



MD SHAHBAZ ALAM

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Email: wapmdshahbazalam1@gmail.com

Educational Qualifications

Bachelor of Arts (English – Honors) with 69.93% Kazi Nazrul University Year Passed: **2019**

Higher Secondary Education

With 68 %

Rahmania Higher secondary school,
West Bengal, India.

Year Passed: **2016**

SSLC

With 59%

Danishgah Islamia High School,
West Bengal, India.

Year passed: **2014**

Personal Details

Father's name- Manzoor Alam

Marital Status - Single

Gender - Male

Date of birth - 11-02-1998

Nationality - Indian

Passport No: - U 5531260

Permanent Address

R.K.M. Bye Lane Talpokharia, P.O.
Asansol – 713303, Paschim
Bardhaman, West Bengal, India

Languages Known:

English, Urdu, Hindi

CURRICULAM VITAE

CAREER OBJECTIVE

Seeking an opportunity in your company where I can effectively contribute my skills, talent and hard work for the benefit of the company.

Overview

I take this as a privilege to present the resume in behalf of you. I am looking for an extensive and dynamic career, within an organization that can utilize my expertise in the shadow of my experience and education.

PROFESSIONAL EXPERIENCE

- FROM 02 FEB 2015 TO 16 JUN 2016

Designation: **DIGITAL OFFICER IN AXIS BANK**

Employee: **TELEPERFORMANCE**

Client: **INTERNATIONAL CALL CENTER**

- FROM 07 MAR 2017 TO 04 FEB 2018

Designation: **TEAM LEADER**

Employee: **BPO CONVERGENCE (BHARTI AIRTEL POSTPAID)**

Client: **BHARTI AIRTEL**

- FROM 02 APR 2018 TO 08 MAY 2019

Designation: **BACK OFFICE ASSISTANT**

Employee: **FUSION (KOLKATA)**

COMPUTER SKILLS

Advance Knowledge in DCA (Diploma in Computer Application)

- Windows environment.
- Good Knowledge in ERP 9.
- Microsoft OFFICE 365
- Tally erp9, Oracle, Sql
- Having full knowledge of Graphics Design and Photoshop
- Familiar with all short cut keys
- Basic knowledge of SAP
- Having full knowledge of Internet Access

PERSONAL ATTRIBUTES

- Positive Attitude
- Decision Making and Punctual.
- Innovative, Creative and Hard Working.

INTERESTS AND HOBBIES

- Social Networking.
- Playing Cricket, Volleyball and Football.
- Drawin

DECLARATION

I, **MD SHAHBAZ ALAM**, hereby declare that the information given above is true, complete and correct to the best of my knowledge and belief. I understand that in the event of any information being false or incorrect at any stage; my candidature shall be liable for cancellation/termination.

PLACE: ASANSOL

MD SHAHBAZ ALAM

DATE: