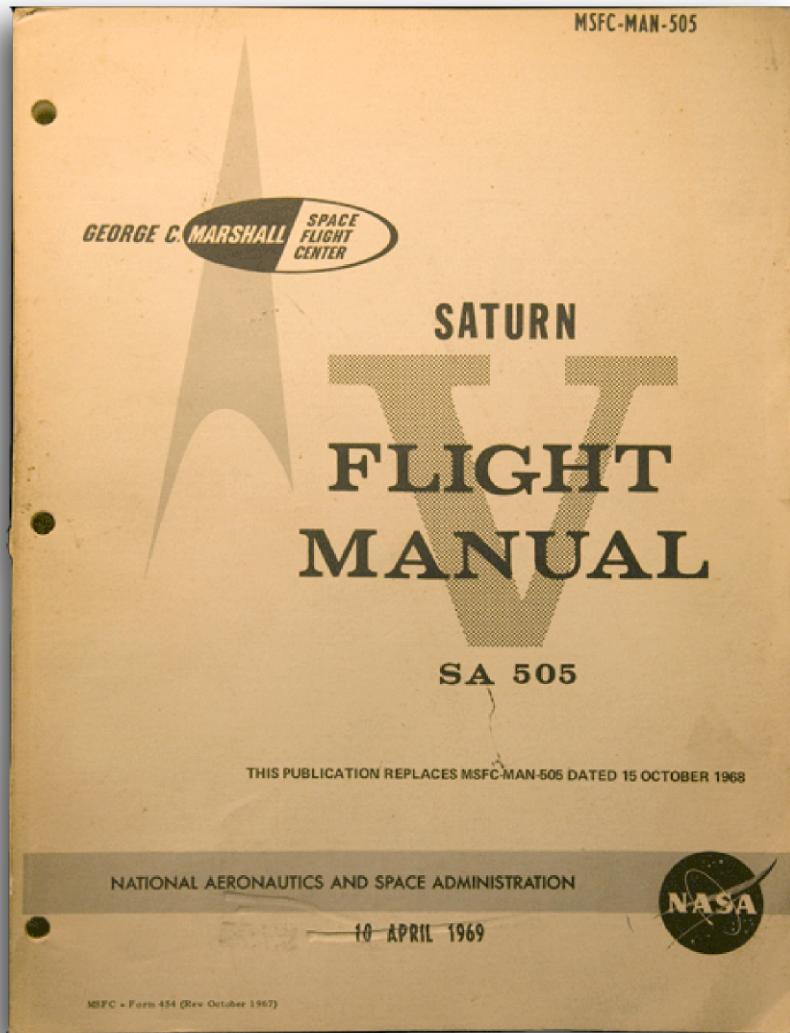




This is  
ACTUALLY PRETTY GOOD  
*TECHNICAL DOCUMENTATION*



## A Technical Business Needs its History, an Inventory and a Roadmap.

Any organisation that creates cohesive documentation can then achieve its technical and business goals by working together as one single mind. Unfortunately, in many enterprises, improperly documented technical resources permit only select individuals or groups to understand each different part of the organisation's technical landscape, leading to companies built on unknowable collections of black boxes, with gate-kept informational silos preventing easy, or any, use of the corporation's hard-won intellectual property.

Intelligent organisations invest in technical documentation so that they can achieve peak performance by adapting to changing conditions.



## Back Office / Coding Manual

Version 1.02 05-June-2005




### Advanced Communications



This document comprises the official Back Office and Coding manual of Advanced Communications.

**Problem:** A telecommunications company responsible for nearly all of Australia's paging and for some major bill-pay services had built its core systems on top of code and hardware, including a satellite and two continental WANs, that it had inherited from a 'Baby Bell' following the AT&T breakup. This company was now running on top of twenty years of undocumented code.

**Solution:** Actually Pretty Good technical documentation.

**Result:** A pair of manuals totaling just over 600 pages that described the internals of their systems in sufficient detail for its first ever financial evaluation, for contract developers to begin work on related external applications, and for the sale of the system to an Indonesian partner.

