

BHAVINI PANCHAL

Surrey, BC, Canada • +1 (672) 272-5401 • bhavinimatai_11@live.com • [LinkedIn](#) • [Portfolio](#)

Data Analyst

With 3 years of experience as a data analyst in the pharmaceutical industry and being certified as a Scrum Master, I am seeking a management role where I can leverage my expertise in project management, cross-functional collaboration, and process improvement. I am committed to continuous learning and development, with excellent communication and interpersonal skills to build strong relationships with stakeholders.

Skills:

- Business Analysis
- Project Planning & Execution
- Agile & Scrum Methodologies
- Stakeholder Engagement
- Risk & Change Management
- Data Visualization (Power BI)
- KPI Dashboards & Reporting
- Data Analytics
- Cross-functional team leadership

Professional Experience

Vertex Pharmaceuticals - Boston, MA Specialist, Data Analytics

Aug 2021 to Aug 2022

- Designed and developed interactive dashboards in **Power BI**, leveraging **DAX formulas** to automate quality metrics tracking and enhance visibility into cross-GxP performance.
- Automated data collection and visualization workflows from systems like **Veeva QMS** and **TrackWise**, reducing manual reporting efforts by 40% and improving data accuracy.
- Created predictive models and ad hoc analyses to identify compliance and deviation data trends, enabling proactive quality oversight and risk mitigation.
- Collaborated with cross-functional teams to define and align on **Key Performance Indicators (KPIs)**, ensuring data-driven insights supported QA objectives and regulatory compliance.
- Conducted root cause analysis using statistical techniques to support CAPA investigations, driving continuous improvement and corrective action strategies.
- Streamlined quality data processes by implementing data validation checks and automating routine reporting tasks, resulting in a 30% increase in reporting efficiency.
- Translated complex datasets into actionable insights through engaging dashboards, executive summaries, and presentations tailored for technical and non-technical stakeholders.
- Contributed to quality governance by supporting the development of integrated metrics and cross-modality analytics, reinforcing a culture of transparency and data-driven leadership.

Takeda Pharmaceuticals - Lexington, MA Data Analyst II

Nov 2019 to Aug 2021

- Served as SME for **TrackWise** and **QAAD**, ensuring accurate data capture and compliance for R&D audit, inspection, and deviation workflows.
- Led training and support for R&D teams on TrackWise and QAAD systems, improving data entry accuracy and operational efficiency.
- Utilized **Datameer** to prepare and cleanse large datasets, automating quality reports and significantly reducing audit preparation time.
- Created interactive dashboards and visualizations in **Qlik Sense** to monitor key quality metrics, enabling real-time insights for QA leadership.
- Managed complex data queries supporting audits and inspections, ensuring traceable and compliant records across QA systems.
- Collaborated cross-functionally to standardize data governance practices, aligning system usage with SOPs and regulatory requirements.
- Delivered tailored reports and executive summaries to QA leadership, supporting timely decision-making and regulatory readiness.
- Acted as a liaison between QA, R&D, and IT for system enhancements and continuous improvement initiatives across TrackWise, QAAD, and analytics platforms.

- Boosted sales efficiency by streamlining processes and implementing data-driven strategies.
- Identified opportunities for upselling and cross-selling through thorough market research and customer segmentation analysis.
- Reduced operational costs by automating repetitive tasks using advanced software tools.
- Analyzed sales data to identify patterns, informing adjustments in strategies that drove significant improvements in overall performance.
- Implemented new CRM system, leading to better customer relationship management and increased deal sizes.

Education

- **Trinity Western University** — Langley, BC • **Master of Arts in Leadership and Master of Science in Information Technology**, Jan. 2024 – Jun 2025, GPA: **3.8/4.0**
- **Northeastern University** — Boston, MA • **Master of Professional Studies in Informatics**, Sep. 2017 – May 2019, Concentration: Analytics, GPA: **3.6/4.0**
- **Gujarat Technological University** — Gujarat, IN • **Bachelor of Engineering in Computer Engineering**, Aug. 2012 - May 2016 GPA: **3.5/4.0**

Certifications

- **CSM Certified Scrum Master**, Scrum Alliance
- **Tableau Essential Training**, LinkedIn Learning
- **Lean Six Sigma Yellow Belt**, Takeda Pharmaceuticals
- **SQL - MySQL for Data Analytics and Business Intelligence**, Udemy

Technology Summary

Technical Skills:	Tableau, Microsoft Excel, Data Meer, Qlik Sense, Power BI
Database:	Windows, Mac OS, Microsoft Access, SQL Server, My SQL, QAAD, Trackwise, Veeva, HubSpot
Frameworks and Processes:	Software Development Life Cycle (SDLC), Business Planning, Predictive Modeling, Analytical Skills, Gap Analysis, Data Analysis, Pivot Table, DAX Functions

Additional Experience

Talize Thrift Store - Langley, BC
Retail Team Member (Part-Time)

May 2024 to Present

- Supported customer service operations, enhancing store experience through effective communication and merchandise presentation.
- Operated point-of-sale system and maintained accuracy in cash handling and transactions.
- Maintained health, safety, and cleanliness standards in alignment with company policy.