

Wesley Stephenson

(435) 553-5738 – wesstep1315@gmail.com – www.linkedin.com/in/wes-stephenson/

Web Development Experience

Full-Stack Web Developer, Malouf Companies, March 2021 – Jan 2023

- Participated in re-write of Malouf's ordering-invoicing-fulfillment software to make it more reliable, profitable, and efficient.
- Built new features as needed using Laravel, PHP, Vue.js, and JavaScript.
- Communicated effectively across teams to clearly set expectations, clarify requirements, and handle problems.

Web Developer, Fox Pest Control, November 2020 – March 2021

- Created a new "feature request" section on Fox's checklist application.
- Re-worked the backend service that used to pull fresh data daily to pull data hourly from Fox's data collection software to their data warehouse.

Application Support Technician, Journal Technologies, February 2019 – November 2020

- Communicated effectively with customers consisting of government agencies and offices.
- Configured custom scripts, forms, reports, and documents for customers per customer requests.
- Maintained open and positive communication with manager and coworkers.
- Accelerated growth of meaningful documentation by contributing to, expanding, and improving their internal wiki.

Back-end Web Developer, THG Inc., April 2018 – November 2018

- Learned new technologies within 4 months of starting such as Laravel and Docker.
- Converted over 12 poorly working features of the console website to Laravel, saving hundreds of future development hours.
- Assisted in the creation of 5+ new features on the console website.

Technical Support Rep, THG Inc., June 2016 – April 2018

- Communicated effectively with clients over phone and live chat to provide technical support, receiving letters of happy clients about once a week.
- Solved 200+ web hosting-related questions from clients and coworkers.
- Took initiative on documenting steps taken, who was involved, results of efforts, and future recommendations to senior tech support representatives and managers, generating several pages of documentation for proper practices and principles.
- Maintained a minimum of 5 meaningful contacts (phone call, live chat, or support ticket response) per hour.

Full-Time Volunteer, June 2013 – June 2015

- Led and assisted groups of 8-10 full-time volunteers.
- Directed weekly and monthly meetings of 15-20 full-time volunteers.

Relevant Skills

- Agile development
- CSS
- Jira
- Docker
- FTP
- HTML
- JavaScript
- Laravel
- Linux CLI
- MVC
- PHP
- SSH
- Troubleshoot many types of web hosting-related issues dealing with broken websites and email accounts.
- Proactive in finding meaningful solutions to problems.
- Effective, concise, positive communication.
- Lead others toward established goals.

Portfolio

[tower.wesstep.com](#) – [Tower of Hanoi](#) game built in JavaScript. Mainly desktop-based.

[slider.wesstep.com](#) – [15-tile slider](#) game designed after the old-fashioned hand-held game. This game is mobile-friendly.

Education

B.S., Management Information Systems
Utah State University, Logan, UT

August 2018
GPA: 3.39