

Safety West Consulting - SMS Terms and Conditions & Privacy Policy

1. SMS Terms and Conditions

Effective Date: 04/01/2025

Company Name: Safety West Consult Inc.

Website: <https://thewestconsult.com/index.html>

SMS Communications

By opting in to receive text messages from Safety West Consulting, you agree to receive SMS communications related to:

- Safety and compliance updates
- Appointment confirmations or reminders
- Service updates
- Regulatory alerts (e.g., DOT compliance deadlines)
- Billing or account-related messages

Message Frequency

SMS message frequency will vary depending on your service level and interactions with our team. On average, message volume ranges from 50 to 1,000 messages per day across all users.

Fees and Carrier Disclosures

- Message and data rates may apply depending on your carrier and service plan.
- SWC is not responsible for carrier charges.

Opt-In Methods

You may opt-in to receive SMS messages in the following ways:

- Submitting an online form
- Verbally during a phone call or in-person consultation
- Signing a paper agreement that includes SMS consent

Opt-Out Instructions


You can opt-out of receiving SMS messages at any time by texting "STOP" to any message received from us. After doing so, you will receive a final message confirming your removal. You may opt back in at any time by replying "START".

Help and Support

To get help or assistance regarding our SMS messages, reply "HELP" to any of our messages or contact us at:

 Phone: 872-334-0670

 Email: info@thewestconsult.com

 <https://thewestconsult.com/index.html/privacy-policy> |
<https://thewestconsult.com/index.html/terms>

Privacy Assurance

Phone numbers provided for SMS communication will not be shared with third parties or affiliate companies for marketing purposes.

2. Privacy Policy (SMS Section)

Effective Date: 04/01/2025

Company Name: Safety West Consult Inc.

Information We Collect

We may collect the following information from our clients:

- Name, email address, phone number
- Company details
- Driver records, DOT compliance documents
- SMS opt-in status and mobile number

How We Use Personal Information

We use the information collected for the following purposes:

- Delivering our consulting services
- Sending SMS updates, alerts, and reminders
- Account management and customer support
- Billing and invoicing
- Legal compliance

Information Sharing

We do not sell or share your personal information with third-party marketers.

Specifically, SMS opt-in or phone numbers for the purposes of SMS are not being shared with any third party or affiliate company for marketing purposes.

Your data may only be shared with service providers strictly necessary for the operation of our services (e.g., RingCentral) and only under confidentiality agreements.