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**Information**

As part of our efforts to be a more environmentally-friendly bank, all our account statements will now be printed on both sides of the page.

QIU, WENYUAN  
2 GATEWAY DRIVE  
#10-15  
LOBBY C  
SINGAPORE 608533

**STATEMENT OF ACCOUNT**

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For enquiries, please call  
our Customer Service Officers at 1800 363 3333

**OCBC NTU Branch**

**FRANK ACCOUNT**

**1 APR 2021 TO 30 APR 2021**

**Account No. 537498438001**

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
		BALANCE B/F				36,919.99
01 APR	01 APR	DEBIT PURCHASE 31/03/21 xx-9767 FAIRPRICE XTRA - JEM S		38.55		36,881.44
03 APR	03 APR	DEBIT PURCHASE 31/03/21 xx-9767 Grab 901cab9d47c86a3a S		50.00		36,831.44
04 APR	05 APR	DEBIT PURCHASE 01/04/21 xx-8898 KOUFU PTE LTD S		19.15		36,812.29
04 APR	05 APR	DEBIT PURCHASE 01/04/21 xx-8898 KOUFU PTE LTD S		1.00		36,811.29
05 APR	05 APR	DEBIT PURCHASE 02/04/21 xx-9767 Grab bf3ebbb08a66d200 S		50.00		36,761.29
05 APR	05 APR	DEBIT PURCHASE 04/04/21 xx-8275 STUFF'D JEM S		12.80		36,748.49
05 APR	05 APR	DEBIT PURCHASE 04/04/21 xx-9767 FAIRPRICE XTRA - JEM S		42.97		36,705.52
05 APR	05 APR	DEBIT PURCHASE 04/04/21 xx-8898 MEET NOODLES S		15.50		36,690.02
06 APR	06 APR	DEBIT PURCHASE 03/04/21 xx-8898 DONGBEIPANGMA CHUNBING-MMS		26.40		36,663.62

**Deposit Insurance Scheme**

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

RNB05ESNX11

## TRANSACTION CODE DESCRIPTION

A/C	Account	账户	INT	Interest	利息
A/C CLOSED	Account Closed	关闭账户	I/COLLN	Inward Collection	进口托收
ATM O	ATM Overseas	海外自动柜员机	IBG	Inter-Bank GIRO	财路
ATM PAYMENT	Automated Teller Machine Payment	自动柜员机付款	INB	Internet Banking	网络银行
ATM TRANSFER	Automated Teller Machine Transfer	自动柜员机转账	INB TRANSFER	Internet Banking Transfer	网络银行转账
ACU	Foreign Currency	外币	INS	Insurance	保险
ADJ	Adjustment	调整	L/C	Letter of Credit	信用证
ADV	Advance	预付款	L CHQ	Late Cheque	逾期支票
AMD	Amendment	修改	MER	Merchant	信用卡特约商家
ASI	Automated Standing Instruction	自动长期指示	NEGN	Negotiation	信用证议付
BANK CHARGES	Bank Charges	银行费用	NETS	NETS	电子转账网络系统
BAL	Balance	余款	NOM	Nominee	信托人
C/Order	Cashier's Order	本票	O/COLLN	Outward Collection	出口托收
CHQ DP	Cheque Deposit	支票存入	PAYMENT-MAS	MEPS Payment	货币管理 (MAS) 电子付款系统-付款
CC	Cash Card	现金卡	PER LOAN	Personal Loan	个人贷款
CDP	Central Depository	中央托收私人有限公司	PHN TRANSFER	PhoneBank Transfer	电话银行转账
COM	Commission	佣金	POS	Point of Sale	销售终端
CONV	Conversion	外币兑换	POST	Postage	邮费
CR	Credit	贷方/存贷	PREM	Premium	保险费
CRVISA	VISA Electron Credit	维萨电子付款	PS	Power Supply	能源供应公司
CANC TT	Telegraphic Transfer Cancellation	电子汇款撤消	REIMB	Reimbursement	偿付
DIV	Dividend	股息	RTN GIRO	Return GIRO	退回财路
DR	Debit	借方/付出	RTN CHQ	Return Cheque	退回支票
DD	Demand Draft	即期汇票	RECEIPTS-MAS	MEPS Receipts	货币管理局电子付款系统-存入
DVE	VISA Electron Purchases	维萨电子	SEC	Security	证券
DDB	Direct Debit	直接财路付款	SGD	Singapore Dollar	新币
DCR	Direct Credit	直接财路存款	SATM	Shared ATM	供享自动柜员机
EPS	Electronic Payment of Shares	电子购股付款	ST	SingTel	新电信
ES	EasiSave	易式储蓄户口	SER CHARGE	Service Charge	服务费
ES FIXED FEE	EasiSave Fixed Fee	易式账户固定费用	SHR	Share NETS	供享电子转账网络系统
ESA	Electronic Share Application	电子股票认购	T/R	Trust Receipt	信托收据
EXPORT LOAN	Export Loan	出口贷款	TT	Telegraphic Transfer	电子付款
FCY	Foreign Currency	外币	TRAN CHARGE	Transactoin Charge	交易费用
HSE LOAN	House Loan	房屋贷款	TRADE FINANCE	Trade Finance	贸易融资
IMPORT LOAN	Import Loan	进口贷款	TRANSFER	Transfer	转账

