# 《商务大数据分析与决策》期末课程报告

姓名: 曾诚

学号: 41951020

专业: 市场营销 (金融服务与营销)

## 导入需要的库

```
In [ ]: | import numpy as np
        import pandas as pd
        import matplotlib.pyplot as plt
        import seaborn as sns
        import plotly.express as px
        import folium
        #import eli5 # Feature importance evaluation
        # 机器学习
        import sklearn
        from sklearn.model selection import train test split, KFold, cross validate, cross
        from sklearn.pipeline import Pipeline
        from sklearn.compose import ColumnTransformer
        from sklearn.preprocessing import LabelEncoder,OneHotEncoder,StandardScaler
        from sklearn.impute import SimpleImputer
        from sklearn.ensemble import RandomForestClassifier
        from xgboost import XGBClassifier
        from sklearn.tree import DecisionTreeClassifier
        from sklearn. metrics import accuracy score
        from sklearn.model_selection import GridSearchCV
        from sklearn.svm import LinearSVC
        from sklearn.naive_bayes import GaussianNB
        from sklearn.neighbors import KNeighborsClassifier
        from sklearn.linear model import LogisticRegression, SGDClassifier, RidgeClassifier
        from sklearn.model_selection import cross_validate, train_test_split
        from sklearn. pipeline import make pipeline
        from sklearn.datasets import make_classification
        from sklearn import metrics
        from sklearn. metrics import plot roc curve
        from sklearn.metrics import precision_recall_curve
        from sklearn.metrics import plot precision recall curve
        import matplotlib.pyplot as plt
        from sklearn.metrics import average precision score
        # Other Libraries
        from sklearn.model_selection import train_test_split
        from sklearn.pipeline import make_pipeline
        from imblearn.pipeline import make pipeline as imbalanced make pipeline
        from imblearn.over sampling import SMOTE
        from imblearn.under sampling import NearMiss
        from \ imblearn.\ metrics\ import\ classification\_report\_imbalanced
        from sklearn.metrics import precision score, recall score, fl score, roc auc score,
        #from collections import Counter
        #from sklearn.model selection import KFold, StratifiedKFold
        #import warnings
        #warnings.filterwarnings("ignore")
```

## 一、数据预处理

## 1.1导入数据

```
In []: data_origin = pd. read_csv('hotel_bookings.csv')
#这里的代码路径根据用户保存路径有所不同
data_origin.info()
```

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 119390 entries, 0 to 119389
Data columns (total 32 columns):

#	Column	Non-Nul	1 Count	Dtype				
0	hotel	119390	non-null	object				
1	is_canceled	119390	non-null	int64				
2	lead_time	119390	non-null	int64				
3	arrival_date_year	119390	non-null	int64				
4	arrival_date_month	119390	non-null	object				
5	arrival_date_week_number	119390	non-null	int64				
6	arrival_date_day_of_month	119390	non-null	int64				
7	stays_in_weekend_nights	119390	non-null	int64				
8	stays_in_week_nights	119390	non-null	int64				
9	adults	119390	non-null	int64				
10	children	119386	non-null	float64				
11	babies	119390	non-null	int64				
12	mea1	119390	non-null	object				
13	country	118902	non-null	object				
14	market_segment	119390	non-null	object				
15	distribution_channel	119390	non-null	object				
16	is_repeated_guest	119390	non-null	int64				
17	previous_cancellations	119390	non-null	int64				
18	previous_bookings_not_canceled	119390	non-null	int64				
19	reserved_room_type	119390	non-null	object				
20	assigned_room_type	119390	non-null	object				
21	booking_changes	119390	non-null	int64				
22	deposit_type	119390	non-null	object				
23	agent	103050	non-null	float64				
24	company	6797 no	float64					
25	days_in_waiting_list	119390	non-null	int64				
26	customer_type	119390	non-null	object				
27	adr	119390	non-nu11	float64				
28	required_car_parking_spaces	119390	non-null	int64				
29	total_of_special_requests	119390	non-null	int64				
30	reservation_status	119390	non-null	object				
31	reservation_status_date	119390	non-null	object				
dtypes: float64(4), int64(16), object(12)								
memory usage: 29.1+ MB								

## 总结一下数据列的基本情况数据主要包含了以下三个方面的信息:

订单信息:预订相关时间/状态信息房间信息:酒店房间的价格/类型特征客户信息:客户自身的相关信息

## 1.2 数据预处理

```
In [ ]: | data = data_origin.copy()
        missing=data.isnull().sum(axis=0)
        missing[missing!=0]
        children
Out[ ]:
        country
                       488
        agent
                     16340
                    112593
        company
        dtype: int64
In [ ]: |
        #缺失值处理
        data. children. fillna (data. children. mode () [0], inplace=True)
        data. country. fillna(data. country. mode()[0], inplace=True)
        data.agent.fillna(0, inplace=True)
        data. drop('company', axis=1, inplace=True)
        #(执行一遍就可以了)
In [ ]: data.info()
        <class 'pandas.core.frame.DataFrame'>
        RangeIndex: 119390 entries, 0 to 119389
        Data columns (total 31 columns):
             Column
                                             Non-Null Count
                                                              Dtype
         0
             hotel
                                             119390 non-null object
         1
             is_canceled
                                             119390 non-null int64
             lead time
                                             119390 non-null int64
             arrival_date_year
                                             119390 non-null int64
         3
                                             119390 non-null object
         4
             arrival_date_month
         5
             arrival date week number
                                             119390 non-null int64
         6
             arrival_date_day_of_month
                                             119390 non-null int64
         7
                                             119390 non-null int64
             stays_in_weekend_nights
         8
             stays_in_week_nights
                                             119390 non-null int64
         9
             adults
                                             119390 non-null int64
         10 children
                                             119390 non-null float64
                                             119390 non-null int64
         11
             babies
         12 meal
                                             119390 non-null object
         13 country
                                             119390 non-null object
                                             119390 non-null object
         14 market_segment
         15 distribution channel
                                             119390 non-null object
                                             119390 non-null int64
         16 is_repeated_guest
         17 previous cancellations
                                             119390 non-null int64
         18
             previous bookings not canceled 119390 non-null
                                                             int64
                                             119390 non-null object
         19 reserved_room_type
         20 assigned room type
                                             119390 non-null
                                                              object
         21 booking_changes
                                             119390 non-null int64
         22
             deposit type
                                             119390 non-null
                                                             object
         23 agent
                                             119390 non-null float64
         24 days_in_waiting_list
                                             119390 non-null int64
         25
            customer_type
                                             119390 non-null object
         26
             adr
                                             119390 non-null float64
         27 required_car_parking_spaces
                                             119390 non-null int64
         28 total_of_special_requests
                                             119390 non-null
                                                              int64
         29 reservation status
                                             119390 non-null
                                                              object
         30 reservation status date
                                             119390 non-null
                                                              object
        dtypes: float64(3), int64(16), object(12)
        memory usage: 28.2+ MB
```

