Julio Andrade-Jimenez

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EDUCATION

University at Albany, State University of New York

Expected May 2025

Bachelor of Science, Informatics

Concentration in Interactive User Experience

GPA: 3.6

Dean's List Fall 2023 — Spring 2024

PROFESSIONAL EXPERIENCE

University at Albany, State University of New York, Albany, NY

January 2024 — Present

Resident Assistant

- Assist in providing communication and support for residential hall
- Respond to requests and complaints from residents
- Develop and promote residential hall events

Department of Behavioral & Community Health, Poughkeepsie, NY

May 2024 — August 2024

Seasonal Student Worker

- Scanned in hard copy documents and utilized the department's digital filing system to submit them electronically
- Returned foil files from employees back to filing room and provided clerical support when needed

Dutchess Community College, Poughkeepsie, NY

March 2022 — August 2023

Help Desk Technician

- Interacted with students and faculty's technical issues over the phone
- Utilized Zendesk Ticket System to enter, track, and resolve issues for end-users
- Installed and replaced virtual machines when updates were made

PROJECTS

Marvel API Project

- Developing a ReactJS-based web application that utilizes the Marvel API from Marvel.com
- The app fetches JSON data from the API using a personalized key where it then displays the data on the app.

Portfolio Website

Developed a personal portfolio website to display my projects using HTML, CSS, and JavaScript

SKILLS

Programming Languages: HTML, CSS, JavaScript, C#

Additional Skills: Git, ReactJS, Spanish