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**Information**

As part of our efforts to be a more environmentally-friendly bank, all our account statements will now be printed on both sides of the page.

QIU, WENYUAN  
2 GATEWAY DRIVE  
#10-15  
LOBBY C  
SINGAPORE 608533

**STATEMENT OF ACCOUNT**

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For enquiries, please call  
our Customer Service Officers at 1800 363 3333

**OCBC NTU Branch**

**FRANK ACCOUNT**

**1 NOV 2020 TO 30 NOV 2020**

**Account No. 537498438001**

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
		BALANCE B/F				30,195.52
01 NOV	02 NOV	DEBIT PURCHASE 31/10/20 xx-8275 STUFF'D JEM S		12.80		30,182.72
01 NOV	02 NOV	DEBIT PURCHASE 31/10/20 xx-8275 SORO S		85.92		30,096.80
03 NOV	03 NOV	DEBIT PURCHASE 31/10/20 xx-8275 COS MARINA BAY SANDS S		667.00		29,429.80
05 NOV	05 NOV	DEBIT CREDIT 02/11/20 xx-9767 COS MARINA BAY SANDS S			150.00	29,579.80
05 NOV	05 NOV	DEBIT PURCHASE 02/11/20 xx-8275 049-ST11 (RASAPUR S		19.90		29,559.90
05 NOV	05 NOV	DEBIT PURCHASE 04/11/20 xx-9767 FAIRPRICE XTRA - JEM S		99.76		29,460.14
06 NOV	06 NOV	DEBIT PURCHASE 31/10/20 xx-8275 BUS/MRT 50525190 S		2.64		29,457.50
06 NOV	06 NOV	DEBIT PURCHASE 03/11/20 xx-8275 KOUFU PTE LTD S		9.40		29,448.10
07 NOV	07 NOV	DEBIT PURCHASE 04/11/20 xx-8275 KOUFU PTE LTD S		20.20		29,427.90

**Deposit Insurance Scheme**

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

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## TRANSACTION CODE DESCRIPTION

A/C	Account	账户	INT	Interest	利息
A/C CLOSED	Account Closed	关闭账户	I/COLLN	Inward Collection	进口托收
ATM O	ATM Overseas	海外自动柜员机	IBG	Inter-Bank GIRO	财路
ATM PAYMENT	Automated Teller Machine Payment	自动柜员机付款	INB	Internet Banking	网络银行
ATM TRANSFER	Automated Teller Machine Transfer	自动柜员机转账	INB TRANSFER	Internet Banking Transfer	网络银行转账
ACU	Foreign Currency	外币	INS	Insurance	保险
ADJ	Adjustment	调整	L/C	Letter of Credit	信用证
ADV	Advance	预付款	L CHQ	Late Cheque	逾期支票
AMD	Amendment	修改	MER	Merchant	信用卡特约商家
ASI	Automated Standing Instruction	自动长期指示	NEGN	Negotiation	信用证议付
BANK CHARGES	Bank Charges	银行费用	NETS	NETS	电子转账网络系统
BAL	Balance	余款	NOM	Nominee	信托人
C/Order	Cashier's Order	本票	O/COLLN	Outward Collection	出口托收
CHQ DP	Cheque Deposit	支票存入	PAYMENT-MAS	MEPS Payment	货币管理 (MAS) 电子付款系统-付款
CC	Cash Card	现金卡	PER LOAN	Personal Loan	个人贷款
CDP	Central Depository	中央托收私人有限公司	PHN TRANSFER	PhoneBank Transfer	电话银行转账
COM	Commission	佣金	POS	Point of Sale	销售终端
CONV	Conversion	外币兑换	POST	Postage	邮费
CR	Credit	贷方/存贷	PREM	Premium	保险费
CRVISA	VISA Electron Credit	维萨电子付款	PS	Power Supply	能源供应公司
CANC TT	Telegraphic Transfer Cancellation	电子汇款撤消	REIMB	Reimbursement	偿付
DIV	Dividend	股息	RTN GIRO	Return GIRO	退回财路
DR	Debit	借方/付出	RTN CHQ	Return Cheque	退回支票
DD	Demand Draft	即期汇票	RECEIPTS-MAS	MEPS Receipts	货币管理局电子付款系统-存入
DVE	VISA Electron Purchases	维萨电子	SEC	Security	证券
DDB	Direct Debit	直接财路付款	SGD	Singapore Dollar	新币
DCR	Direct Credit	直接财路存款	SATM	Shared ATM	共享自动柜员机
EPS	Electronic Payment of Shares	电子购股付款	ST	SingTel	新电信
ES	EasiSave	易式储蓄户口	SER CHARGE	Service Charge	服务费
ES FIXED FEE	EasiSave Fixed Fee	易式账户固定费用	SHR	Share NETS	共享电子转账网络系统
ESA	Electronic Share Application	电子股票认购	T/R	Trust Receipt	信托收据
EXPORT LOAN	Export Loan	出口贷款	TT	Telegraphic Transfer	电子付款
FCY	Foreign Currency	外币	TRAN CHARGE	Transactoin Charge	交易费用
HSE LOAN	House Loan	房屋贷款	TRADE FINANCE	Trade Finance	贸易融资
IMPORT LOAN	Import Loan	进口贷款	TRANSFER	Transfer	转账

