

Julio Andrade-Jimenez

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EDUCATION

University At Albany, State University Of New York

Expected May, 2025

Bachelor of Science, Informatics

Concentration in Interactive User Experience

GPA: 3.6

Dean's List Fall 2023

Dean's List Spring 2024

PROFESSIONAL EXPERIENCE

Dutchess County Department of Behavioral & Community Health, Poughkeepsie, NY

05/2024 – Present

Seasonal Student Worker

- Scan in hard copy documents and utilizing the department's digital filing system to submit them electronically

University At Albany, State University of New York, Albany, NY

01/2024 – Present

Resident Assistant

- Provide support and communication to residents
- Respond to complaints, reports, and requests from residents
- Plan and take part in residential hall programs

Dutchess Community College, Poughkeepsie, NY

03/2022 – 08/2023

Help Desk Technician

- Interacted with students & faculty employees over the phone
- Utilized Zendesk to enter and track problems with users
- Installed and replaced virtual machines when updates were made

EXTRACURRICULAR ACTIVITIES

National Society of Leadership and Service (NSLS), Albany, NY

02/2024 – Present

Member

- Participate with other members in groups to develop fundamental skills and set goals

Epsilon Delta Psi, Albany, NY

09/2023 - Present

Member

- Attend and participate in social events

SKILLS

Language: Spanish

Interpersonal: Customer service, public speaking

Technical: HTML, CSS, JavaScript, C#