Folie 127  
September 1960  
Herausgegeben vom Bundesministerium der Verteidigung  
Führungsinstitut für  
Technik und  
Wissenschaften

**Artillery Control Systems**

**M107, M109-Z Panzermörser**




Véhicule Chenillé Porte-Mortier de 81 ou 120 mm  
PzMrs 81 oder 120 mm

**AMX-PM**

Erkennungsmerkmale: Fahrzeug äußerlich identisch mit SPz AMX-VTP, jedoch ohne Drehkranz. Vorn in der Mitte Öffnung im Dach, abdeckbar durch zwei Klappen. Mörser kann vom Fahrzeug oder vom Boden feuern.

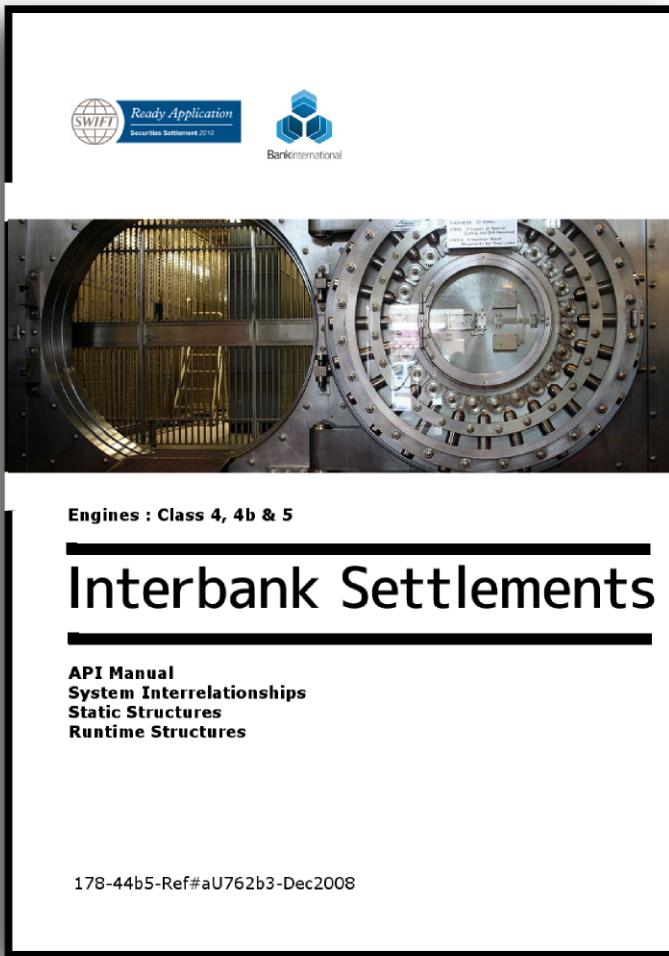
ERKENNUNGSBLÄTTER / BMVidg-Fü 5.VII 6 / Folge 127

Heer (Panzer) / Frankreich / Panzermörser (1)

**Problem:** A battlefield communications company did not have the required documentation for their mortar and artillery platoon control & command system, in violation of their contract with British Aerospace.

**Solution:** Actually Pretty Good technical documentation.

**Result:** A system manual to military and contractual specifications resulting in successful delivery of the hardware and software, on time and without penalties.



**Problem:** A major financial institution's in-house bond and security trading system, written in C++, was used for transactions of around \$2 billion each day. After their 'A team' programmers left *en masse* to form an independent consulting company, the financial institution came to realize the importance of having the inner workings of their trading systems properly documented.

**Solution:** Actually Pretty Good technical documentation.

**Result:** A complete, detailed, graphical and textual inventory describing the system interrelationships and code of the institution's bond and security trading systems. This work was assembled into a large manual.

