, C')
plt.xlabel('Income Level')
plt.ylabel('Total Spending')
plt.legend(title='Brand categary', loc='upper right')
plt.show()
```



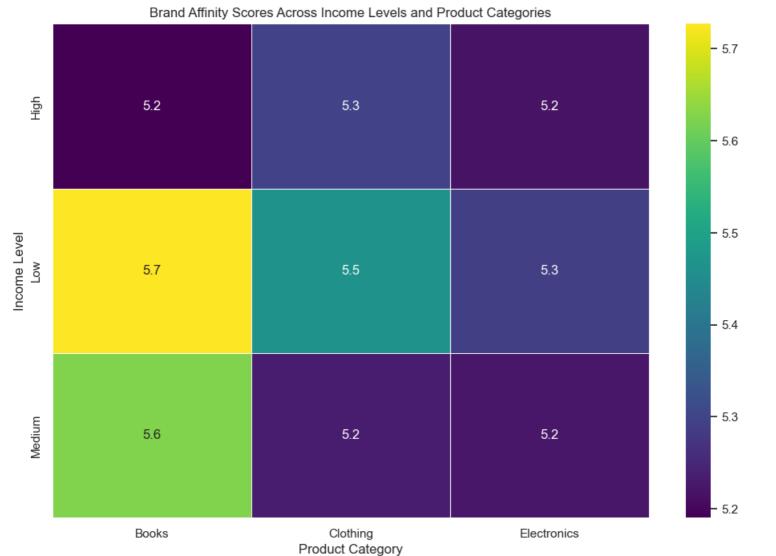


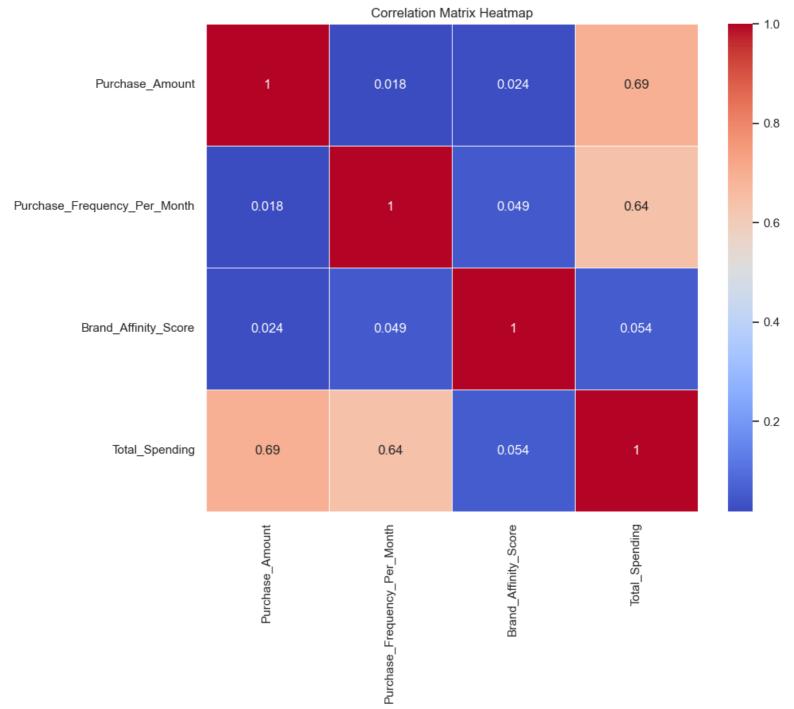
In [315]: **import** seaborn **as** sns **import** matplotlib.pyplot **as** plt

heatmap\_data = df.pivot\_table(index='Income\_Level', columns='Product\_Category', values='Brand\_Affinity\_Score', aggfunc='mean')

sns.set(style="whitegrid", palette="viridis")

# Create a heatmap
plt.figure(figsize=(12, 8))
sns.heatmap(heatmap\_data, annot=True, cmap='viridis', fmt=".1f", linewidths=.5)
plt.title('Brand Affinity Scores Across Income Levels and Product Categories')
plt.xlabel('Product Category')
plt.ylabel('Income Level')
plt.show()





In [317]: heatmap\_data = df.pivot\_table(index='Age\_Group', columns=['Product\_Category', 'Brand'], values='Brand\_Affinity\_Score', fill\_value=0) sns.set(style="whitegrid", palette="viridis")

# Create a heatmap
plt.figure(figsize=(18, 10))
sns.heatmap(heatmap\_data, annot=**True**, cmap='viridis', fmt=".0f", linewidths=.5)
plt.title('Afinity score by Age Group, Product Category, and Brand')
plt.xlabel('Product Category - Brand')
plt.ylabel('Age Group')
plt.show()

	Afinity score by Age Group, Product Category, and Brand												
0-20	4	8	5	8	2	4	7	8	6				
21-30	5	4	6	5	6	5	6	5	5				
31-40	5	5	3	6	4	5	6	4	5				
sroup 41-50	6	4	7		7	6	6	4	6				
Age Group 51-60 41-50	6	5	6		6	6	6	5	5				
61-70	8	6	6	6	6	4	6	5	4				
71-80	5	7	6		6	5	6	5	5				
81-90	7	4	2	0	6	6	7	6	4				
	Books-Brand_A	Books-Brand_B	Books-Brand_C	Clothing-Brand_A	Clothing-Brand_B	Clothing-Brand_C	Electronics-Brand_A	Electronics-Brand_B	Electronics-Brand_C				

