

User Stories

- 1) As a Project Manager, I want to track how well my team is performing in terms of work completed per day so I can delegate tasks more efficiently
 - a) Priority: High
- 2) As a manager I want to monitor the productivity of my employees so I can analyze numeric data that represents the employee's specific strengths and weaknesses
 - a) Priority:
- 3) As a new hire I want to see my progress so that I can know areas I need to improve in.
 - a) Priority: High
- 4) As a manager, I want to get productivity statistics about my employees, so that I can know who needs to be let go and who deserves a promotion.
 - a) Priority: Low
- 5) As an employee, I want to be able to monitor my progression in a gamified badge system so I can visual representation of goals to work towards.
 - a) Priority: High
- 6) As an employee, I want to get the most amount of badges, so I can have statistics to negotiate a raise
 - a) Priority: Medium
- 7) As an employee I want an interactive way of measuring my productivity
 - a) Priority: High
- 8) As a manager I would to see productive and effective team collaboration amongst project teams
 - a) Priority: Low
- 9) As an agent, I want to see my personal progress and milestones so I can feel motivated to work.
 - a) Priority: High
- 10) As a supervisor, I want to promote a positive work environment so my agents will be more comfortable working.
 - a) Priority: High
- 11) As a supervisor, I want to promote healthy competition between my agents so there will be individual growth in my call center
 - a) Priority: High

- 12) As a supervisor, I want to have a milestones and goals for my team to aim for so our call center will have motivation to improve and progress
a) Priority: High
- 13) As an agent, I want to have something fun to look forward to at work, so I can enjoy a nice work environment.
a) Priority: High
- 14) As a supervisor, I want the changes I make using this application to be supported by top management, so I feel confident to lead.
a) Priority: Low
- 15) As a supervisor I want to have flexibility in the way I apply this application to different team members, so I can support every person on my team in the way they need.
a) Priority: Medium
- 16) As an agent, I want the time I spend teaching others to be recognized so that I am not taken for granted, and am actively helping to facilitate a helpful learning environment.
a) Priority: Medium
- 17) As an agent, I want to see how I am progressing and learning, so that I feel that I am benefiting at my job by becoming more competent and optimized.
a) Priority: High
- 18) As an agent, I want to see how my work ethic can improve to match my peers, so my work ethics will meet my peers and supervisors standards.
a) Priority: High
- 19) As an agent I want to be given tasks that are relevant and within my job title so I can feel well managed and not overworked.
a) Priority: Medium
- 20) As an agent I want to know what my peers are up to, so I can make informed decisions relative to them and not fall behind.
a) Priority: Medium