

Survival Analysis

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2025-03-17

```
library(survival)
```

```
## Warning: package 'survival' was built under R version 4.4.3
```

```
library(survminer)
```

```
## Loading required package: ggplot2
```

```
## Loading required package: ggpubr
```

```
##
```

```
## Attaching package: 'survminer'
```

```
## The following object is masked from 'package:survival':
```

```
##
```

```
##      myeloma
```

```
library(dplyr)
```

```
## Warning: package 'dplyr' was built under R version 4.4.3
```

```
##
```

```
## Attaching package: 'dplyr'
```

```
## The following objects are masked from 'package:stats':
```

```
##
```

```
##      filter, lag
```

```
## The following objects are masked from 'package:base':
```

```
##
```

```
##      intersect, setdiff, setequal, union
```

```
train_df <- read.csv("D:/Documents/IAI-UET/AI - Churn Prediction/dataset/train_survival.csv")  
test_df  <- read.csv("D:/Documents/IAI-UET/AI - Churn Prediction/dataset/test_survival.csv")
```

Including Plots

You can also embed plots, for example:

```

train_df <- train_df %>%
  mutate(
    churn_value = as.numeric(churn_value),
    contract = as.factor(contract),
    internet_service = as.factor(internet_service),
    internet_type = as.factor(internet_type)
  ) %>% na.omit()

test_df <- test_df %>%
  mutate(
    churn_value = as.numeric(churn_value),
    contract = as.factor(contract),
    internet_service = as.factor(internet_service),
    internet_type = as.factor(internet_type)
  ) %>% na.omit()

