

AQEEL AL NASER

SHIPPING & LOGISTICS OPERATIONS SPECIALIST

Eastern Province, Saudi Arabia | aqeel.97.aa@gmail.com | 0560992188

Highly organized Shipping & Logistics Specialist with over 5 years of hands-on experience coordinating shipping operations, managing depot logistics, and ensuring seamless freight movements across sea and land transportation networks. Proficient in container flow management, inventory reconciliation, and shipping documentation within fast-paced seaport environments. Demonstrated ability to optimize operational processes, maintain vendor relationships, and meet stringent KPIs. Holds a Diploma in Accounting, further enhancing financial and reconciliation tasks. Passionate about delivering efficient supply chain solutions and achieving organizational objectives through proactive coordination and continuous improvement.

AREA OF EXPERTISE

- Logistics Coordination & Freight Management
- Container Flow & Depot Operations
- Inventory Management & Reconciliation
- Shipping Documentation & Scheduling
- Vendor & 3PL Relationship Management
- Transportation Compliance & Regulations
- KPI Tracking & Operational Reporting
- Supply Chain Process Optimization
- Customer Service & Communication
- Problem Solving & Conflict Resolution

PROFESSIONAL EXPERIENCE

Shipping Coordinator | IACC (A.H. AlGosaibi Bros & Group) Aug 2023 – Present

- Coordinated internal logistics teams for inbound and outbound freight movements from the port.
- Managed shipping schedules and ensured on-time order fulfillment.
- Generated shipping documentation and scheduled container dispatches.
- Oversaw returns management and container inventory reconciliation.
- Communicated with shipping lines and operators regarding pick-up schedules for planned stopovers.

Depot Coordinator | IACC (A.H. AlGosaibi Bros & Group) Feb 2019 – Aug 2023

- Managed inbound and outbound container flow and all internal depot activities.
- Ensured depot operations complied with contractual and regulatory standards.
- Coordinated container loading/unloading with 3PL providers.
- Monitored inbound KPIs and optimized turnaround times for goods receipt.
- Troubleshooted issues in inbound container movements to ensure timely release.
- Conducted inventory controls and verified depot stock levels.

Customer Service Intern | Riyad Bank Sep 2017 – Dec 2017

- Supported customers in product selection and order processing.
- Managed customer inquiries through phone, email, and live chat platforms.
- Facilitated product returns and resolved customer complaints promptly.
- Maintained high standards of customer service and satisfaction.

EDUCATION

Diploma of Accounting – Qatif College of Technology | GPA: 3.67 / 4.0 | 2017

CERTIFICATIONS & TRAINING

- Logistics and Warehouse Management – Asharqia Chamber | 2023
- Supply Chain & Logistic Operations Management – Extech | 2023

ADDITIONAL INFORMATION

- **Languages:** Arabic , English