

# Mosleh Althaqafi

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## OBJECTIVE

Experienced logistics and operations professional with a proven track record in warehouse management, operations excellency, process optimization, and supply chain coordination. Skilled in leading high-performing teams and implementing operational improvements that enhance efficiency, reduce costs, and increase productivity. Adept at data analysis, process planning, and problem-solving, delivering impactful results that align with organizational goals. Seeking a role where I can join a winning team and leverage my expertise in logistics supply chain or operations management to drive success and achieve exceptional outcomes.

## Experience

### Operation Supervisor, Warehouse (Full-Time)

ALSHAYA GROUP – KAEC, Makkah, Saudi Arabia

Nov 2022 – Feb 2025

- Managed 3PL operations, including client relationships, order fulfillment, and transportation coordination.
- Led operational improvements across receiving, picking, and outbound processes for 8 major brands, achieving a 20% efficiency increase in picking and a 10% reduction in delivery times.
- Oversaw inventory management, ensuring optimal stock levels and minimizing stockouts.

### Operation Team Leader, Warehouse (Full-Time)

ALSHAYA GROUP – Jeddah, Saudi Arabia

Feb 2022 – Nov 2022

- Supervised warehouse operations for Boots, MAC, and Jo Malone brands.
- Ensured timely and accurate processing of online orders, maintaining high customer satisfaction.

### Marketing Executive (Part-Time)

SUNBULAT ALHADA – Jeddah, Saudi Arabia

Jan 2019 – Jan 2022

- Looking after overall company affairs.
- Business Development and implementation.
- Marketing research/consumer insights through focus groups.
- Market survey and search for competitors.
- Study the market for new products.
- Pricing of products.
- POSM development & implementation at stores.

### Sales Executive (Part-Time)

SUNBULAT ALHADA – Jeddah, Saudi Arabia

Feb 2018 – Dec 2018

- Prospected for new customers, identified needs, and closed sales deals.

- Provided after-sales support to ensure client satisfaction.

### **Section Leader (Part-Time)**

ALSHIAKA – Jeddah, Saudi Arabia

Jun 2017 – Jan 2018

- Supervised team members, improved sales performance, and ensured customer satisfaction.

### **Salesperson (Part-Time)**

ALSHIAKA – Jeddah, Saudi Arabia

Feb 2016 – Jun 2017

- Assisted customers with purchases and maintained product displays.

## **EDUCATION**

### **Bachelor's Degree in Marketing**

University of Jeddah – Jeddah, Saudi Arabia

2018 – 2021

## **Certifications & Training**

- **Risk Management Course** – Doroob (Jul 2023)
- **English Language Course** – Margate, UK (Jul 2019 – Sep 2019)
- **Marketing Services Training** – Honda Motor Company (Jun 2021 – Jul 2021)

## **Key Skills**

- Warehouse Management
- WMS (Blue Yonder System)
- WCS (Warehouse System pilot and rollout)
- ERP System (Enterprise Resource Planning)
- Process Optimization
- Supply Chain Coordination
- Leadership & Team Building
- Risk Management
- Problem Solving & Critical Thinking
- Business Development
- Microsoft Office (Excel, PowerPoint, Word)

## **Languages**

Fluent in English and Arabic.