 $In~[318]:~heatmap\_data = df.pivot\_table(index='Age\_Group',~columns=['Product\_Category',~'Brand'],~values='Purchase\_Amount',~fill\_value=0)$ 

Product Category - Brand

sns.set(style="whitegrid", palette="viridis")

# Create a heatmap
plt.figure(figsize=(18, 10))
sns.heatmap(heatmap\_data, annot=**True**, cmap='viridis', fmt=".0f", linewidths=.5)
plt.title('Count of Purchases by Age Group, Product Category, and Brand')
plt.xlabel('Product Category - Brand')
plt.ylabel('Age Group')
plt.show()

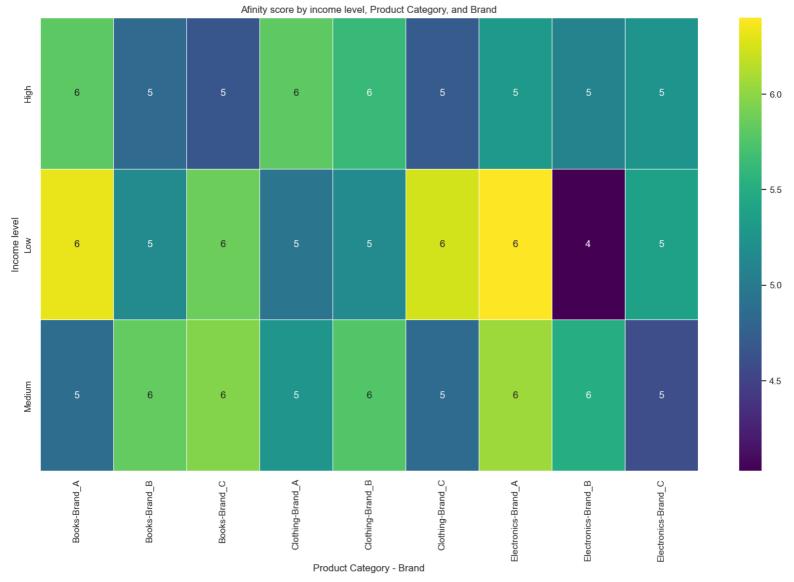
Count of Purchases by Age Group, Product Category, and Brand											
0-20	223	307	364	283	145	298	343	331	297		- 350
21-30	274	241	198	312	297	210	220	246	242		- 300
31-40	281	264	254	231	174	227	247	233	210		- 250
Age Group 51-60 41-50	258	214	292	286	285	279	232	280	198		- 200
Age ( 51-60	258	196	272	277	227	283	284	241	222		<b>-</b> 150
61-70	292	274	291	233	282	290	230	270	225		- 100
71-80	313	208	228	223	268	261	229	252	241		- 50
81-90	84	156	95	0	304	220	250	324	262		0
	Books-Brand_A	Books-Brand_B	Books-Brand_C	Clothing-Brand_A	Clothing-Brand_B	Clothing-Brand_C	Electronics-Brand_A	Electronics-Brand_B	Electronics-Brand_C		v

Product Category - Brand

In [319]: heatmap\_data = df.pivot\_table(index='Income\_Level', columns=['Product\_Category', 'Brand'], values='Brand\_Affinity\_Score', fill\_value=0)

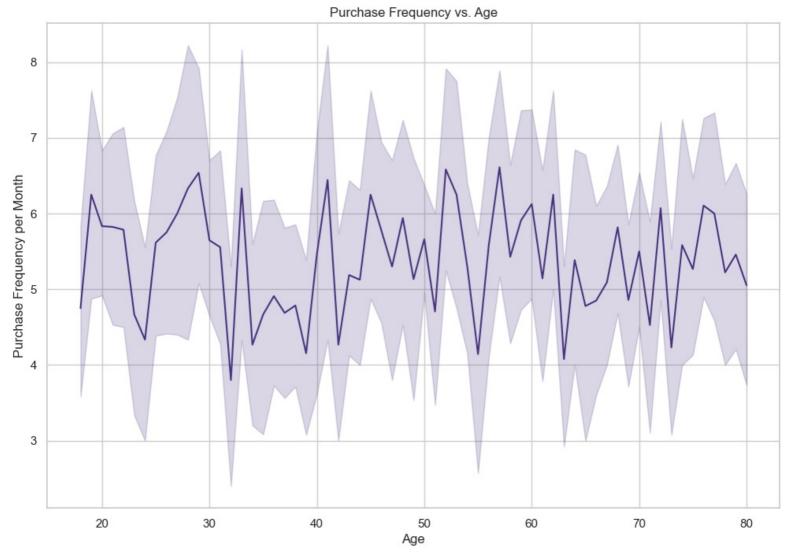
sns.set(style="whitegrid", palette="viridis")

# Create a heatmap
plt.figure(figsize=(18, 10))
sns.heatmap(heatmap\_data, annot=**True**, cmap='viridis', fmt=".0f", linewidths=.5)