**Contact for Consumer Banking:**  
Phone Bank: 1800 363 3333  
Online Feedback and Enquiry: [www.ocbc.com/feedback](http://www.ocbc.com/feedback)

**Contact for Business Banking:**  
Commercial Service Centre: 6538 1111  
Email Address: [Bizinteract@ocbc.com](mailto:Bizinteract@ocbc.com)

## APPLICATIONS FOR INDIVIDUALS

	ATM Card	PHONE/INTERNET/MOBILE BANKING
Application for Banking Services	Apply at any OCBC Bank Branch	<p>Three easy ways to apply:-</p> <ol style="list-style-type: none"> <li>1. Apply at any OCBC ATM with your ATM Card and PIN. <ul style="list-style-type: none"> <li>● Select 'Other Services'</li> <li>● Select 'Phone Banking Application' or</li> <li>● 'Internet Banking/Mobile Banking Application';</li> </ul> </li> <li>or</li> <li>2. Download and complete the following forms available at <a href="http://www.ocbc.com">www.ocbc.com</a>, and mail it back to the address stated on the form <ul style="list-style-type: none"> <li>● Phone Banking Services Form (Personal)</li> <li>● Internet / Mobile Banking Services Form (Personal)</li> </ul> </li> <li>or</li> <li>3. Apply at any OCBC Branch.</li> </ol>

## eBANKING APPLICATIONS FOR CORPORATES

	ATM Card	PHONE BANKING	INTERNET BANKING
Application for Access	Apply at any OCBC Bank Branch	Download and complete the Business PhoneBanking and eAlerts@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form.	Download and complete the Velocity@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form.

### Deposit Insurance Scheme

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 NOV 2020 TO 30 NOV 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
08 NOV	09 NOV	DEBIT PURCHASE 02/11/20 xx-8275 BUS/MRT 50756086 S		1.72		29,426.18
09 NOV	09 NOV	DEBIT PURCHASE 06/11/20 xx-8275 DIAN XIAO ER S		42.68		29,383.50
10 NOV	10 NOV	DEBIT PURCHASE 07/11/20 xx-8275 THE GOOD TRIO S		66.60		29,316.90
10 NOV	10 NOV	FUND TRANSFER via PayNow-Mobile to XU SIJIA MDCS - love		400.00		28,916.90
11 NOV	11 NOV	DEBIT PURCHASE 08/11/20 xx-8275 ALIJIANG - VIVOCI 1 S		62.17		28,854.73
11 NOV	11 NOV	DEBIT PURCHASE 10/11/20 xx-9767 FAIRPRICE XTRA - JEM S		73.18		28,781.55
12 NOV	12 NOV	DEBIT PURCHASE 08/11/20 xx-9767 SP DIGITAL PTE LT S		108.69		28,672.86
12 NOV	12 NOV	DEBIT PURCHASE 09/11/20 xx-8275 KOUFU PTE LTD S		9.20		28,663.66
13 NOV	13 NOV	DEBIT PURCHASE 10/11/20 xx-8275 KOUFU PTE LTD S		12.20		28,651.46
14 NOV	16 NOV	DEBIT PURCHASE 08/11/20 xx-8275 BUS/MRT 51548786 S		2.60		28,648.86

