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Brad Loveless, Secretary

Laura Kelly, Governor

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## To Whom It Concerns

I had the pleasure of working with Mohamed Aly on a project critical to the functioning of my resource library. This project had been elusive in creation due to communication blocks during several other attempts with various groups.

I knew what I needed but was not sure how to effectively voice those needs. Nor did I understand how to accomplish the task.

By good fortune, I was provided the opportunity to work with Mohamed and several others in a group setting. I presented my 'need' and the group went to work fleshing out the project, tasking each member with a specific component.

Key abilities that had been missing in previous attempts were immediately present with Mohamed.

He listened, truly listened to what I was saying. I felt I was being heard.

He sought feedback throughout the process, asking questions to ensure that 'what' I envisioned was being produced. I was assured I was being heard.

Mohamed and the team walked me through the final product, teaching me about each component and how to use the many tasks enabled in the program. I have what I need! It is easy to use because it is laid out in a structure that I understand because I was heard throughout the process.

I use the program every day. It allows me to organize and track materials effectively and efficiently.

Mohamed Aly is an asset to any team. The opportunity to work with him showed me that he works well in a group but is equally effective at working on his own. He is easy to communicate with – an excellent listener. He is not afraid to try - laying it out there, working to understand why it isn't quite right and willing to go back to the drawing board with the same enthusiasm, maybe more, than when the process started. He sees projects through to the end.

I highly recommend placing Mohamed on your team.

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