

Wassim Loïc Durand

Rue des Fahys 219, 2000 Neuchâtel, Switzerland | wassim.durand@outlook.com | +41 76 584 61 81

JUNIOR BUSINESS / DATA ANALYST

Analytical Skills | Communication Skills | Problem-Solving Skills

EDUCATION

Haute Ecole de Gestion de Genève

September 2019 - September 2023

- **Bachelor of Science HES-SO - International Business Management (IBM)**

Degree completed with a specialization in Management of Innovation. The studies were concluded with the submission of a bachelor's thesis on the following topic: *The role and influence of data in determining football players' market value: Machine learning application.*

FACULTAD DE ECONOMIA Y NEGOCIOS – UNIVERSIDAD DE CHILE

February 2022 - July 2022

- **University exchange in Santiago - 6th semester of bachelor's degree**

Semester concluded while studying the following courses: Environmental Economics, Managing Multinational Corporations in LATAM, Globalization, Treaties, and Trade Agreements

Lycée Jean Piaget, Neuchâtel

August 2015 - August 2019

- **Federal certificate of competence (CFC) – Commercial Employee along with Professional “Maturité” type Economy and Services**

Diploma completed in the bilingual English program with Mention “Good”

WORK EXPERIENCE

Réseau Hospitalier Neuchâtelois

March 2024 - Present

- **Civil Service - Assistance with Medical Archives**

Responsible for digitizing and naming confidential patient documents to complete and ensure tracking of the patient's electronic medical record

MANOR SA, Marin

- **Customer Service Collaborator**

October 2022 - November 2023

Responsible for promoting Manor loyalty programs to customers, assisting customers during the online ordering process, handling customer disputes, and performing various administrative duties

SEMTECH SA, Neuchâtel

December 1st, 2021 - December 31st, 2021

- **Supply chain collaborator**

Responsible for receiving and sending packages from/to suppliers

Independent – GlobAlgo SNC, Neuchâtel - Boudry

April 2020 – March 2021

- **Co-founder**

E-Commerce company consisting of the creation of websites for the sale of goods and services. Use of various marketing platforms such as Facebook Ads and Google Analytics

OMEGA SA, Biel/Bienne

August 2018 - August 2019

- **Administrative collaborator in the purchasing department**

August 2018 - February 2019

Responsible for assisting buyers with their administrative tasks, including validating and confirming orders in SAP software, managing databases in Excel, contacting suppliers to schedule appointments, and creating process descriptions in PowerPoint

- **Collaborator in the Human Resources department**

March 2019 - August 2019

Responsible for assisting my trainers in managing interns and apprentices, analyzing application files for intern and apprentice positions, and creating PowerPoint presentations on Lean Manufacturing

SPECIALIZATION CERTIFICATE

- **IBM Data Analyst by IBM on Coursera. Certificate earned at March 17, 2024**
- **Business Analytics by University of Pennsylvania on Coursera. Certificate earned at January 17, 2024**

SKILLS AND INTERESTS

- **Systems and applications** : Microsoft Excel, PowerPoint, Word, SQL, Python, Power BI, IBM Cognos Analytics & SAP
- **Languages** : English (Fluent), German (Intermediate), French (Native), Arabic (Native), Spanish (Basic)
- **Interests** : Sport (Sport distinction in Swiss Army recruitment), History, Politics & Travelling