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WORK EXPERIENCE

February 2016-Current

IT Director

🏢 Grant County
📍 Marion, Indiana, United States

All the same responsibilities as I had as a Tier 2 helpdesk technician but now I manage a budget and oversee my two coworkers. Also work on project budgeting and am always looking for new tools and services to improve county productivity.

July 2015-February 2016

IT Helpdesk Tech Tier 2

🏢 Grant County
📍 Marion, Indiana, United States

Responsible for all of the day to day tasks such as managing the helpdesk and maintaining county computers but now I was responsible for maintaining county server, storage, and any on going projects. This included creating/updating vmware servers, upgrading storage, and also managing the county email and web filters.

- Got Promoted to IT Director

May 2014-July 2014

IT Helpdesk Tech Level 1

🏢 Grant County
📍 Marion, Indiana, United States

IT Helpdesk Technician Level 1. Did day to day duties such as maintaining the helpdesk tickets, updating and reformatting computers.

- Got Promoted to Helpdesk Tech Tier 2

August 2010-April 2014

Produce Associate

🏢 Marsh/Mainstreet Market
📍 Hartford City, Indiana, United States

Worked in the Produce department. Helped with inventory counts, cleaning, and signage creation.

EDUCATION

2013-2014

Computer Sciences - Information Technology

- 🏠 Ivy Tech
- 📍 Marion, Indiana, United States

- Computers/Helpdesk

2010-2013

Computer Sciences - Information Systems

- 🏠 Ivy Tech
- 📍 Marion, Indiana, United States

- Computer Programming

2006-2010

Core 40

- 🏠 Blackford County Highschool
- 📍 Hartford City, Indiana, United States

SKILLS

Git JavaScript HTML5 HTML (HyperText Markup Language) Django
Python Programming/Scripting Language CSS (Cascading Style Sheet) Bootstrap GitHub Microsoft Office
Microsoft Word Microsoft PowerPoint Microsoft Outlook Microsoft Excel Microsoft Active Directory
Microsoft Exchange Server Microsoft Exchange Server Administration VMWare Cisco Routers
Cisco Switches Cisco Catalyst Switches Cisco Nexus Switches DHCP (Dynamic Host Configuration Protocol)
DNS (Domain Name System) Help Desk Computer Programming Palo Alto Firewall FireEye Firewall

WORK AUTHORIZATION

I am authorized to work in the following countries:

- United States