

## Welcome to Write the Docs **Prague**

If you have any questions or need help, please find one of our volunteers or staff on-site, email us at [prague@writethedocs.org](mailto:prague@writethedocs.org), or post your question on the [#wtd-conferences Slack channel](#).

### Welcome Wagon events

- Sunday, Sept 15 at 17:00 - Meet & Greet (near the registration table)
- Monday, Sept 16 at 9:30 - Venue Tour (near the registration table)
- Contacts: Daniel [daniel@ddbeck.com](mailto:daniel@ddbeck.com) & Beth [beth.s.aitman@gmail.com](mailto:beth.s.aitman@gmail.com)

### Conference venue

- Quiet room is on the ground floor in room Grand Prix
- Accessible toilets are on the ground floor near the cloakroom
- Please bring any Lost & Found items to the registration table
- **WIFI: "Write the Docs" (password information posted in the rooms)**

### Social event

- Monday, Sept 16 at 20:00, please bring your badge/wristband
- ERKO bar is located at Francouzská 4, Prague 2 (Náměstí Míru)
- Drinks and light snacks provided while our tab lasts (no dinner)
- Special non-alcoholic menu will be available!

### Getting around Prague

- Public transport: [IDOS.cz](http://IDOS.cz) (website and mobile app)
- Taxi: AAA Taxi +420 222 333 222 / Tick Tack +420 721 300 300
- Private ride / discount taxi apps: Uber, Bolt, Liftago

### Code of Conduct team

Please contact one of the staff members on-site or any of these individuals directly if you experience any issues or have questions:

- Eric Holscher +1-757-705-0532 (mobile) [ericholscher](#) (Slack)
- Sasha Romijn +31-202-443-779 (mobile) [sasha](#) (Slack)
- Mikey Ariel +420-603-261-361 (mobile) [thatdocslady](#) (Slack)

**Big thanks to our vendors for their help in making this event run smoothly:**  
**BartAtWork** (videos), **Speech-to-Text Reporting Wales** (live transcribing),  
**Phoenix Di Corvo** (brand and graphic design)

# WRITE THE DOCS PRAGUE

**September 15-17, 2019**



**DOCUMENT 360**

## Monday, September 16

9:00	Doors open, breakfast served
9:30	Welcome Wagon Venue Tour (meet near the registration table)
10:00	Introduction to Write the Docs
10:30	Switch speakers
10:40	Unconference starts
10:40	Kayla Lee - Super Effective Writing Process of Grammy-winning Artists
11:10	Switch speakers
11:20	James Scott - How to write the perfect error message
11:50	Snack break
12:10	Katrine Stoica Ostenfeld - How I use applied linguistics to be a better technical writer
12:40	Switch speakers
12:50	Kelly O'Brien - Surprise! You're a designer now.
13:20	Lunch
14:20	Lightning Talks
14:50	Switch speakers
15:00	Alison MacNeil - Documenting known unknowns
15:30	Switch speakers
15:40	Ben Ahmady - Write the API docs before the API exists
16:10	Snack break
16:30	Karen Sawrey - Disagree with "I Agree". Enforcing better data privacy through the language of documentation
17:00	Switch speakers
17:10	Ilona Koren-Deutsch- Inclusive environments are just better: science says so
17:40	Switch speakers
17:50	Brian Lemke - How to launch your startup with good docs
18:20	Group Photo
18:30	Day 1 wrap-up
20:00	Social event at ERKO bar - Bring your badges or wristbands!

## Tuesday, September 17

9:00	Doors open, breakfast served
10:00	Job Fair starts (ends at 11:50)
10:00	Ellie Farrier - Wild Geeks: Poetry in the Digital Age
10:30	Switch speakers
10:40	Jen Lambourne - The UK government meets docs as code
11:10	Switch speakers
11:20	Prerana Pradhan - Fostering Technical Writing in Developing Nations
11:50	Snack break
12:10	Unconference starts
12:10	Arran Southall - Fostering Talent: Mentorship, Peer Reviews and Going Beyond Your Job Description
12:40	Switch speakers
12:50	Aaron Collier - Seeing your docs through different eyes: Mapping doc users experiences
13:20	Lunch
13:20	Speaker & Volunteer Photo (near the stage)
14:20	Lightning Talks
14:50	Switch speakers
15:00	Plamena Maleva - The Power of Empathy in Support Documentation: A 5-Step Guide
15:30	Switch speakers
15:40	Zachary Sarah Corleissen - Found in Translation: Lessons from a Year of Open Source Localization
16:10	Conference wrap-up

**Sharing (on social media) is caring!**

**@writethedocs**  
**#writethedocs**