Chapter 5:

Recommender Systems: Latent Factor Models

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The Netflix Prize

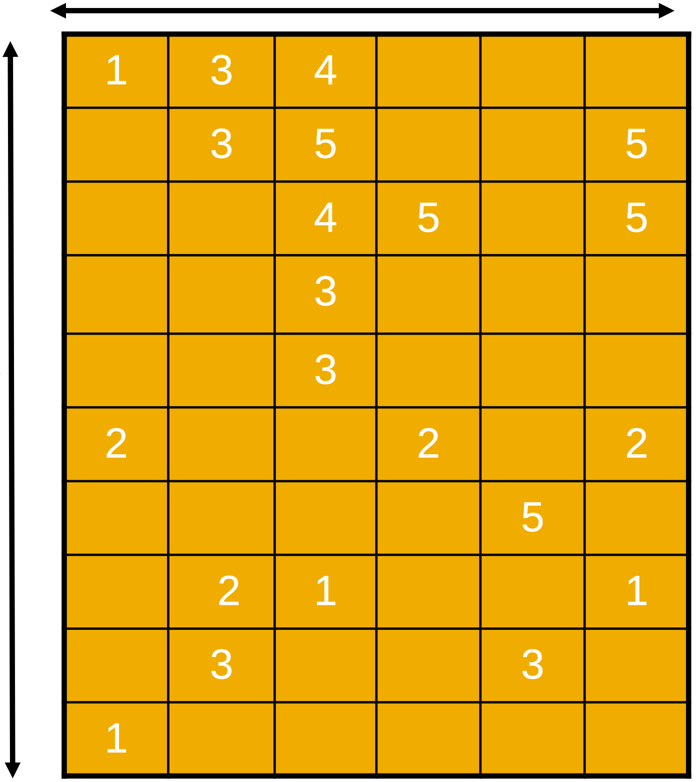
- Training data
  - 100 million ratings, 480,000 users, 17,770 movies
  - 6 years of data: 2000-2005
- Test data
  - Last few ratings of each user (2.8 million)
  - **Evaluation criterion:**

Root Mean Square Error (RMSE) (均方误差) $= \frac{1}{|R|}\sqrt{\sum_{(i,x)\in R}(\hat{r}_{xi} - r_{xi})^2}$

  - **Netflix's system RMSE: 0.9514**
- Competition
  - 2,700+ teams
  - **$1 million** prize for 10% improvement on Netflix

The Netflix Utility Matrix *R*

Matrix R

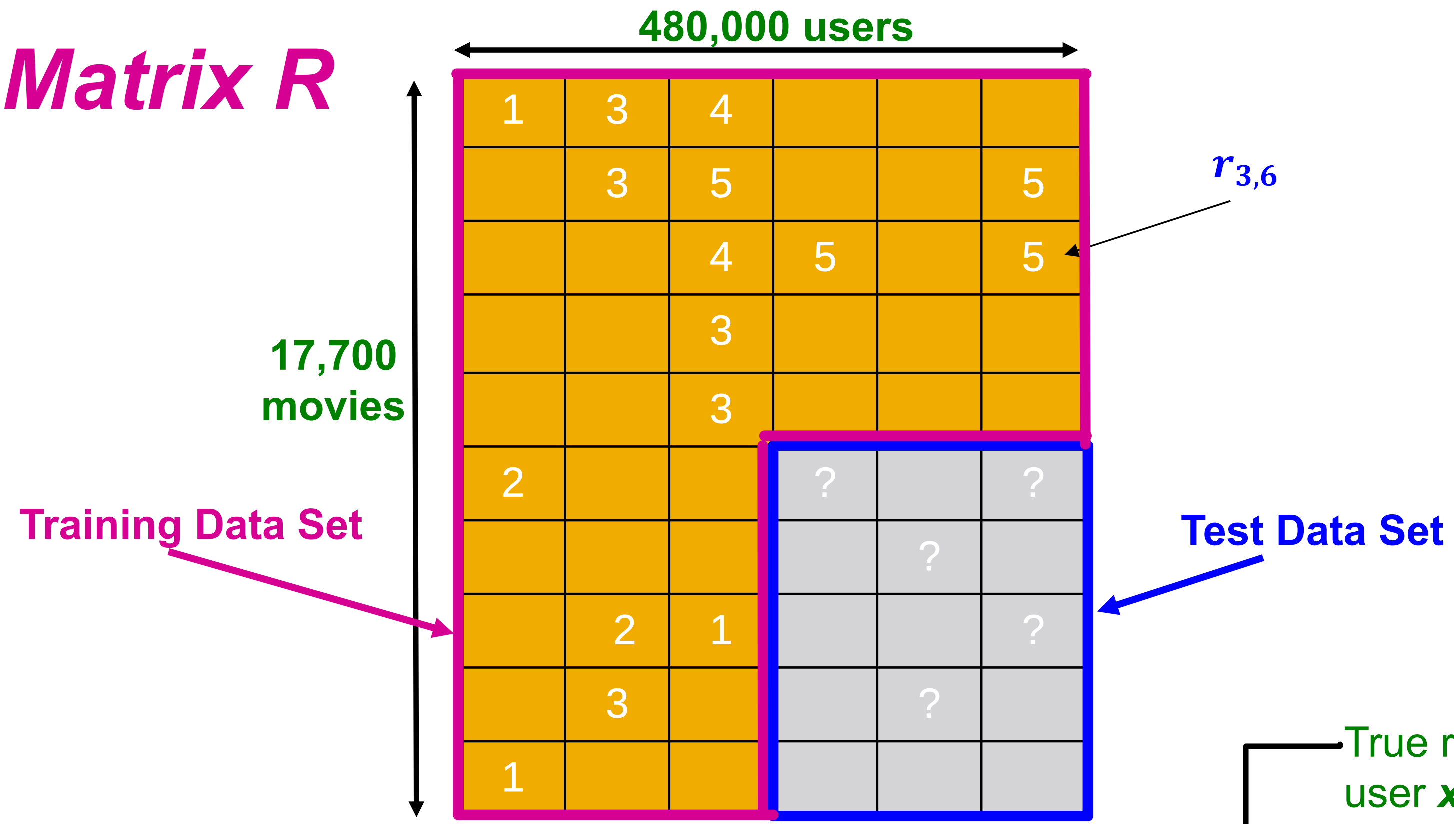


480,000 users

17,700 movies

1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2			2		2
				5	
	2	1			1
	3			3	
1					

Utility Matrix *R*: Evaluation



1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2			?		?
				?	
	2	1			?
	3			?	
1					

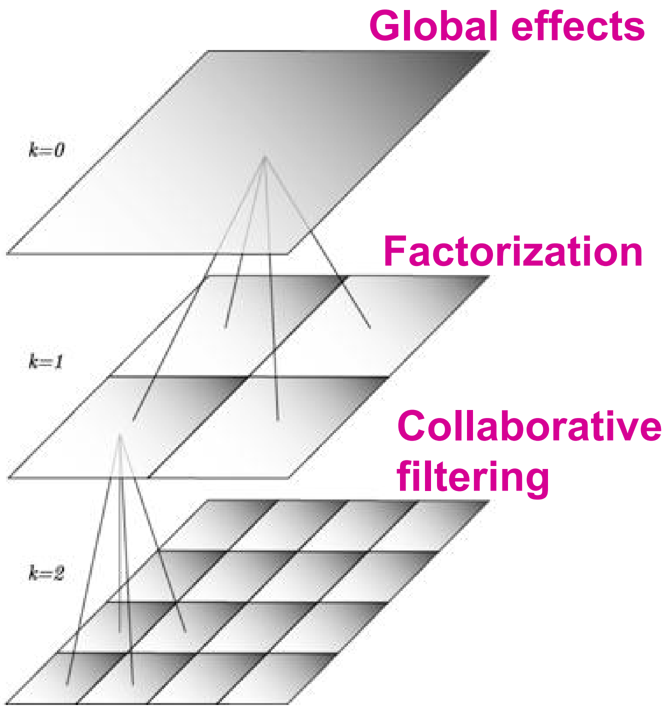
$$\textbf{RMSE} = \frac{1}{|R|}\sqrt{\sum_{(i,x)\in R}(\hat{r}_{xi} - r_{xi})^2}$$

True rating of user ***x*** on item ***i***

Predicted rating

BellKor Recommender System

- **The winner of the Netflix Challenge!**
- **Multi-scale modeling of the data:** Combine top level, "regional" modeling of the data, with a refined, local view:
  - **Global:**
    - Overall deviations of users/movies
  - **Factorization:**
    - Addressing "regional" effects
  - **Collaborative filtering:**
    - Extract local patterns



Paper: The BellKor Solution to the Netflix Grand Prize

Modeling Local & Global Effects

- **Global:**
  - Mean movie rating: **3.7 stars**
  - *The Sixth Sense* (第六感) is **0.5** stars above avg.
  - Joe rates **0.2** stars below avg.

    ⇒ Baseline estimation:

    ***Joe* will rate *The Sixth Sense* 3.7+0.5-0.2=4 stars**
- **Local neighborhood (CF/NN):**
  - *Joe* didn't like related movie *Signs* (天兆)
  - **⇒ Final estimate:**

    ***Joe* will rate *The Sixth Sense* 3.8 stars**

Modeling Local & Global Effects

- **In practice we get better estimates if we model deviations:**

$$\hat{r}_{xi} = b_{xi} + \frac{\sum_{j \in N(i;x)} s_{ij} \cdot (r_{xj} - b_{xj})}{\sum_{j \in N(i;x)} s_{ij}}$$

e.g., Item-item CF
r_{xi}, then N r_{ij}

baseline estimate for r_{xi}

$$b_{xi} = \mu + b_x + b_i$$

μ = overall mean rating
b_x = rating deviation of user ***x***,
= *(avg. rating of user **x**) – μ*
b_i = *(avg. rating of movie **i**) – μ*
$\widehat{r_{xi}}$: *predicted rating of user x on item i*
r_{ij}: *rating of user x on item j*
S_{ij}: *similarity of item i and j*

Problems/Issues:
1) Similarity measures are “arbitrary”
2) Pairwise similarities neglect interdependencies among users
3) Taking a weighted average can be restricting

Solution: Instead of s_{ij} use w_{ij} that we estimate directly from data

Idea: Interpolation Weights w_{ij}

- Use a **weighted sum** rather than **weighted avg.**:

$$\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij}\left(r_{xj} - b_{xj}\right)$$

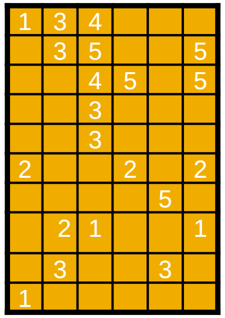
- **A few notes:**
  - $\boldsymbol{N(i;x)}$ … set of movies rated by user ***x*** that are similar to movie ***i***
  - $\boldsymbol{w_{ij}}$ is the interpolation weight (插值权, some real number)
    - We allow: $\sum_{j \in N(\boldsymbol{i},x)} \boldsymbol{w_{ij}} \neq \mathbf{1}$
  - $\boldsymbol{w_{ij}}$ models interaction between pairs of movies (it does not depend on user ***x***)

Idea: Interpolation Weights w_{ij}

- $\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i,x)} \left(w_{ij} r_{xj} - b_{xj} \right)$
- **How to set w_{ij}?**
  - Remember, error metric RMSE is: $\frac{1}{|R|} \sqrt{\sum_{(i,x) \in R} (\hat{r}_{xi} - r_{xi})^2}$ or equivalently **SSE:** $\sum_{(i,x) \in R} (\hat{r}_{xi} - r_{xi})^2$
  - Find w_{ij} that minimize **SSE** on **training data!**
    - Models relationships between item ***i*** and its neighbors ***j***
  - w_{ij} can be **learned/estimated** based on user ***x*** and all other users that rated ***I***

Why is this a good idea?

