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**Information**

As part of our efforts to be a more environmentally-friendly bank, all our account statements will now be printed on both sides of the page.

QIU, WENYUAN  
2 GATEWAY DRIVE  
#10-15  
LOBBY C  
SINGAPORE 608533

**STATEMENT OF ACCOUNT**

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For enquiries, please call  
our Customer Service Officers at 1800 363 3333

**OCBC NTU Branch**

**FRANK ACCOUNT**

**1 AUG 2020 TO 31 AUG 2020**

**Account No. 537498438001**

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
		BALANCE B/F				21,235.37
01 AUG	01 AUG	DEBIT PURCHASE 29/07/20 xx-8275 KOUFU PTE LTD S		22.45		21,212.92
01 AUG	01 AUG	DEBIT PURCHASE 31/07/20 xx-9767 FAIRPRICE XTRA - JEM S		28.20		21,184.72
02 AUG	03 AUG	DEBIT PURCHASE 30/07/20 xx-8275 KOUFU PTE LTD S		22.50		21,162.22
03 AUG	03 AUG	DEBIT PURCHASE 02/08/20 xx-8275 RIVER SAFARI-RETA S		29.00		21,133.22
03 AUG	03 AUG	DEBIT PURCHASE 02/08/20 xx-8275 LAO HUO TANG S		54.61		21,078.61
04 AUG	04 AUG	DEBIT PURCHASE 31/07/20 xx-8275 MASIZZIM - WESTGA S		50.15		21,028.46
04 AUG	04 AUG	DEBIT PURCHASE 31/07/20 xx-8275 BENGAWAN SOLO @ JE S		3.30		21,025.16
04 AUG	04 AUG	DEBIT PURCHASE 31/07/20 xx-8275 LOVE AND BRAVERY S		40.50		20,984.66
04 AUG	04 AUG	DEBIT PURCHASE 31/07/20 xx-8275 WATSON'S S		25.00		20,959.66
06 AUG	06 AUG	DEBIT PURCHASE 01/08/20 xx-9767 SZG ETICKETING S		74.80		20,884.86

**Deposit Insurance Scheme**

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

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## TRANSACTION CODE DESCRIPTION

A/C	Account	账户	INT	Interest	利息
A/C CLOSED	Account Closed	关闭账户	I/COLLN	Inward Collection	进口托收
ATM O	ATM Overseas	海外自动柜员机	IBG	Inter-Bank GIRO	财路
ATM PAYMENT	Automated Teller Machine Payment	自动柜员机付款	INB	Internet Banking	网络银行
ATM TRANSFER	Automated Teller Machine Transfer	自动柜员机转账	INB TRANSFER	Internet Banking Transfer	网络银行转账
ACU	Foreign Currency	外币	INS	Insurance	保险
ADJ	Adjustment	调整	L/C	Letter of Credit	信用证
ADV	Advance	预付款	L CHQ	Late Cheque	逾期支票
AMD	Amendment	修改	MER	Merchant	信用卡特约商家
ASI	Automated Standing Instruction	自动长期指示	NEGN	Negotiation	信用证议付
BANK CHARGES	Bank Charges	银行费用	NETS	NETS	电子转账网络系统
BAL	Balance	余款	NOM	Nominee	信托人
C/Order	Cashier's Order	本票	O/COLLN	Outward Collection	出口托收
CHQ DP	Cheque Deposit	支票存入	PAYMENT-MAS	MEPS Payment	货币管理 (MAS) 电子付款系统-付款
CC	Cash Card	现金卡	PER LOAN	Personal Loan	个人贷款
CDP	Central Depository	中央托收私人有限公司	PHN TRANSFER	PhoneBank Transfer	电话银行转账
COM	Commission	佣金	POS	Point of Sale	销售终端
CONV	Conversion	外币兑换	POST	Postage	邮费
CR	Credit	贷方/存贷	PREM	Premium	保险费
CRVISA	VISA Electron Credit	维萨电子付款	PS	Power Supply	能源供应公司
CANC TT	Telegraphic Transfer Cancellation	电子汇款撤消	REIMB	Reimbursement	偿付
DIV	Dividend	股息	RTN GIRO	Return GIRO	退回财路
DR	Debit	借方/付出	RTN CHQ	Return Cheque	退回支票
DD	Demand Draft	即期汇票	RECEIPTS-MAS	MEPS Receipts	货币管理局电子付款系统-存入
DVE	VISA Electron Purchases	维萨电子	SEC	Security	证券
DDB	Direct Debit	直接财路付款	SGD	Singapore Dollar	新币
DCR	Direct Credit	直接财路存款	SATM	Shared ATM	供享自动柜员机
EPS	Electronic Payment of Shares	电子购股付款	ST	SingTel	新电信
ES	EasiSave	易式储蓄户口	SER CHARGE	Service Charge	服务费
ES FIXED FEE	EasiSave Fixed Fee	易式账户固定费用	SHR	Share NETS	供享电子转账网络系统
ESA	Electronic Share Application	电子股票认购	T/R	Trust Receipt	信托收据
EXPORT LOAN	Export Loan	出口贷款	TT	Telegraphic Transfer	电子付款
FCY	Foreign Currency	外币	TRAN CHARGE	Transactoin Charge	交易费用
HSE LOAN	House Loan	房屋贷款	TRADE FINANCE	Trade Finance	贸易融资
IMPORT LOAN	Import Loan	进口贷款	TRANSFER	Transfer	转账