**Contact for Consumer Banking:**  
Phone Bank: 1800 363 3333  
Online Feedback and Enquiry: [www.ocbc.com/feedback](http://www.ocbc.com/feedback)

**Contact for Business Banking:**  
Commercial Service Centre: 6538 1111  
Email Address: [Bizinteract@ocbc.com](mailto:Bizinteract@ocbc.com)

## APPLICATIONS FOR INDIVIDUALS

	ATM Card	PHONE/INTERNET/MOBILE BANKING
Application for Banking Services	Apply at any OCBC Bank Branch	Three easy ways to apply:- 1. Apply at any OCBC ATM with your ATM Card and PIN. ● Select 'Other Services' ● Select 'Phone Banking Application' or ● 'Internet Banking/Mobile Banking Application'; or 2. Download and complete the following forms available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form ● Phone Banking Services Form (Personal) ● Internet / Mobile Banking Services Form (Personal) or 3. Apply at any OCBC Branch.

## eBANKING APPLICATIONS FOR CORPORATES

	ATM Card	PHONE BANKING	INTERNET BANKING
Application for Access	Apply at any OCBC Bank Branch	Download and complete the Business PhoneBanking and eAlerts@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form.	Download and complete the Velocity@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form.

### Deposit Insurance Scheme

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 APR 2021 TO 30 APR 2021

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
06 APR	06 APR	DEBIT PURCHASE 03/04/21 xx-8898 CRYSTAL WINES PTE LTD S		44.00		36,619.62
06 APR	06 APR	DEBIT PURCHASE 03/04/21 xx-8898 PANTLER S		16.80		36,602.82
06 APR	06 APR	POS PURCHASE NETS HENG SHUN xx-9767 HE JIA HUAN V		47.00		36,555.82
06 APR	06 APR	PAYMENT/TRANSFER via PayNow-DBSS from HUANG YONG OTHR PayNow Transfer			11.75	36,567.57
07 APR	07 APR	DEBIT PURCHASE 05/04/21 xx-9767 Grab a70d9bfd69299ce3 S		50.00		36,517.57
07 APR	07 APR	DEBIT PURCHASE 06/04/21 xx-8898 BALI THAI-IMM S		70.15		36,447.42
08 APR	08 APR	DEBIT PURCHASE 07/04/21 xx-8898 STUFF'D JEM S		12.10		36,435.32
09 APR	09 APR	DEBIT PURCHASE 03/04/21 xx-8898 BUS/MRT 73574239 S		1.02		36,434.30
10 APR	10 APR	DEBIT PURCHASE 04/04/21 xx-8898 BUS/MRT 73783675 S		2.04		36,432.26
10 APR	10 APR	DEBIT PURCHASE 09/04/21 xx-8898 SOI THAI SOI NICE JEM S		53.67		36,378.59