## 1.3异常值处理

```
In [ ]: zero_guest=data[data[['adults', 'children', 'babies']]. sum(axis=1) == 0]
```

```
data.drop(zero guest.index, inplace=True)#筛选入住总人数为0的数据
        zero days = data[data[['stays in weekend nights', 'stays in week nights']]. sum(axis=1
        data. drop(zero_days. index, inplace=True)#筛选入住总天数为0的数据
        data. meal. replace("Undefined", "SC", inplace=True)# 餐食类型Undefined/SC合并
        data. info()
In [ ]:
        <class 'pandas.core.frame.DataFrame'>
        Int64Index: 118565 entries, 2 to 119389
        Data columns (total 31 columns):
             Column
                                            Non-Null Count
                                                             Dtype
         0
            hotel
                                            118565 non-null object
         1
            is canceled
                                            118565 non-null int64
         2
            lead_time
                                            118565 non-null int64
             arrival_date_year
                                            118565 non-null int64
         4
            arrival_date_month
                                            118565 non-null object
         5
            arrival_date_week_number
                                            118565 non-null int64
         6
            arrival date day of month
                                            118565 non-null int64
         7
             stays in weekend nights
                                            118565 non-null int64
             stays_in_week_nights
                                            118565 non-null int64
         8
         9
             adults
                                            118565 non-null int64
                                            118565 non-null float64
            children
         10
                                            118565 non-null int64
         11 babies
         12 meal
                                            118565 non-null object
         13 country
                                            118565 non-null object
         14 market segment
                                            118565 non-null object
                                            118565 non-null object
         15 distribution_channel
                                            118565 non-null int64
         16 is_repeated_guest
         17 previous_cancellations
                                            118565 non-null int64
         18
            previous_bookings_not_canceled 118565 non-null int64
         19 reserved room type
                                            118565 non-null object
         20 assigned room type
                                            118565 non-null object
         21 booking_changes
                                            118565 non-null int64
         22 deposit_type
                                            118565 non-null object
         23 agent
                                            118565 non-null float64
                                            118565 non-null int64
         24 days_in_waiting_list
         25 customer_type
                                            118565 non-null object
         26 adr
                                            118565 non-null float64
         27 required_car_parking_spaces
                                            118565 non-null int64
         28 total_of_special_requests
                                            118565 non-null int64
         29 reservation_status
                                            118565 non-null object
         30 reservation status date
                                            118565 non-null object
        dtypes: float64(3), int64(16), object(12)
        memory usage: 28.9+ MB
```

```
In []: data. shape
```

Out[]: (118565, 31)

到这里,数据的预处理工作完成,数据集大小清洗为118565\*31

## 二、数据可视化分析

## 2.1 客房信息分析

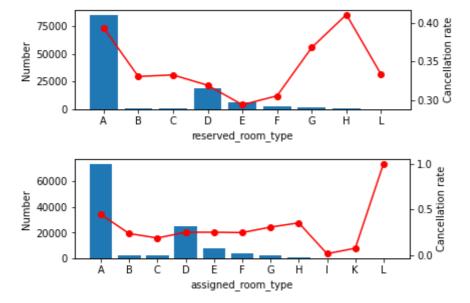
①酒店类型

```
In [ ]: sns. countplot(x='hotel', hue='is_canceled', data=data)
   plt. show()
```

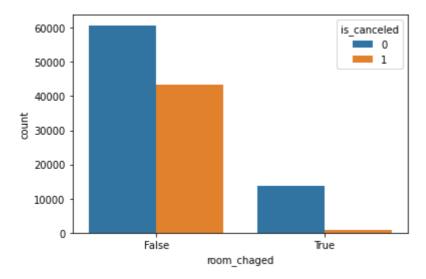


## ②客房类型

```
# 查看房间类型与取消预订的关系
index = 1
for room_type in ['reserved_room_type', 'assigned_room_type']:
    # plt.figure(figsize=(6,8))
    ax1 = p1t. subplot(2, 1, index)
    index += 1
    ax2 = ax1. twinx()
    ax1.bar(
        data.groupby(room_type).size().index,
        data. groupby(room_type). size())
    ax1. set_xlabel(room_type)
    ax1. set_ylabel('Number')
    ax2. plot (
        data. groupby(room_type)['is_canceled']. mean(), 'ro-')
    ax2. set_ylabel('Cancellation rate')
    plt. show()
```



```
In []: #房间类型变更对取消预定的影响
data['room_chaged']=data['reserved_room_type']!=data['assigned_room_type']
sns. countplot(x='room_chaged', hue='is_canceled', data=data)
```



### 2.2 客户信息分析

## ①入住人数

d:\anaconda\lib\site-packages\seaborn\\_decorators.py:43: FutureWarning: Pass the fol lowing variables as keyword args: x, y. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword wil 1 result in an error or misinterpretation.