**Contact for Consumer Banking:**  
Phone Bank: 1800 363 3333  
Online Feedback and Enquiry: [www.ocbc.com/feedback](http://www.ocbc.com/feedback)

**Contact for Business Banking:**  
Commercial Service Centre: 6538 1111  
Email Address: [Bizinteract@ocbc.com](mailto:Bizinteract@ocbc.com)

## APPLICATIONS FOR INDIVIDUALS

	ATM Card	PHONE/INTERNET/MOBILE BANKING
Application for Banking Services	Apply at any OCBC Bank Branch	<p>Three easy ways to apply:-</p> <ol style="list-style-type: none"> <li>1. Apply at any OCBC ATM with your ATM Card and PIN. <ul style="list-style-type: none"> <li>● Select 'Other Services'</li> <li>● Select 'Phone Banking Application' or</li> <li>● 'Internet Banking/Mobile Banking Application';</li> </ul> </li> <li>or</li> <li>2. Download and complete the following forms available at <a href="http://www.ocbc.com">www.ocbc.com</a>, and mail it back to the address stated on the form <ul style="list-style-type: none"> <li>● Phone Banking Services Form (Personal)</li> <li>● Internet / Mobile Banking Services Form (Personal)</li> </ul> </li> <li>or</li> <li>3. Apply at any OCBC Branch.</li> </ol>

## eBANKING APPLICATIONS FOR CORPORATES

	ATM Card	PHONE BANKING	INTERNET BANKING
Application for Access	Apply at any OCBC Bank Branch	Download and complete the Business PhoneBanking and eAlerts@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form.	Download and complete the Velocity@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form.

### Deposit Insurance Scheme

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 AUG 2020 TO 31 AUG 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
06 AUG	06 AUG	DEBIT PURCHASE 02/08/20 xx-9767 PREMIER TAXIS S		17.23		20,867.63
06 AUG	06 AUG	DEBIT PURCHASE 02/08/20 xx-8275 FRUITS VENDING PT LTD S		3.00		20,864.63
06 AUG	06 AUG	DEBIT PURCHASE 05/08/20 xx-8275 STUFF'D JEM S		12.10		20,852.53
06 AUG	06 AUG	DEBIT PURCHASE 05/08/20 xx-9767 FAIRPRICE XTRA - JEM S		93.05		20,759.48
07 AUG	07 AUG	DEBIT PURCHASE 04/08/20 xx-8275 KOUFU PTE LTD S		22.25		20,737.23
09 AUG	11 AUG	DEBIT PURCHASE 07/08/20 xx-8275 MCDONALD'S (JEM) S		19.05		20,718.18
11 AUG	11 AUG	DEBIT PURCHASE 08/08/20 xx-8275 PUMA SPORTS - IMM S		49.00		20,669.18
11 AUG	11 AUG	DEBIT PURCHASE 08/08/20 xx-8275 PEPPER LUNCH - JE S		26.80		20,642.38
14 AUG	14 AUG	DEBIT PURCHASE 11/08/20 xx-8275 KOUFU PTE LTD S		11.50		20,630.88
15 AUG	15 AUG	DEBIT PURCHASE 12/08/20 xx-8275 KOUFU PTE LTD S		20.75		20,610.13