Recommendations via Optimization



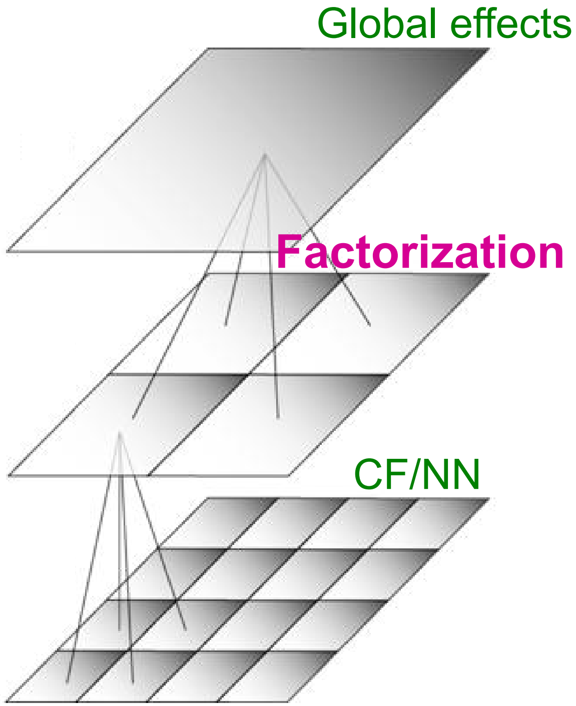
1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2			2		2
				5	
	2	1			1
	3			3	
1					

- **Goal:** Make good recommendations
  - Quantify goodness using **RMSE:**
    Lower RMSE ⇒ better recommendations
  - Want to make good recommendations on items that user has not yet seen. Can’t really do this!

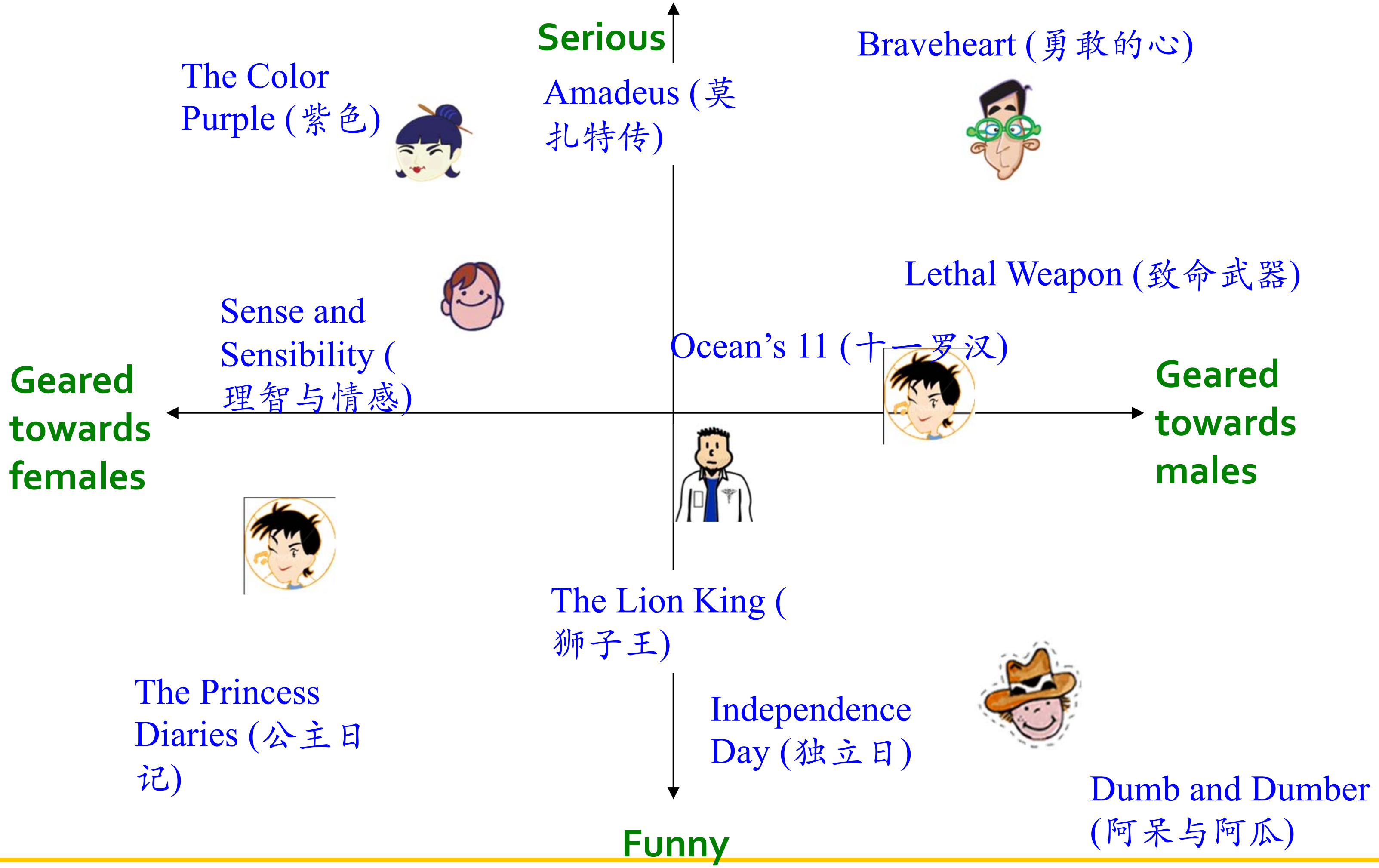
  - **Let’s set build a system such that it works well on known (user, item) ratings**
    And **hope** the system will also predict well the **unknown ratings**

Interpolation Weights

- **So far:** $\widehat{r_{xi}} = b_{xi} + \sum_{j \in N(i;x)} w_{ij}(r_{xj} - b_{xj})$
  - Weights $\boldsymbol{w_{ij}}$ derived based on their role; **no use of an arbitrary similarity measure** ($\boldsymbol{w_{ij}} \neq \boldsymbol{s_{ij}}$)
  - Explicitly account for interrelationships among the neighboring movies
- **Next: Latent factor model**
  - Extract "regional" correlations



Latent Factor Models (e.g., SVD)



Serious

The Color Purple (紫色)

Amadeus (莫扎特传)

Braveheart (勇敢的心)

Lethal Weapon (致命武器)

Sense and Sensibility (理智与情感)

Ocean’s 11 (十一罗汉)

Geared towards females

Geared towards males

The Lion King (狮子王)

The Princess Diaries (公主日记)

Independence Day (独立日)

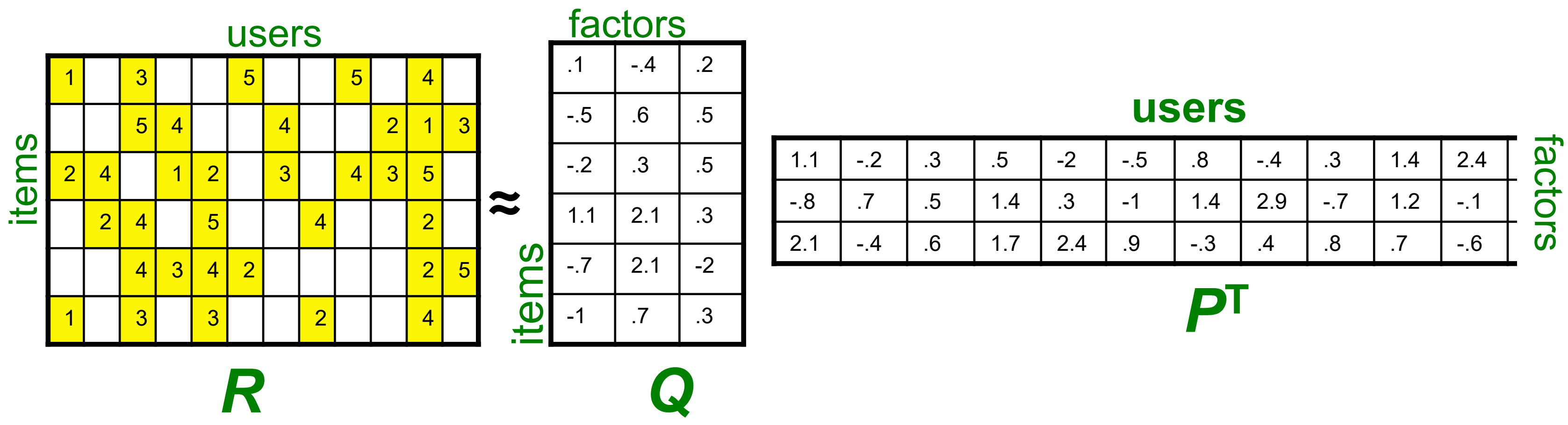
Dumb and Dumber (阿呆与阿瓜)