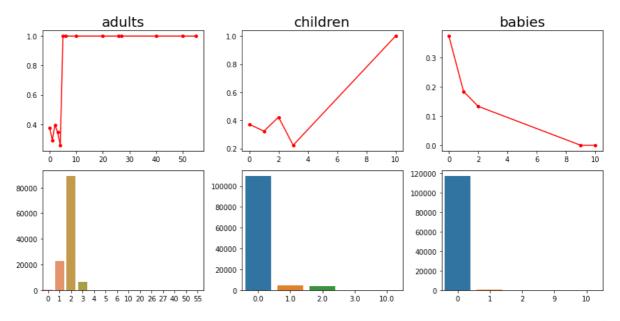
FutureWarning

d:\anaconda\lib\site-packages\seaborn\\_decorators.py:43: FutureWarning: Pass the fol lowing variables as keyword args: x, y. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

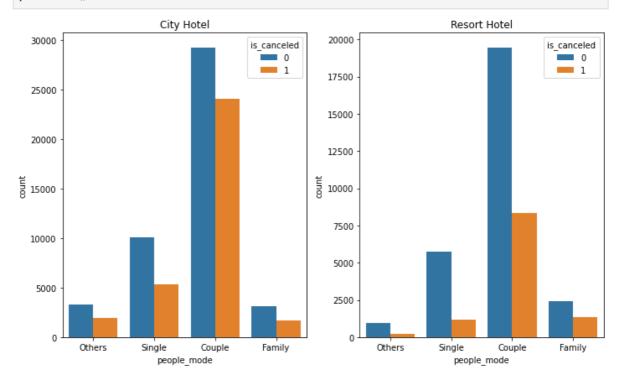
FutureWarning

d:\anaconda\lib\site-packages\seaborn\\_decorators.py:43: FutureWarning: Pass the fol lowing variables as keyword args: x, y. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

FutureWarning

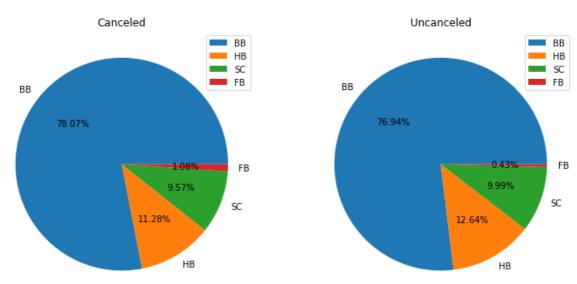


```
In []: # 入住人数模式分析
        # 单人
        single = (data.adults == 1) & (data.children == 0) & (data.babies == 0)
        # 双人
        couple = (data.adults == 2) & (data.children == 0) & (data.babies == 0)
        # 家庭
        family = (data. adults \ge 2) & (data. children > 0) | (data. babies > 0)
        data['people_mode'] = single.astype(int) + couple.astype(int) * 2 + family.astype(i
        plt. figure (figsize= (10, 6))
        index=1
        for hotel kind in ['City Hotel', 'Resort Hotel']:
             plt. subplot (1, 2, index)
             index += 1
             sns. countplot(x='people_mode',
                       hue='is_canceled',
                       data=data[data.hotel == hotel_kind])
             plt. xticks([0, 1, 2, 3], ['Others', 'Single', 'Couple', 'Family'])
             plt. title(hotel_kind)
        plt. tight_layout()
        plt. show()
```



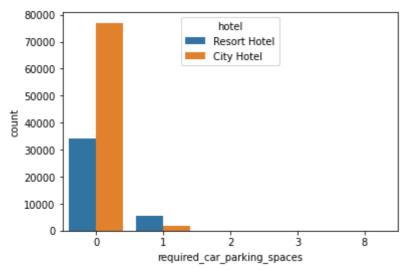
## ②餐食类型

Out[]: Text(0.5, 1.0, 'Uncanceled')



## ③车位需求

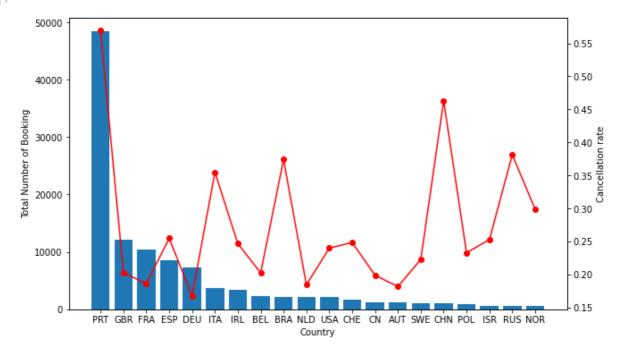




## ④国家/地区

```
In [ ]: # 查看不同国家订单取消率
        # 选取预定数前20的国家/地区
        countries 20 = list(
            data.groupby('country').size().sort_values(ascending=False).head(20).index)
        data[data.country.isin(countries_20)].shape[0] / data.shape[0]
        fig, ax1 = plt. subplots(figsize=(10, 6))
        ax2 = ax1. twinx()
        plt. xticks (range (20), countries 20)
        ax1. bar (
            range (20), data[data.country.isin(countries 20)].groupby('country').size().sort
        ax1. set_xlabel('Country')
        ax1. set_ylabel('Total Number of Booking')
        ax2. plot (
            range (20),
            data[data.country.isin(countries 20)].groupby('country')['is canceled'].mean().
        ax2. set_ylabel('Cancellation rate')
```

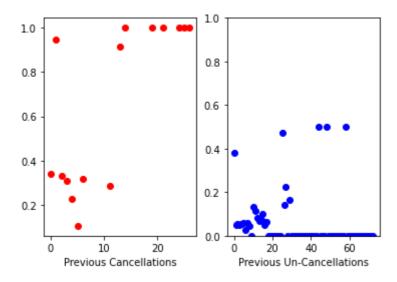
Out[]: Text(0, 0.5, 'Cancellation rate')



## ⑤客户预定历史

```
In []: # 查看客户预定历史与取消订单的关系
        # 是否回头客
        tick_label = ['New Guest', 'Repeated Guest']
        sns. countplot(x='is\_repeated\_guest', hue='is\_canceled', data=data)
        plt. xticks([0, 1], tick_label)
        # 之前取消预定次数
        plt. subplot (121)
        plt. plot(data. groupby('previous_cancellations')['is_canceled']. mean(),
                 'ro')
        plt. xlabel('Previous Cancellations')
        # 之前未取消预定次数
        plt. subplot (122)
        plt. plot (data. groupby ('previous bookings not canceled') ['is canceled']. mean(),
                 'bo')
        plt. ylim(0, 1)
        plt. xlabel ('Previous Un-Cancellations')
```

Out[]: Text(0.5, 0, 'Previous Un-Cancellations')



