

# Richard George Heck

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**Looking at things from many perspectives, my analytical mind enjoys problem solving. I am focusing that talent on translating business needs into effective online engagement. Being enthusiastically engaged in discovering technologies that enrich lives, I am passionate about the future of technology and the community it can create.**

**My background has been in leadership and customer service with a recent swing into web developing and different development management techniques. Previous jobs and training have taught me how to encourage and motivate individuals to work effectively as a team.**

## WORK EXPERIENCE

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### *Self-Employed (August 2017 - Present)*

- JavaScript Developer/Online Presence Consultant - work with both private and public sectors; advise and assist in design and platform for online engagement, implementation of various technologies utilizing data tracking and predictive analytics; using Node.js, Angular, SQL, React, Express, and other tools to create custom content

### *Brad Osborne Real Estate P.C. (2017 - 2018)*

- Personal Assistant - organized and maintained office filing system; assisted with finances and project management; daily check in and updates; streamlined processes and created system of prioritization for daily tasks ensuring efficiency

### *Ransburg Scout Reservation (Summer 2014, 2016)*

- High Adventure Instructor and Certified COPE Director - lived on campgrounds through summer instructing and leading Scouts through the Climbing Merit Badge and COPE (challenge obstacle course)
- Volunteered weekly and taught "Climb On Safely" course to adult troop leaders

### *Ed Martin Acura (2015 - 2016)*

- Detailer/Lot Assistant/Porter - Self-managed tasks; cleaned and detailed cars; valet of vehicles; seasonal showroom arrangement; maintaining front and back stock lots; pick up and drop-off customers

### *REGO-Fix (2013 - 2014)*

- Warehouse Technician - Re-categorized warehouse inventory with new database system increasing productivity and efficiency 50%, allowing for promotions

### *Byron Fellowship (2011 - 2013)*

- Director of Communications - Coordinated nominee application and screening process, assisted in preparing attendees and instructors for course work, management of online profiles and accommodations; assisted and participated in implementation of course sessions; established social media presence on Facebook, LinkedIn, and Twitter; established Salesforce application setup and email protocols; maintained website

NOTE: Gaps in employment were filled with various restaurant positions focused in customer service and sales

## CERTIFICATES

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### *Minister - American Marriage Ministries (2017)*

### *COPE Director - National Camp School (2014)*

- Became proficient leading groups safely through teambuilding obstacles, facilitating personal and team development
- Mastered the ability to safely instruct and operate an outdoor artificial climbing facility

### *Byron Fellow - Byron Fellowship (2011)*

- Focus on Sustainability and Leadership; place-based learning, with the evolution of group structures and communities

### *1st Dan Black Belt - North Indy Taekwondo (2008 - 2014)*

- Learned patience, discipline and self-control; assisted in instructing lower belt levels

## COMMUNITY ACTIVITIES

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### *City of Carmel (2006 - present)*

- Assisted with the setup, implementation and takedown of large-scale community events including Holiday on the Square, Carmelfest, International Arts Festival and Jazz on the Monon
- Assisted in production of various government cable channel programs
- Video talent for Artomobilia, Jazz on the Monon and Carmel Teen Police Academy

## EDUCATION

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### *Eleven Fifty Academy, JavaScript 151- 8 week, JavaScript 201- 1 week, JavaScript 301- 1 week (2017)*

- Built multiple Full-Stack web applications using Node.js, GitHub, SQL, jQuery, Angular, React/Redux, HTML/CSS with extensive manual testing and de-bugging; built a portfolio; became skilled in Agile fundamentals and public speaking

### *Ivy Tech Community College, General Studies (2011 - 2014)*

- Focused on Economics and Philosophy

### *Carmel High School, Core 40 (2011)*

- Pre-law college courses