## Editing Work (Categorized)

- Engineering
- Telecommunications
- IT Systems, Databases, Coding & Hardware
- Scientific Work
- Academic & Educational
- State & Governmental
- Business HR
- Laws & Contracts
- Promotion, Marketing & Sales
- Corporate

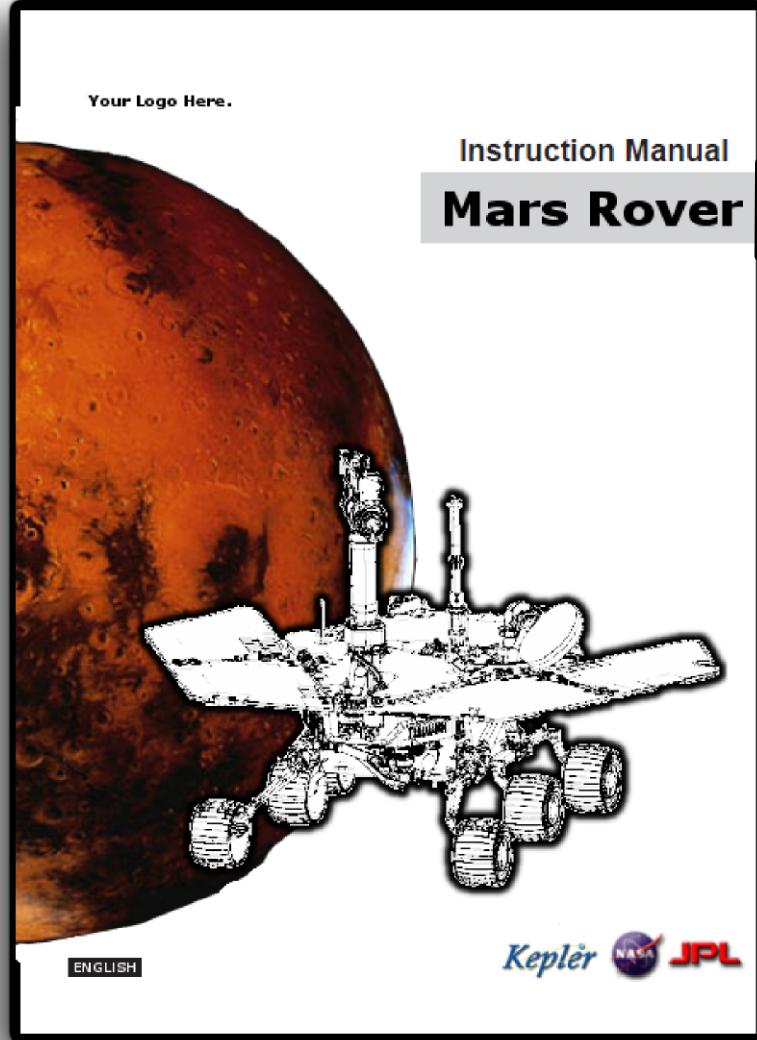
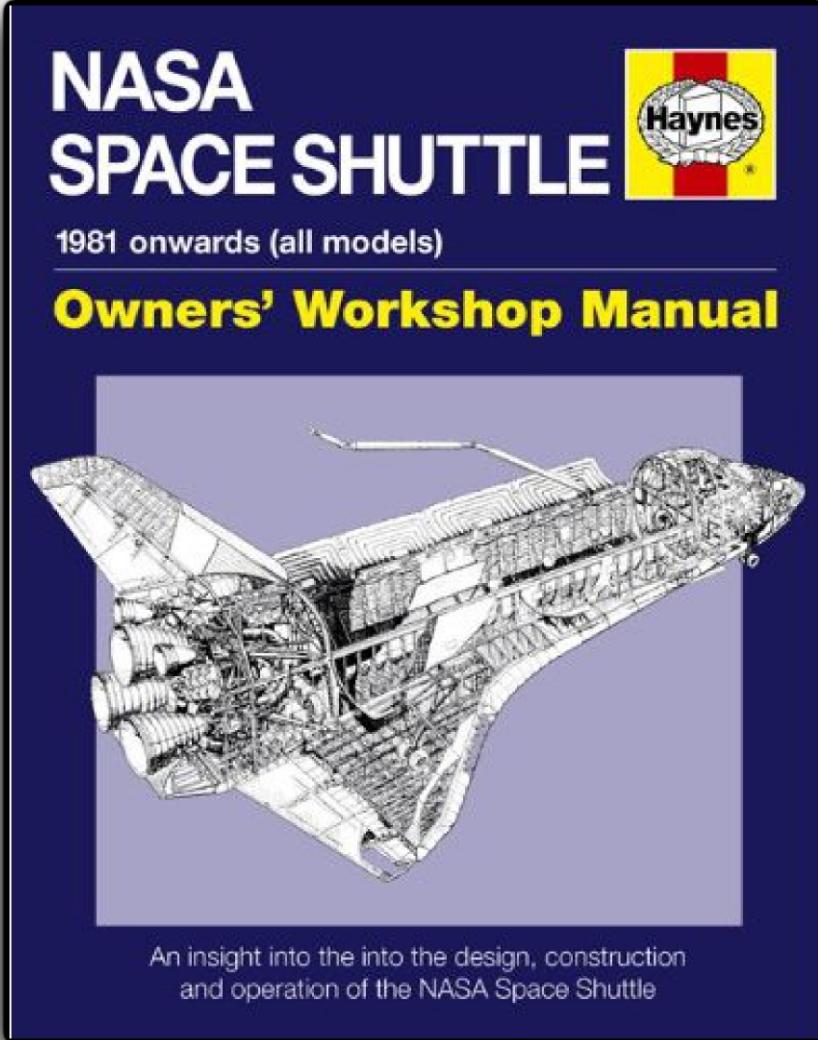
**ACTUALLY PRETTY GOOD**  
TECHNICAL DOCUMENTATION