## 2.3 订单信息分析

## ①提前预定时长

```
In []: #提前预定时长的分布情况
          plt. figure (figsize= (12, 6))
          plt. subplot (121)
          plt.hist(data['lead_time'], bins=50)
          plt. xlabel('Lead Time')
          plt.ylabel('Number')
          # 提前预定时长对取消的影响
          plt. subplot (122)
          plt. plot(data. groupby('lead_time')['is_canceled']. mean(). index,
                    data. groupby('lead_time')['is_canceled']. mean(),
                    markersize=2)
          plt. xlabel('Lead Time')
          plt. ylabel('Cancellation rate');
                                                             1.0
           25000
                                                             0.8
           20000
                                                           Cancellation rate
9.0
9.0
         Number
15000
           10000
                                                             0.2
            5000
                                                             0.0
                      100
                           200
                                 300
                                     400
                                           500
                                                600
                                                     700
                                                                      100
                                                                           200
                                                                                300
                                                                                     400
                                                                                           500
                                                                                                600
                                                                                                     700
```

## ②入住时间

```
In []: # 不同月份预定和取消情况 ordered_months = [
```

Lead Time

Lead Time

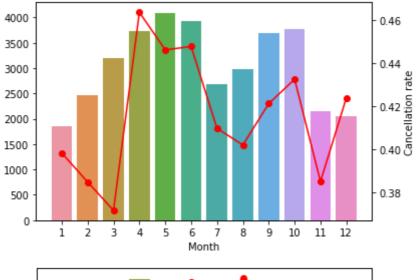
```
"January", "February", "March", "April", "May", "June", "July", "August",
    "September", "October", "November", "December"
]
for hotel in ['City Hotel', 'Resort Hotel']:
    fig, ax1 = plt. subplots()
    ax2 = ax1. twinx()
    data_hotel=data[data.hotel==hotel]
    monthly = data hotel. groupby ('arrival date month'). size()
    monthly /= 2
    monthly. loc[['July', 'August']] = monthly. <math>loc[['July', 'August']] * 2 / 3
    sns. barplot(list(range(1, 13)), monthly[ordered_months], ax=ax1)
    ax2. plot (
    range(12), data_hotel.groupby('arrival_date_month')
    ['is canceled']. mean()[ordered months]. values, 'ro-')
    ax1. set xlabel('Month');
    ax2. set_ylabel('Cancellation rate');
```

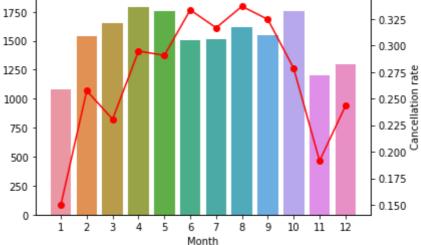
d:\anaconda\lib\site-packages\seaborn\\_decorators.py:43: FutureWarning: Pass the fol lowing variables as keyword args: x, y. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword wil 1 result in an error or misinterpretation.

#### FutureWarning

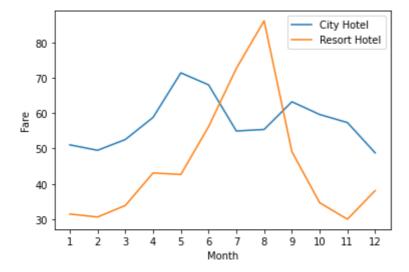
d:\anaconda\lib\site-packages\seaborn\\_decorators.py:43: FutureWarning: Pass the fol lowing variables as keyword args: x, y. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword wil 1 result in an error or misinterpretation.

FutureWarning



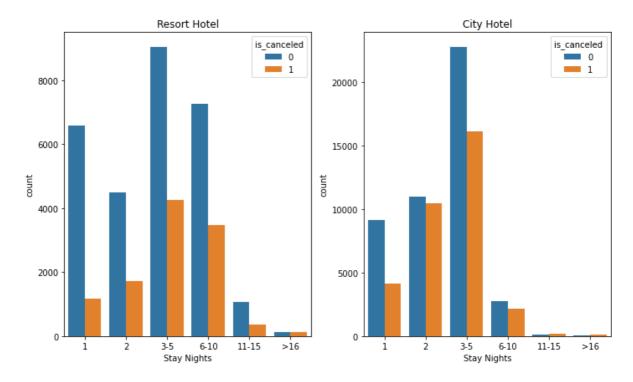


下面结合酒店人均价格波动进行分析



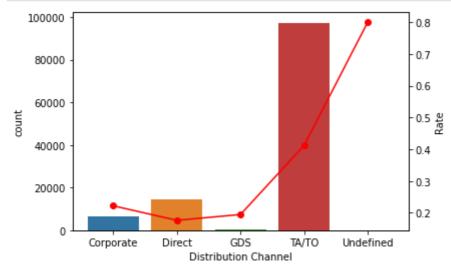
## ③入住时长

```
In [ ]: # 预定入住时长对取消预定的影响
        data['stay nights'] = data['stays in weekend nights'] + data['stays in week nights']
        # 分布过散,进行数据分桶
        bin = [0, 1, 2, 5, 10, 15, np. inf]
        data['stay_nights_bin'] = pd. cut(data['stay_nights'], bin,
                                          labels=['1', '2', '3-5', '6-10', '11-15', '>16'])
        plt. figure (figsize= (10, 6))
        plt. subplot (121)
        sns. countplot (x='stay nights bin', hue='is canceled',
                      data=data[data['hotel'] == 'Resort Hotel'])
        plt. xlabel('Stay Nights')
        plt. title('Resort Hotel')
        plt. subplot (122)
        sns. countplot (x='stay nights bin', hue='is canceled',
                      data=data[data['hotel'] == 'City Hotel'])
        plt. xlabel('Stay Nights')
        plt. title('City Hotel')
        plt. tight_layout()
        plt. show()
```



