

Elite Material Handling

900 Port America Place
Grapevine, TX 76051
817-595-5995 - Fax 817-595-7554

Inv # 140131469

Inv Date 11/22/2023

Terms - Net 60

Road Service Invoice

Salesman: Ray Mahar

Writer:

BILL		SHIP	
TO:	LTM001	TO:	WAS000
	LTM Services, Inc.		Wasserstrom Dallas Dist. - GRAND PRAIRIE LOCATION
	Wasserstrom		
	PO Box 609		1201 Avenue R
	MANORVILLE, NY 11949		Grand Prairie, TX 75050
			972-602-7800 Adam O'Neal

PO #	Ship Via	FOB	Make	Model	Serial #	Unit #	Meter
			PACK MULE	SC-2121	SC-775-6SB		3774

Service Call: Unit does not accelerate.

Technician arrived to customer site and located unit. Inspected unit and found motor responsive to throttle but does not accelerate. Secured unit. Inspected drive line and found left axle disengaged from differential. Further inspection found wheel bearing completely worn down causing retaining clip and brake drum to become damaged. Notified customer of findings. Customer requested to use parts from donor unit. Located donor unit. Removed wheel, brake drum, hub, retaining ring and axle wheel bearing assemblies from donor unit. Removed wheel, damaged brake drum, hub, damaged retaining ring, and damaged axle wheel bearing assemblies from original unit. Installed axle wheel bearing assemblies, retaining ring, hub, brake drum and wheel from donor unit. Tested operations and unit accelerates properly. Returned unit to service.

Completed by Angel S. on 11/21/2023.

Thank You For Your Business!

Part#	Warehouse	Description	Bin	Extended
Labor				402.50
Labor: 3.5 Hours @ 115.00				402.50

Mail Payment To: P.O. Box 967 Grapevine, TX 76099
ACH Payment To: Elite Material Handling, 900 Port America Place, Grapevine, TX 76051
Bank Information : Key Bank N.A., 127 Public Square, Cleveland, OH 44114
Routing : 041001039 Acct. # 350994701331

All claims for deductions, errors, shortage or damage must be made in writing within (10) days. NOTE Misc. charges include - non-stocking parts, freight, and environmental charges associated with repairs. Warranty: All repairs are warranted for 90 Days or 500 Hours, whichever occurs first. The warranty start date commences with date on the signed service ticket or the last labor date of the technician, whichever occurs first. Note: Repairs completed with customer sourced parts are not included within this warranty.

SubTotal	\$402.50
Tax	\$33.21
Total	\$435.71



900 Port America Place
Grapevine, Texas 76051
817-595-5995

Work Order # 140131469

Purchase Order #

Start Date: 11/21/2023 Comp. Date: 11/21/2023

Customer Information

Name: Wasserstrom Site Location:
Street: Avenue R City: Grand Prairie Zip: 75050

Equipment Information

Make: Pack Mule Model: SC-775-6SB
Serial: SC-2119 Mast:
Attachment: Fuel / Voltage: 48v
Engine: Unit: Hour Meter: N/A

Initial Service Request:

Unit won't move when accelerator is pressed

Service Performed:

Checked in and located unit. Performed operations test and inspection. Found motor responsive to throttle input, but unit would not move. Raised and blocked unit. Inspected drive line and found left axle had become disengaged from differential. Found a disintegrated wheel bearing, which damaged the retaining clip and brake drum, and caused the axle to become dislodged. Customer requested salvaging usable parts from a scrap unit. Removed wheel, brake drum, hub, retaining ring and axle wheel bearing assembly. Transferred usable axle/wheel bearing, retaining ring and brake drum. Completed assembly and tested unit. Unit travels like normal at this time. No additional concerns noted. Returned unit to service.

QTY	U / M	Supply Code	Part Number	Part Description

Technician Signature:  Print: Angel Serrata

Customer Signature:  Print: Alan Minor