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 NOV 2020 TO 30 NOV 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
14 NOV	16 NOV	DEBIT PURCHASE 11/11/20 xx-8275 KOUFU PTE LTD S		18.10		28,630.76
15 NOV	16 NOV	DEBIT PURCHASE 12/11/20 xx-8275 KOUFU PTE LTD S		9.20		28,621.56
16 NOV	16 NOV	DEBIT PURCHASE 14/11/20 xx-9767 Grab S		50.00		28,571.56
16 NOV	16 NOV	DEBIT PURCHASE 15/11/20 xx-8275 LAO HUO TANG S		56.03		28,515.53
16 NOV	16 NOV	POS PURCHASE NETS JJ MONGA ( xx-9767 JJ MONGA (		7.40		28,508.13
17 NOV	17 NOV	DEBIT PURCHASE 14/11/20 xx-7187 Netflix_SG_local S		19.98		28,488.15
17 NOV	17 NOV	DEBIT PURCHASE 16/11/20 xx-9767 FAIRPRICE XTRA - JEM S		58.99		28,429.16
19 NOV	19 NOV	DEBIT PURCHASE 16/11/20 xx-8275 YA KUN CAFE PTE L S		2.40		28,426.76
20 NOV	20 NOV	CASH REBATE CASH REBATE			1.63	28,428.39
21 NOV	21 NOV	DEBIT PURCHASE 18/11/20 xx-8275 KOUFU PTE LTD S		18.25		28,410.14

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 NOV 2020 TO 30 NOV 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
21 NOV	21 NOV	DEBIT PURCHASE 18/11/20 xx-8275 CJ DINING PLACE (WG) S		30.30		28,379.84
22 NOV	23 NOV	DEBIT PURCHASE 19/11/20 xx-8275 KOUFU PTE LTD S		10.20		28,369.64
22 NOV	23 NOV	FUND TRANSFER via PayNow-QR Code to Huang Tu Di OTHR - Others		19.00		28,350.64
23 NOV	23 NOV	DEBIT PURCHASE 22/11/20 xx-8275 IKEA S		52.50		28,298.14
24 NOV	24 NOV	DEBIT PURCHASE 21/11/20 xx-8275 EYEDENTITY - JEM S		358.00		27,940.14
24 NOV	24 NOV	DEBIT PURCHASE 21/11/20 xx-8275 DIAN XIAO ER S		51.08		27,889.06
24 NOV	24 NOV	DEBIT PURCHASE 23/11/20 xx-8275 SOPHO-JEM S		47.79		27,841.27
24 NOV	24 NOV	DEBIT PURCHASE 23/11/20 xx-9767 FAIRPRICE XTRA - JEM S		48.81		27,792.46
26 NOV	26 NOV	DEBIT PURCHASE 22/11/20 xx-9767 GOMO MOBILE PLAN S		20.00		27,772.46
26 NOV	26 NOV	DEBIT PURCHASE 24/11/20 xx-9767 Grab S		50.00		27,722.46

