

HAROON AFZAL

Warehouse, Freight & Logistics Operations Specialist

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CAREER SUMMARY

Proficient **Warehouse, Freight & Logistics Operations Specialist** with 14 years of experience with MBA degree in SCM. Skilled in warehouse & logistics operations management, end-to-end logistics process, negotiated 15+ freight and third-party transport contracts annually, and ensuring 95% on-time deliveries by adhering ISO 9001 standards achieving 10% cost savings through stakeholders' coordination. Expertise in ERP/WMS systems for above 90% inventory accuracy and aligning logistics in fast paced supply chain operations.

CORE COMPETENCIES

Hard Skills

Warehouse & Logistics Operations | Freight & Cargo Operations | Logistics Strategies | End-to-End Logistics & Distribution Planning | Process Improvement | Custom Documentation | Vetting Freight Invoice & Processing | Procurement | Vendor Management | Budget Planning | Consumption Monitoring | Enterprise Resource Planning (ERP) Systems | Warehouse Management Systems (WMS) | ISO 9001 & ISO 45001 Compliance

Soft Skills

Inter-departmental Collaboration | Effective Communication | Adaptive | Resilience | Analytical | Strategic Decision-Making | Risk Mitigation | Team Leadership | Mentorship | Responsiveness | Stakeholder Engagement | Preemptive Response

PROFESSIONAL EXPERIENCE

Pakistan Navy

Karachi, Pakistan

Aug 2022–Present

Assistant Procurement Manager

- Streamlined tenders, reduced admin time 10%, negotiated freight rates, and managed 15+ transport contracts.
- Collaborated with vendors to ensure quality, cost, and delivery to achieve above 90% customer satisfaction.
- Oversaw and improved vendors' performance by 5% through ERP based KPIs tracking system.
- Supervised a team of 20 professionals responsible for pre- and post-contract processing.

Pakistan Air Force

Islamabad, Pakistan

Oct 2019-Aug 2022

Senior Warehouse and Logistics Supervisor

- Oversaw planning and execution of end-to-end logistics & distribution process, boosting efficiency by 10%.
- Spearheaded real-time freight tracking, slashing transit time by 10% through stakeholder coordination.
- Administrated internal audit and cycle count, improving inventory accuracy by above 90% eliminating bottlenecks.
- Developed logistics strategies, adhering 90% on-time deliveries while supporting strategic priorities.
- Directed a team of 6 personnel, for inbound and outbound warehouse activities compliance with SOPs.

Pakistan Air Force

Karachi, Pakistan

Jun 2014-Oct 2019

Warehouse Operations Supervisor

- Handled cargo & distribution operation to sustain above 95% on time deliveries, compliance with regulations.
- Implemented ERP-based freight tracking systems, ensuring 100% accuracy in inventory and shipment records.
- Oversaw fund consumption for 200+ dispatches/year, vetted 200+ invoices & led 24+ dispatch reports annually.
- Adhered ISO safety and quality standards achieving zero accidents in warehouse and logistics operations.
- Directed and motivated a team of 7, rationalizing workflow and engagement.

Pakistan Air Force

Logistics Operations Supervisor

- Enhanced transactional accuracy by 10% by resolving discrepancies through interdepartmental alliance.
- Improved logistics efficiency by 10% for inbound/outbound overseas shipments through real time tracking.
- Coordinated dispatches & prepared 150+ customs docs yearly, ensuring 98% compliance & optimized cargo flow.
- Guided a team of 4 members, achieving 90% timely and precise dispatches.

Sargodha, Pakistan

Oct 2010-Jun 2014

ADDITIONAL EXPERIENCE

Warehouse Optimization: Led a project to maximize storage capacity and operational efficiency.

Auction Sales: Conducted two auctions of redundant/surplus, generating revenue and optimizing warehouse space.

Cost Optimization: Saved 3-5% on procurement costs through market research and vendor negotiations.

Special Project Handling: Handled special flights of C-130 Aircrafts in the PAF, dispatching and receiving aircraft components ranging from small consumable items to large aircraft engines.

EDUCATION

Formal Education

MBA - Supply Chain Management | Karachi Institute of Economics and Technology, Karachi

BBA - Administration and Management | Virtual University of Pakistan, Lahore

Diploma - Logistics Operations | School of Logistics (PAF), Kohat

Training & Certifications

ERP / WMS | Institute of Logistics Management, Rawalpindi

MS Office Automation | Pakistan Computer Bureau, Islamabad

Audit Awareness | Army School of Logistics, Murree

Information Security | Naval School of Intelligence, Karachi

AWARDS/ACCOMPLISHMENTS

Commendation Certificates: 02 x Commendation Certificates for harmonizing procurement processes and financial concurrence during FY 2020-21 and 2021-22.

Training Distinction: Secured 2nd position in ERP/WMS training (ALMS-ev), demonstrating exceptional proficiency.

Employee Recognition: Honored as Best Performer in inventory & warehouse management (Apr 2012).

LANGUAGES

English: Fluent (written, spoken)

Urdu and Punjabi: Native (written, spoken)