**Problem:** Over a thousand artless technical, legal, governmental and commercial documents featuring abnormal sentence structures, aberrant word choices, abuses of idioms and often atrocious grammar.

**Solution:** Actually Pretty Good technical documentation.

**Result:** Flawless documents, meaning that client companies could establish and maintain relationships with those senior levels of governments and major corporations that accept only the highest standards of work.

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technicalDocumentation@actuallyPrettyGood.com



Move your business into the future with technical documentation.

A well planned, thorough approach to documentation enables your company to align its technical environment with its goals and aspirations, an alignment leading to exactly the corporate agility vital to any long term success. Intelligent documentation is the essence of your business's sharing of its data, knowledge, intelligence and wisdom for subsequent use anywhere, any time. Respond to ever changing market conditions by becoming a company that can access both its skills and its collective understanding quickly and efficiently.

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**Features**

- 3 Documentation Production Units
  - High-performance Document Production Controller
  - Information Visualisation Production Controller (IVP)
  - Technical Editing Master
- Supported by 4 specialised memories
- Professional Development Controller
  - C++, C, Perl
- Embedded Development Interface
  - C and assembly and ASIC driver development
- GNU/Linux Debian Module
  - supported by Unix Since 1989 RAM unit
- Multiple I.T. to documentation interface
- Simple Communication Interface (COMMS)
- On-site operation (TW100-ONSITE-007, TW100TELECM-007)
- Powerful 6 component Core Personality Unit (CPU)
  - Analog Units for complex waveform analyses
  - UNI module featuring 4 university qualifications
- PAY Interface
  - industry standard 50 Euro per Hour inputs
  - Set Fee, Progress Payment, and Other payment lines
- Documentation: all types at short notice
- Zero office floorspace footprint
- Advanced creative features

Technical Writer	Projects	Location	Office	Overheads
TW100REMOTE100	Standard	Remote	-	-
TW100REMOTE100	Small	Remote	-	-
TW100REMOTE100	Minor	Remote	-	-
TW100-ONSITE-007	Standard	Office	office space	many (see 6.1)
TW100TELECM-007	Standard	Remote	telecommute	many (see 6.2)

**1 Description**

The TW100REMOTE series are a set of technologically advanced Technical Documentation production devices based on an intelligent, creative and dedicated architecture, an architecture derived from extensive I.T., industry and corporate technical writing experience. These documentation systems have been built around a high performance information processing core possessing broad technical skills and the ability to process large amounts of information. In addition, a simple remote activation management module, the COMMS interface, makes available easy, high speed production in most technical documentation domains.

