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**Information**

As part of our efforts to be a more environmentally-friendly bank, all our account statements will now be printed on both sides of the page.

QIU, WENYUAN  
2 GATEWAY DRIVE  
#10-15  
LOBBY C  
SINGAPORE 608533

**STATEMENT OF ACCOUNT**

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For enquiries, please call  
our Customer Service Officers at 1800 363 3333

**OCBC NTU Branch**

**FRANK ACCOUNT**

**1 MAR 2020 TO 31 MAR 2020**

**Account No. 537498438001**

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
		BALANCE B/F				13,970.98
01 MAR	02 MAR	DEBIT PURCHASE 26/02/20 xx-9767 GOMO MOBILE PLAN S		20.00		13,950.98
01 MAR	02 MAR	POS PURCHASE NETS PREMIER DI xx-9767 E-GAYA D		15.80		13,935.18
02 MAR	02 MAR	DEBIT PURCHASE 01/03/20 xx-8275 FAIRPRICE XTRA - JEM S		64.20		13,870.98
02 MAR	02 MAR	DEBIT PURCHASE 01/03/20 xx-8275 PRO TRIM III - JE S		40.00		13,830.98
02 MAR	02 MAR	DEBIT PURCHASE 01/03/20 xx-8275 MARCHE BAR&BISTRO JEM S		11.65		13,819.33
04 MAR	04 MAR	FAST PAYMENT via PayNow-QR Code to ENCIK HENG CAFE OTHR - ENCIK HENG CAFE PT LTD		9.80		13,809.53
05 MAR	05 MAR	DEBIT PURCHASE 01/03/20 xx-8275 UNIQLO JEM S		14.90		13,794.63
05 MAR	05 MAR	DEBIT PURCHASE 02/03/20 xx-8275 KOUFU PTE LTD S		9.40		13,785.23
06 MAR	06 MAR	DEBIT PURCHASE 03/03/20 xx-8275 KOUFU PTE LTD S		21.90		13,763.33

**Deposit Insurance Scheme**

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

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TRANSACTION CODE	DESCRIPTION				
A/C	Account	账户	INT	Interest	利息
A/C CLOSED	Account Closed	关闭账户	I/COLLN	Inward Collection	进口托收
ATM O	ATM Overseas	海外自动柜员机	IBG	Inter-Bank GIRO	财路
ATM PAYMENT	Automated Teller Machine Payment	自动柜员机付款	INB	Internet Banking	网络银行
ATM TRANSFER	Automated Teller Machine Transfer	自动柜员机转账	INB TRANSFER	Internet Banking Transfer	网络银行转账
ACU	Foreign Currency	外币	INS	Insurance	保险
ADJ	Adjustment	调整	L/C	Letter of Credit	信用证
ADV	Advance	预付款	L CHQ	Late Cheque	逾期支票
AMD	Amendment	修改	MER	Merchant	信用卡特约商家
ASI	Automated Standing Instruction	自动长期指示	NEGN	Negotiation	信用证议付
BANK CHARGES	Bank Charges	银行费用	NETS	NETS	电子转账网络系统
BAL	Balance	余款	NOM	Nominee	信托人
C/Order	Cashier's Order	本票	O/COLLN	Outward Collection	出口托收
CHQ DP	Cheque Deposit	支票存入	PAYMENT-MAS	MEPS Payment	货币管理(MAS)电子付款系统-付款
CC	Cash Card	现金卡	PER LOAN	Personal Loan	个人贷款
CDP	Central Depository	中央托收私人有限公司	PHN TRANSFER	PhoneBank Transfer	电话银行转账
COM	Commission	佣金	POS	Point of Sale	销售终端
CONV	Conversion	外币兑换	POST	Postage	邮费
CR	Credit	货方/存贷	PREM	Premium	保险费
CRVISA	VISA Electron Credit	维萨电子付款	PS	Power Supply	能源供应公司
CANC TT	Telegraphic Transfer Cancellation	电子汇款撤消	REIMB	Reimbursement	偿付
DIV	Dividend	股息	RTN GIRO	Return GIRO	退回财路
DR	Debit	借方/付出	RTN CHQ	Return Cheque	退回支票
DD	Demand Draft	即期汇票	RECEIPTS-MAS	MEPS Receipts	货币管理局电子付款系统-存入
DVE	VISA Electron Purchases	维萨电子	SEC	Security	证券
DDB	Direct Debit	直接财路付款	SGD	Singapore Dollar	新币
DCR	Direct Credit	直接财路存款	SATM	Shared ATM	供享自动柜员机
EPS	Electronic Payment of Shares	电子购股付款	ST	SingTel	新电信
ES	EasiSave	易式储蓄户口	SER CHARGE	Service Charge	服务费
ES FIXED FEE	EasiSave Fixed Fee	易式账户固定费用	SHR	Share NETS	供享电子转账网络系统
ESA	Electronic Share Application	电子股票认购	T/R	Trust Receipt	信托收据
EXPORT LOAN	Export Loan	出口贷款	TT	Telegraphic Transfer	电子付款
FCY	Foreign Currency	外币	TRAN CHARGE	Transactoin Charge	交易费用
HSE LOAN	House Loan	房屋贷款	TRADE FINANCE	Trade Finance	贸易融资
IMPORT LOAN	Import Loan	进口贷款	TRANSFER	Transfer	转账

