

Macro Roundup Article

Headline: [Wendy's, Google Train Next-Generation Order Taker: An AI Chatbot](#)

Article Link: <https://www.wsj.com/articles/wendys-google-train-next-generation-order-taker-an-ai-chatbot-968ff865>

Author(s)	Angus Loten
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Tweet: The fast food chain Wendy's is automating its drive-through service with an AI powered chatbot using natural-language software developed by Google.

Summary: Wendy's is automating its drive-through service using an artificial-intelligence chatbot powered by natural-language software developed by Google and trained to understand the myriad ways customers order off the menu. The Dublin, Ohio-based fast-food chain's chatbot will be officially rolled out in June at a company-owned restaurant in Columbus, Ohio, Wendy's said.

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