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Cancel Document

This API allows issuer to cancel previously issued document, either self-induced cancellation or by accepting a rejection request made by the buyer.



Submit Documents

Reject Document →

Overview

Document cancellation is a way to correct submission errors that were noticed right away. Ideally, cancellation is done even before the document is fully validated and recipient is notified. Therefore, cancellation can be done only within limited time period from the validation of the document. This time limit is specific to document type and is returned by calling <u>Get</u> Document Type API and checking workflow parameters.

Cancellation is permitted within the 72-hour window from the date and time the document was marked as valid. If cancellation time has passed, taxpayers can revert / adjust the previously issued incorrect invoice through submission of a credit note/debit note/refund note (as the case may be).

Note!

When you are logged in as intermediary, permissions that are granted by the taxpayer will be applied on your profile and this will control the functionalities that you'll be able to executed on behalf of the taxpayer you are representing.

Signature

This is REST based API that receives the document ID through the URL parameter and state to be changed in request body.

Signature: PUT /api/v1.0/documents/state/{UUID}/state

Inputs

This API accepts standard e-Invoice API header parameters for authenticated call.

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URL PARAMETER	TYPE	DESCRIPTION	VALUE EXAMPLE
uuid	String	Unique ID of existing document.	F9D425P6DS7D8IU

BODY PARAMETER	TYPE	DESCRIPTION	VALUE EXAMPLE
status	String	Desired status for the document. Must be cancelled to cancel previously issued document.	cancelled
reason	String	Reason for cancelling the document. (The length of the reason would be limited to 300 chars)	Customer cancelled the order. Examples of reasons: Wrong buyer details or Wrong invoice details or any other reasons as the supplier deems appropriate

Outputs

PARAMETER	TYPE	DESCRIPTION	VALUE EXAMPLE
uuid	String	Unique ID of the document	F9D425P6DS7D8IU
status	String	Status if document has been cancelled	Cancelled
error	Error	Error if cancellion of document failed.	

Successful Response

On a successful submission, this API returns 200 status code.

Error Response

Error situations are reported back by this API through the standard error response.

Additional specialised error messages can be returned as a result of validation of state of the document and caller:

HTTP STATUS CODE	ERROR CODE	DESCRIPTION
400	OperationPeriodOver	Returned when user is trying to cancel document when the time limit of cancellation has already run out.

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HTTP STATUS CODE	ERROR CODE	DESCRIPTION =
400	IncorrectState	Returned when caller is trying to cancel the document that might already be rejected or invalid. State transition in this case is not allowed.
400	ActiveReferencingDocuments	Returned when caller is trying to cancel the document that has been referenced by other documents, e.g., credit note referencing invoice. The required action is to first cancel the referencing document and followed by this one.
403	Forbidden	Returned when valid taxpayer system is trying to perform operation on a document not issued by them.

Additional considerations

In case of self-billed invoices, the buyer actually cancels the document, not the supplier.

