

Known issues

The following known issues apply to Watson Assistant Solutions.

1. Unable to access Bot Analytics

Problem: When you click the Bot Analytics link from the Watson Assistant Solutions console, the dashboard might not display.

Cause: If you log in using your API key, it is not possible for your user ID to be authorized.

Solution: Log in to the console using your IBMid. Click the Bot Analytics link. The Bot Analytics dashboard is displayed.

2. Wrong landing page displayed for trial users

Problem: The following message is displayed but there is no restriction on usage.

The interaction usage for this month has been exceeded.

Solution: Log in to the console using your IBMid.

What next? Read our [legal notices](#)