plt.title('Afinity score by income level, Product Category, and Brand')
plt.xlabel('Product Category - Brand')
plt.ylabel('Income level')
plt.show()



# Part 3

In [320]: plt.figure(figsize=(12, 8))
sns.lineplot(x='Age', y='Purchase\_Frequency\_Per\_Month', data=df)
plt.title('Purchase Frequency vs. Age')
plt.xlabel('Age')
plt.ylabel('Purchase Frequency per Month')
plt.show()

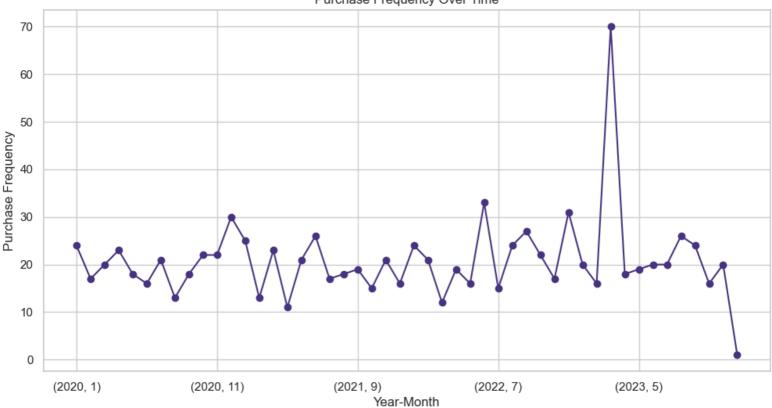


In [321]: df['Purchase\_Date'] = pd.to\_datetime(df['Purchase\_Date']) df['Month'] = df['Purchase\_Date'].dt.month df['Year'] = df['Purchase\_Date'].dt.year

In [322]: purchase\_frequency = df.groupby(['Year', 'Month']).size()

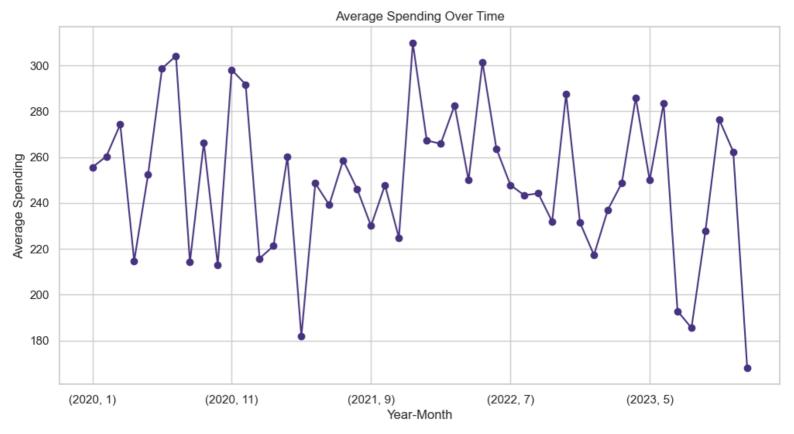
plt.figure(figsize=(12, 6)) purchase\_frequency.plot(marker='o') plt.title('Purchase Frequency Over Time') plt.xlabel('Year-Month') plt.ylabel('Purchase Frequency') plt.show()

### Purchase Frequency Over Time



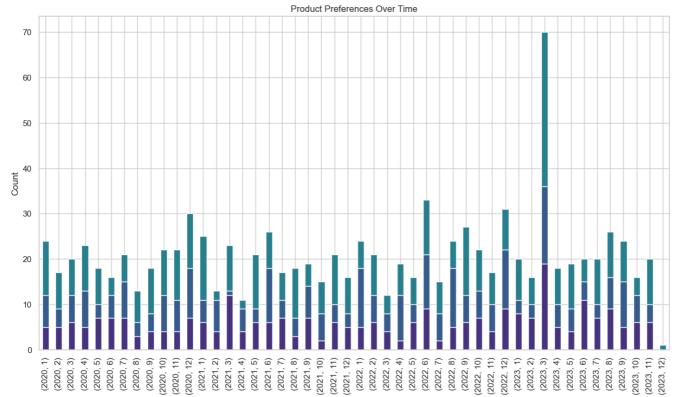
 $\label{local_prop_prop_prop_prop_prop_prop} In \ [323]: \ average\_spending = df.groupby(['Year', 'Month'])['Purchase\_Amount'].mean() \\$ 

plt.figure(figsize=(12, 6)) average\_spending.plot(marker='o') plt.title('Average Spending Over Time') plt.xlabel('Year-Month') plt.ylabel('Average Spending') plt.show()



 $In~[324]: product\_preferences = df.groupby(['Year', 'Month', 'Product\_Category']).size().unstack() in [324]: product\_preferences = df.groupby(['Year', 'Month', 'Product\_Category']).size().unstack() in ['Year', 'Month', 'Product\_Category']).size() in ['Year', 'Month', 'Product\_Category']).size() in ['Year', 'Month', 'Month', 'Product\_Category']).size() in ['Year', 'Month', 'Mon$ 