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 AUG 2020 TO 31 AUG 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
16 AUG	17 AUG	DEBIT PURCHASE 13/08/20 xx-9767 Grab S		100.00		20,510.13
16 AUG	17 AUG	DEBIT PURCHASE 10/08/20 xx-8275 BUS/MRT 41119683 S		1.22		20,508.91
16 AUG	17 AUG	DEBIT PURCHASE 13/08/20 xx-8275 KOUFU PTE LTD S		13.00		20,495.91
16 AUG	17 AUG	DEBIT PURCHASE 15/08/20 xx-9767 FAIRPRICE XTRA - JEM S		58.05		20,437.86
17 AUG	17 AUG	DEBIT PURCHASE 14/08/20 xx-8275 DIN TAI FUNG-JEM S		50.73		20,387.13
17 AUG	17 AUG	DEBIT PURCHASE 14/08/20 xx-7187 Netflix_SG_local S		19.98		20,367.15
19 AUG	19 AUG	DEBIT PURCHASE 16/08/20 xx-8275 SHIN MANBOK S		75.32		20,291.83
19 AUG	19 AUG	DEBIT PURCHASE 17/08/20 xx-9767 Hanbaobao Pte. Lt		39.90		20,251.93
20 AUG	20 AUG	DEBIT PURCHASE 14/08/20 xx-8275 BUS/MRT 41531135 S		2.62		20,249.31
20 AUG	20 AUG	PAYMENT/TRANSFER via PayNow-DBSS from XU SIJIA OTHR PayNow Transfer			1,350.00	21,599.31

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 AUG 2020 TO 31 AUG 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
20 AUG	20 AUG	FUND TRANSFER via PayNow-Mobile from XU, SIJIA OTHR - Other			100.00	21,699.31
22 AUG	22 AUG	CASH REBATE CASH REBATE			2.45	21,701.76
22 AUG	22 AUG	DEBIT PURCHASE 16/08/20 xx-8275 BUS/MRT 41737894 S		1.60		21,700.16
22 AUG	22 AUG	DEBIT PURCHASE 21/08/20 xx-8275 STUFF'D JEM S		12.10		21,688.06
23 AUG	24 AUG	DEBIT PURCHASE 22/08/20 xx-8275 PRO TRIM III - JE S		40.00		21,648.06
23 AUG	24 AUG	FUND TRANSFER via PayNow-Mobile to BAI KAI OTHR - Sijia Xu Macbook p		2,429.10		19,218.96
23 AUG	24 AUG	POS PURCHASE NETS MEOMI CAT xx-9767 MEOMI CAT CAFE T		65.00		19,153.96
23 AUG	24 AUG	PAYMENT/TRANSFER via PayNow-DBSS from PayLah  Aprilw OTHR Aprilwzc			45.00	19,198.96
23 AUG	24 AUG	FUND TRANSFER via PayNow-Mobile from ZHAO, ZIYU OTHR - Other			105.00	19,303.96
24 AUG	24 AUG	DEBIT PURCHASE 20/08/20 xx-9767 SP DIGITAL PTE LT S		136.91		19,167.05
24 AUG	24 AUG	POS PURCHASE NETS SAIJIAHUA xx-9767 JUEWEI #		11.00		19,156.05

