

# New Agent Onboarding Guide

## New Agent Onboarding Program

### Week 1: Company Introduction

- Company history and values
- Organizational structure
- Policies and procedures
- Technology systems overview

### Week 2: Market Knowledge

- Dubai real estate market overview
- Area-specific information
- Property types and characteristics
- Market trends and analysis

### Week 3: Sales Skills

- Lead generation techniques
- Client communication skills
- Property presentation methods
- Negotiation strategies

### Week 4: Legal and Compliance

- RERA regulations
- Transaction procedures
- Documentation requirements
- Compliance best practices

### Week 5: Technology Training

- CRM system usage
- Property portals
- Digital marketing tools
- Virtual tour platforms

### Week 6: Practical Application

- Shadow experienced agents
- Handle real leads
- Conduct property showings
- Complete first transaction