Funny

Latent Factor Models

SVD: $A = U\,\Sigma\,V^T$

- "SVD" on Netflix data: $\mathbf{R} \approx Q \cdot P^T$



R

1		3			5			5		4	
		5	4			4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

Q

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

P^T

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6

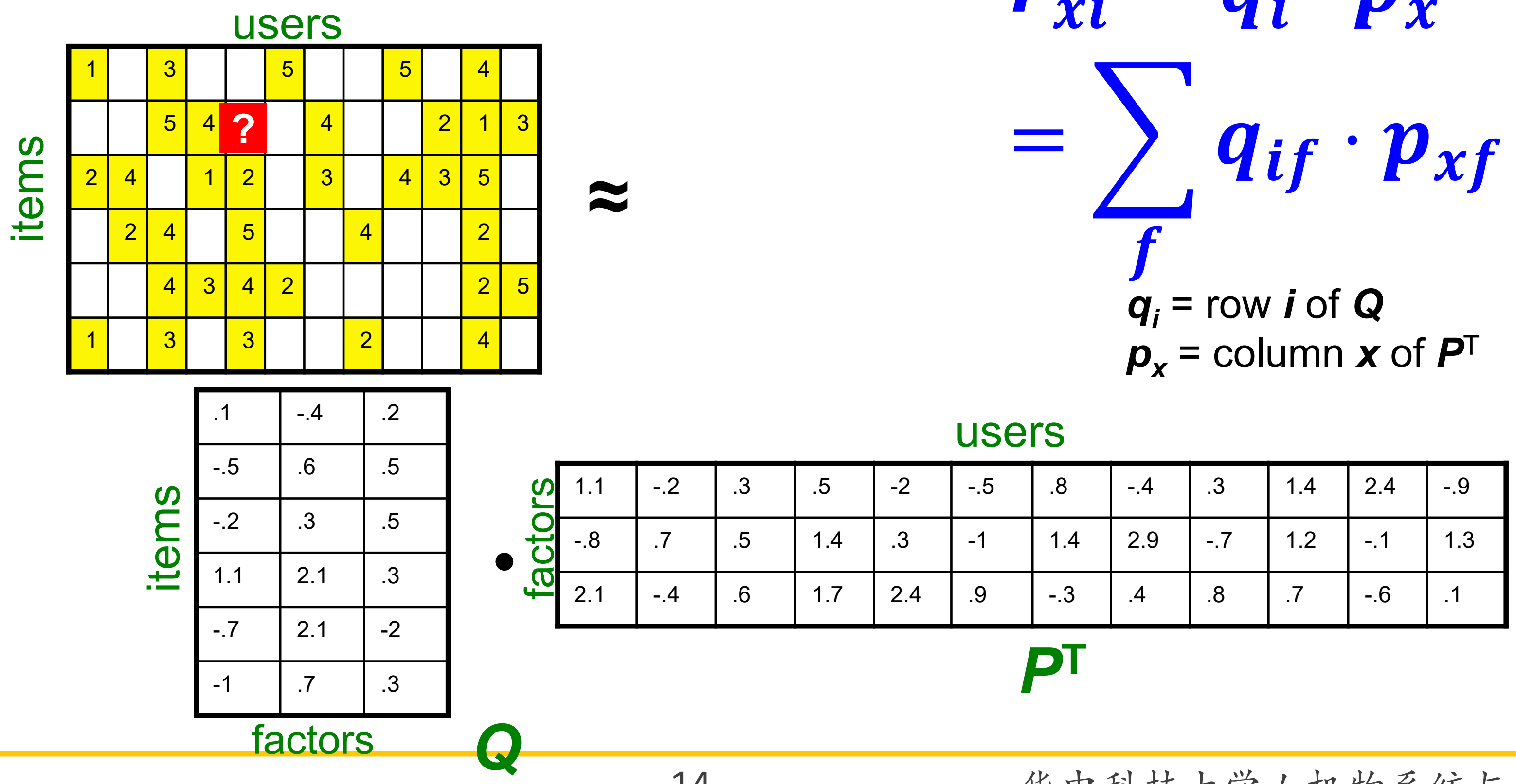
- For now let's assume we can approximate the rating matrix ***R*** as a product of "thin" $Q \cdot P^T$
  - ***R*** has missing entries but let's ignore that for now!
    - Basically, we will want the reconstruction error to be small on known ratings and we don't care about the values on the missing ones

Ratings as Products of Factors

- **How to estimate the missing rating of user *x* for item *i*?**

$$\hat{r}_{xi} = q_i \cdot p_x^{\mathrm{T}}$$
$$= \sum_f q_{if} \cdot p_{xf}$$

q_i = row ***i*** of ***Q***
p_x = column ***x*** of P^{T}



1		3			5			5		4	
		5	4	?		4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Ratings as Products of Factors

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$$\hat{r}_{xi} = q_i \cdot p_x^{\mathrm{T}}$$

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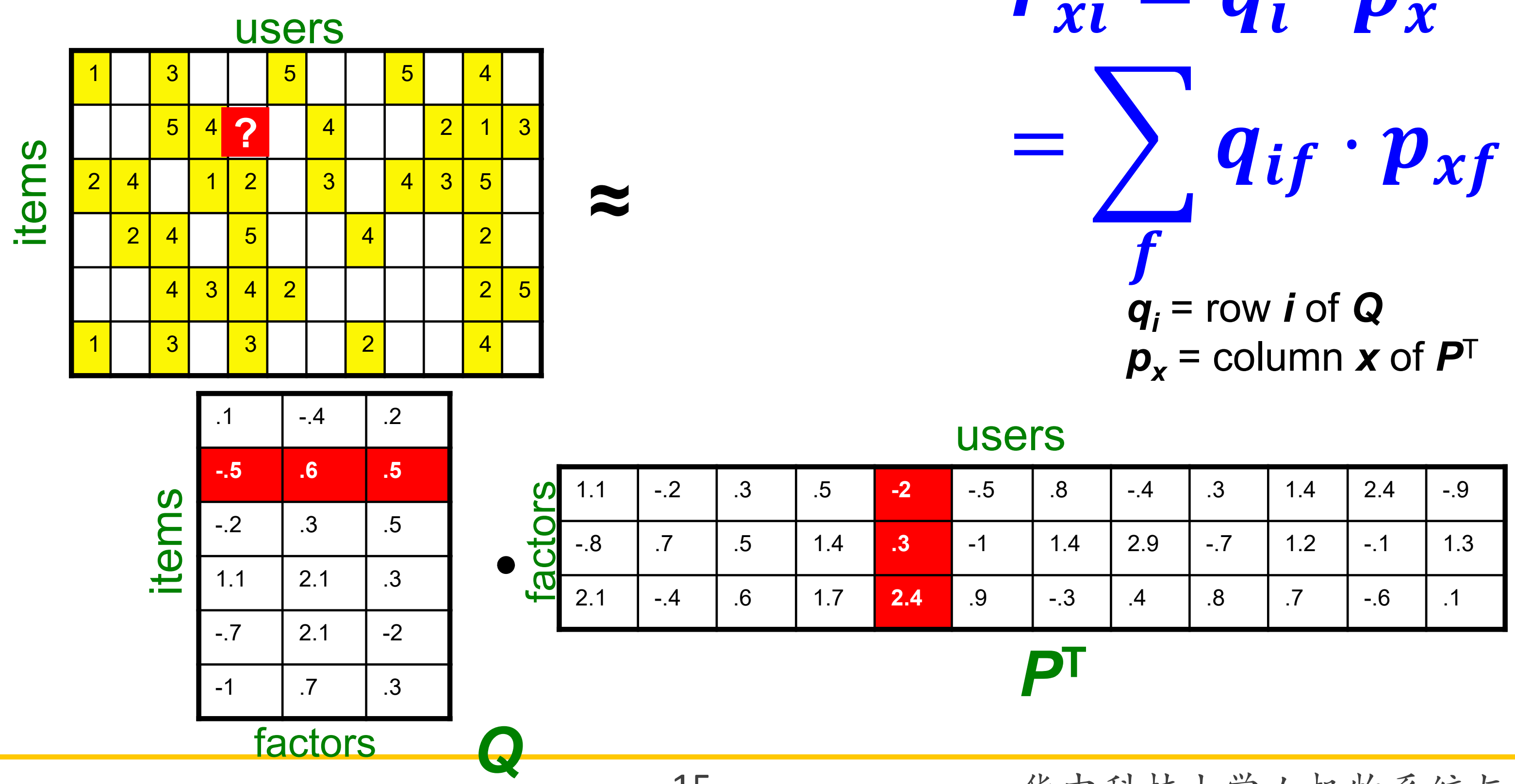
p_x = column x of P^{T}



users

items

1		3			5			5		4	
		5	4	?		4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

$\approx$

items

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
-.7	2.1	-2
-1	.7	.3

factors

Q

$\bullet$

users

factors

1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

P^{T}

Ratings as Products of Factors

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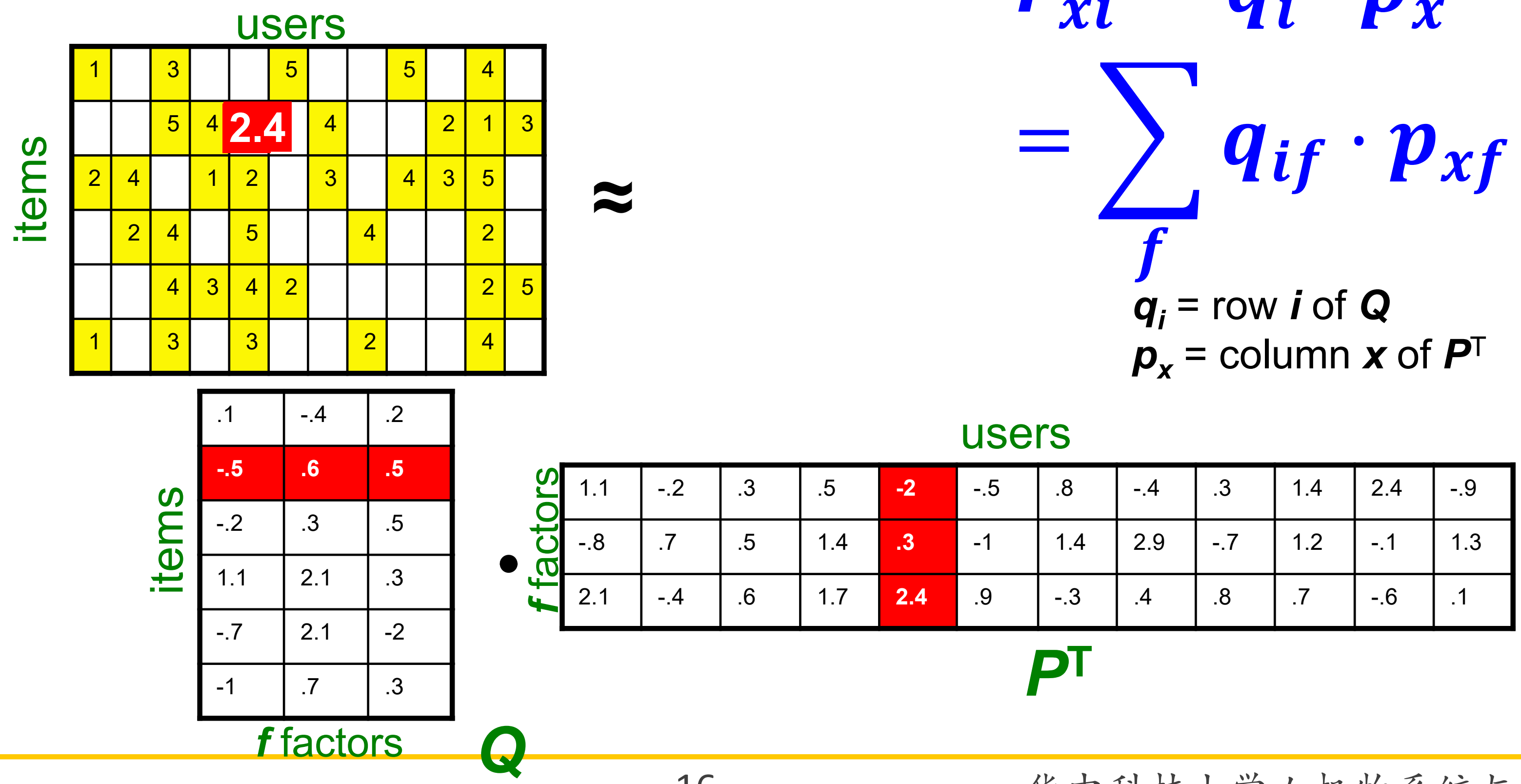