```
product_preferences.plot(kind='bar', stacked=True, figsize=(15, 8))
plt.title('Product Preferences Over Time')
plt.xlabel('Year-Month')
plt.ylabel('Count')
plt.legend(title='Product Category', bbox_to_anchor=(1.05, 1), loc='upper left')
plt.show()
```



In [325]: **import** seaborn **as** sns **import** matplotlib.pyplot **as** plt

 $seasonal\_variation = df.groupby('Season')['Purchase\_Amount'].mean().sort\_values(ascending = \textbf{False})$ 

plt.figure(figsize=(10, 6)) ax = sns.barplot(x=seasonal variation.index, y=seasonal variation.values, palette='viridis')

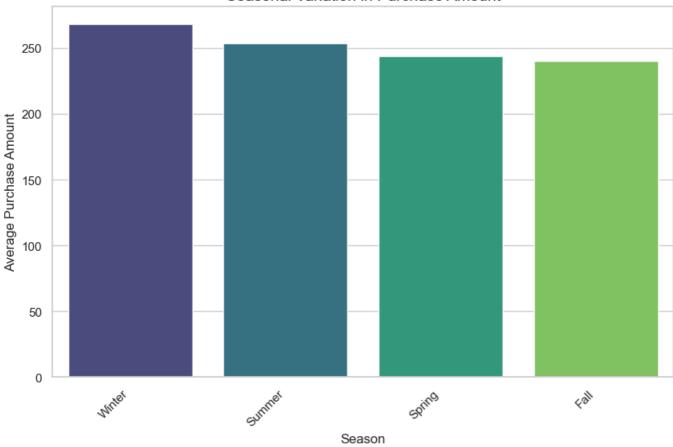
plt.title('Seasonal Variation in Purchase Amount', fontsize=14) plt.xlabel('Season', fontsize=12) plt.ylabel('Average Purchase Amount', fontsize=12)

ax.set\_xticklabels(ax.get\_xticklabels(), rotation=45, ha='right')

# Show the plot plt.show()

Product Category
Books
Clothing
Electronics

### Seasonal Variation in Purchase Amount



In [326]: df.info()

# Column

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 1000 entries, 0 to 999
Data columns (total 22 columns):
```