### 4)预定渠道

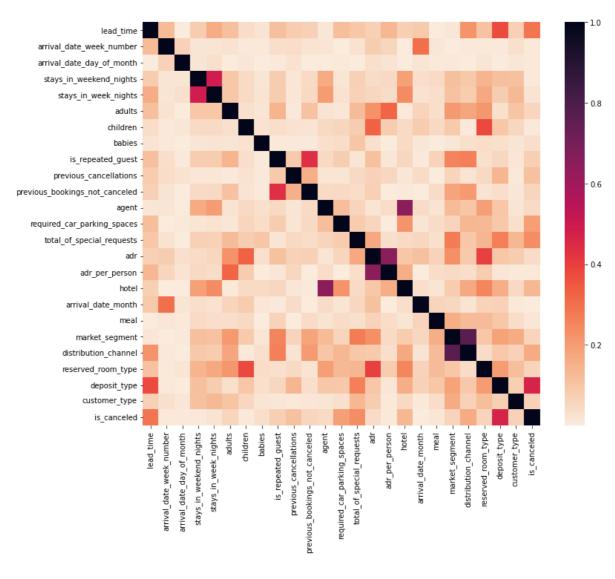
```
In []: # 预定渠道对取消率的影响
fig, axl = plt.subplots()
ax2 = axl.twinx()
sns.countplot(
    x=data['distribution_channel'],
    order=data.groupby('distribution_channel')['is_canceled'].mean().index,
    ax=axl)
axl.set_xlabel('Distribution Channel')
ax2.plot(data.groupby('distribution_channel')['is_canceled'].mean(), 'ro-')
ax2.set_ylabel('Rate');
```



## 三、构建预测模型

```
cat = [
    'hotel', 'arrival_date_month', 'meal', 'market_segment',
    'distribution_channel', 'reserved_room_type', 'deposit_type',
    'customer_type'
target = ['is canceled']
ref = num+cat+target
train = data[ref]
#处理类别变量
train[cat] = train[cat]. apply (LabelEncoder(). fit_transform)
#处理连续变量:
from sklearn.preprocessing import MinMaxScaler
scaler = MinMaxScaler()
scaler.fit(train[num])
train[num] = scaler. transform(train[num])
# 查看各列与取消预订的相关系数
plt. figure (figsize= (12, 10))
sns. heatmap(train.corr().abs(), cmap=sns.cm.rocket_r)
d:\anaconda\lib\site-packages\pandas\core\frame.py:3641: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer, col_indexer] = value instead
See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/u
ser_guide/indexing.html#returning-a-view-versus-a-copy
 self[k1] = value[k2]
d:\anaconda\lib\site-packages\pandas\core\frame.py:3678: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer, col_indexer] = value instead
See the caveats in the documentation: https://pandas.pydata.org/pandas-docs/stable/u
ser_guide/indexing.html#returning-a-view-versus-a-copy
 self[col] = igetitem(value, i)
<AxesSubplot:>
```

Out[]:



## 3.1 简单模型

```
In [ ]: # 分离特征变量和目标变量
        X = train.drop(['is canceled'], axis=1)
        y = train['is canceled']
        #划分测试集和训练集
        X_train, X_test, y_train, y_test=train_test_split(X, y, stratify=y, random_state=0)
        # 特征缩放
        std sca = StandardScaler()
        X = \text{std sca. fit transform}(X)
In []: #岭回归方法
        r1=RidgeClassifier(random state=42)
        rl. fit (X_train, y_train)
        #print(r1.score(X train, y train))
        print("验证集上的准确率为:{}".format(rl.score(X_test,y_test)))
        验证集上的准确率为:0.7652992375683152
In []: #logistic回归方法
        1r=LogisticRegression(solver='liblinear')
        lr. fit(X train, y train)
        #print(lr.score(X_train, y_train))
        print("验证集上的准确率为:{}".format(1r.score(X_test,y_test)))
        验证集上的准确率为:0.7822346670265165
```

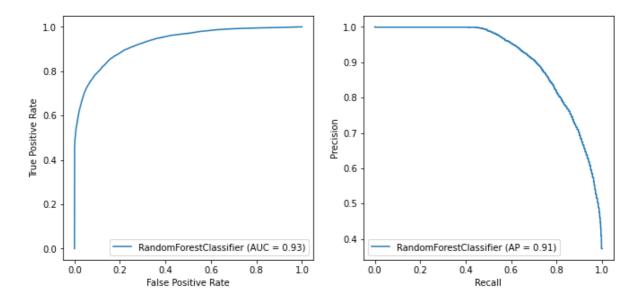
```
In []: #线性SVM方法
        clf = make_pipeline(StandardScaler(), LinearSVC(random_state=42))
        clf. fit(X_train, y train)
        #print(clf.score(X train, y train))
        print("验证集上的准确率为:{}".format(clf.score(X_test,y_test)));
        验证集上的准确率为:0.7853046353147561
        d:\anaconda\lib\site-packages\sklearn\svm\_base.py:975: ConvergenceWarning: Liblinea
        r failed to converge, increase the number of iterations.
          "the number of iterations.", ConvergenceWarning)
In []: #SGD方法
        clf = make_pipeline(StandardScaler(), SGDClassifier(n_jobs=-1, random_state=42))
        clf. fit(X_train, y_train)
        #print(clf.score(X_train, y_train))
        print("验证集上的准确率为:{}". format(clf. score(X_test, y_test)));
        验证集上的准确率为:0.7663787868564874
In [ ]: | #决策树方法
        clf = make_pipeline(StandardScaler(), DecisionTreeClassifier(random_state=42))
        clf. fit (X_train, y_train)
        #print(clf.score(X_train, y_train))
        print("验证集上的准确率为:{}". format(clf. score(X_test, y_test)));
        验证集上的准确率为:0.8236623709601242
In []: #Perceptron方法
        r5=Perceptron(n jobs=-1, random state=42)
        r5. fit (X_train, y_train)
        #print(r5. score(X train, y train))
        print("验证集上的准确率为:{}". format(r5. score(X_test, y_test)));
        验证集上的准确率为:0.7549760475001687
In []: #K近邻方法
        \verb|clf = make_pipeline(StandardScaler(), KNeighborsClassifier(n_jobs=-1))| \\
        clf. fit(X_train, y_train)
        #print(clf.score(X_train, y_train))
        print("验证集上的准确率为:{}".format(clf.score(X_test,y_test)));
        验证集上的准确率为:0.8119560083665069
In [ ]: #高斯NB
        r8= GaussianNB()
        r8. fit (X train, y train)
        #print(r8.score(X train, y train))
        print("验证集上的准确率为: {}". format(r8. score(X test, y test)));
        验证集上的准确率为:0.49089130288104715
In [ ]:
In []: #随机森林方法
        clf = make_pipeline(StandardScaler(), RandomForestClassifier(n_jobs=-1, random_state=
        clf. fit(X train, y train)
        #print(clf.score(X train, y train))
        print("验证集上的准确率为:{}". format(clf. score(X_test, y_test)));
        验证集上的准确率为:0.8642804129276027
```