1		3			5			5		4	
		5	4	2.4		4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
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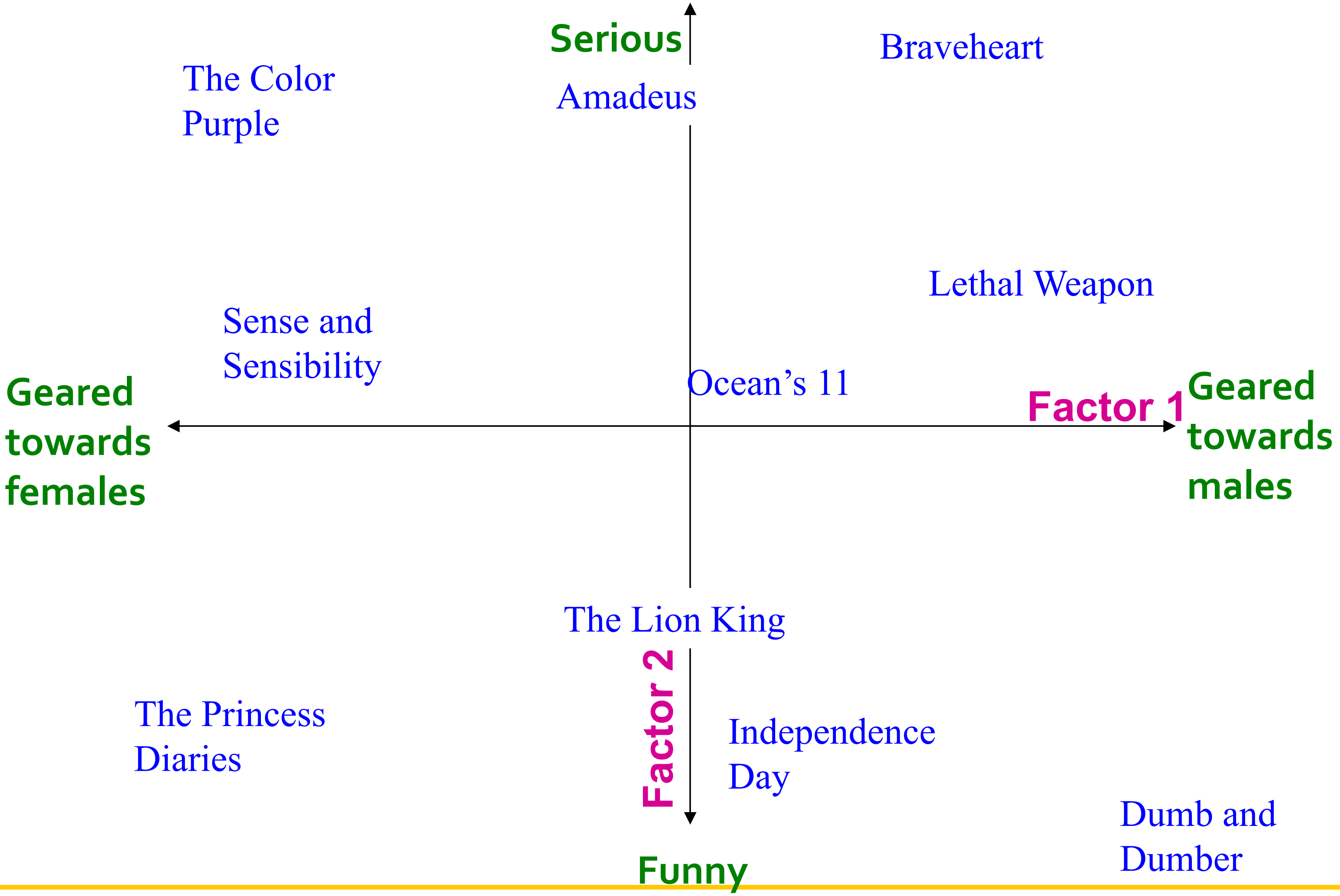
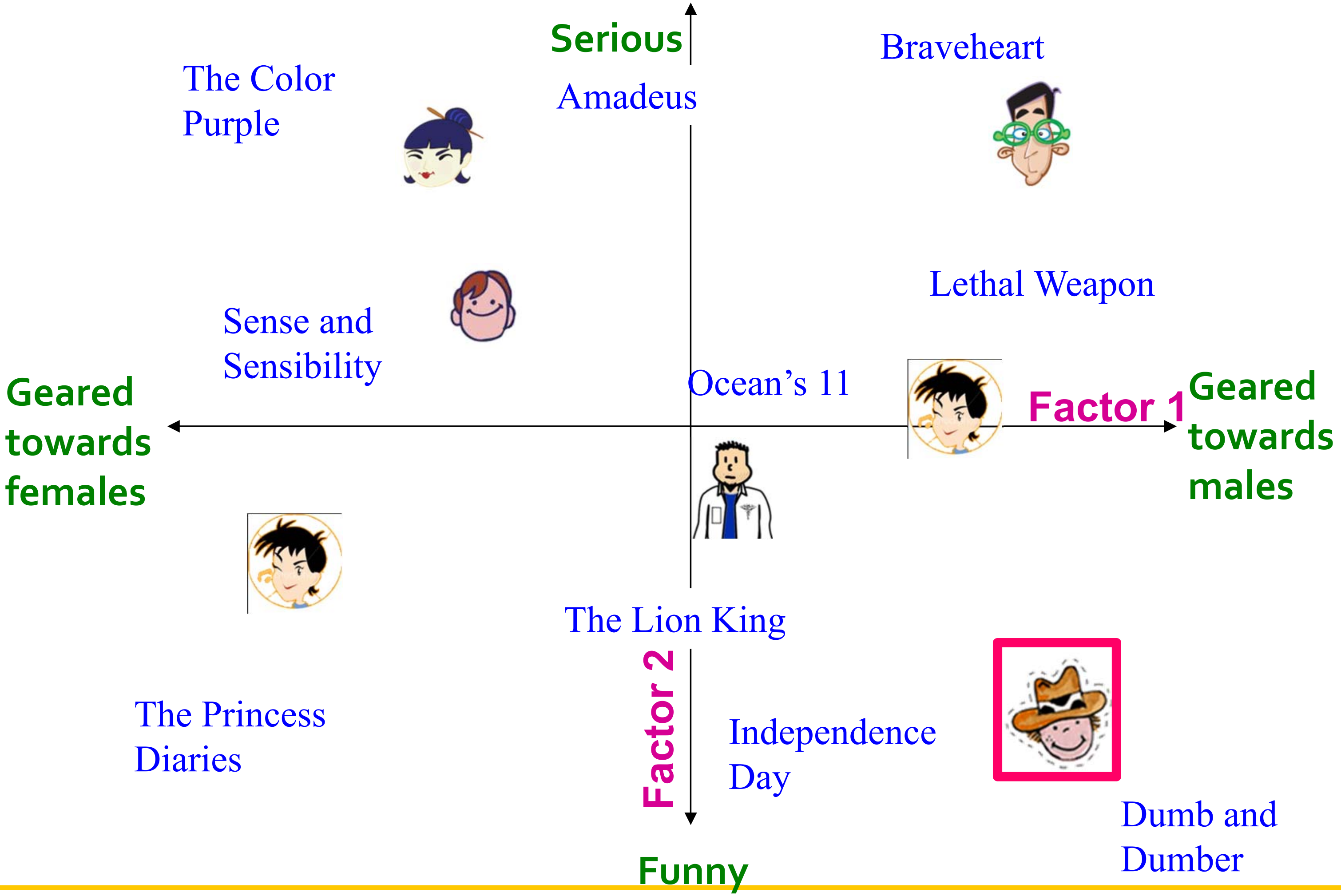
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

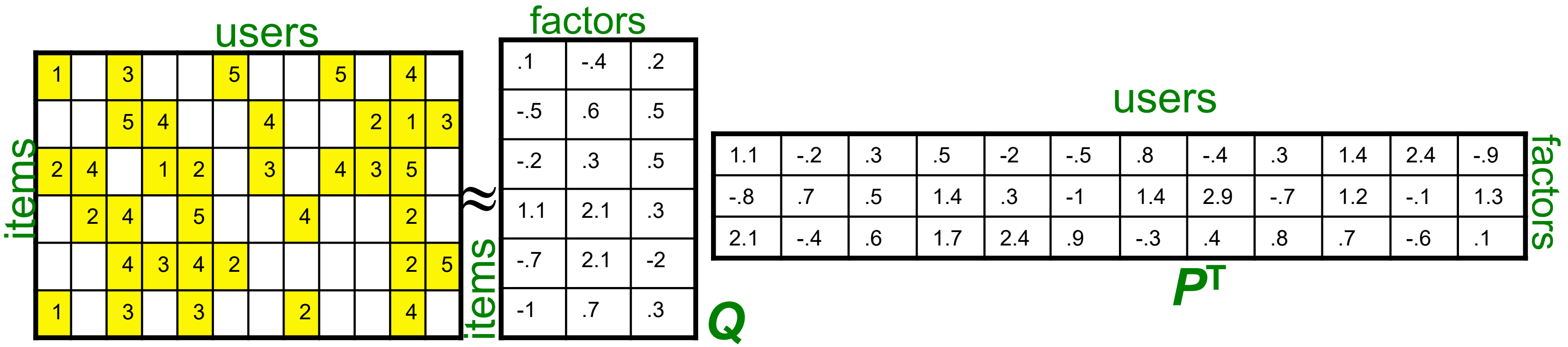
Latent Factor Models



Latent Factor Models



Latent Factor Models



1		3			5			5		4	
		5	4			4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

.1	-.4	.2
-.5	.6	.5
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1.1	2.1	.3
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1.1	-.2	.3	.5	-2	-.5	.8	-.4	.3	1.4	2.4	-.9
-.8	.7	.5	1.4	.3	-1	1.4	2.9	-.7	1.2	-.1	1.3
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