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 AUG 2020 TO 31 AUG 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
25 AUG	25 AUG	DEBIT PURCHASE 22/08/20 xx-8275 DIN TAI FUNG-JEM S		64.85		19,091.20
25 AUG	25 AUG	DEBIT PURCHASE 23/08/20 xx-8275 BBQ BOX - HERITAG S		160.10		18,931.10
26 AUG	26 AUG	DEBIT PURCHASE 25/08/20 xx-8275 STUFF'D JEM S		12.10		18,919.00
27 AUG	27 AUG	DEBIT PURCHASE JPY 500.00 22/08/20 xx-9767 PIXIVFANBOX T		6.71		18,912.29
27 AUG	27 AUG	DEBIT PURCHASE 24/08/20 xx-8275 KOUFU PTE LTD S		16.85		18,895.44
27 AUG	27 AUG	GIRO - SALARY SALA OMNIVISION TECH SG 001SIN100			6,682.05	25,577.49
27 AUG	27 AUG	FAST PAYMENT 186235827 to Chia Zang Hua RENT - rent		2,700.00		22,877.49
27 AUG	27 AUG	FAST PAYMENT 186235827 to Chia Zang Hua RENT - wifi		39.90		22,837.59
28 AUG	28 AUG	DEBIT PURCHASE 26/08/20 xx-9767 Hanbaobao Pte. Lt		27.75		22,809.84
28 AUG	28 AUG	DEBIT PURCHASE 24/08/20 xx-9767 GOMO MOBILE PLAN S		20.00		22,789.84

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 AUG 2020 TO 31 AUG 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
28 AUG	28 AUG	DEBIT PURCHASE 25/08/20 xx-8275 KOUFU PTE LTD S		12.00		22,777.84
28 AUG	28 AUG	DEBIT PURCHASE 25/08/20 xx-8275 SIMPLY FLOWERS JE S		15.00		22,762.84
29 AUG	29 AUG	DEBIT PURCHASE 23/08/20 xx-8275 BUS/MRT 42467103 S		1.84		22,761.00
30 AUG	31 AUG	DEBIT PURCHASE 24/08/20 xx-8275 BUS/MRT 42562938 S		2.04		22,758.96
30 AUG	31 AUG	DEBIT PURCHASE 29/08/20 xx-8275 ROBINSONS-JEM S		78.00		22,680.96
30 AUG	31 AUG	DEBIT PURCHASE 29/08/20 xx-8275 IO ITALIAN OSTERI S		54.14		22,626.82
31 AUG	31 AUG	DEBIT PURCHASE 30/08/20 xx-9767 FAIRPRICE XTRA - JEM S		92.34		22,534.48
01 SEP	31 AUG	INTEREST CREDIT BALANCE C/F			3.56	22,538.04 22,538.04
Total Withdrawals/Deposits				6,985.39	8,288.06	
Total Interest Paid This Year					20.25	
Average Balance					21,008.97	

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QIU, WENYUAN

**STATEMENT OF ACCOUNT**

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**CHECK YOUR STATEMENT**

Please check this statement & advise us of any discrepancies within 14 days of receipt. If we do not hear from you, we will take this statement as correct and binding. 请查核这张结单, 若有不符之处, 请在收到之后十四天内通知我们。如果您没有通知我们, 则我们将视此结单为正确无误, 且具有约束力。  
For enquiries, please call our Customer Service Officers at 1800 363 3333.

**UPDATING YOUR PERSONAL PARTICULARS**

You may update your address and contact numbers via OCBC Online Banking or our ATMs. Alternatively, you may download and submit the 'Change of address / contact details' form available on [ocbc.com/forms](http://ocbc.com/forms).

**OCBC PROMOTION & INFORMATION****REVISION OF INTEREST RATES**

From 1 October 2020, the interest rates for selected deposit accounts will be revised.  
Visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**REVISION OF TERMS AND CONDITIONS GOVERNING THE 360 ACCOUNT**

From 1 October 2020, the Terms and Conditions Governing the OCBC 360 Account will be revised.  
Visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**DISCONTINUATION OF ISSUANCE OF NZD AND GBP DEMAND DRAFT**

With effect from 1 September 2020, we will no longer issue NZD and GBP demand drafts. For payments to beneficiaries in New Zealand and United Kingdom, please pay via telegraphic transfer instead. Please remind your beneficiaries to deposit their demand drafts before 31 December 2020.

For more information, visit any of our branches or log on to [www.ocbc.com](http://www.ocbc.com)