



Date: 21<sup>st</sup> April 2022

### CERTIFICATE

This is to certify that **Mr. Jay A. Patel** has undertaken the project entitled "Customer Relationship Management (CRM)", at Thinkonic Technology from 16<sup>th</sup> Dec 2021 to 21<sup>st</sup> April 2022, for submission to Smt. Chandaben Mohan Bhai Patel Institute of Computer Applications (CMPICA), to award the Degree of Master of Science in Information Technology (Msc.IT)

He has worked on the project as per our requirement and the findings are his original work to the best of our knowledge.

We are satisfied with the work done by him and provide the completion certificate.

We wish his all success in his future endeavours.

For Thinkonic Technology,