0 Customer\_ID 1000 non-null object 1 Age 1000 non-null int32 Gender 1000 non-null object 3 Income\_Level 1000 non-null object 4 Address 1000 non-null object 5 Transaction\_ID 1000 non-null object 1000 non-null datetime64[ns] Purchase\_Date 6 7 Product ID 1000 non-null object Product\_Category 8 1000 non-null object 9 Brand 1000 non-null object 10 Purchase Amount 1000 non-null int32 11 Average Spending Per Purchase 1000 non-null int32 12 Purchase\_Frequency\_Per\_Month 1000 non-null int32 13 Brand\_Affinity\_Score 1000 non-null int32 14 Product\_Category\_Preferences 1000 non-null object 1000 non-null int64 15 Month 16 Year 1000 non-null int64 1000 non-null object 17 Season 18 Total\_Spending 1000 non-null int32 19 Preferred Brand Category 1000 non-null object 20 High\_Spending\_Customers 1000 non-null int32 21 Age Group 1000 non-null category dtypes: category(1), datetime64[ns](1), int32(7), int64(2), object(11) memory usage: 138.2+ KB In [327]: #i am starting module 3 from here (clustring analysis)

Non-Null Count Dtype

In []: from sklearn.cluster import KMeans

from sklearn.metrics import silhouette\_score

from sklearn.preprocessing import StandardScaler

from sklearn.decomposition import PCA

from sklearn.neighbors import NearestNeighbors

from sklearn.cluster import DBSCAN

#Standardize the features to ensure equal weightage in clustering.

```
#Determine the number of clusters
      #Flbow Method
     wcss = []
     for i in range(1, 11):
        kmeans = KMeans(n clusters=i, init='random', n init=10, random state=42)
        kmeans.fit(scaled_features)
        wcss.append(kmeans.inertia)
     plt.plot(range(1, 11), wcss)
     plt.title('Elbow Method')
     plt.xlabel('Number of Clusters')
     plt.ylabel('WCSS')
     plt.show()
In []: # Silhouette Analysis
     for i in range(2, 11):
        kmeans = KMeans(n_clusters=i, init='random', n_init=10, random_state=42)
        cluster labels = kmeans.fit predict(scaled features)
        silhouette_avg = silhouette_score(scaled_features, cluster_labels)
        print(f"Silhouette Score for {i} clusters: {silhouette_avg}")
In []: from sklearn.metrics import silhouette_score
     silhouette scores = []
      for i in range(2, 11):
        kmeans = KMeans(n clusters=i,n init=10, random state=42)
        kmeans.fit(scaled features)
        labels = kmeans.labels
        silhouette_scores.append(silhouette_score(scaled_features, labels))
      # Plotting the silhouette scores
     plt.figure(figsize=(10, 5))
     sns.lineplot(x=range(2, 11), y=silhouette_scores, marker='o')
     plt.title('Silhouette Analysis')
     plt.xlabel('Number of clusters')
     plt.ylabel('Silhouette Score')
     plt.show()
In []: from sklearn.cluster import KMeans
     import pandas as pd # Assuming 'df' is your DataFrame
      # Assuming 'features_for_clustering' contains the selected features for clustering
      features for clustering = df[['Purchase Amount', 'Age', 'Purchase Frequency Per Month', 'Brand Affinity Score', 'Average Spending Per Purchase']]
     # Define the number of clusters (k)
     k = 6
     # Apply K-Means algorithm
     kmeans = KMeans(n_clusters=k, random_state=42)
     df['Cluster Labels'] = kmeans.fit predict(features for clustering)
      # Optional: If you want to see the resulting clusters in the DataFrame
     df # Add other columns as needed
      # Visualize the clusters or perform further analysis as necessary
In []: # Assuming 'df' is your DataFrame with 'Cluster_Labels'
     cluster characteristics = df.groupby('Cluster Labels').mean()
      # Display the cluster characteristics
     print(cluster characteristics[['Purchase Amount', 'Brand Affinity Score', 'Average Spending Per Purchase']])
In []: pca = PCA(n_components=2)
     reduced_data = pca.fit_transform(scaled_features)
      # Plotting the clusters
     plt.figure(figsize=(10, 6))
      for i in range(k):
        plt.scatter(reduced_data[df['Cluster_Labels'] == i, 0], reduced_data[df['Cluster_Labels'] == i, 1], label=f'Cluster {i}')
     plt.title('Clusters of Customers (Reduced to 2D using PCA)')
     plt.xlabel('PCA Feature 1')
     plt.ylabel('PCA Feature 2')
     plt.legend()
     plt.show()
In []: import seaborn as sns
     import matplotlib.pyplot as plt
     # List of numeric columns to visualize
     numeric columns = df[['Purchase Amount', 'Age', 'Purchase Frequency Per Month', 'Brand Affinity Score', 'Average Spending Per Purchase']]
```

```
#Loop through each numeric column
for column in numeric_columns:
    #Visualize the numeric column across clusters
    sns.barplot(x='Cluster_Labels', y=column, data=df)
    plt.title(f'Average {column} Across Clusters')
    plt.show()
```