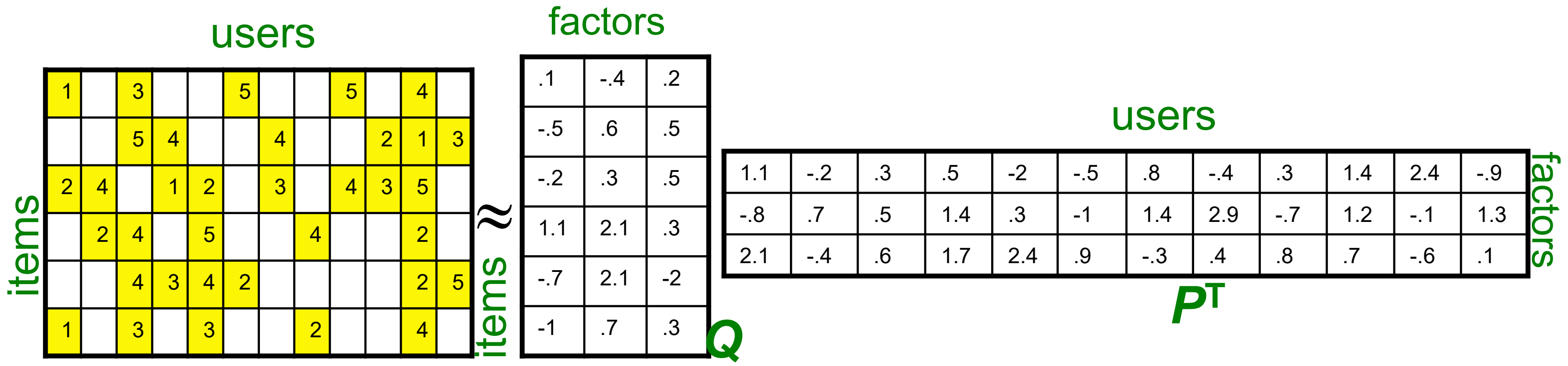
- **SVD isn't defined when entries are missing!**
- **Use specialized methods to find *P, Q***
  - $\min_{P,Q} \sum_{(i,x)\in \mathrm{R}} (r_{xi} - q_i \cdot p_x^T)^2$ SSE(平方误差和) $\hat{r}_{xi} = q_i \cdot p_x^T$
  - **Note:**
    - We don't require cols of ***P, Q*** to be orthogonal/unit length
    - ***P, Q*** map users/movies to a latent space
    - The most popular model among Netflix contestants

Finding the Latent Factors

Latent Factor Models

- **Our goal is to find P and Q such tat:**

$$\min_{P,Q} \sum_{(i,x)\in R} \left(r_{xi} - q_i \cdot p_x^T\right)^2$$



1		3			5			5		4	
		5	4			4			2	1	3
2	4		1	2		3		4	3	5	
	2	4		5			4			2	
		4	3	4	2					2	5
1		3		3			2			4	

.1	-.4	.2
-.5	.6	.5
-.2	.3	.5
1.1	2.1	.3
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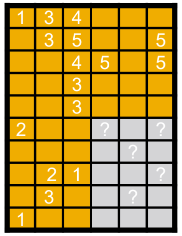
2.1	-.4	.6	1.7	2.4	.9	-.3	.4	.8	.7	-.6	.1

Back to Our Problem

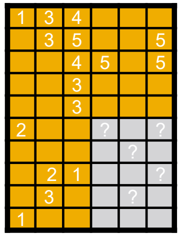
- **Want to minimize SSE for unseen test data**
- **Idea: Minimize SSE on training data**
  - Want large ***k*** (# of factors) to capture all the signals
  - But, **SSE** on **test data** begins to rise for ***k*** > 2



1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2			?		?
				?	
	2	1			?
	3			?	
1					

- This is a classical example of **overfitting:**
  - With too much freedom (too many free parameters) the model starts fitting noise
    - That is it fits too well the training data and thus **not generalizing** well to unseen test data

Dealing with Missing Entries



1	3	4			
	3	5			5
		4	5		5
		3			
		3			
2			?		?
				?	
	2	1			?
	3			?	
1					

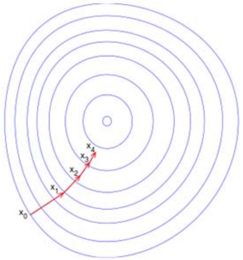
- **To solve overfitting we introduce regularization:**
  - Allow rich model where there are sufficient data
  - Shrink aggressively where data are scarce

$$\min_{P,Q} \underbrace{\sum_{training}(r_{xi} - q_i p_x)^2}_{\text{“error”}} + \underbrace{\left[\lambda_1 \sum_x \|p_x\|^2 + \lambda_2 \sum_i \|q_i\|^2\right]}_{\text{“length”}}$$

λ_1, λ_2 … user set regularization parameters

Note: We do not care about the “raw” value of the objective function, but we care in P,Q that achieve the minimum of the objective

Stochastic Gradient Descent



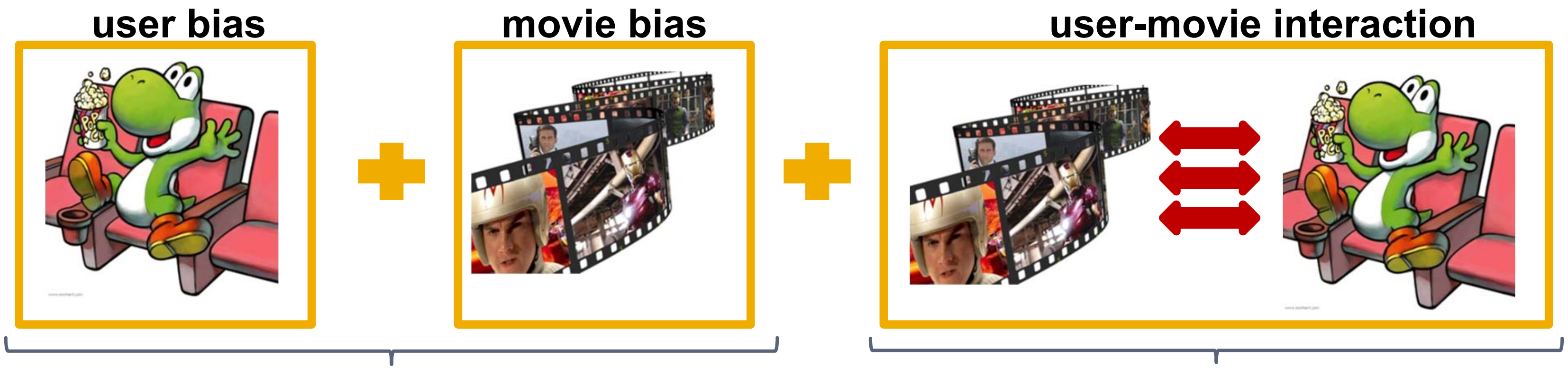
- **Want to find matrices *P* and *Q*:**

$$\min_{P,Q} \sum_{training} (r_{xi} - q_i p_x)^2 + \left[\lambda_1 \sum_x \|p_x\|^2 + \lambda_2 \sum_i \|q_i\|^2 \right]$$

- **1, Gradient decent**
  - **Observation: Computing gradients is slow!**
- **2, Stochastic gradient decent**

Extending Latent Factor Model to Include Biases

Modeling Biases and Interactions



Baseline predictor

- Separates users and movies
- Benefits from insights into user's behavior
- Among the main practical contributions of the competition

User-Movie interaction

- Characterizes the matching between users and movies
- Attracts most research in the field
- Benefits from algorithmic and mathematical innovations

- μ = overall mean rating
- b_x = bias of user x
- b_i = bias of movie i

Baseline Predictor

- We have expectations on the rating by user ***x*** of movie ***i***, even without estimating ***x***'s attitude towards movies like ***i***

- Rating scale of user ***x***
- Values of other ratings user gave recently (day-specific mood, anchoring, multi-user accounts)

- (Recent) popularity of movie ***i***
- Selection bias; related to number of ratings user gave on the same day ("frequency")

Putting It All Together

$$r_{xi} = \underset{\text{Overall mean rating}}{\mu} + \underset{\text{Bias for user } \boldsymbol{x}}{b_x} + \underset{\text{Bias for movie } \boldsymbol{i}}{b_i} + \underset{\text{User-Movie interaction}}{q_i \cdot p_x^{\mathrm{T}}}$$

- **Example:**
  - Mean rating: $\boldsymbol{\mu = 3.7}$
  - You are a critical reviewer: your ratings are 1 star lower than the mean: $\boldsymbol{b_x = -1}$
  - Star Wars gets a mean rating of *0.5* higher than average movie: $\boldsymbol{b_i = +0.5}$
  - Predicted rating for you on Star Wars:
    $\boldsymbol{= 3.7 - 1 + 0.5 = 3.2}$

Fitting the New Model

- **Solve:**

$$\min_{Q,P} \sum_{(x,i)\in R} \left(r_{xi} - (\mu + b_x + b_i + q_i\ p_x)\right)^2$$

goodness of fit

$$+\left(\lambda_1 \sum_i \|q_i\|^2 + \lambda_2 \sum_x \|p_x\|^2 + \lambda_3 \sum_x \|b_x\|^2 + \lambda_4 \sum_i \|b_i\|^2\right)$$

