

Grass APP

PRIVACY POLICY



GrassApp Privacy Policy

Effective Date: Jan 1st 2025

At GrassApp, we respect your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information you provide when using our website, mobile application, and related services (collectively, the "Platform"). By using GrassApp, you agree to the terms of this Privacy Policy.

Information We Collect

1.1 Personal Information

We collect the following types of personal information:

- Identity Information: Name, email address, phone number, date of birth, and government-issued ID.
- Account Information: Username, password, and profile data.
- Contact Information: Mailing address, phone number, and email address.
- Payment Information: Credit card details, bank account numbers, and payment history.

1.2 Usage Data

We collect data about how you use our Platform, including:

- Order history and transaction details.
- Pages visited, features used, and interactions within the app.
- Device information, IP address, browser type, and operating system.

1.3 Location Data

To provide accurate delivery services, we may collect location data from your device when you use the Platform.

1.4 Cookies and Tracking Technologies

We use cookies, web beacons, and similar technologies to improve your experience on our Platform and collect usage data.



How We Use Your Information

2.1 To Provide and Improve Our Services

- Process orders and facilitate deliveries.
- Verify your identity and age for compliance purposes.
- Manage your account and personalize your experience.

2.2 To Communicate with You

- Send order confirmations, delivery updates, and customer support messages.
- Notify you about platform updates, promotions, and events.

2.3 To Ensure Security and Prevent Fraud

- Detect and prevent fraudulent transactions.
- Enforce our Terms and Agreements.

2.4 To Comply with Legal Obligations

- Meet regulatory requirements and respond to law enforcement requests.
 - Maintain records for tax and compliance purposes.
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How We Share Your Information

3.1 With Service Providers

- We share information with third-party service providers for payment processing, identity verification, and order fulfillment.

3.2 With Business Partners

- We share information with headshops, dispensaries, and drivers to fulfill orders and provide services.

3.3 With Law Enforcement and Regulators

- We may disclose information to law enforcement or regulatory authorities as required by law.

3.4 For Business Transfers

- If GrassApp is sold, merged, or undergoes a corporate reorganization, your information may be transferred as part of the transaction.
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Your Rights and Choices

4.1 Access and Update Your Information

- You can access and update your personal information through your account settings.

4.2 Delete Your Account

- You can request account deletion by contacting our support team.

4.3 Opt-Out of Marketing Communications

- You can unsubscribe from promotional emails at any time.

4.4 Manage Your Location Data

- You can control location permissions through your device settings.
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Data Security

5.1 Encryption and Secure Storage

- We use encryption, two-factor authentication, and secure servers to protect your data.

5.2 Data Retention

- We retain your information only as long as necessary for business, legal, or regulatory purposes.

5.3 User Responsibilities

- You are responsible for maintaining the security of your account credentials.



Changes to This Privacy Policy

Policy Updates

- We may update this Privacy Policy periodically. Continued use of the Platform after updates constitutes acceptance of the revised policy.

Notification of Changes

- Significant changes will be communicated via email or in-app notifications.

Contact Us

For questions, concerns, or requests related to this Privacy Policy, please contact us at:

Email: [contact@grassapp.com]

GrassApp LLC