## module 3 part 3

```
In []: from sklearn.cluster import KMeans
     from sklearn preprocessing import StandardScaler
     from sklearn.decomposition import PCA
     import matplotlib.pyplot as plt
     import seaborn as sns
     # Select features for clustering
     features for clustering = df[['Purchase Amount', 'Age', 'Purchase Frequency Per Month', 'Brand Affinity Score', 'Average Spending Per Purchase']]
     # Standardize the features
     scaler = StandardScaler()
     scaled_features = scaler.fit_transform(features_for_clustering)
     # Define the number of clusters (k)
     k = 6
     # Apply K-Means++ algorithm
     kmeans_plusplus = KMeans(n_clusters=k, init='k-means++', random_state=42)
     df['Cluster_Labels++'] = kmeans_plusplus.fit_predict(scaled_features)
     # Assuming 'df' is your DataFrame with 'Cluster Labels'
     cluster_characteristics = df.groupby('Cluster_Labels++').mean()
     # Display the cluster characteristics
     print(cluster_characteristics[['Purchase Amount', 'Brand Affinity Score', 'Average Spending Per Purchase']])
     # Apply PCA for dimensionality reduction
     pca = PCA(n_components=2)
     reduced_data = pca.fit_transform(scaled_features)
     # Plotting the clusters
     plt.figure(figsize=(10, 6))
     for i in range(k):
        plt.scatter(reduced_data[df['Cluster_Labels++'] == i, 0], reduced_data[df['Cluster_Labels++'] == i, 1], label=f'Cluster {i}')
     plt.title('Clusters of Customers (Reduced to 2D using PCA)')
     plt.xlabel('PCA Feature 1')
     plt.ylabel('PCA Feature 2')
     plt.legend()
     plt.show()
In []: # Assuming 'df' is your DataFrame with both sets of cluster labels
     # Group by each set of cluster labels and compute cluster characteristics
     cluster characteristics kmeans = df.groupby('Cluster Labels').mean()
     cluster_characteristics_kmeans_plusplus = df.groupby('Cluster_Labels++').mean()
     # Display and compare the cluster characteristics
     print("Cluster Characteristics for Regular K-Means:")
     print(cluster characteristics kmeans[['Purchase Amount', 'Brand Affinity Score', 'Average Spending Per Purchase']])
     print("\nCluster Characteristics for K-Means++:")
     print(cluster characteristics kmeans plusplus[['Purchase Amount', 'Brand Affinity Score', 'Average Spending Per Purchase']])
In []: import time
     # Measure time for Regular K-Means
     start time kmeans = time.time()
     kmeans.fit(features_for_clustering)
     end time kmeans = time.time()
     time_taken_kmeans = end_time_kmeans - start_time_kmeans
     # Measure time for K-Means++
     start_time_kmeans_plusplus = time.time()
     kmeans_plusplus.fit(features_for_clustering)
     end_time_kmeans_plusplus = time.time()
     time_taken_kmeans_plusplus = end_time_kmeans_plusplus - start_time_kmeans_plusplus
     print("Time taken for Regular K-Means:", time_taken_kmeans)
     print("Time taken for K-Means++:", time_taken_kmeans_plusplus)
In []: silhouette regular = silhouette_score(scaled_features, df['Cluster_Labels'])
     # Silhouette Score for K-Means++
     silhouette_plus = silhouette_score(scaled_features, df['Cluster_Labels++'])
```

```
iterations_regular = kmeans_regular.n_iter_
      # Number of iterations for K-Means++
     iterations_plus = kmeans_plus.n_iter_
     print(f"Number of iterations for Regular K-Means: {iterations_regular}")
     print(f"Number of iterations for K-Means++: {iterations_plus}")
     print(f"Silhouette Score for Regular K-Means: {silhouette_regular}")
     print(f"Silhouette Score for K-Means++: {silhouette_plus}")
In []: df
In []: from sklearn.cluster import DBSCAN
     from sklearn.metrics import silhouette_score
     import numpy as np
      # Select features for clustering
     features_for_clustering = df[['Purchase_Amount', 'Age', 'Purchase_Frequency_Per_Month', 'Brand_Affinity_Score', 'Average_Spending_Per_Purchase']]
     # Standardize the features
     scaler = StandardScaler()
     scaled_features = scaler.fit_transform(features_for_clustering)
      # Experiment with different values of eps and MinPts
     eps_values = np.arange(0.1, 2.0, 0.1)
     min samples values = range(2, 10)
     best_silhouette_score = -1
     best eps = None
