



192321N537M

**Information**

As part of our efforts to be a more environmentally-friendly bank, all our account statements will now be printed on both sides of the page.

QIU, WENYUAN  
2 GATEWAY DRIVE  
#10-15  
LOBBY C  
SINGAPORE 608533

**STATEMENT OF ACCOUNT**

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For enquiries, please call  
our Customer Service Officers at 1800 363 3333

OCBC NTU Branch

**FRANK ACCOUNT**

**1 MAY 2020 TO 31 MAY 2020**

Account No. 537498438001

| Transaction | Value    |  |           |               |            |              |
|-------------|----------|--|-----------|---------------|------------|--------------|
| Date 交易日    | Date 过账日 | Description 说明   | Cheque 支票 | Withdrawal 支出 | Deposit 存入 | Balance 结存/欠 |
|             |          | BALANCE B/F  |           |               |            | 16,929.06    |
| 01 MAY      | 02 MAY   | DEBIT PURCHASE<br>28/04/20<br>xx-9767 Grab<br>S                                    |           | 50.00         |            | 16,879.06    |
| 03 MAY      | 04 MAY   | FUND TRANSFER<br>via PayNow-QR Code<br>to LI JI CHUAN CHUA<br>OTHR - 000           |           | 83.93         |            | 16,795.13    |
| 03 MAY      | 04 MAY   | FUND TRANSFER<br>via PayNow-Mobile<br>from CHEN, XUEBING<br>OTHR - PayNow Transfer |           |               | 48.00      | 16,843.13    |
| 05 MAY      | 05 MAY   | FUND TRANSFER<br>via PayNow-QR Code<br>to J.SCHEFFLER'S P<br>OTHR - 000            |           | 31.50         |            | 16,811.63    |
| 06 MAY      | 06 MAY   | FUND TRANSFER<br>via PayNow-QR Code<br>to DELIVERYCHINATOW<br>OTHR - 3461          |           | 33.28         |            | 16,778.35    |
| 10 MAY      | 11 MAY   | FUND TRANSFER<br>via PayNow-Mobile<br>to XU SIJIA<br>OTHR - Other                  |           | 500.00        |            | 16,278.35    |
| 11 MAY      | 11 MAY   | FUND TRANSFER<br>via PayNow-QR Code<br>to J.SCHEFFLER'S P<br>OTHR - 000            |           | 37.00         |            | 16,241.35    |
| 12 MAY      | 12 MAY   | FAST PAYMENT<br>via PayNow-Mobile<br>to Qin Ji<br>OTHR - 4642                      |           | 31.30         |            | 16,210.05    |
| 14 MAY      | 14 MAY   | DEBIT PURCHASE<br>11/05/20<br>xx-9767 Grab<br>S                                    |           | 50.00         |            | 16,160.05    |
| 16 MAY      | 16 MAY   | FUND TRANSFER<br>via PayNow-QR Code<br>to J.SCHEFFLER'S P<br>OTHR - 000            |           | 42.50         |            | 16,117.55    |

