

**The following email was received from Caledonia Water Alliance (Scottish Water) on Friday 27 March 2020 with a request to share it in our local community.**

"Good Morning,

We would like to update you on our response to the Covid-19 (Coronavirus) pandemic. Scottish Water's priority is the provision of water and waste water services to its customers across the country.

As the spread of Covid-19 (Coronavirus) develops, we're continuing to work around the clock to keep customers supplied with water and treat the country's waste water, while maintaining the health of our employees and our customers.

We continue to work closely with water sector partners and follow guidance from UK and Scottish Government as well as the NHS.

Following the latest advice our capital investment programme has temporarily halted to protect public health and limit potential further spread of the virus, in line with government guidance.

With immediate effect, all construction / project sites will close and will be reviewed to progress works which have a critical impact on core water supply or waste water management.

Therefore the Water mains replacement project in Westmuir will be postponed until the pandemic has been brought under control. Please help us inform the local community in the area by sharing this message where you can.

We understand that this is an anxious time for everyone and we are acutely aware of our role in the communities we serve. Please go to our website for the latest information and advice for customers around Covid-19 – [www.scottishwater.co.uk](http://www.scottishwater.co.uk)

We're working around the clock to keep Scotland's water cycle flowing – and we're asking everyone across Scotland to help play their part.

Please remember:

- Only flush 3Ps – toilet paper, pee and poo. Un-flushable items like wet wipes, kitchen roll, cotton wool or tissues should be put in the bin, not down the toilet.
- Wash your hands regularly and properly with soap and water – but don't keep the tap running.
- Top up from the tap to stay hydrated

Please do not hesitate to contact me should you have any questions relating to this. Please take care and keep safe.

Kind Regards

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Customer Care Manager

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