**Contact for Consumer Banking:**  
Phone Bank: 1800 363 3333  
Email Address: contactus@ocbc.com

**Contact for Business Banking:**  
Commercial Service Centre: 6538 1111  
Email Address: Bizinteract@ocbc.com

#### APPLICATIONS FOR INDIVIDUALS

	ATM Card	PHONE/INTERNET/MOBILE BANKING
Application for Banking Services	Apply at any OCBC Bank Branch	<p>Three easy ways to apply:-</p> <ol style="list-style-type: none"> <li>1. Apply at any OCBC ATM with your ATM Card and PIN. <ul style="list-style-type: none"> <li>● Select 'Other Services'</li> <li>● Select 'Phone Banking Application' or</li> <li>● 'Internet Banking/Mobile Banking Application';</li> </ul> </li> <li>or</li> <li>2. Download and complete the following forms available at www.ocbc.com, and mail it back to the address stated on the form <ul style="list-style-type: none"> <li>● Phone Banking Services Form (Personal)</li> <li>● Internet / Mobile Banking Services Form (Personal)</li> </ul> </li> <li>or</li> <li>3. Apply at any OCBC Branch.</li> </ol>

#### eBANKING APPLICATIONS FOR CORPORATES

	ATM Card	PHONE BANKING	INTERNET BANKING
Application for Access	Apply at any OCBC Bank Branch	Download and complete the Business PhoneBanking and eAlerts@ocbc Application Form available at www.ocbc.com, and mail it back to the address stated on the form.	Download and complete the Velocity@ocbc Application Form available at www.ocbc.com, and mail it back to the address stated on the form.

#### Deposit Insurance Scheme

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 MAR 2020 TO 31 MAR 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
06 MAR	06 MAR	FUND TRANSFER via PayNow-QR Code to J.SCHEFFLERA'S P OTHR - 41		26.30		13,737.03
08 MAR	09 MAR	DEBIT PURCHASE 05/03/20 xx-8275 PEPPER LUNCH - JE S		16.20		13,720.83
10 MAR	10 MAR	DEBIT PURCHASE 06/03/20 xx-8275 AHTTI-MM S		34.87		13,685.96
13 MAR	13 MAR	DEBIT PURCHASE 10/03/20 xx-8275 KOUFU PTE LTD S		13.00		13,672.96
13 MAR	13 MAR	CASH WITHDRAWAL ATM xx-9767 OCBC-JURONG BUS I S		100.00		13,572.96
15 MAR	16 MAR	DEBIT PURCHASE 12/03/20 xx-8275 KOUFU PTE LTD S		4.20		13,568.76
15 MAR	16 MAR	DEBIT PURCHASE 14/03/20 xx-9767 FAIRPRICE XTRA - JEM S		33.18		13,535.58
17 MAR	17 MAR	DEBIT PURCHASE 14/03/20 xx-8275 YUNNANS WESTGATE S		62.51		13,473.07
17 MAR	17 MAR	DEBIT PURCHASE 14/03/20 xx-8275 HOCKHUA TONIC-JEM S		340.00		13,133.07
17 MAR	17 MAR	DEBIT PURCHASE 14/03/20 xx-8275 WATSON'S S		21.94		13,111.13

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 MAR 2020 TO 31 MAR 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
17 MAR	17 MAR	FUND TRANSFER via PayNow-QR Code to J.SCHEFFLERA'S P OTHR - 027		23.40		13,087.73
19 MAR	19 MAR	FUND TRANSFER via PayNow-Mobile to XU SIJIA OTHR - PayNow Transfer		1,000.00		12,087.73
19 MAR	19 MAR	DEBIT PURCHASE 16/03/20 xx-8275 MUJI-JEM S		99.00		11,988.73
19 MAR	19 MAR	DEBIT PURCHASE 18/03/20 xx-9767 FAIRPRICE XTRA - JEM S		48.10		11,940.63
20 MAR	20 MAR	DEBIT PURCHASE 17/03/20 xx-8275 KOUFU PTE LTD S		12.20		11,928.43
20 MAR	20 MAR	FAST PAYMENT via PayNow-Mobile to Chin Tong OTHR - PayNow Transfer		8.90		11,919.53
21 MAR	21 MAR	DEBIT PURCHASE 17/03/20 xx-9767 SP DIGITAL PTE LT S		77.57		11,841.96
22 MAR	23 MAR	DEBIT PURCHASE 19/03/20 xx-8275 KOUFU PTE LTD S		8.40		11,833.56
23 MAR	23 MAR	DEBIT PURCHASE 21/03/20 xx-9767 FAIRPRICE XTRA - JEM S		32.88		11,800.68
23 MAR	23 MAR	DEBIT PURCHASE 20/03/20 xx-8275 DIVINE CHICKEN PO S		6.50		11,794.18