**Deposit Insurance Scheme**

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

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Co.Reg.no.: 193200032W

## TRANSACTION CODE DESCRIPTION

|              |                                   |            |               |                           |                      |
|--------------|-----------------------------------|------------|---------------|---------------------------|----------------------|
| A/C          | Account                           | 账户         | INT           | Interest                  | 利息                   |
| A/C CLOSED   | Account Closed                    | 关闭账户       | I/COLLN       | Inward Collection         | 进口托收                 |
| ATM O        | ATM Overseas                      | 海外自动柜员机    | IBG           | Inter-Bank GIRO           | 财路                   |
| ATM PAYMENT  | Automated Teller Machine Payment  | 自动柜员机付款    | INB           | Internet Banking          | 网络银行                 |
| ATM TRANSFER | Automated Teller Machine Transfer | 自动柜员机转账    | INB TRANSFER  | Internet Banking Transfer | 网络银行转账               |
| ACU          | Foreign Currency                  | 外币         | INS           | Insurance                 | 保险                   |
| ADJ          | Adjustment                        | 调整         | L/C           | Letter of Credit          | 信用证                  |
| ADV          | Advance                           | 预付款        | L CHQ         | Late Cheque               | 逾期支票                 |
| AMD          | Amendment                         | 修改         | MER           | Merchant                  | 信用卡特约商家              |
| ASI          | Automated Standing Instruction    | 自动长期指示     | NEGN          | Negotiation               | 信用证议付                |
| BANK CHARGES | Bank Charges                      | 银行费用       | NETS          | NETS                      | 电子转账网络系统             |
| BAL          | Balance                           | 余款         | NOM           | Nominee                   | 信托人                  |
| C/Order      | Cashier's Order                   | 本票         | O/COLLN       | Outward Collection        | 出口托收                 |
| CHQ DP       | Cheque Deposit                    | 支票存入       | PAYMENT-MAS   | MEPS Payment              | 货币管理 (MAS) 电子付款系统-付款 |
| CC           | Cash Card                         | 现金卡        | PER LOAN      | Personal Loan             | 个人贷款                 |
| CDP          | Central Depository                | 中央托收私人有限公司 | PHN TRANSFER  | PhoneBank Transfer        | 电话银行转账               |
| COM          | Commission                        | 佣金         | POS           | Point of Sale             | 销售终端                 |
| CONV         | Conversion                        | 外币兑换       | POST          | Postage                   | 邮费                   |
| CR           | Credit                            | 贷方/存贷      | PREM          | Premium                   | 保险费                  |
| CRVISA       | VISA Electron Credit              | 维萨电子付款     | PS            | Power Supply              | 能源供应公司               |
| CANC TT      | Telegraphic Transfer Cancellation | 电子汇款撤消     | REIMB         | Reimbursement             | 偿付                   |
| DIV          | Dividend                          | 股息         | RTN GIRO      | Return GIRO               | 退回财路                 |
| DR           | Debit                             | 借方/付出      | RTN CHQ       | Return Cheque             | 退回支票                 |
| DD           | Demand Draft                      | 即期汇票       | RECEIPTS-MAS  | MEPS Receipts             | 货币管理局电子付款系统-存入       |
| DVE          | VISA Electron Purchases           | 维萨电子       | SEC           | Security                  | 证券                   |
| DDB          | Direct Debit                      | 直接财路付款     | SGD           | Singapore Dollar          | 新币                   |
| DCR          | Direct Credit                     | 直接财路存款     | SATM          | Shared ATM                | 供享自动柜员机              |
| EPS          | Electronic Payment of Shares      | 电子购股付款     | ST            | SingTel                   | 新电信                  |
| ES           | EasiSave                          | 易式储蓄户口     | SER CHARGE    | Service Charge            | 服务费                  |
| ES FIXED FEE | EasiSave Fixed Fee                | 易式账户固定费用   | SHR           | Share NETS                | 供享电子转账网络系统           |
| ESA          | Electronic Share Application      | 电子股票认购     | T/R           | Trust Receipt             | 信托收据                 |
| EXPORT LOAN  | Export Loan                       | 出口贷款       | TT            | Telegraphic Transfer      | 电子付款                 |
| FCY          | Foreign Currency                  | 外币         | TRAN CHARGE   | Transactoin Charge        | 交易费用                 |
| HSE LOAN     | House Loan                        | 房屋贷款       | TRADE FINANCE | Trade Finance             | 贸易融资                 |
| IMPORT LOAN  | Import Loan                       | 进口贷款       | TRANSFER      | Transfer                  | 转账                   |

**Contact for Consumer Banking:**  
Phone Bank: 1800 363 3333  
Online Feedback and Enquiry: [www.ocbc.com/feedback](http://www.ocbc.com/feedback)

**Contact for Business Banking:**  
Commercial Service Centre: 6538 1111  
Email Address: [Bizinteract@ocbc.com](mailto:Bizinteract@ocbc.com)

## APPLICATIONS FOR INDIVIDUALS

|                                  | ATM Card                      | PHONE/INTERNET/MOBILE BANKING   |
|----------------------------------|-------------------------------|---|
| Application for Banking Services | Apply at any OCBC Bank Branch | Three easy ways to apply:-<br>1. Apply at any OCBC ATM with your ATM Card and PIN.<br>● Select 'Other Services'<br>● Select 'Phone Banking Application' or<br>● 'Internet Banking/Mobile Banking Application';<br>or<br>2. Download and complete the following forms available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form<br>● Phone Banking Services Form (Personal)<br>● Internet / Mobile Banking Services Form (Personal)<br>or<br>3. Apply at any OCBC Branch. |

