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Pierce Jordan

Experience

Jan 2015 – April 2015 HCL/AIB Ballsbridge, Dublin

Application Analysis – App-V, MSI, Citrix, RES

- Resolve Software Technical Issues for new Windows 7 based platform.
- Provide Technical Support to AIB Staff for In House developed applications
- Took Ownership of Issues such as trouble tickets and software applications.
- VB Script, App-V, MSI, Citrix, vCenter, vSphere, VMWare, RES
- Windows 7, Windows Server 2003, 2008 r2, 2012

May 2014 – Nov 2014 JRI America Tralee, Kerry

Application Analysis and Virtualization – App-V & MSI

- Sequencing Applications with Microsoft App-V, Distributed with Citrix
- Resolved Heat trouble tickets with various software issues.
- Took Ownership of Repackaged software Issues
- Learned key technologies, (Appsense, Citrix Xen Desktop) to an expert level
- VB Script, App-V, MSI, Citrix, vCenter, vSphere, VMWare, Appsense
- Windows 7, 8, 10 Windows Server 2003, 2008 r2, 2012, SCCM 2012

Sept 2013 – May 2014 Cap Gemini Telford, Shropshire

Application Repackaging – App-V & MSI

- Packaged applications using Flexera Admin Studio
- Sequenced applications using App-V 4.6.
- Deployed software using SCCM 2012

April 2013 – Sept 2013 Canada Life Blackrock, Dublin

Application Repackaging – App-V & MSI

- Packaged applications using Flexera Admin Studio(App-V, MSI)
- Converted apps from App-V 4.6 to App-V 5.0 using power shell.

Sept 2012 – April 2013 AIB Burlington Road, Dublin

Application Repackaging – App-V & MSI

- Sequenced applications using Microsoft App-V Sequencer 4.6.1
- Profiled and Published applications using Citrix XenApp 4.5 and 6.0.

Feb 2012 – Sept 2012 AXA-Tech Bond Street, Bristol

Application Repackaging – App-V & MSI

Aug 2002 – Sept 2004 & Nov 2007 – Feb 2012 HP Ballybrit, Galway

Application Repackaging – App-V Thin-App Citrix XenApp

Software Deployment

Jan 2007 – Aug 2007 ING Merode, Brussels

Application Repackaging

- Same as Above

Dec 2005 – Oct 2006 Cap Gemini Telford, Shropshire

Application Repackaging

Sept 2004 – Dec 2005 CSC Risley, Cheshire

Application Repackaging

Education

2015 - Present Galway Mayo Institute Technology Dublin Road, Galway

Bsc in Web Development (Currently Studying)

- Cross Platform Application Development. (Angular JS and Ionic).
- Web Programming. (HTML, CSS, JavaScript).
- Operating Systems and Networks.

1997 - 2002 Galway Mayo Institute Technology Castlebar, Mayo

National Diploma in Computing (Software Development)

- Languages studied were, Java, Delphi, Visual Basic, SQL and Lisp.
- Other relevant subjects studied were, Networks, Software Engineering
- P.C. Architecture, A.I., I.T. In Business and Financial Management.

1992 - 1997 Vocational School Athenry, Galway

Leaving/Junior Certificates

Interests

Snowboarding, Football, Hurling, Listening to Music and Reading.

Referees

References are available on request.