Wesley Stephenson

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Web Development Experience

Full-Stack Web Developer, Malouf Companies, March 2021 – Jan 2023

- Participated in re-write of Malouf's ordering-invoicing-fulfillment software to make it more reliable, profitable, and efficient.
- Built new features as needed using Laravel, PHP, Vue.js, and JavaScript.
- Communicated effectively across teams to clearly set expectations, clarify requirements, and handle problems.

Software Developer 2, Fox Pest Control, November 2020 – March 2021

- Created a new "feature request" section on Fox's checklist application.
- Re-worked the backend service to pull more accurate data from Fox's data collection software to their data warehouse.

Application Support Technician, Journal Technologies, February 2019 – November 2020

- Communicated effectively with customers consisting of government agencies and offices.
- Configured custom scripts, forms, reports, and documents per customer requests.
- Maintained open and positive communication with manager and coworkers.
- Accelerated growth of meaningful documentation by contributing to, expanding, and improving Journal Tech's internal wiki.

Back-end Web Developer, THG Inc., April 2018 – November 2018

- Learned new technologies such as Laravel and Docker within 4 months of starting.
- Converted over 12 poorly working features of the console website to Laravel, saving hundreds of future development hours.
- Assisted in the creation of 5+ new features on the console website.

Technical Support Rep, THG Inc., June 2016 – April 2018

- Communicated effectively with clients over phone and live chat to provide technical support, receiving letters from satisfied clients about once a week.
- Solved 200+ web hosting-related questions from clients and coworkers.
- Took initiative on documenting steps taken, who was involved, results of efforts, and future recommendations to senior tech support representatives and managers.
- Wrote several pages of documentation on best practices and principles.
- Maintained a minimum of 5 meaningful contacts (phone call, live chat, or support ticket response) per hour.

Relevant Skills

- Agile development	- CSS	- Jira	- Docker	- FTP	- HTML
- JavaScript	- Laravel	- Linux CLI	- MVC	- PHP	- SSH

- Troubleshooting   - Effective, concise, and positive communication
- Lead others toward established goals

Portfolio

wesstep.com – My resume website.

tower.wesstep.com – Tower of Hanoi game built in JavaScript. Mainly desktop-based.

slider.wesstep.com – 15-tile slider game designed after the old-fashioned hand-held game. This game is mobile-friendly.

Education

B.S., Management Information Systems   August 2018
Utah State University, Logan, UT