## **EDWARD CONARD**



## **Macro Roundup Artcile**

Headline: Wendy's, Google Train Next-Generation Order Taker: An Al Chatbot

**Article Link:** <a href="https://www.wsj.com/articles/wendys-google-train-next-generation-order-taker-an-a">https://www.wsj.com/articles/wendys-google-train-next-generation-order-taker-an-a</a> i-chatbot-968ff865

Author(s)	Angus Loten
Publication	Wall Street Journal
Publication Date	May 10, 2023

**Tweet:** The fast food chain Wendy's is automating its drive-through service with an Al powered chatbot using natural-language software developed by Google.

**Summary:** Wendy's is automating its drive-through service using an artificial-intelligence chatbot powered by natural-language software developed by Google and trained to understand the myriad ways customers order off the menu. The Dublin, Ohio-based fast-food chain's chatbot will be officially rolled out in June at a company-owned restaurant in Columbus, Ohio, Wendy's said.

**Primary Topic:** Investment

**Topics:** Investment, News article, Productivity

**Permalink:** <a href="https://www.edwardconard.com/macro-roundup/the-fast-food-chain-wendys-is-auto-mating-its-drive-through-service-with-an-ai-powered-chatbot-using-natural-language-software-developed-by-google?view=detail">https://www.edwardconard.com/macro-roundup/the-fast-food-chain-wendys-is-auto-mating-its-drive-through-service-with-an-ai-powered-chatbot-using-natural-language-software-developed-by-google?view=detail</a>

**Featured Image** 

Link: https://www.edwardconard.com/wp-content/uploads/2023/05/Wendys.png