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Co.Reg.no.:193200032W

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 MAR 2020 TO 31 MAR 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
24 MAR	24 MAR	CASH REBATE			4.33	11,798.51
		CASH REBATE				
24 MAR	24 MAR	DEBIT PURCHASE		45.10		11,753.41
		23/03/20				
		xx-9767 FAIRPRICE XTRA -				
		JEM				
		S				
25 MAR	25 MAR	FAST PAYMENT		2,700.00		9,053.41
		186235827				
		to Chia Zang Hua				
		RENT - Rent				
25 MAR	25 MAR	FAST PAYMENT		37.30		9,016.11
		186235827				
		to Chia Zang Hua				
		RENT - WIFI FEE				
26 MAR	26 MAR	DEBIT PURCHASE		9.90		9,006.21
		23/03/20				
		xx-8275 CHALLENGER-JEM NO				
		S				
26 MAR	26 MAR	DEBIT PURCHASE		22.31		8,983.90
		25/03/20				
		xx-9767 FAIRPRICE XTRA -				
		JEM				
		S				
27 MAR	27 MAR	DEBIT PURCHASE		22.04		8,961.86
		26/03/20				
		xx-9767 EN SAKABA @ JEM				
		S				
27 MAR	27 MAR	DEBIT PURCHASE		9.81		8,952.05
		26/03/20				
		xx-9767 FAIRPRICE XTRA -				
		JEM				
		S				
28 MAR	28 MAR	DEBIT PURCHASE		5.00		8,947.05
		25/03/20				
		xx-8275 KOUFU PTE LTD				
		S				
28 MAR	28 MAR	FUND TRANSFER		100.00		8,847.05
		via PayNow-Mobile				
		to XU SIJIA				
		OTHR - PayNow Transfer				

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 MAR 2020 TO 31 MAR 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
29 MAR	30 MAR	DEBIT PURCHASE 28/03/20 xx-9767 FAIRPRICE XTRA - JEM S		53.70		8,793.35
30 MAR	30 MAR	DEBIT PURCHASE 27/03/20 xx-8275 KOUFU PTE LTD S		8.40		8,784.95
30 MAR	30 MAR	GIRO - SALARY SALA OMNIVISION TECH SG 001SIN100			4,620.00	13,404.95
31 MAR	31 MAR	DEBIT PURCHASE 28/03/20 xx-9767 NOVELA S		160.00		13,244.95
31 MAR	31 MAR	DEBIT PURCHASE 27/03/20 xx-9767 GOMO MOBILE PLAN S		20.00		13,224.95
31 MAR	31 MAR	DEBIT PURCHASE 30/03/20 xx-9767 RSH JEM S		15.00		13,209.95
31 MAR	31 MAR	DEBIT PURCHASE 30/03/20 xx-9767 FAIRPRICE XTRA - JEM S		39.70		13,170.25
31 MAR	31 MAR	PAYMENT/TRANSFER via PayNow-DBSS from XU SIJIA OTHR PayNow Transfer			1,350.00	14,520.25
31 MAR	31 MAR	INTEREST CREDIT BALANCE C/F			2.36	14,522.61
						14,522.61
		<b>Total Withdrawals/Deposits</b>		<b>5,425.06</b>	<b>5,976.69</b>	
		<b>Total Interest Paid This Year</b>			<b>5.22</b>	
		<b>Average Balance</b>			<b>12,557.65</b>	

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Co.Reg.no.:193200032W

QIU, WENYUAN

**STATEMENT OF ACCOUNT**

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**CHECK YOUR STATEMENT**

Please check this statement & advise us of any discrepancies within 14 days of receipt. If we do not hear from you, we will take this statement as correct and binding. 请查核这张结单, 若有不符之处, 请在收到之后十四天内通知我们。如果您没有通知我们, 则我们将视此结单为正确无误, 且具有约束力。  
For enquiries, please call our Customer Service Officers at 1800 363 3333.

**UPDATING YOUR PERSONAL PARTICULARS**

You may update your address and contact numbers via OCBC Online Banking or our ATMs. Alternatively, you may download and submit the 'Change of address / contact details' form available on [ocbc.com/forms](http://ocbc.com/forms).

**OCBC PROMOTION & INFORMATION****REVISION OF INTEREST RATES**

From 2 May 2020, the interest rates for 360, FRANK, Bonus+ Savings, Premier Dividend+ Savings, Mighty Savers, Monthly Savings, Global Savings, Bonus Savers and Child Development Accounts will be revised.  
Visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**REVISION OF INTEREST RATES**

From 2 May 2020, the interest rates for Premier Easisave, Premier Statement Savings, Premier Global Savings, Private Statement Savings, Private Easisave and Private Global Savings Accounts will be revised.  
Visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**REVISION OF TERMS AND CONDITIONS GOVERNING THE 360 ACCOUNT**

From 2 May 2020, the Terms and Conditions Governing the OCBC 360 Account will be revised. Please visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**NETS TRANSACTION ADVICES WILL BE DISCONTINUED**

From 4 May 2020, we will stop sending NETS transaction advices to customers who have linked their OCBC accounts with NETS POS terminals. They may view NETS transactions via Online Banking, account statement or passbook.

For more information, visit any of our branches or log on to [www.ocbc.com](http://www.ocbc.com)