

ESOF Comment API User Testing Documentation
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User (1):

User Profile:

Physics major with a solid programming background and experience. Very technically savvy and intuitive.

Test Design:

Testing Questions:

- Make comment
- Edit comment
- Upvote
- Downvote
- Delete comment
- Request / sort comment from selected post
- Get comments from selected post
- Backend API implementation for technical user

Testing Insights:

- User mentioned that the page reloads to the top when the database is updated.
- Unlimited upvotes and downvotes, not necessary due to the way the API will be implemented.
- Request / sort function slightly confusing and bulky.
- Ran through backend API implementation with the user, everything went smoothly. Not much input from the user due to lack of use with APIs.

Changes Resulting from Testing:

None as of April 15, 2020.

User (2):

User Profile: Little to no coding experience, snow science major

Test Design:

Testing Questions:

- Make comment
- Edit comment
- Upvote
- Downvote
- Delete comment
- Request / sort comment from selected post
- Get comments from selected post
- Backend API implementation for technical user

Testing Insights: Font in the documentation should be standardized, and more consistent. Confused about sorting the comments by their ID if each comment should have a different ID. Also found it inconvenient to have to scroll back to the bottom of the page after editing, deleting, voting, or adding comments.

Changes Resulting from Testing:

Updated the font on documentation pages.