```

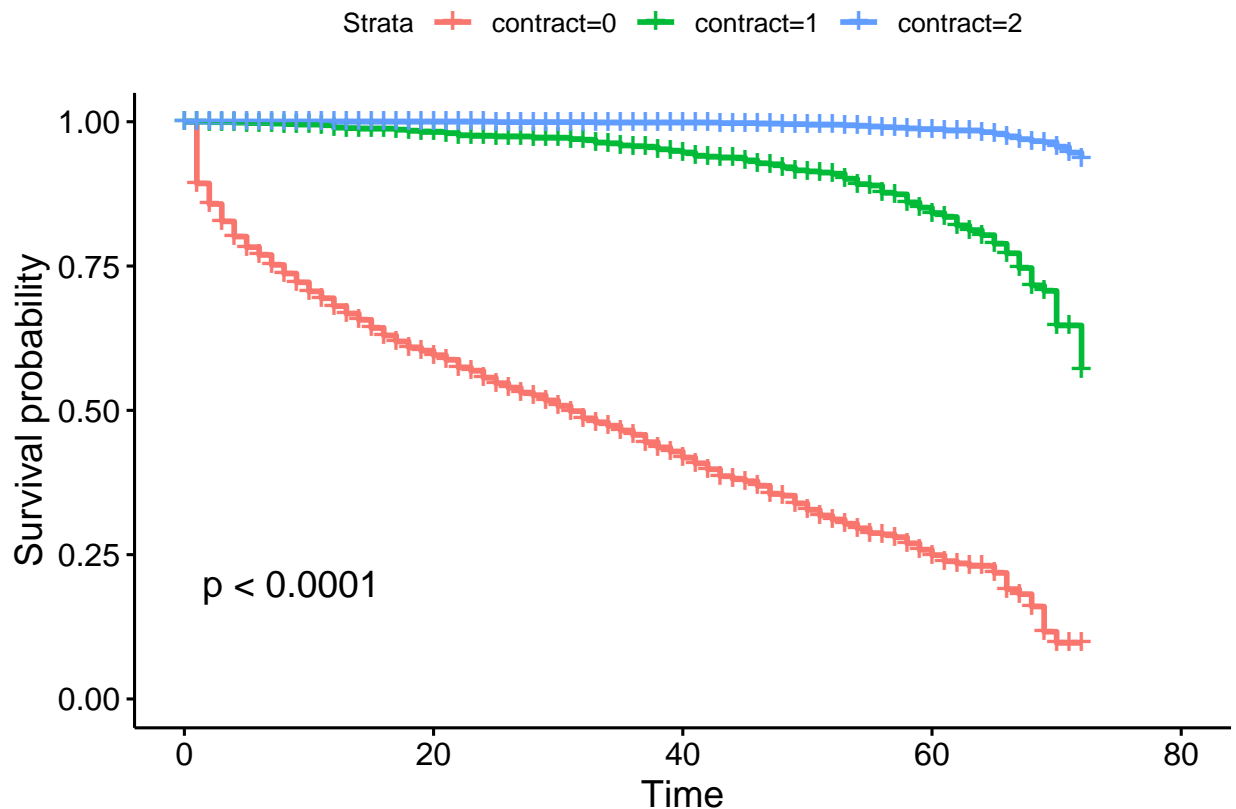
Note that the `echo = FALSE` parameter was added to the code chunk to prevent printing of the R code that generated the plot.

```

surv_obj_train <- Surv(train_df$tenure, train_df$churn_value)

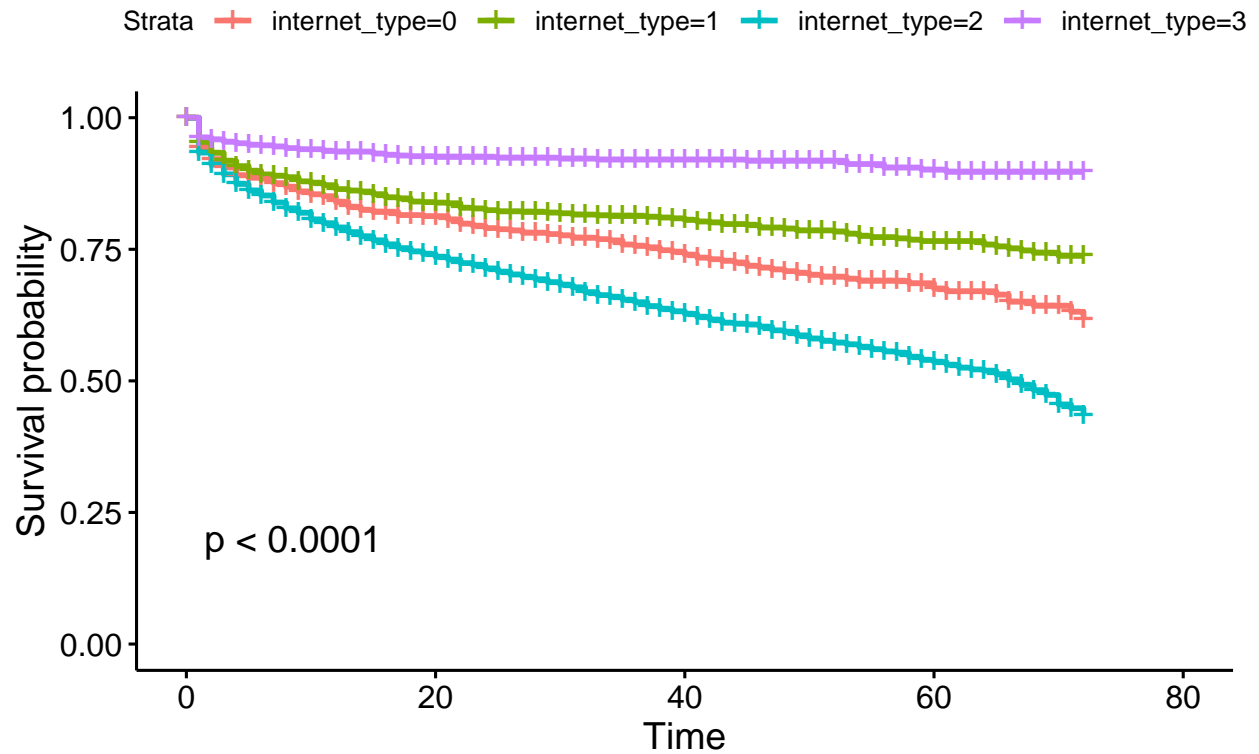
km_fit_contract <- survfit(surv_obj_train ~ contract, data=train_df)
ggsurvplot(km_fit_contract, pval=TRUE)

```



```
km_fit_internet_type <- survfit(surv_obj_train ~ internet_type, data=train_df)
ggsurvplot(km_fit_internet_type, pval=TRUE, title="Survival by Internet Type")
```

