## Welcome to Write the Docs Portland

If you have any questions or need help, please find one of our volunteers or staff on-site, email us at portland@writethedocs.org, or post your question on the #wtd-conferences Slack channel.

### Welcome Wagon events for newcomers

- Sunday, May 19 at 5:00pm Meet & Greet (near the stage)
- Monday, May 20 at 8:15am Venue Tour (near the registration)
- Contact email canncrochet@gmail.com

### Conference venue information

- WIFI: "Write the Docs" (open network, no password)
- Quiet room is a reserved area of the restaurant on the ground floor. Simply show your badge to a staff member!
- Unconference and job fair are in Lola's Room

### Social event information

- Monday, May 20 at 7:00pm, please bring your badge
- Jackknife bar is located at 614 SW 11th Ave
- Drinks and light snacks will be provided while our tab lasts
- Special mocktails menu will be available!

### **Getting around Portland**

- TriMet public transport: https://trimet.org/
- Taxi: Radio Cab 1-503-227-1212 / Broadway Cab 1-503-333-3333
- Private ride apps: Uber, Lyft

### Code of Conduct team

Please contact one of the staff members on-site or any of these individuals directly if you experience any issue or have questions.

- Eric Holscher +1-757-705-0532 (mobile) ericholscher (Slack)
- Jennifer Rondeau +1-541-513-8624 (mobile) jrondeau (Slack)

Big thanks to our vendors for helping to make this event run smoothly: Crystal Ballroom (conference venue), Jackknife (social event venue), Backpedal Productions (videos), White Coat Captioning (live transcribing), Phoenix Di Corvo (brand and graphic design)

# WRITE THE DOCS PORTLAND

May 19-21, 2019



Cloud Infrastructure



# Monday, May 20

8:00	Doors Open, Breakfast Served
9:00	Introduction to Write the Docs
9:30	Switch Speakers
9:40	Unconference starts (Lola's Room)
9:40	Heather Stenson - Any friend of the docs is a friend of mine: Cultivating a community of documentation advocates
10:10	Switch Speakers
10:20	Ingrid Towey - How to edit other people's content without pissing them off
10:50	Snack break
11:10	Kathleen Juell - Writer? Editor? Teacher?
11:40	Switch Speakers
11:50	Shannon Crabill - Documenting for Open Source
12:20	Lunch
1:20	Lightning Talks
1:50	Switch Speakers
2:00	Mark F Iverson - Harvest Past Experience to be a Great Tech Writer
2:30	Switch Speakers
2:40	Mike Jang - How I Learned to Stop Worrying and Love the Command Line
3:10	Snack break
3:30	Paul Wallace - Localize the Docs!
4:00	
4.00	Switch Speakers
4:10	Switch Speakers  Meghan Mahar - Tutorials, Tooltips, and Popupsoh MY! How to ease yourself and your users into in-app messaging.
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4:10	Meghan Mahar - Tutorials, Tooltips, and Popupsoh MY! How to ease yourself and your users into in-app messaging.

# Tuesday, May 21

8:00	Doors Open, Breakfast Served
9:00	Alicja Raszkowska - Draw the Docs
9:30	Switch Speakers
9:40	Job Fair starts (Lola's Room) - Ending 11:40
9:40	Sarah Moir - Just Add Data: Make it easier to prioritize your documentation
10:10	Switch Speakers
10:20	Matt Reiner - Show Me the Money: How to Get Your Docs the Love and Support They Deserve
10:50	Snack break
11:10	Chris Bush - SDK Reference Manuals: A flow-based approach
11:40	Switch Speakers
11:50	Sponsored Talk
12:05	Lunch (75 minutes)
1:20	Lightning Talks
1:20	Unconference starts (Lola's Room)
1:50	Switch Speakers
2:00	Kay Miles - Product Documentation Strategy: What Is It and Why Do We Need It?
2:30	Switch Speakers
2:40	Jessica Parsons - Lessons Learned in a Year of Docs-Driven Development
3:10	Switch Speakers
3:20	Jodie Putrino - Defying the Status Quo: How a grassroots effort can transform an organization
3:50	Conference wrap-up

# Sharing (on social media) is caring!

@writethedocs
#writethedocs