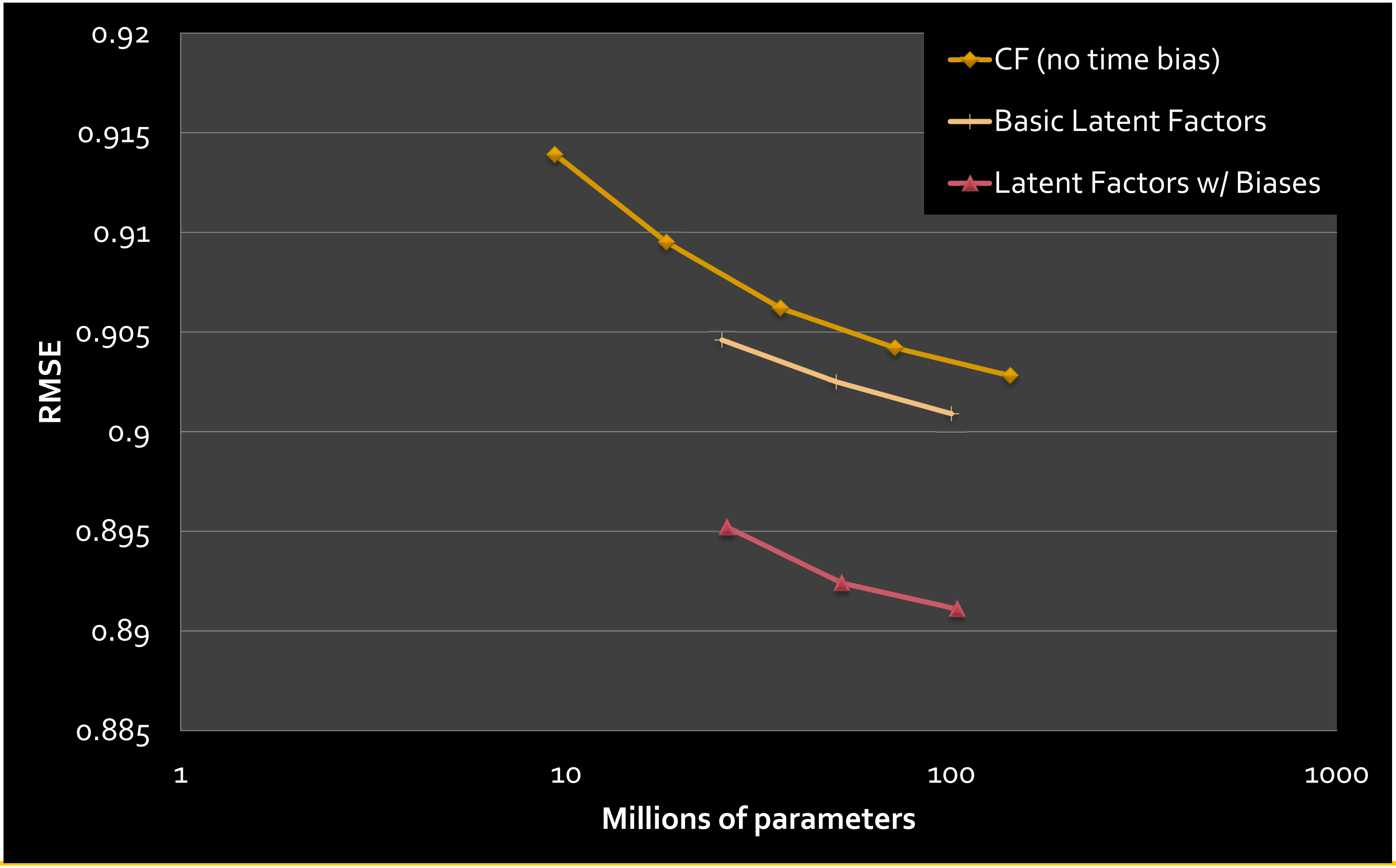
$\uparrow$

λ is selected via grid-search on a validation set

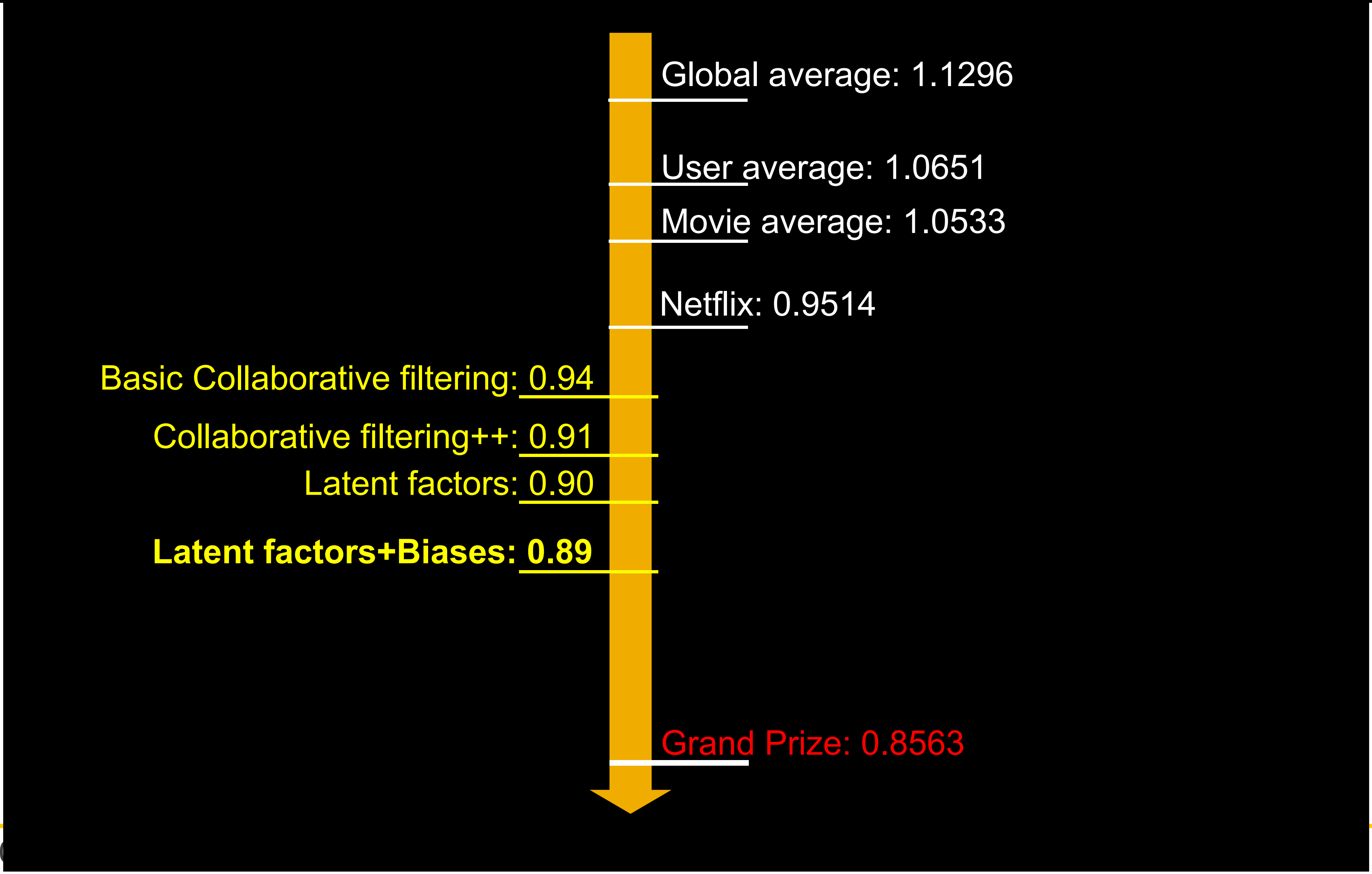
regularization

- **Stochastic gradient decent to find parameters**
  - **Note:** Both biases $\boldsymbol{b_x}$, $\boldsymbol{b_i}$ as well as interactions $\boldsymbol{q_i}$, $\boldsymbol{p_x}$ are treated as parameters (we estimate them)

Performance of Various Methods



Performance of Various Methods



Global average: 1.1296

User average: 1.0651

Movie average: 1.0533

Netflix: 0.9514

Basic Collaborative filtering: 0.94

Collaborative filtering++: 0.91

Latent factors: 0.90

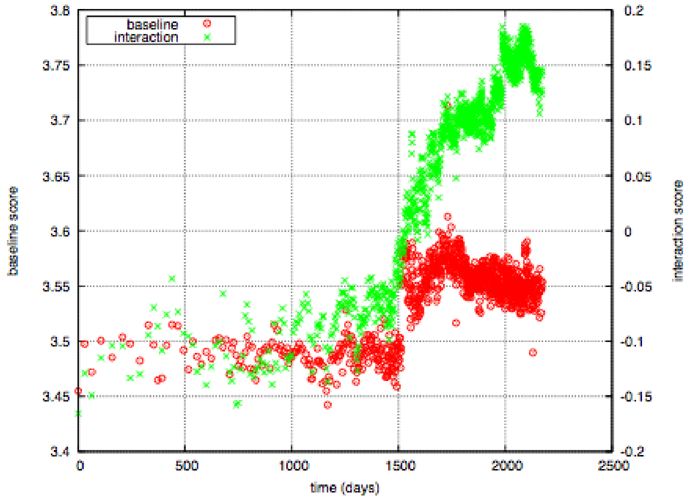
Latent factors+Biases: 0.89

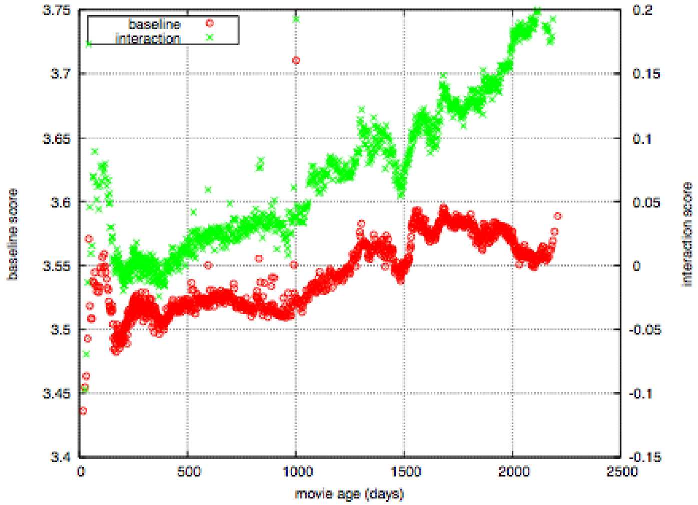
Grand Prize: 0.8563

The Netflix Challenge: 2006-09

Temporal Biases Of Users

- **Sudden rise in the average movie rating** (early 2004)
  - Improvements in Netflix
  - GUI improvements
  - Meaning of rating changed
- **Movie age**
  - Users prefer new movies without any reasons
  - Older movies are just inherently better than newer ones





Y. Koren, Collaborative filtering with temporal dynamics, KDD '09

Temporal Biases & Factors

- **Original model:**

  $r_{xi} = \mu + b_x + b_i + q_i \cdot p_x$

- **Add time dependence to biases:**

  $r_{xi} = \mu + b_x(t) + b_i(t) + q_i \cdot p_x$

  - Make parameters b_x and b_i to depend on time
  - **(1)** Parameterize time-dependence by linear trends

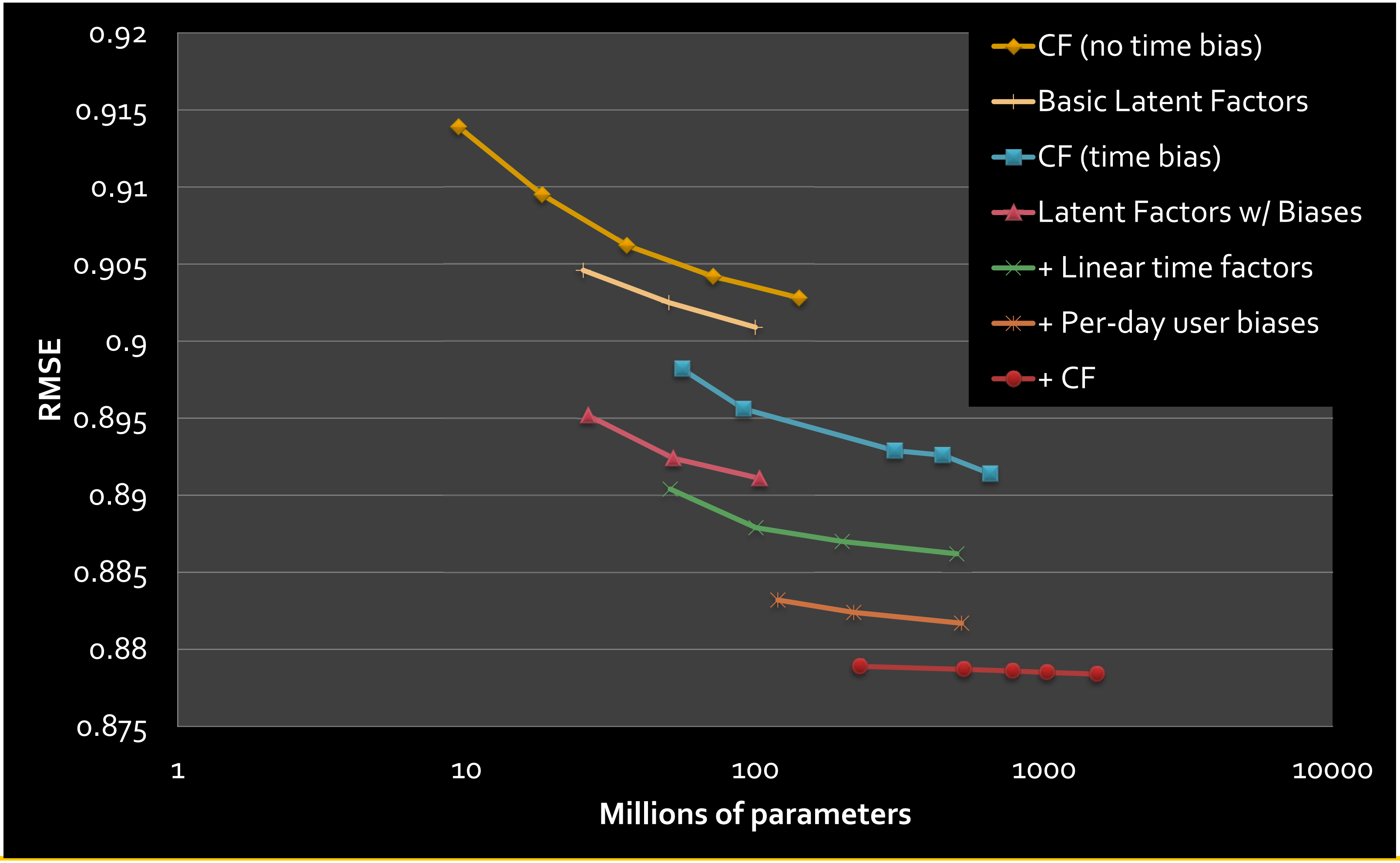
    (2) Each bin corresponds to 10 consecutive weeks