     best min samples = None
      # Iterate over different parameter combinations
     for eps in eps_values:
        for min_samples in min_samples_values:
           # Apply DBSCAN
          dbscan = DBSCAN(eps=eps, min_samples=min_samples)
          labels = dbscan.fit_predict(scaled_features)
           # Skip if there's only one cluster
          if len(set(labels)) == 1:
             continue
           # Evaluate silhouette score
          silhouette = silhouette_score(scaled_features, labels)
          # Print the combination and silhouette score
          print(f"eps={eps:.2f}, min_samples={min_samples}, Silhouette Score: {silhouette}")
           # Update best parameters if silhouette score is higher
          if silhouette > best_silhouette_score:
             best silhouette score = silhouette
             best_eps = eps
             best_min_samples = min_samples
      # Print the best configuration
     print(f"Best configuration: eps={best eps:.2f}, min samples={best min samples}, Silhouette Score: {best silhouette score}")
In []: from sklearn.cluster import DBSCAN
     from sklearn.preprocessing import StandardScaler
     import matplotlib.pyplot as plt
     import seaborn as sns
     import numpy as np
      # Select features for clustering
     features_for_clustering = df[['Purchase_Amount', 'Age', 'Purchase_Frequency_Per_Month', 'Brand_Affinity_Score', 'Average_Spending_Per_Purchase']]
      # Standardize the features
     scaler = StandardScaler()
     scaled features = scaler.fit transform(features for clustering)
     # Apply DBSCAN with chosen parameters
     eps = 1.2
     min_samples = 9
     dbscan = DBSCAN(eps=eps, min_samples=min_samples)
     labels = dbscan.fit_predict(scaled_features)
      # Visualize clusters in 2D using PCA
     pca = PCA(n_components=2)
      reduced data = pca.fit transform(scaled features)
     plt.figure(figsize=(10, 6))
     plt.scatter(reduced data[:, 0], reduced data[:, 1], c=labels, cmap='viridis')
```

```
plt.title('DBSCAN Clusters')
     plt.xlabel('PCA Feature 1')
     plt.ylabel('PCA Feature 2')
     plt.show()
     # Visualize Purchase_Amount across clusters
     sns.barplot(x=labels, y='Purchase Amount', data=df)
     plt.title('Average Purchase Amount Across DBSCAN Clusters')
     plt.show()
     # Visualize Brand_Affinity_Score across clusters
     sns.barplot(x=labels, y='Brand_Affinity_Score', data=df)
     plt.title('Average Brand Affinity Score Across DBSCAN Clusters')
     plt.show()
In []: from sklearn.cluster import KMeans, DBSCAN
     from sklearn.metrics import silhouette score, calinski harabasz score, davies bouldin score
     kmeans silhouette = silhouette score(scaled features, df['Cluster Labels'])
     kmeans calinski harabasz = calinski harabasz score(scaled features, df['Cluster Labels'])
     kmeans davies bouldin = davies bouldin score(scaled_features, df['Cluster_Labels'])
     kmeansplus_silhouette = silhouette_score(scaled_features, df['Cluster_Labels++'])
     kmeansplus calinski harabasz = calinski harabasz score(scaled features, df['Cluster Labels++'])
     kmeansplus davies bouldin = davies bouldin score(scaled features, df['Cluster Labels++'])
     # Assuming 'labels' are the DBSCAN cluster labels
     # Evaluate DBSCAN clustering quality
     dbscan_silhouette = silhouette_score(scaled_features, df['Cluster_LabelsDB'])
     dbscan calinski harabasz = calinski harabasz score(scaled features,df['Cluster LabelsDB'])
     dbscan davies bouldin = davies bouldin score(scaled features, df['Cluster LabelsDB'])
     # Print the results
     print("K-Means Silhouette Score:", kmeans silhouette)
     print("K-Means Calinski-Harabasz Score:", kmeans calinski harabasz)
     print("K-Means Davies-Bouldin Index:", kmeans_davies_bouldin)
     print("K-Meansplus Silhouette Score:", kmeansplus_silhouette)
     print("K-Meansplus Calinski-Harabasz Score:", kmeansplus_calinski_harabasz)
     print("K-Meansplus Davies-Bouldin Index:", kmeansplus_davies_bouldin)
     print("\nDBSCAN Silhouette Score:", dbscan_silhouette)
     print("DBSCAN Calinski-Harabasz Score:", dbscan_calinski_harabasz)
     print("DBSCAN Davies-Bouldin Index:", dbscan_davies_bouldin)
```

