

David Valderrama Mosquera  
Systems Engineer Student  
+57 3144652620 | deivid870@hotmail.com | LinkedIn | Portafolio  
Pereira | Risaralda

I am a systems engineering student passionate about software development and creating interactive experiences. I have experience with Python, C#, Swift, and tools such as GitHub, Kali Linux, and Metasploit. I specialize in game development, designing intuitive and engaging user experiences. I stand out for my teamwork, adaptability, and constant pursuit of learning. My vocation for service allows me to provide effective solutions and optimize computational processes with creativity and innovation.

## Education

**Generation Colombia**  
Jr. Unity Developer

*February 2025 - Present*

*Universidad Tecnológica de Pereira*  
**Systems Engineer Student**

*August 2022 - Present*

## Professional Experience

**Teleperformance**  
Customer Service Representative

*January 2022 – September 2022*

- I provided technical support and assistance to customers in resolving issues on digital platforms, enhancing their user experience.
- I managed inquiries, complaints, and requests with a focus on efficiency and customer satisfaction, ensuring effective and timely solutions.
- I led the successful implementation of call time improvements, achieving a 20% increase in customer satisfaction.

## Projects

Generation Colombia, Bogotá Colombia  
Zombie Run Project

January 2025 – April 2025

- I developed a video game using C#, creating a fun and engaging experience for users.

## Technical Skills

- Unity | Python | C# | GitHub | Swift | Kali Linux | Metasploit |

## Languages

- English (C2)
- Spanish (Native)