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Co.Reg.no.:193200032W

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 APR 2021 TO 30 APR 2021

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
11 APR	12 APR	DEBIT PURCHASE 08/04/21 xx-8275 CHATERAISE S		5.70		36,372.89
12 APR	12 APR	DEBIT PURCHASE 09/04/21 xx-8898 TOG CONNECTION PT LTD S		109.00		36,263.89
12 APR	12 APR	DEBIT PURCHASE 11/04/21 xx-9767 FAIRPRICE XTRA - JEM S		4.73		36,259.16
13 APR	13 APR	DEBIT PURCHASE 10/04/21 xx-8275 MIAM MIAM S		47.08		36,212.08
13 APR	13 APR	DEBIT PURCHASE 12/04/21 xx-8898 THE CHEVRONS POOLSIDE CAFS		38.20		36,173.88
14 APR	14 APR	FUND TRANSFER via PayNow-QR Code to J.SCHEFFLER'S P OTHR - 5		23.95		36,149.93
15 APR	15 APR	DEBIT PURCHASE 11/04/21 xx-8898 DIN TAI FUNG-JEM S		46.61		36,103.32
15 APR	15 APR	DEBIT PURCHASE 14/04/21 xx-9767 FAIRPRICE XTRA - JEM S		23.70		36,079.62
16 APR	16 APR	DEBIT PURCHASE 13/04/21 xx-8898 KFC JEM 669 S		4.70		36,074.92
16 APR	16 APR	DEBIT PURCHASE 13/04/21 xx-8898 KOUFU PTE LTD S		23.10		36,051.82

#### Deposit Insurance Scheme

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Co.Reg.no.:193200032W

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 APR 2021 TO 30 APR 2021

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
17 APR	17 APR	DEBIT PURCHASE 14/04/21 xx-7187 NETFLIX.COM S		19.98		36,031.84
17 APR	17 APR	DEBIT PURCHASE 14/04/21 xx-8898 DIAN XIAO ER S		44.37		35,987.47
18 APR	19 APR	DEBIT PURCHASE 17/04/21 xx-8898 CREAMIER TIONG BAHRU S		8.80		35,978.67
19 APR	19 APR	DEBIT PURCHASE 16/04/21 xx-8898 HE JIA HUAN-MM S		44.90		35,933.77
19 APR	19 APR	DEBIT PURCHASE 18/04/21 xx-8898 STUFF'D JEM S		15.00		35,918.77
20 APR	20 APR	DEBIT PURCHASE 17/04/21 xx-8898 TIONG BAHRU BAKER S		5.14		35,913.63
20 APR	20 APR	DEBIT PURCHASE 19/04/21 xx-9767 FAIRPRICE XTRA - JEM S		37.39		35,876.24
22 APR	22 APR	DEBIT PURCHASE 17/04/21 xx-8898 XUN QINJI-MM S		19.90		35,856.34
22 APR	22 APR	DEBIT PURCHASE 21/04/21 xx-8898 THE CHEVRONS POOLSIDE CAFS		28.80		35,827.54
23 APR	23 APR	CASH REBATE CASH REBATE			1.59	35,829.13

#### Deposit Insurance Scheme

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 APR 2021 TO 30 APR 2021

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
23 APR	23 APR	DEBIT PURCHASE 20/04/21 xx-9767 Lazada S		6.90		35,822.23
23 APR	23 APR	DEBIT PURCHASE 17/04/21 xx-8898 BUS/MRT 76069190 S		3.12		35,819.11
24 APR	24 APR	DEBIT PURCHASE 18/04/21 xx-8898 BUS/MRT 76215196 S		2.14		35,816.97
24 APR	24 APR	PAYMENT/TRANSFER via PayNow-DBSS from XU SIJIA OTHR PayNow Transfer			1,350.00	37,166.97
25 APR	26 APR	DEBIT PURCHASE 21/04/21 xx-9767 GOMO MOBILE PLAN S		20.00		37,146.97
26 APR	26 APR	DEBIT PURCHASE 20/04/21 xx-8898 BUS/MRT 76484633 S		3.04		37,143.93
26 APR	26 APR	DEBIT PURCHASE 23/04/21 xx-8898 KOUFU PTE LTD S		22.95		37,120.98
26 APR	26 APR	DEBIT PURCHASE 25/04/21 xx-8898 PRO TRIM III - JE S		40.00		37,080.98
26 APR	26 APR	DEBIT PURCHASE 25/04/21 xx-8898 YUE HWA CHINESE PRODUCTS S		19.70		37,061.28
26 APR	26 APR	DEBIT PURCHASE 25/04/21 xx-9767 FAIRPRICE XTRA - JEM S		42.89		37,018.39