下边用random forest 的feature\_importance 来筛选特征

### 3.2 较复杂的模型

### ①随机森林

```
#随机森林
In [ ]:
        #模型参数设置
        forest = RandomForestClassifier(n_jobs=-1, random_state=42)
        forest. fit (X_train, y_train)
        #模型预测
        y_pred_rf=forest. predict(X_test)
        #评价指标
        print ('AUC: %.4f' % metrics.roc_auc_score(y_test, y_pred_rf))
        print ('ACC: %.4f' % metrics.accuracy_score(y_test, y_pred_rf))
        print ('Recall: %.4f' % metrics.recall_score(y_test, y_pred_rf))
        print ('F1-score: %.4f' %metrics.fl_score(y_test, y_pred_rf))
        print ('Precesion: %.4f' %metrics.precision_score(y_test, y_pred_rf))
        print ('Average_Precesion: %.4f' %metrics.average_precision_score(y_test,y_pred_rf)
        print('混淆矩阵为:')
        print(metrics.confusion_matrix(y_test, y_pred_rf))
        rf=np. array([metrics.roc_auc_score(y_test, y_pred_rf),
                    metrics. accuracy_score(y_test, y_pred_rf),
                    metrics. recall_score(y_test, y_pred_rf),
                    metrics. fl_score(y_test, y_pred_rf),
                    metrics. precision_score(y_test, y_pred_rf),
                    metrics. average_precision_score(y_test, y_pred_rf)])
        print('准确率, 召回率以及F1分数如下:')
        print(precision_recall_fscore_support(y_test, y_pred_rf, average='binary'))
        #print(forest.score(X_test, y_test))
        fig, [ax\_roc, ax\_pr] = plt. subplots(1, 2, figsize=(11, 5))
        plot_roc_curve(forest, X_test, y_test, ax=ax_roc)
        plot_precision_recall_curve(forest, X_test, y_test, ax=ax_pr)
        plt. show()
        AUC: 0.8434
        ACC: 0.8644
        Recall: 0.7611
        F1-score: 0.8070
        Precesion: 0.8588
        Average Precesion: 0.7427
        混淆矩阵为:
        [[17216 1382]
         [ 2638 8406]]
        准确率, 召回率以及F1分数如下:
        (0.8588067020841847, 0.7611372691053966, 0.8070276497695853, None)
```



```
In []: feature_list=list(train.columns.drop(['is_canceled']))
    importances = list(forest.feature_importances_)
    feature_importances = [(feature, round(importance, 2)) for feature, importance in z
    feature_importances=pd.DataFrame(feature_importances, columns=('features', 'importance')
    feature_importances.sort_values(by=['importance'], ascending = [False], inplace=True]
    print(feature_importances)
```

```
importance
                            features
0
                                             0.15
                           lead_time
22
                                             0.13
                        deposit_type
15
                     adr_per_person
                                             0.08
14
                                             0.08
2
         arrival date day of month
                                             0.07
          total_of_special_requests
                                             0.07
13
1
           arrival date week number
                                             0.06
9
             previous_cancellations
                                             0.05
11
                               agent
                                             0.05
4
               stays_in_week_nights
                                             0.04
19
                                             0.04
                     market segment
17
                                             0.03
                 arrival_date_month
23
                                             0.03
                      customer_type
3
            stays in weekend nights
                                             0.03
21
                 reserved_room_type
                                             0.02
12
       required car parking spaces
                                             0.02
16
                                             0.01
                               hotel
6
                            children
                                             0.01
18
                                             0.01
                                meal
5
                                             0.01
                              adults
20
               distribution_channel
                                             0.01
10
    previous bookings not canceled
                                             0.00
8
                  is repeated guest
                                             0.00
                              babies
                                             0.00
```

## 将特征重要度小于等于0.01的特征剔除,重新构建模型

```
Out[]: ['lead_time',
          'arrival date week number',
          'arrival date day of month',
          'stays in weekend nights',
          'stays in week nights',
          'previous_cancellations',
          'agent',
          'required_car_parking_spaces',
          'total of special requests',
          'adr',
          'adr_per_person',
          'arrival_date_month',
          'market_segment',
          'reserved_room_type',
          'deposit type',
          'customer type']
```

## ②logistic 回归

```
In []: #logistic回归方法
        #参数设置
        model=LogisticRegression(solver='liblinear')
        #模型拟合
        model. fit (X_train, y_train)
        #模型预测
        y pred lr=model.predict(X test)
        #评价指标
        print ('AUC: %.4f' % metrics.roc_auc_score(y_test, y_pred_lr))
        print ('ACC: %.4f' % metrics.accuracy_score(y_test, y_pred_lr))
        print ('Recall: %.4f' % metrics.recall_score(y_test, y_pred_lr))
        print ('Fl-score: %.4f' %metrics.fl_score(y_test, y_pred_lr))
        print ('Precesion: %.4f' %metrics.precision_score(y_test, y_pred_lr))
        print ('Average_Precesion: %.4f' %metrics.average_precision_score(y_test,y_pred_lr)
        print('混淆矩阵为:')
        print(metrics.confusion_matrix(y_test, y_pred_lr))
        1r=np. array([metrics. roc_auc_score(y_test, y_pred_1r),
                    metrics. accuracy_score(y_test, y_pred_lr),
                    metrics. recall score (y test, y pred 1r),
                    metrics. fl_score(y_test, y_pred_lr),
                    metrics. precision_score(y_test, y_pred_lr),
                    metrics. average_precision_score(y_test, y_pred_1r)])
        print('准确率, 召回率以及F1度量如下:')
        print(precision_recall_fscore_support(y_test, y_pred_lr, average='binary'))
        #print('测试集得分:', lr. score(X_test, y_test))
        fig, [ax\_roc, ax\_pr] = plt. subplots(1, 2, figsize=(11, 5))
        plot_roc_curve(model, X_test, y_test, ax=ax_roc)
        plot_precision_recall_curve(model, X_test, y_test, ax=ax_pr)
        plt. show()
```

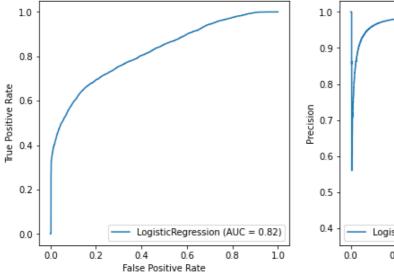
AUC: 0.7213 ACC: 0.7796 Recall: 0.4847 F1-score: 0.6237 Precesion: 0.8747