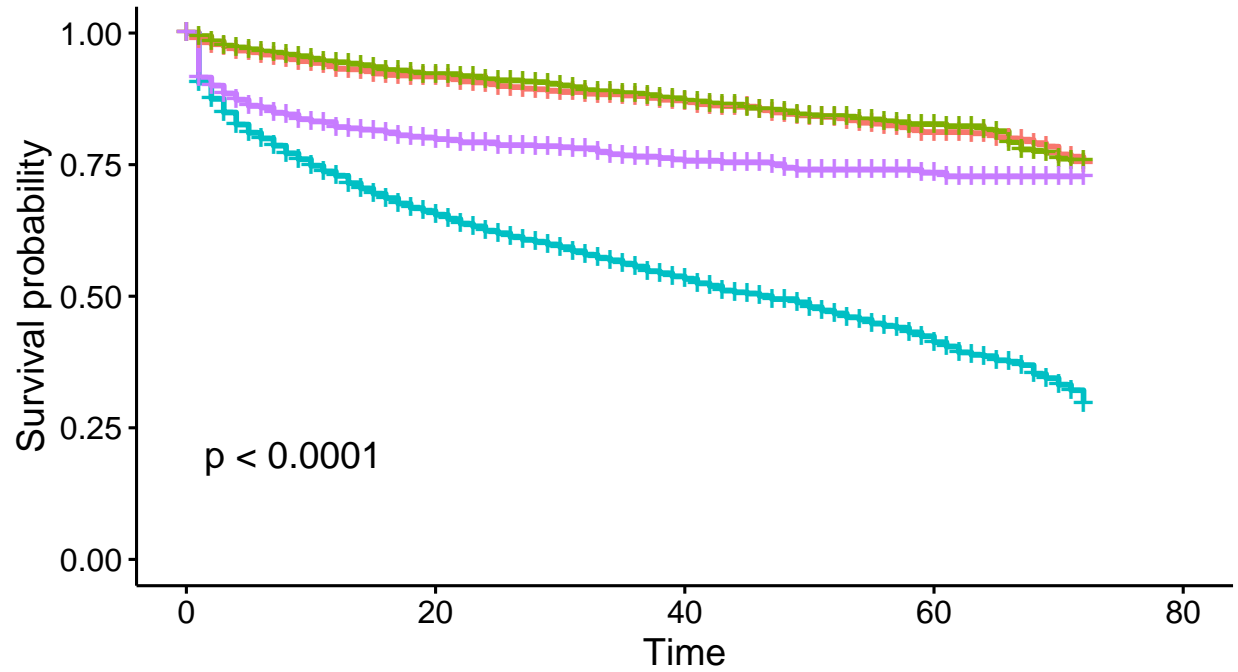
Survival by Internet Type



```
km_fit_payment_method <- survfit(surv_obj_train ~ payment_method, data=train_df)
ggsurvplot(km_fit_payment_method, pval=TRUE, title="Survival by Payment Method")
```

