Collect computer information using the Microsoft System Information tool

The Microsoft System Information (Msinfo32.exe) tool collects information about your computer that you can use to identify and troubleshoot hardware and software issues. The tool displays an overview of your system hardware, software, and Windows environment (drivers, services, and so on). You can generate a plain text file (.txt) that contains all of the information the tool collects. You can provide the file to technical support if you require assistance resolving an issue with your computer.

To collect computer information using the Microsoft System Information tool

1. Press **Windows** + **R**.

2. In the Run dialog, type
   msinfo32 /report file_path\file_name.txt

   Where *file_path* is the path to the directory where the text file is saved, and *file_name* is the name of the text file.

   For example, type
   msinfo32 /report C:\Temp\Summary.txt to save a text file named *Summary.txt* in the C:\Temp directory.

3. Click **OK**.

   A text file containing your system information is generated and saved in the specified directory.

For more information about the Microsoft System Information tool, including collecting information for a remote computer and generating an .nfo file, refer to the Description of Microsoft System Information (Msinfo32.exe) Tool support page.