$$b_i(t) = b_i + b_{i,\text{Bin}(t)}$$

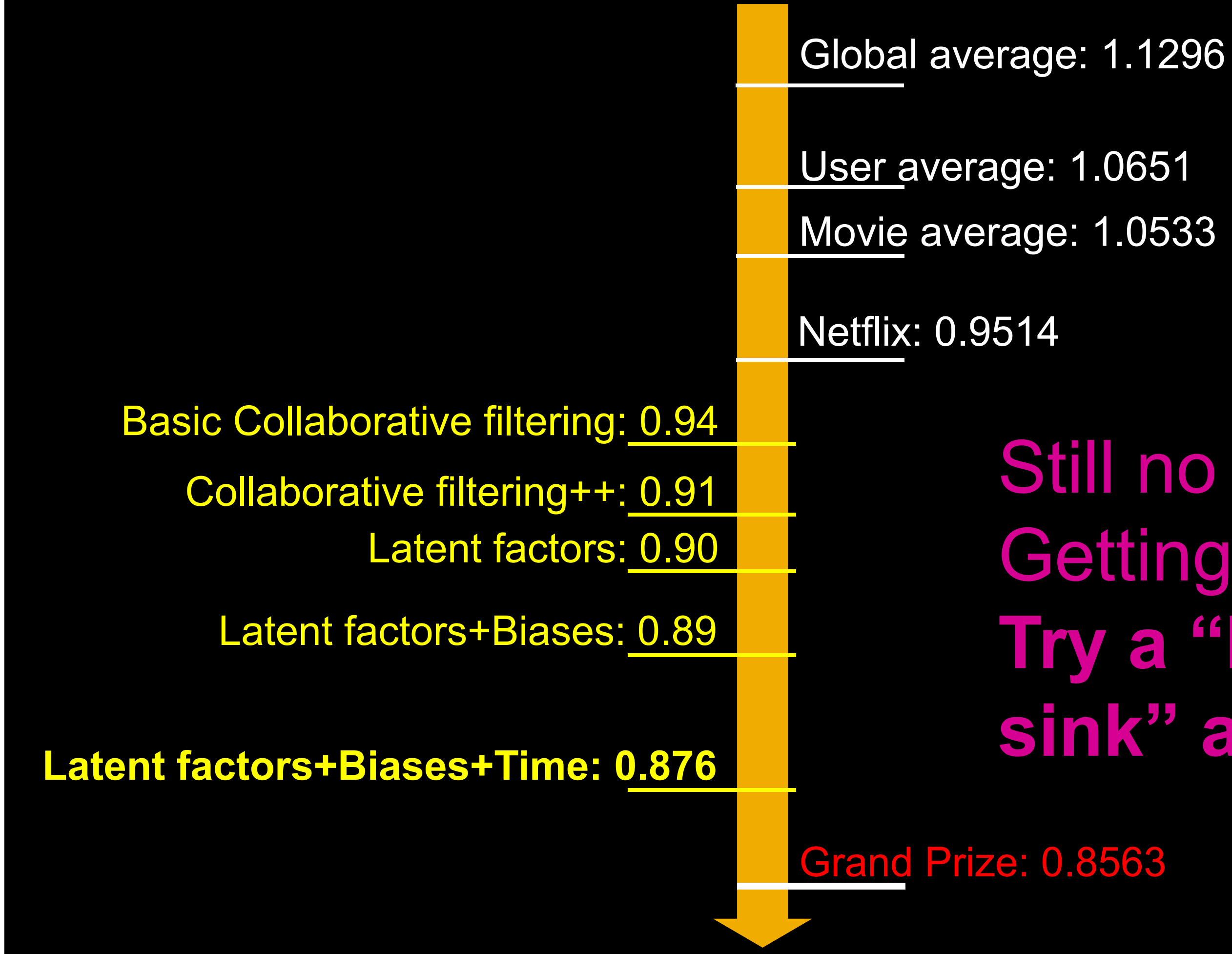
- **Add temporal dependence to factors**
  - $p_x(t)$… user preference vector on day t

Y. Koren, Collaborative filtering with temporal dynamics, KDD '09

Adding Temporal Effects



Performance of Various Methods



Global average: 1.1296

User average: 1.0651

Movie average: 1.0533

Netflix: 0.9514

Basic Collaborative filtering: 0.94

Collaborative filtering++: 0.91

Latent factors: 0.90

Latent factors+Biases: 0.89

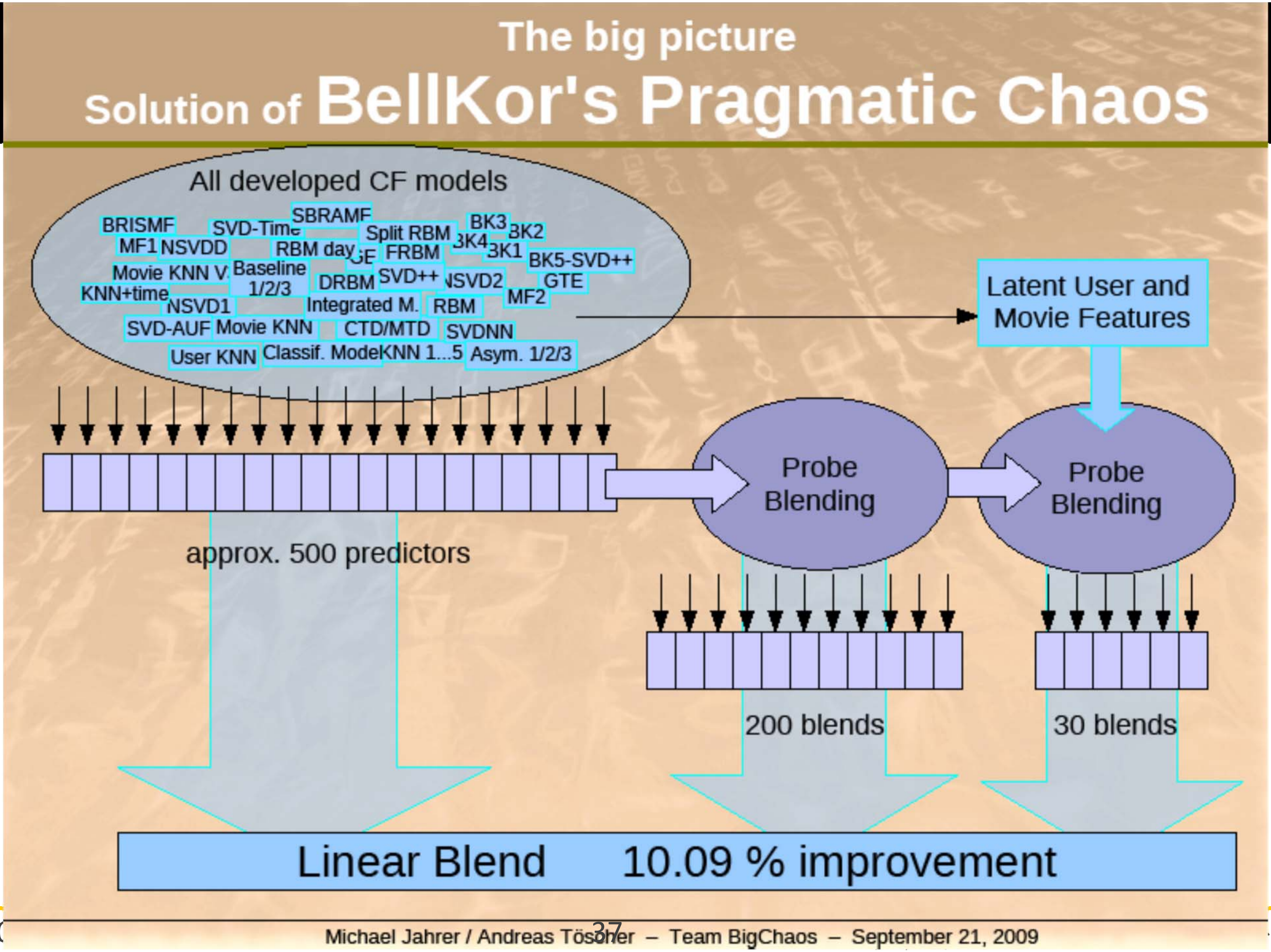
Latent factors+Biases+Time: 0.876

Grand Prize: 0.8563

Still no prize! ☹

Getting desperate.

Try a "kitchen sink" approach!