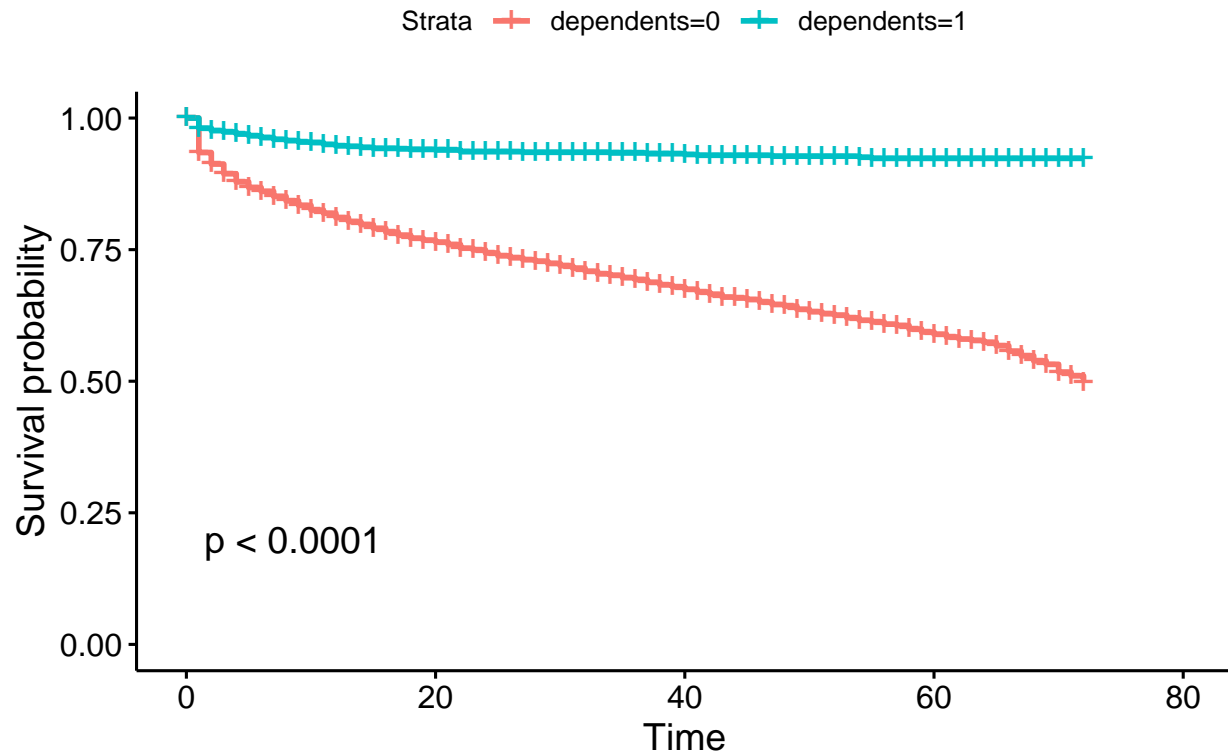
Survival by Payment Method

Strata + payment_method=0 + payment_method=1 + payment_method=2 + payment_m



```
km_fit_dependents <- survfit(surv_obj_train ~ dependents, data=train_df)
ggsurvplot(km_fit_dependents, pval=TRUE, title="Survival by Dependents")
```

Survival by Dependents



```
surv_obj_train <- Surv(time = train_df$tenure, event = train_df$churn_value)
```

```
cox_model <- coxph(Surv(tenure, churn_value) ~ contract + number_of_referrals + number_of_dependents +
  monthly_charges + New_avg_service_fee + dependents + age + latitude + city +
  internet_type + New_family_size_2 + total_charges + total_population +
  payment_method + longitude + zip_code + New_family_size_3 +
  New_contract_type_2 + avg_monthly_gb_download + senior_citizen,
  # total_long_distance_charges + avg_monthly_long_distance_charges + offer + paperl
  data = train_df)
```

```
summary(cox_model)
```

```
## Call:
```

```
## coxph(formula = Surv(tenure, churn_value) ~ contract + number_of_referrals +
##   number_of_dependents + monthly_charges + New_avg_service_fee +
##   dependents + age + latitude + city + internet_type + New_family_size_2 +
##   total_charges + total_population + payment_method + longitude +
##   zip_code + New_family_size_3 + New_contract_type_2 + avg_monthly_gb_download +
##   senior_citizen, data = train_df)
```

```
##
```

```
##   n= 5634, number of events= 1495
```

```
##
```

```
##               coef exp(coef)    se(coef)      z Pr(>|z|)
## contract1      -1.598e+00  2.023e-01  1.092e-01 -14.633  < 2e-16 ***
```

```

## contract2          -4.037e+00  1.764e-02  2.248e-01 -17.956 < 2e-16 ***
## number_of_referrals -1.113e+00  3.287e-01  9.002e-02 -12.360 < 2e-16 ***
## number_of_dependents 2.105e-01  1.234e+00  1.062e-01  1.983 0.04741 *
## monthly_charges     1.557e+00  4.747e+00  1.013e-01  15.379 < 2e-16 ***
## New_avg_service_fee -3.458e-01  7.076e-01  7.122e-02 -4.856 1.20e-06 ***
## dependents         -1.652e+00  1.916e-01  2.727e-01 -6.059 1.37e-09 ***
## age                 2.490e-02  1.025e+00  4.582e-02  0.544 0.58677
## latitude            1.283e-02  1.013e+00  8.597e-02  0.149 0.88140
## city                2.184e-04  1.000e+00  8.699e-05  2.510 0.01206 *
## internet_type1      -1.109e-01  8.950e-01  1.017e-01 -1.091 0.27538
## internet_type2       1.462e-01  1.157e+00  1.034e-01  1.413 0.15756
## internet_type3      -1.352e+00  2.588e-01  1.898e-01 -7.120 1.08e-12 ***
## New_family_size_2True 7.389e-01  2.094e+00  7.208e-02  10.250 < 2e-16 ***
## total_charges       -3.738e+00  2.380e-02  1.042e-01 -35.883 < 2e-16 ***
## total_population     7.864e-02  1.082e+00  4.781e-02  1.645 0.10000 .
## payment_method       2.017e-01  1.223e+00  3.050e-02  6.614 3.75e-11 ***
## longitude            1.891e-02  1.019e+00  6.178e-02  0.306 0.75951
## zip_code            -5.760e-03  9.943e-01  5.928e-02 -0.097 0.92260
## New_family_size_3True 6.612e-01  1.937e+00  2.494e-01  2.651 0.00804 **
## New_contract_type_2True NA      NA      0.000e+00      NA      NA
## avg_monthly_gb_download 1.895e-02  1.019e+00  4.616e-02  0.411 0.68138
## senior_citizen       2.656e-01  1.304e+00  9.587e-02  2.770 0.00561 **
## ---
## Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
##               exp(coef) exp(-coef) lower .95 upper .95
## contract1          0.20235      4.9420  0.16336  0.25063
## contract2          0.01764     56.6778  0.01136  0.02741
## number_of_referrals 0.32869      3.0424  0.27552  0.39211
## number_of_dependents 1.23432      0.8102  1.00241  1.51989
## monthly_charges     4.74651      0.2107  3.89201  5.78862
## New_avg_service_fee 0.70765      1.4131  0.61546  0.81365
## dependents          0.19160      5.2192  0.11227  0.32697
## age                 1.02522      0.9754  0.93716  1.12155
## latitude            1.01291      0.9873  0.85584  1.19880
## city                1.00022      0.9998  1.00005  1.00039
## internet_type1      0.89503      1.1173  0.73332  1.09240
## internet_type2       1.15740      0.8640  0.94503  1.41749
## internet_type3      0.25881      3.8639  0.17839  0.37547
## New_family_size_2True 2.09354      0.4777  1.81772  2.41122
## total_charges        0.02380     42.0149  0.01941  0.02919
## total_population     1.08181      0.9244  0.98505  1.18808
## payment_method       1.22347      0.8173  1.15248  1.29883
## longitude            1.01909      0.9813  0.90288  1.15027
## zip_code            0.99426      1.0058  0.88519  1.11676
## New_family_size_3True 1.93705      0.5162  1.18798  3.15843
## New_contract_type_2True NA      NA      NA      NA
## avg_monthly_gb_download 1.01913      0.9812  0.93098  1.11563
## senior_citizen       1.30416      0.7668  1.08075  1.57374
##
## Concordance= 0.94 (se = 0.002 )
## Likelihood ratio test= 5428 on 22 df,  p=<2e-16
## Wald test              = 2218 on 22 df,  p=<2e-16
## Score (logrank) test = 3962 on 22 df,  p=<2e-16

