

隐私条例

感谢您选择 Web Artisan 工作室。我们非常看重您的隐私，我们想在这里和您分享我们如何处理您的个人信息。

长话短说

在您使用我们的服务时，我们会收集一些个人信息。我们使用这些信息：

- 联系您（收据，重要服务信息等）
- 向您提供服务
- 给您发送账单
- 分析我们网站的流量

我们永远不会与第三方分享您的个人信息。您的所有信息均经过加密，并安全的存储在我们的服务器上。

我们拥有非常严格的个人信息访问制度。

完整版（英文）

When Do We Collect Your Information?

We collect your personal information when:

- You visit our website
- You create an account
- You are logging into our platform
- You start a project with us
- You sign up for hosting service
- We need to bill you

What Information Do We Collect?

When you visit our website:

When a visitor visits our website, we collect basic information about the session, such as cookies, your IP address, and your browser version.

This information is used to analyze our website traffic only and will be deleted after 3 months.

When you create an account:

There is some basic personal information we need when you create an account. They may include your email address, your real name, and your phone number.

Web Artisan Studio

When you are logging into our platform:

Our platform uses cookies to authenticate you. Therefore, we will collect browser cookies when you are logging into our platform.

When you start a project with us / sign up for hosting service:

We will require you to provide us your real name, and your PayPal information.

When we bill you:

We will require you to provide us your real name, and your PayPal information. Sometimes we may require you to provide your billing address as well.

What Information Do We Not Collect?

We never collect sensitive personal information such as SIN. And we will never ask you to provide your personal information via email.

How Do We Store Your Information?

All personal information is stored on our servers across Canada and Japan. They are operated by Microsoft Azure and ConoHa. Our personal information storage system is open-source on GitHub.

All information is encrypted using AES-256 encryption standard, we only decrypt the information when we need them. We operate a very strict policy regarding customer's personal information.

We never did, and will never share any customer's personal information with third parties.

You Are Always in Control

If you have any concern about how we handle your information, please contact us at privacy@webartisanstudio.com.

It is necessary for us to retain some personal information to provide you service. You can always delete your account by going to account center.

This policy may change, at any time, with or without notice, we will try our best to contact you when there is a policy change in the future.

v1.0 April 2017