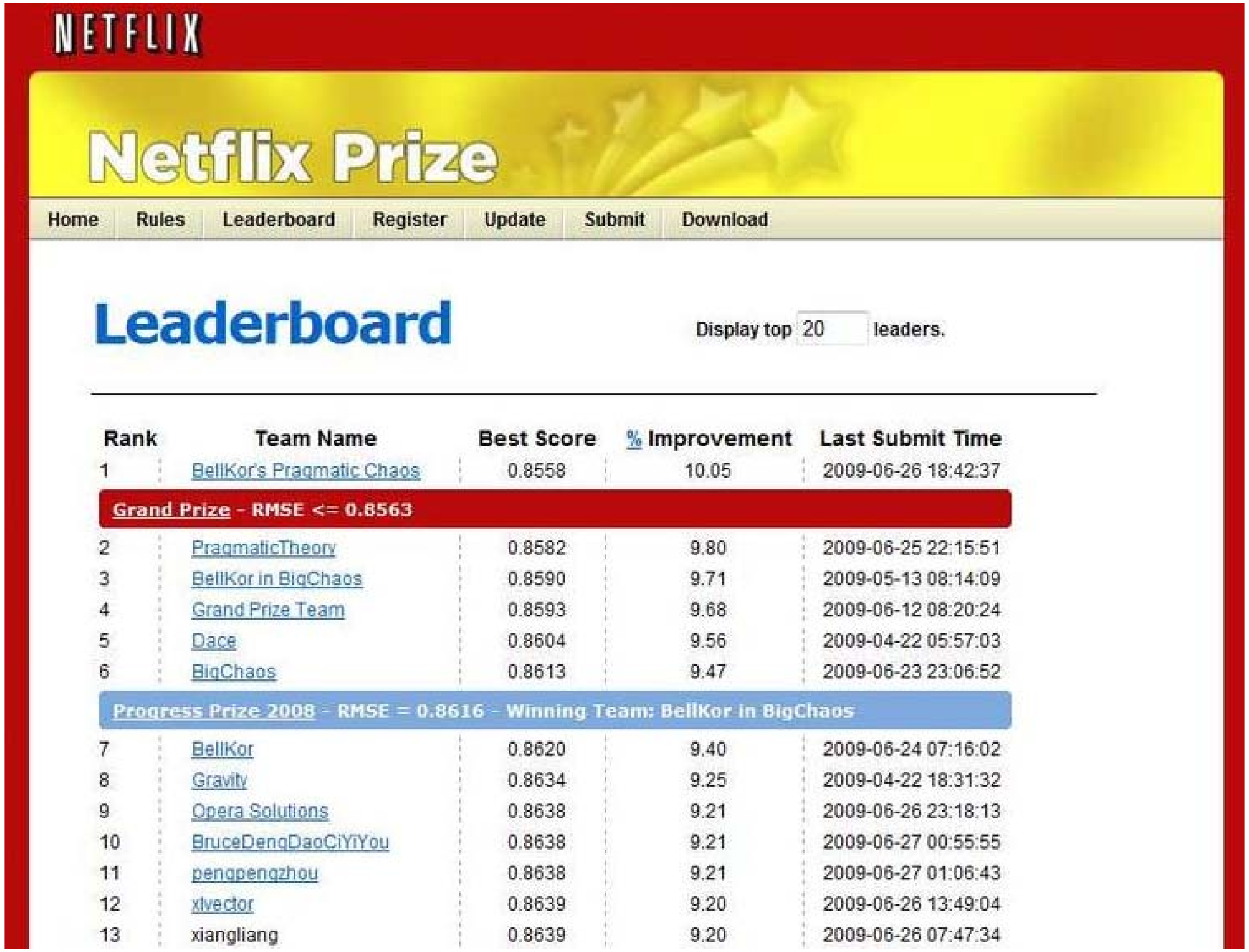


The big picture

Solution of BellKor's Pragmatic Chaos

Michael Jahrer / Andreas Töscher – Team BigChaos – September 21, 2009

Standing on June 26th 2009



Leaderboard

Display top 20 leaders.

Rank	Team Name	Best Score	% Improvement	Last Submit Time
1	BellKor's Pragmatic Chaos	0.8558	10.05	2009-06-26 18:42:37
Grand Prize - RMSE <= 0.8563				
2	PragmaticTheory	0.8582	9.80	2009-06-25 22:15:51
3	BellKor in BigChaos	0.8590	9.71	2009-05-13 08:14:09
4	Grand Prize Team	0.8593	9.68	2009-06-12 08:20:24
5	Dace	0.8604	9.56	2009-04-22 05:57:03
6	BigChaos	0.8613	9.47	2009-06-23 23:06:52
Progress Prize 2008 - RMSE = 0.8616 - Winning Team: BellKor in BigChaos				
7	BellKor	0.8620	9.40	2009-06-24 07:16:02
8	Gravity	0.8634	9.25	2009-04-22 18:31:32
9	Opera Solutions	0.8638	9.21	2009-06-26 23:18:13
10	BruceDengDaoCiYiYou	0.8638	9.21	2009-06-27 00:55:55
11	pengpengzhou	0.8638	9.21	2009-06-27 01:06:43
12	xlvector	0.8639	9.20	2009-06-26 13:49:04
13	xiangliang	0.8639	9.20	2009-06-26 07:47:34

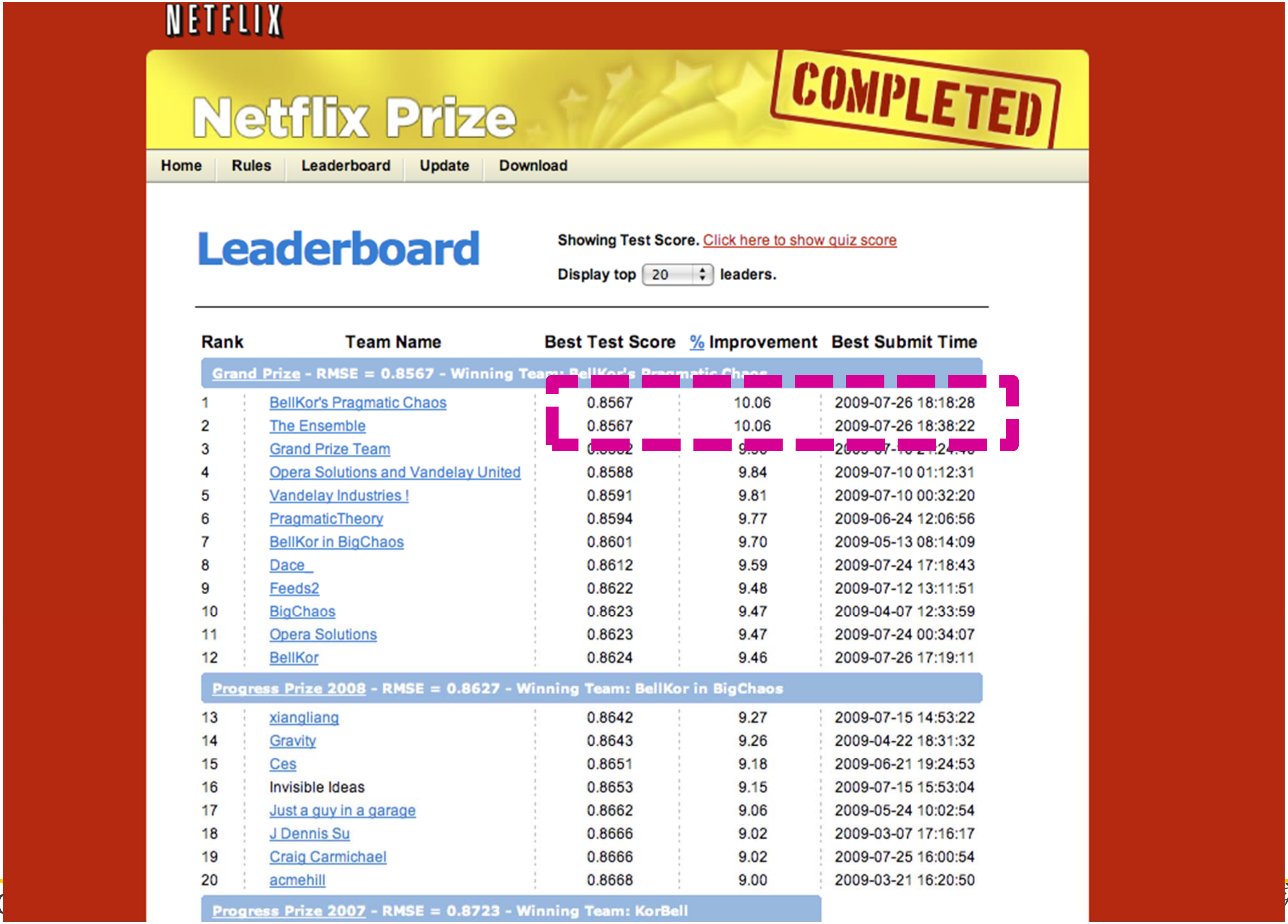
June 26th submission triggers 30-day “last call”

The Last 30 Days

- **Ensemble team formed**
  - Group of other teams on leaderboard forms a new team
  - Relies on combining their models
  - Quickly also get a qualifying score over 10%
- **BellKor**
  - Continue to get small improvements in their scores
  - Realize that they are in direct competition with Ensemble
- **Strategy**
  - Both teams carefully monitoring the leaderboard
  - Only sure way to check for improvement is to submit a set of predictions
    - This alerts the other team of your latest score

24 Hours from the Deadline

- **Submissions limited to 1 a day**
  - Only 1 final submission could be made in the last 24h
- **24 hours before deadline…**
  - **BellKor** team member in Austria notices (by chance) that **Ensemble** posts a score that is slightly better than BellKor's
- **Frantic last 24 hours for both teams**
  - Much computer time on final optimization
  - Carefully calibrated to end about an hour before deadline
- **Final submissions**
  - **BellKor** submits a little early (on purpose), 40 mins before deadline
  - **Ensemble** submits their final entry 20 mins later
  - **….and everyone waits….**



NETFLIX

Netflix Prize

COMPLETED

Leaderboard

Showing Test Score. Click here to show quiz score

Display top 20 leaders.

Rank	Team Name	Best Test Score	% Improvement	Best Submit Time
Grand Prize - RMSE = 0.8567 - Winning Team: BellKor's Pragmatic Chaos				
1	BellKor's Pragmatic Chaos	0.8567	10.06	2009-07-26 18:18:28
2	The Ensemble	0.8567	10.06	2009-07-26 18:38:22
3	Grand Prize Team	0.8582	9.90	2009-07-10 21:24:40
4	Opera Solutions and Vandelay United	0.8588	9.84	2009-07-10 01:12:31
5	Vandelay Industries !	0.8591	9.81	2009-07-10 00:32:20
6	PragmaticTheory	0.8594	9.77	2009-06-24 12:06:56
7	BellKor in BigChaos	0.8601	9.70	2009-05-13 08:14:09
8	Dace_	0.8612	9.59	2009-07-24 17:18:43
9	Feeds2	0.8622	9.48	2009-07-12 13:11:51
10	BigChaos	0.8623	9.47	2009-04-07 12:33:59
11	Opera Solutions	0.8623	9.47	2009-07-24 00:34:07
12	BellKor	0.8624	9.46	2009-07-26 17:19:11
Progress Prize 2008 - RMSE = 0.8627 - Winning Team: BellKor in BigChaos				
13	xiangliang	0.8642	9.27	2009-07-15 14:53:22
14	Gravity	0.8643	9.26	2009-04-22 18:31:32
15	Ces	0.8651	9.18	2009-06-21 19:24:53
16	Invisible Ideas	0.8653	9.15	2009-07-15 15:53:04
17	Just a guy in a garage	0.8662	9.06	2009-05-24 10:02:54
18	J Dennis Su	0.8666	9.02	2009-03-07 17:16:17
19	Craig Carmichael	0.8666	9.02	2009-07-25 16:00:54
20	acmehill	0.8668	9.00	2009-03-21 16:20:50
Progress Prize 2007 - RMSE = 0.8723 - Winning Team: KorBell				

Million $ Awarded Sept 21st 2009