### VAXWATCH

Vaccination Attitude eXploration & Watchdog for Analyzing, Tracking, & Combating Hesitancy



### Elevator pitch









**Problem** 

Scale

**Current approach** 

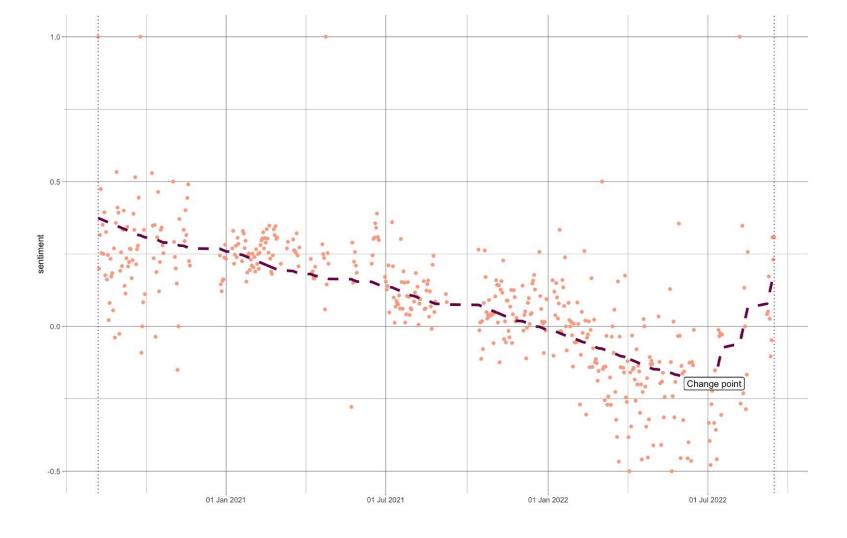
- 1. Gaps in the current approach
- 2. Proposed solution
- 3. How does it fill the gaps?

# PRODUCT DEMO

VAXWATCH Overview Topic break down Sentiment About



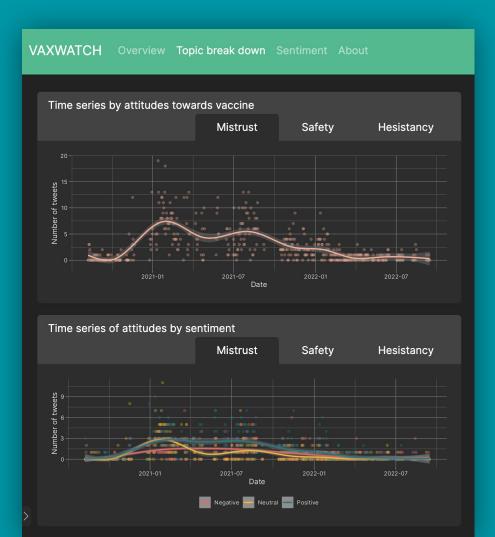
# Flagging sentiment allows for early interventions



e.g.

**VAXWATCH** Overview Topic break down Sentiment About Dashboard shows topic trends over time. Total tweets analysed Validated tweets 90075 456 Topic modelling 2022-01 Hesitancy filter Mistrust filter Safety filter Topic modelling hesitancy\_filter mistrust\_filter safety\_filter topic Safety filter Mistrust filter Hesitancy filter

# Identifying attitudes helps to understand hesitancy



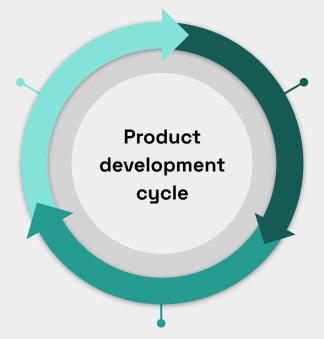
# Understanding topic trends helps to minimise mistrust

### NLP

the pipeline and the caveats

#### Classifier validation

Assessing the classifier's ability to generalise to new data



#### Public feedback

Continuous collaboration with the public to increase transparency and trust

Real time analytics and forecasting

Acknowledging uncertainty and disclosing the limitations

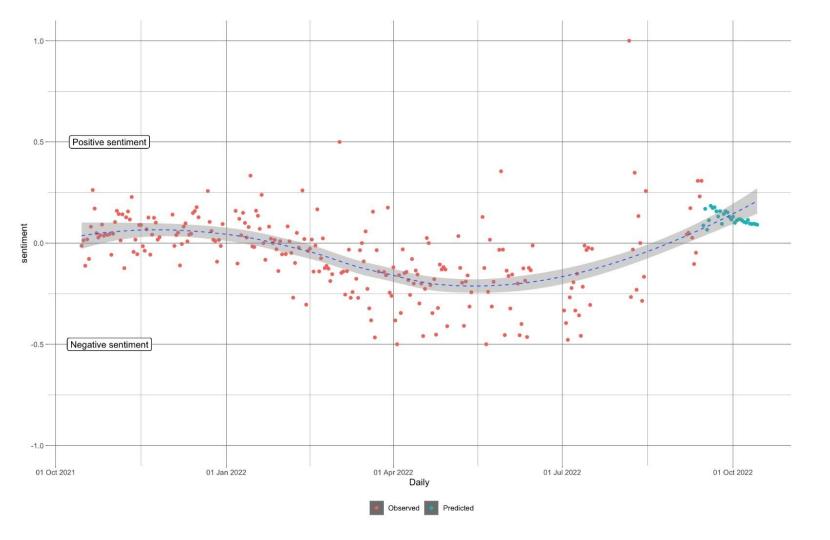
#### **Building trust**

and our plan to achieve it

- Public facing online forum
- Ongoing collaboration with stakeholders
- Impact assessments/transparency reports
- Encourage and incorporate community contributions
- Multilingual support
- Accessible and well-documented code

#### Real time analytics

- Improving topic recognition
- Extend to different languages
- Speed/performance trade-off
- Forecasting
- Interpretable models



#### Validating Classifiers

to establish model generalisability

- Internal validation
  - Subset of our own data
- External validation
  - Datasets from other researchers
- Ongoing validation via crowdsourcing and feedback

#### **Dealing with Trolls**

how good is the model at classifying users, bots and trolls

- Distinguishing between genuine sentiment and attempted influence is incredibly difficult (even for humans)
- We can say it is one or the other
- Still useful, further research can explore this in more detail

Thank you for your attention!