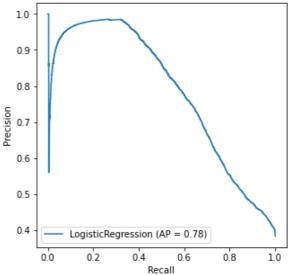
Average Precesion: 0.6181

混淆矩阵为: [[21234 931] [ 6908 6497]]

准确率, 召回率以及F1度量如下:

(0.874663435648896, 0.4846698992913092, 0.6237219795516729, None)





## ③xgboost 模型

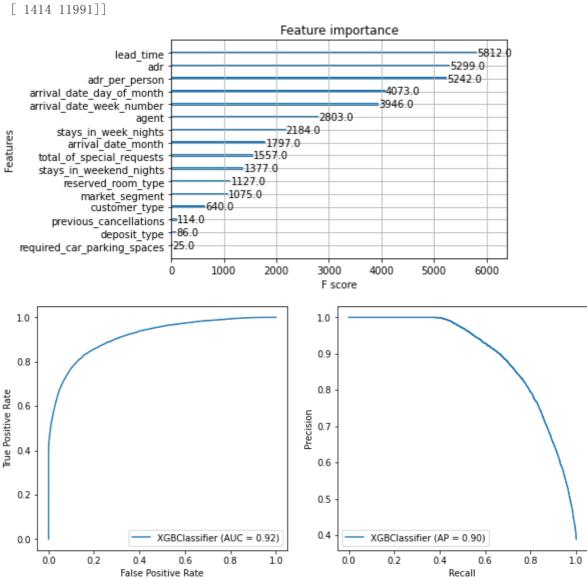
```
#xgboost的参考资料见https://www.cnblogs.com/harekizgel/p/7683803.html和https://blog.
import xgboost as xgb
# 初始化模型
model = xgb. XGBClassifier(n_estimators=200, max_depth=9, learning_rate=0.3, booster='gi
#scale_pos_weight是样本集为不平衡数据集时给样本设置权重的参数
# 拟合模型
model. fit (X train, y train)
# 使用模型预测
y_pred_xgb = model.predict(X_test)
# 评价标准
from sklearn import metrics
print ('AUC: %.4f' % metrics.roc_auc_score(y_test, y_pred_xgb))
print ('ACC: %.4f' % metrics. accuracy score(y test, y pred xgb))
print ('Recall: %.4f' % metrics.recall_score(y_test, y_pred_xgb))
print ('F1-score: %.4f' %metrics.fl score(y test, y pred xgb))
print ('Precesion: %.4f' %metrics.precision score(y test, y pred xgb))
print ('Average Precesion: %.4f' %metrics.average precision score(y test, y pred xgb
print('混淆矩阵为:')
print(metrics.confusion_matrix(y_test, y_pred_xgb))
xgb=np. array([metrics.roc auc score(y test, y pred xgb),
           metrics. accuracy_score(y_test, y_pred_xgb),
           metrics. recall score (y test, y pred xgb),
           metrics. fl_score(y_test, y_pred_xgb),
           metrics. precision score (y test, y pred xgb),
```

```
metrics. average_precision_score(y_test, y_pred_xgb)])
#特征重要性排序
from xgboost import plot_importance as plot_importance_xgb
plot_importance_xgb(model)
plt. show()
fig, [ax_roc, ax_pr] = plt. subplots(1, 2, figsize=(11, 5))
plot_roc_curve(model, X_test, y_test, ax=ax_roc)
plot_precision_recall_curve(model, X_test, y_test, ax=ax_pr)
plt. show()
```

AUC: 0.8083 ACC: 0.7870 Recall: 0.8945 F1-score: 0.7600 Precesion: 0.6606

Average\_Precesion: 0.6307

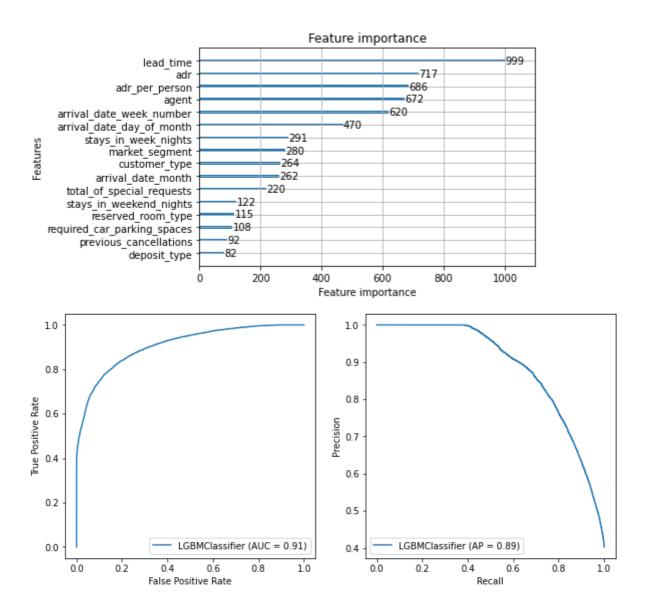
混淆矩阵为: [[16004 6161] 「1414 11991]]



