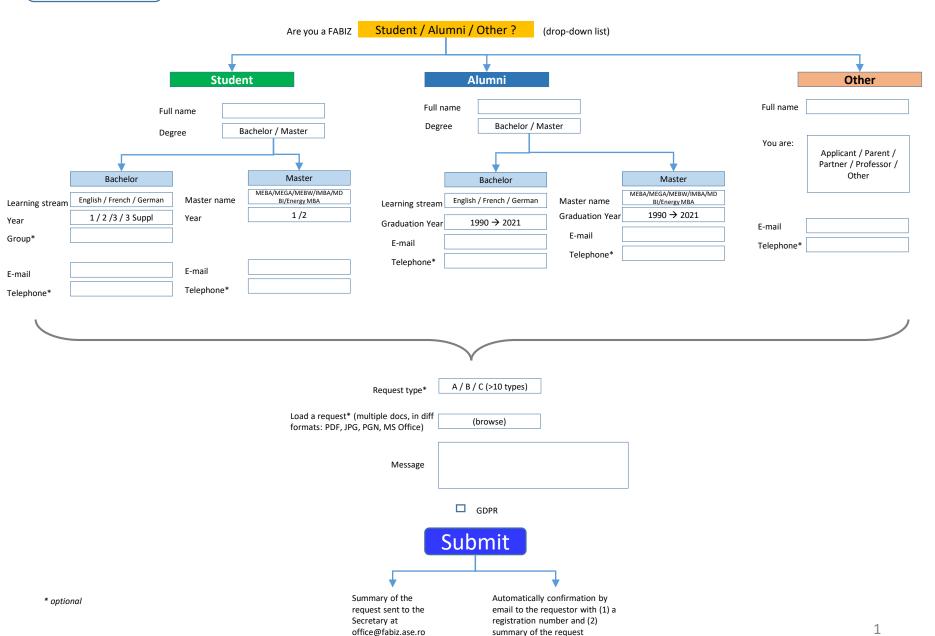


Online request



Secretary interface

Inbox (connect with office@fabiz.ase.ro) **SEACRH** Student #1, Date, hour, #ID number Name **Folders** Inbox 7 Student #1 Summary: Reply Name In progress 2 Bachelor / Master Alumni #1 Solved 29 Group Etc Trash Student #2 Message: Alumni #2 Bla Student #3 Student #4 Student #5 Student #6 Attachment(s) name Student #7

Assigned to? (Secretary 1, Secretary 2)

Analytics (administrator access only)

Predefined dashboards:

- # of requests
- # of requests per each category
- # of requests solved by user 1, 2 or 3
- # of requests per each type
- Avg time of solving requests
- Avg time of solving per type of requests

Filters for:

- period
- Other...