## eBANKING APPLICATIONS FOR CORPORATES

|                        | ATM Card                      | PHONE BANKING   | INTERNET BANKING   |
|------------------------|-------------------------------|---|--|
| Application for Access | Apply at any OCBC Bank Branch | Download and complete the Business PhoneBanking and eAlerts@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form. | Download and complete the Velocity@ocbc Application Form available at <a href="http://www.ocbc.com">www.ocbc.com</a> , and mail it back to the address stated on the form. |

### Deposit Insurance Scheme

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$75,000 in aggregate per depositor per Scheme member by law. Monies and deposits denominated in Singapore dollars under the CPF Investment Scheme and CPF Retirement Sum Scheme are aggregated and separately insured up to S\$75,000 for each depositor per Scheme member. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 MAY 2020 TO 31 MAY 2020

Account No. 537498438001

| Transaction | Value    |   |           |               |            |              |
|-------------|----------|---|-----------|---------------|------------|--------------|
| Date 交易日    | Date 过账日 | Description 说明  | Cheque 支票 | Withdrawal 支出 | Deposit 存入 | Balance 结存/欠 |
| 17 MAY      | 18 MAY   | DEBIT PURCHASE<br>14/05/20<br>xx-7187 Netflix_SG_local<br>S                 |           | 19.98         |            | 16,097.57    |
| 20 MAY      | 20 MAY   | DEBIT PURCHASE<br>18/05/20<br>xx-9767 NTUC FAIRPRICE<br>S                   |           | 75.14         |            | 16,022.43    |
| 20 MAY      | 20 MAY   | FUND TRANSFER<br>via PayNow-QR Code<br>to J.SCHEFFLER'S P<br>OTHR - 000     |           | 43.00         |            | 15,979.43    |
| 21 MAY      | 21 MAY   | FAST PAYMENT<br>via PayNow-Mobile<br>to Qin Ji<br>OTHR - PayNow Transfer    |           | 34.40         |            | 15,945.03    |
| 21 MAY      | 21 MAY   | DEBIT PURCHASE<br>16/05/20<br>xx-8275 Foodpanda Singapo<br>S                |           | 61.30         |            | 15,883.73    |
| 22 MAY      | 22 MAY   | CASH REBATE<br>CASH REBATE  |           |               | 0.94       | 15,884.67    |
| 22 MAY      | 22 MAY   | DEBIT PURCHASE<br>19/05/20<br>xx-9767 Grab<br>S                             |           | 50.00         |            | 15,834.67    |
| 22 MAY      | 22 MAY   | DEBIT PURCHASE<br>18/05/20<br>xx-9767 SP DIGITAL PTE LT<br>S                |           | 84.15         |            | 15,750.52    |
| 24 MAY      | 26 MAY   | DEBIT PURCHASE<br>EUR 126.60<br>21/05/20<br>xx-9767 LUISA VIA ROMA<br>SPA F |           | 204.18        |            | 15,546.34    |
| 25 MAY      | 26 MAY   | DEBIT PURCHASE<br>23/05/20<br>xx-9767 NTUC FAIRPRICE<br>S                   |           | 81.04         |            | 15,465.30    |