## ④lightgbm 模型

```
In []: #lightgbm的参考资料见https://blog.csdn.net/zhong_ddbb/article/details/107285482?ops_
#和https://www.cnblogs.com/bjwu/p/9307344.html
from lightgbm import LGBMClassifier
model = LGBMClassifier(
max_depth=9,
learning_rate=0.1,
```

```
n estimators=200, # 使用多少个弱分类器
    objective='binary',
    booster='gbtree',
    min child weight=2,
    subsample=0.8,
    colsample_bytree=0.8,
    reg alpha=0,
    reg_lambda=1,
    seed=0 # 随机数种子
model. fit (X_train, y_train)
# 对测试集进行预测
y_pred_lgb = model.predict(X_test)
# 评价标准
print ('AUC: %.4f' % metrics.roc auc score(y test, y pred lgb))
print ('ACC: %.4f' % metrics.accuracy_score(y_test, y_pred_lgb))
print ('Recall: %.4f' % metrics.recall_score(y_test, y_pred_lgb))
print ('F1-score: %.4f' %metrics.fl_score(y_test, y_pred_lgb))
print ('Precesion: %.4f' %metrics.precision_score(y_test, y_pred_lgb))
print ('Average_Precesion: %.4f' %metrics.average_precision_score(y_test,y_pred_lgb
print('混淆矩阵为:')
print(metrics.confusion_matrix(y_test, y_pred_lgb))
lgb=np. array([metrics. roc_auc_score(y_test, y_pred_lgb),
            metrics. accuracy_score(y_test, y_pred_1gb),
            metrics. recall_score(y_test, y_pred_lgb),
            metrics. fl_score(y_test, y_pred_lgb),
            metrics. precision_score(y_test, y_pred_lgb),
            metrics. average_precision_score(y_test, y_pred_1gb)])
#特征重要性排序
from lightgbm import plot_importance as plot_importance_lgb
plot_importance_lgb (model)
plt. show()
fig, [ax\_roc, ax\_pr] = plt. subplots(1, 2, figsize=(11, 5))
plot_roc_curve(model, X_test, y_test, ax=ax_roc)
plot_precision_recall_curve(model, X_test, y_test, ax=ax_pr)
plt. show()
d:\anaconda\lib\site-packages\dask\dataframe\utils.py:14: FutureWarning: pandas.uti
1. testing is deprecated. Use the functions in the public API at pandas testing inste
ad.
 import pandas.util.testing as tm
[LightGBM] [Warning] Unknown parameter: booster
AUC: 0.8135
ACC: 0.8427
Recall: 0.6949
F1-score: 0.7691
Precesion: 0.8610
Average Precesion: 0.7133
混淆矩阵为:
[[20661 1504]
 [ 4090 9315]]
```



## ⑤catboost 模型

```
#catboost的参考资料见https://www.biaodianfu.com/catboost.html#CatBoost%E4%BD%BF%E7%9
In [ ]:
        import catboost as cb
        #模型参数配置
        model = cb. CatBoostClassifier(iterations=1000, depth=10, learning rate=0.3, loss fur
        #logging_level='Silent'控制输出日志信息
        #模型拟合
        model. fit(X train, y train,)#cat features=[0,2,5]用来标记分类特征
        # 使用模型预测
        y_pred_cab = model.predict(X_test)#预测类别
        #y_pred_probs = model.predict_proba(X_test)#预测类别的概率
        # 评价标准
        print ('AUC: %.4f' % metrics.roc auc score(y test, y pred cab))
        print ('ACC: %.4f' % metrics.accuracy_score(y_test, y_pred_cab))
        print ('Recall: %.4f' % metrics.recall_score(y_test, y_pred_cab))
        print ('F1-score: %.4f' %metrics.fl_score(y_test, y_pred_cab))
        print ('Precesion: %.4f' %metrics.precision score(y test, y pred cab))
        print ('Average_Precesion: %.4f' %metrics.average_precision_score(y_test,y_pred_cab
```

```
print('混淆矩阵为:')
print(metrics.confusion_matrix(y_test, y_pred_cab))
cab=np. array([metrics. roc_auc_score(y_test, y_pred_cab),
            metrics. accuracy_score(y_test, y_pred_cab),
            metrics. recall_score(y_test, y_pred_cab),
            metrics. fl_score(y_test, y_pred_cab),
            metrics. precision_score(y_test, y_pred_cab),
            metrics. average_precision_score(y_test, y_pred_cab)])
#特征重要性排序
feature_list=list(data. columns. drop(['is_canceled']))
importances_list = list(model.feature_importances_)
feature_importances = [(feature, round(importance, 3)) for feature, importance in z
feature_importances=pd. DataFrame (feature_importances, columns=('features', 'importance
feature_importances.sort_values(by=['importance'], ascending = [False], inplace=True
print(feature_importances)
fig, [ax\_roc, ax\_pr] = plt. subplots(1, 2, figsize=(11, 5))
plot_roc_curve(model, X_test, y_test, ax=ax_roc)
plot_precision_recall_curve(model, X_test, y_test, ax=ax_pr)
plt. show()
AUC: 0.8383
ACC: 0.8558
Recall: 0.7674
F1-score: 0.8004
Precesion: 0.8364
Average_Precesion: 0.7295
混淆矩阵为:
[[20153 2012]
 [ 3118 10287]]
                       features importance
0
                                     12.360
                      lead_time
14
                   deposit_type
                                      9.154
2
      arrival_date_day_of_month
                                      8.832
9
                                      7.622
1
       arrival_date_week_number
                                      7.468
10
                 adr_per_person
                                      7.420
6
                                      6.714
                          agent
```

6.292

6. 096 5. 272

4.919

4.497

4.288

3.285

3.037

2.742

stays\_in\_week\_nights

arrival date month

market\_segment

customer\_type

total\_of\_special\_requests

required\_car\_parking\_spaces

stays\_in\_weekend\_nights

previous\_cancellations

reserved room type

4

8

11

3

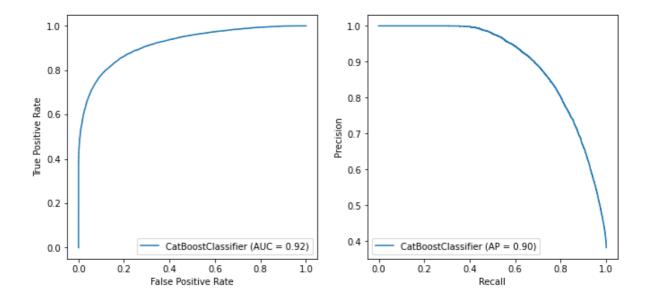
12

7

15

5

13



## 综合比较

	AUC	Accuracy	Recall	Fl-score	Precesion	\
logisticRegression	0.721333	0.779618	0.484670	0.623722	0.874663	
RandomForest	0.843414	0.864382	0.761137	0.807028	0.858807	
xgboost	0.808278	0.787040	0.894517	0.759958	0.660588	
lightgbm	0.813518	0.842733	0.694890	0.769072	0.860985	
catboost	0.838313	0.855777	0.767400	0.800420	0.836409	

Average\_Precesion
logisticRegression
RandomForest
xgboost
lightgbm
catboost

Average\_Precesion
0.618132
0.742665
0.742665
0.73275
0.713275