

Wendy Harris

Software Engineer

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Full stack web developer with a passion for creating new things. With experience in Ruby on Rails, JavaScript, and React and a background in teaching, I discovered web development through Flatiron School.

Technical Projects

Twin Tiers Cinderella - https://github.com/Wendyv510/twin_tiers_cinderella
<https://www.youtube.com/watch?v=ftuSaaxL4Gg>

A sign-up/registration page for Cinderella Softball League.

- Developed with Ruby on Rails MVC pattern
- Used Omniauth for OAuth authentication with Github for easier login
- Designed database schema and stored data with SQLite and ActiveRecord

Trivia - <https://github.com/Wendyv510/trivia-frontend>
<https://github.com/Wendyv510/trivia-backend>
<https://www.youtube.com/watch?v=3T4Vkg6LD7U>

A game app where users answer trivia questions.

- Developed with Rails API Backend and Vanilla Javascript Frontend
- Set as optional to play or store username and score data

Harris County SPCA - <https://github.com/Wendyv510/harris-county-sPCA-frontend>
<https://github.com/Wendyv510/HarrisCountySPCA-backend>
<https://www.youtube.com/watch?v=jPptE9FH88w>

- Developed with Rails API Backend and React + Redux Frontend
- Created dynamic asynchronous views for SPA(Single Page Application)
- Implemented Redux thunk middleware to smoothly handle actions using the dispatch method

Technical Skills

Ruby on Rails, SQL, Javascript, React, Redux

Employment History

Teleperformance - Technical Support Representative - Remote - 12/2020 to Current

- Troubleshoot mobile technology, equipment and system problems while educating the customer on support options and steps being taken to resolve the issue
- Work with confidential customer information and treat it sensitively
- Use software to source and input customer data accurately as related to the inquiry

Self Employed -Family Daycare Provider- Beaver Dams, NY - 10/2013 to 12/2020

- Handled daily administrative tasks, maintaining business records to efficiently run a small business
- Maintained group discipline through positive reinforcement, behavior modeling, and collaboration with parents.
- Managed safety and security through environment and code of conduct set forth the federal guidelines of child care.

Atlas Brick Oven Pizzeria - Waitress - Corning, NY - 10/2005 to 08/2017

- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business.
- Trained incoming staff on restaurant practices, culture, and procedures to maximize job satisfaction and productivity.
- Was offered a management position.

ProAction Headstart of Steuben and Yates Inc. - Teacher Aide -Bath, NY - 05/2006 to 10/2013

- Supported classroom activities, including tutoring, grading assignments, administering and reviewing exams.
- Reviewed students' progress using GOLD Teaching methods analysis.
- Established and maintained relationships with families, coworkers, community members.

Education

Flatiron School - 2020

-Software Engineer Certification: Ruby on Rails and JavaScript online program

Corning Community College - Corning, NY - 2006

-Associate Of Science:Early Childhood Education