```

```
base_surv <- basehaz(cox_model, centered = FALSE)
```

```
get_cumulative_hazard <- function(time_point){
  idx <- max(which(base_surv$time <= time_point))
  return(base_surv$hazard[idx])
}
```

```
get_survival_probability <- function(tenure, hazard_score, base_surv, time_points) {
  cumulative_hazard <- sapply(time_points, function(t) get_cumulative_hazard(t + tenure))

  survival_probabilities <- exp(-cumulative_hazard)

  return(survival_probabilities)
}
```

```
train_survival_features <- train_df %>%
  mutate(
    hazard_score = predict(cox_model, newdata = train_df, type = "lp"),
    baseline_hazard = sapply(tenure, get_cumulative_hazard),
    hazard_group = cut(hazard_score,
                      breaks=quantile(hazard_score, probs=seq(0, 1, 0.25)),
                      labels=c("Low", "Medium-Low", "Medium-High", "High"),
                      include.lowest=TRUE),

    survival_prob_3m = sapply(tenure, function(t) get_survival_probability(t, hazard_score, base_surv, time_points)),
    survival_prob_6m = sapply(tenure, function(t) get_survival_probability(t, hazard_score, base_surv, time_points)),
    survival_prob_12m = sapply(tenure, function(t) get_survival_probability(t, hazard_score, base_surv, time_points))
  ) %>%
  select(hazard_score, baseline_hazard, hazard_group, survival_prob_3m, survival_prob_6m, survival_prob_12m)

# TEST survival features
test_survival_features <- test_df %>%
  mutate(
    hazard_score = predict(cox_model, newdata = test_df, type = "lp"),
    baseline_hazard = sapply(tenure, get_cumulative_hazard),
    hazard_group = cut(hazard_score,
                      breaks=quantile(train_survival_features$hazard_score, probs=seq(0, 1, 0.25)),
                      labels=c("Low", "Medium-Low", "Medium-High", "High"),
                      include.lowest=TRUE),

    survival_prob_3m = sapply(tenure, function(t) get_survival_probability(t, hazard_score, base_surv, time_points)),
    survival_prob_6m = sapply(tenure, function(t) get_survival_probability(t, hazard_score, base_surv, time_points)),
    survival_prob_12m = sapply(tenure, function(t) get_survival_probability(t, hazard_score, base_surv, time_points))
  ) %>%
  select(hazard_score, baseline_hazard, hazard_group, survival_prob_3m, survival_prob_6m, survival_prob_12m)

write.csv(train_survival_features, "survival_features_train.csv", row.names = FALSE)
write.csv(test_survival_features, "survival_features_test.csv", row.names = FALSE)
```

```
write.csv(train_survival_features, "survival_features_train.csv", row.names = FALSE)
write.csv(test_survival_features, "survival_features_test.csv", row.names = FALSE)
```