#### Deposit Insurance Scheme

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 APR 2021 TO 30 APR 2021

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
27 APR	27 APR	DEBIT PURCHASE 24/04/21 xx-8898 DAPADANG GROUP P LTD S		38.49		36,979.90
27 APR	27 APR	DEBIT PURCHASE 24/04/21 xx-9767 Grab b264988545c548f2 S		50.00		36,929.90
28 APR	28 APR	DEBIT PURCHASE 25/04/21 xx-8898 LEGENDARY HONG KO S		44.75		36,885.15
28 APR	28 APR	DEBIT PURCHASE 27/04/21 xx-8898 STUFF'D JEM S		17.60		36,867.55
28 APR	28 APR	FAST PAYMENT 186235827 to Chia Zang Hua RENT - Rent		2,700.00		34,167.55
28 APR	28 APR	FAST PAYMENT 186235827 to Chia Zang Hua RENT - WiFi		39.90		34,127.65
29 APR	29 APR	GIRO - SALARY SALA OMNIVISION TECH SG 001SIN100			6,578.95	40,706.60
30 APR	30 APR	DEBIT PURCHASE 24/04/21 xx-8898 BUS/MRT 77210358 S		1.68		40,704.92
30 APR	30 APR	INTEREST CREDIT BALANCE C/F			3.96	40,708.88
						40,708.88
		<b>Total Withdrawals/Deposits</b>		<b>4,157.36</b>	<b>7,946.25</b>	
		<b>Total Interest Paid This Year</b>			<b>15.46</b>	
		<b>Average Balance</b>			<b>36,619.54</b>	

#### Deposit Insurance Scheme

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QIU, WENYUAN

**STATEMENT OF ACCOUNT**

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**CHECK YOUR STATEMENT**

Please check this statement & advise us of any discrepancies within 14 days of receipt. If we do not hear from you, we will take this statement as correct and binding. 请查核这张结单, 若有不符之处, 请在收到之后十四天内通知我们。如果您没有通知我们, 则我们将视此结单为正确无误, 且具有约束力。  
For enquiries, please call our Customer Service Officers at 1800 363 3333.

**UPDATING YOUR PERSONAL PARTICULARS**

You may update your address and contact numbers via OCBC Online Banking or our ATMs. Alternatively, you may download and submit the 'Change of address / contact details' form available on [ocbc.com/forms](https://www.ocbc.com/forms).

**OCBC PROMOTION & INFORMATION****OCBC BEDOK NORTH BRANCH TO  
MERGE WITH OCBC BEDOK  
BRANCH**

Our OCBC Bedok North Branch (Block 88 Bedok North Street 4, #01-163, Singapore 460088) will merge with OCBC Bedok Branch from 28 June 2021. The last day of operations for OCBC Bedok North Branch will be 26 June 2021. On that day, the branch will close at 11.30am.

**WE WILL BE UPGRADING OUR PAY  
ANY CARD SERVICE**

From 3 May 2021, FAST will be used when you pay other banks' credit card bills through us. Please make alternative payment arrangements for CIMB, HSBC, ICBC and Maybank as they do not accept FAST payments for credit cards. Visit [bit.ly/OCBCPAC](https://bit.ly/OCBCPAC) to learn more.

**NTUC-OCBC STARTER ACCOUNT  
INTEREST CHANGE**

On 1 June 2021, the bonus interest rate for the NTUC-OCBC Starter Account will be revised from 0.40% p.a. to 0.20% p.a. The Terms and Conditions Governing the NTUC-OCBC Starter account will also be revised. Visit [www.ocbc.com/notices](https://www.ocbc.com/notices) for details and T&Cs.

For more information, visit any of our branches or log on to [www.ocbc.com](https://www.ocbc.com)