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QIU, WENYUAN

## STATEMENT OF ACCOUNT

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### FRANK ACCOUNT

1 MAY 2020 TO 31 MAY 2020

Account No. 537498438001

| Transaction | Value    |   |           |                 |                  |              |
|-------------|----------|---|-----------|-----------------|------------------|--------------|
| Date 交易日    | Date 过账日 | Description 说明  | Cheque 支票 | Withdrawal 支出   | Deposit 存入       | Balance 结存/欠 |
| 26 MAY      | 26 MAY   | FAST PAYMENT<br>via PayNow-Mobile<br>to Qin Ji<br>OTHR - 6445 |           | 31.30           |                  | 15,434.00    |
| 27 MAY      | 27 MAY   | DEBIT PURCHASE<br>23/05/20<br>xx-8275 Foodpanda Singapo<br>S  |           | 47.54           |                  | 15,386.46    |
| 27 MAY      | 27 MAY   | FAST PAYMENT<br>186235827<br>to Chia Zang Hua<br>RENT - Rent  |           | 2,700.00        |                  | 12,686.46    |
| 27 MAY      | 27 MAY   | FAST PAYMENT<br>186235827<br>to Chia Zang Hua<br>RENT - WiFi  |           | 37.30           |                  | 12,649.16    |
| 29 MAY      | 29 MAY   | DEBIT PURCHASE<br>27/05/20<br>xx-9767 NTUC FAIRPRICE<br>S     |           | 46.19           |                  | 12,602.97    |
| 29 MAY      | 29 MAY   | GIRO - SALARY<br>SALA<br>OMNIVISION TECH SG<br>001SIN100      |           |                 | 4,620.00         | 17,222.97    |
| 30 MAY      | 30 MAY   | DEBIT PURCHASE<br>27/05/20<br>xx-9767 Grab<br>S               |           | 50.00           |                  | 17,172.97    |
| 30 MAY      | 30 MAY   | DEBIT PURCHASE<br>26/05/20<br>xx-9767 GOMO MOBILE PLAN<br>S   |           | 20.00           |                  | 17,152.97    |
| 31 MAY      | 30 MAY   | INTEREST CREDIT<br>BALANCE C/F                                |           |                 | 2.76             | 17,155.73    |
|             |          |   |           |                 |                  | 17,155.73    |
|             |          | <b>Total Withdrawals/Deposits</b>                             |           | <b>4,445.03</b> | <b>4,671.70</b>  |              |
|             |          | <b>Total Interest Paid This Year</b>                          |           |                 | <b>10.68</b>     |              |
|             |          | <b>Average Balance</b>  |           |                 | <b>16,153.93</b> |              |

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QIU, WENYUAN

**STATEMENT OF ACCOUNT**

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**CHECK YOUR STATEMENT**

Please check this statement & advise us of any discrepancies within 14 days of receipt. If we do not hear from you, we will take this statement as correct and binding. 请查核这张结单, 若有不符之处, 请在收到之后十四天内通知我们。如果您没有通知我们, 则我们将视此结单为正确无误, 且具有约束力。  
For enquiries, please call our Customer Service Officers at 1800 363 3333.

**UPDATING YOUR PERSONAL PARTICULARS**

You may update your address and contact numbers via OCBC Online Banking or our ATMs. Alternatively, you may download and submit the 'Change of address / contact details' form available on [ocbc.com/forms](http://ocbc.com/forms).

**OCBC PROMOTION & INFORMATION****REVISION OF INTEREST RATES**

From 1 July 2020, the interest rates for 360, Bonus+ Savings, Premier Dividend+ Savings, Global Savings, Premier Global Savings, Private Global Savings and Child Development Accounts will be revised. Visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**REVISION OF TERMS AND CONDITIONS GOVERNING THE 360 ACCOUNT**

From 1 July 2020, the Terms and Conditions Governing the OCBC 360 Account will be revised. Please visit [www.ocbc.com/notices](http://www.ocbc.com/notices) for more details.

**OCBC HOUGANG BRANCH TO MERGE WITH OCBC HOUGANG MALL BRANCH**

Our OCBC Hougang Branch (Blk 211 Hougang St 21 #01-295 Singapore 530211) will merge with OCBC Hougang Mall Branch from 15 June 2020. The last day of operations for Hougang Branch will be 13 June 2020. On that day, the branch will close at 11.30am.

**KALLANG WAVE PREMIER CENTRE TO MERGE WITH OCBC CENTRE BRANCH**

Our OCBC Kallang Wave Premier Centre (1 Stadium Place #01-66/67 Singapore 397628) will merge with OCBC Centre Branch from 1 June 2020. The last day of operations for Kallang Wave Premier Centre will be 30 May 2020.

For more information, visit any of our branches or log on to [www.ocbc.com](http://www.ocbc.com)