The TW100REMOTE Series features three Documentation Production Units (DPUs) for the construction of documents of arbitrary size and of arbitrary type: system manuals, datasheets, man pages, source code documentation, work instructions and quality system literature. Multiple engineer - technical writer communication channels enable high speed turnaround with only a minimum of management-complexity overhead. Direct access by business functions make the TW100REMOTE series devices ideal for quick updates and for unforeseen documentation requirements. These technical documentation solutions offer an extreme adaptability of configuration, permitting easy inclusion in both novel and standard technical programmes.

The TW100REMOTE Series is a family of powerful technical documentation devices offering flexible and cost-effective solutions applicable to most Reluctant Engineer Documentation (RED) scenarios.

**ACTUALLY PRETTY GOOD**

Actually Pretty Good  
**Sample Document:**  
Datasheet

**TW100REMOTE**  
**Remote Technical Writer**

**TW100REMOTE100**  
**TW100REMOTE010**  
**TW100REMOTE001**  
**TW100-ONSITE-007**  
**TW100TELECM-007**

**Summary**  
**Preliminary**

# The benefits of experience

- documentation of telecommunications systems
- documentation of financial & trading systems
- documentation of military systems
- documentation of IT systems
- contract editing
- contract English instruction
- extensive UML
- C++, C and Perl
- the development of IC drivers
- senior C++ developer
- national analyst for a major utility
- assembly and C on both dsPIC and Atmel chips
- databases, especially MySQL and SQL scripting
- FPGA programming, SPICE modelling and PLCs
- Unix for over 20 years, and Microsoft of course
- telecoms (incl. Genesys, satellite systems, IVRs)
- tertiary qualifications in electronics
- degrees in the sciences
- degrees in commerce
- trained ISO auditor

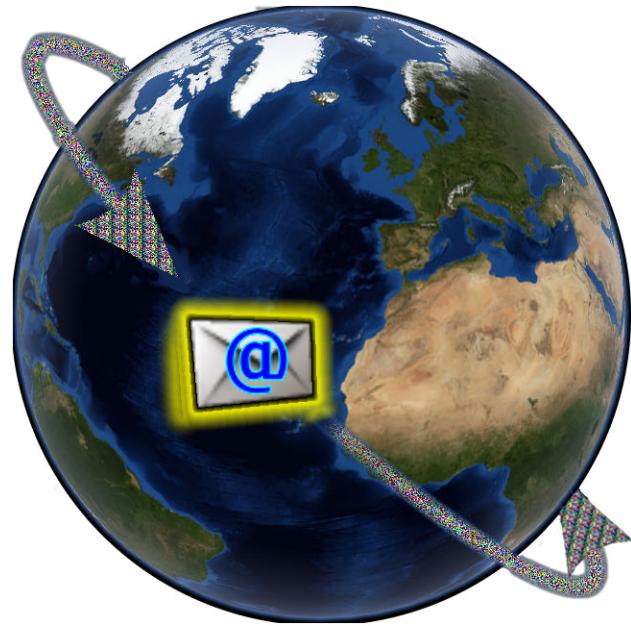
## so that your company can...

- extend the skill set it has available to ...
- resolve its documentation tasks & problems, ...
- respond to urgent requirements right now, while ...
- saving engineers' reluctant documentation but ...
- avoid more fulltime staff for higher productivity levels.

Transform your company, enhance collaboration and optimize your business:

email [technicalDocumentation@actuallyPrettyGood.com](mailto:technicalDocumentation@actuallyPrettyGood.com)

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Man alone can to utility connect all that is erringly rambling.

- Goethe