#### Deposit Insurance Scheme

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 NOV 2020 TO 30 NOV 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
26 NOV	26 NOV	FAST PAYMENT 186235827 to Chia Zang Hua RENT - rent		2,700.00		25,022.46
26 NOV	26 NOV	FAST PAYMENT 186235827 to Chia Zang Hua RENT - wifi		39.90		24,982.56
27 NOV	27 NOV	GIRO - SALARY SALA OMNIVISION TECH SG 001SIN100			4,998.96	29,981.52
28 NOV	28 NOV	DEBIT PURCHASE 22/11/20 xx-8275 BUS/MRT 53395296 S		2.40		29,979.12
28 NOV	28 NOV	DEBIT PURCHASE 26/11/20 xx-9767 Grab S		50.00		29,929.12
28 NOV	28 NOV	FUND TRANSFER via PayNow-QR Code to J.SCHEFFLER'S P OTHR - 3		38.00		29,891.12
28 NOV	28 NOV	PAYMENT/TRANSFER via PayNow-DBSS from XU SIJIA OTHR PayNow Transfer			1,350.00	31,241.12
28 NOV	28 NOV	FUND TRANSFER via PayNow-Mobile to XU SIJIA OTHR - love		700.00		30,541.12
29 NOV	30 NOV	DEBIT PURCHASE 25/11/20 xx-9767 SP DIGITAL PTE LT S		124.55		30,416.57
29 NOV	30 NOV	FUND TRANSFER via PayNow-Mobile from JIANG, MUYUN OTHR - PayNow Transfer			30.00	30,446.57

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 NOV 2020 TO 30 NOV 2020

Account No. 537498438001

Transaction	Value					
Date 交易日	Date 过账日	Description 说明	Cheque 支票	Withdrawal 支出	Deposit 存入	Balance 结存/欠
30 NOV	30 NOV	DEBIT PURCHASE 29/11/20 xx-8275 SCARLETT - TRENGGANU STRES		10.55		30,436.02
30 NOV	30 NOV	PAYMENT/TRANSFER via PayNow-DBSS from WILLIE PNG TEC OTHR PayNow Transfer			189.49	30,625.51
30 NOV	30 NOV	INTEREST CREDIT BALANCE C/F			2.70	30,628.21 30,628.21
Total Withdrawals/Deposits				6,290.09	6,722.78	
Total Interest Paid This Year					29.00	
Average Balance					28,938.40	

### CHECK YOUR STATEMENT

Please check this statement & advise us of any discrepancies within 14 days of receipt. If we do not hear from you, we will take this statement as correct and binding. 请查核这张结单, 若有不符之处, 请在收到之后十四天内通知我们。如果您没有通知我们, 则我们将视此结单为正确无误, 且具有约束力。  
For enquiries, please call our Customer Service Officers at 1800 363 3333.

### UPDATING YOUR PERSONAL PARTICULARS

You may update your address and contact numbers via OCBC Online Banking or our ATMs. Alternatively, you may download and submit the 'Change of address / contact details' form available on [ocbc.com/forms](https://www.ocbc.com/forms).

## OCBC PROMOTION & INFORMATION

### REVISION TO SGD TIME DEPOSIT INTEREST RATES

From 2 November 2020, we will be revising our SGD Time Deposit interest rates.  
Visit [www.ocbc.com/notices](https://www.ocbc.com/notices) for more details.

QIU, WENYUAN

**STATEMENT OF ACCOUNT**

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**OCBC PROMOTION & INFORMATION**

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**REBRANDING OF MONTHLY SAVINGS TO MIGHTY SAVERS ACCOUNT**

We will be rebranding Monthly Savings Accounts where the account holder(s) are 15 years old and below to Mighty Savers Account.  
Visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**NTUC-OCBC STARTER ACCOUNT INTEREST CHANGE**

On 1 December 2020, the bonus interest rate for the NTUC-OCBC Starter Account will be revised from 0.60% p.a. to 0.40% p.a. We will revise the Terms and Conditions Governing the NTUC-OCBC Starter account.  
Visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for details and T&Cs.

For more information, visit any of our branches or log on to [www.ocbc.com](http://www.ocbc.com)