### Module 4

### 1. Compare the results of all three clustering algorithms:

#### **Number of Iterations:**

Regular K-Means: 20 iterations K-Means++: 38 iterations

In terms of convergence speed, Regular K-Means outperforms K-Means++, converging in 20 iterations compared to the 38 iterations taken by K-Means++.

#### Silhouette Scores:

Silhouette Score for Regular K-Means: 0.0179 Silhouette Score for K-Means++: 0.1590

While both algorithms produce relatively low silhouette scores, indicating moderate cluster quality, K-Means++ demonstrates a slight improvement with a score of 0.159 compared to Regular K-Means with a score of 0.0179.

#### Conclusion:

Considering the trade-off between convergence speed and cluster quality, the choice between Regular K-Means and K-Means++ depends on specific priorities. Regular K-Means is more computationally efficient, converging faster, but at the cost of slightly lower cluster quality. On the other hand, K-Means++ takes more iterations to converge but offers a marginal improvement in cluster quality. The decision should be guided by the particular requirements of your task, considering factors such as dataset size, computational resources, and the importance of achieving distinct clusters.

## Consider metrics such as cluster silhouette score, Calinski-Harabasz score, and Davies-Bouldin index to compare the overall quality of clustering results.

#### K-Means:

Silhouette Score: 0.0179

Indicates relatively low cohesion and separation among clusters.

Calinski-Harabasz Score: 49.86

Suggests moderate cluster quality, considering the higher values indicate better-defined clusters.

Davies-Bouldin Index: 6.15

Indicates a moderate level of cluster separation.

K-Means++:

Silhouette Score: 0.159

Shows a slight improvement in cluster cohesion and separation compared to regular K-Means.

Calinski-Harabasz Score: 152.05

Suggests better-defined clusters compared to regular K-Means.

Davies-Bouldin Index: 1.52

Indicates a lower level of cluster separation compared to regular K-Means.

**DBSCAN:** 

Silhouette Score: -0.0329

Indicates poor cluster quality, as a negative value suggests significant overlap between clusters.

Calinski-Harabasz Score: 2.71

Suggests lower-quality clusters compared to K-Means and K-Means++.

Davies-Bouldin Index: 1.15

Indicates moderate cluster separation, but the negative silhouette score raises concerns about the effectiveness of DBSCAN for this dataset.

Discuss the advantages and disadvantages of each algorithm in the contextof Imtiaz Mall's specific needs and data characteristics.

From the characteristics of the data—skewed distribution, no outliers, and a moderate-sized dataset—both K-Means and K-Means++ are reasonable choices. DBSCAN, with appropriate parameter tuning, can also be effective, especially when the number of clusters is not known in advance

## 2. Draw conclusions and recommendations:

## part1

age 0-20 and age 30-50 buy electronics brand A in more quantity as compared to other age groups but the affinity score of brand A from these age groups is not according to the sale ,which means that they gave low affinity score to brand A.

age 0-20 and age 30-50 buy electronics brand B in less quantity as compared to brand A but the affinity score of brand B from these age groups is more as compared to Brand A, which means that they gave high affinity score to brand B.

we checked the behaviour of customers, the customer with high income level bought more products from electronics brand A, the customer with medium income level bought more products from electronics brand B, the customer with low income level bought more products from electronics brand B.

brand B has more affinity score as compared to other brands now they should start compaign on brand B so that they can have more sale and they must improve quality of brand A because customers bought brand A in more quantity, if they do not improve quality of brand A then customers will be disappointed and sales of brand A will be declined.

### conclusion

from above statements we conclude that sale of brand A is more but affinity score is less and sale of brand B is less as compared to brand A . products and quality of brand A is not good as it should be but quality of brand B is good as compared to barnd A but there affinity score is good that means they have good products in brand B

if imtiaz mall want to increase the sale in electronics product they must improve the quality of brand A as this is not good

In []:

In [ ]: