

JILO IHA

LOGISTICS & FLEET MANAGEMENT SPECIALIST | 10+ YEARS EXPERIENCE | KENYA, QATAR, AFGHANISTAN

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KEY SKILLS

- Fleet & Logistics Management
- Transport & Regulatory Compliance
- Budgeting & Cost Control
- Scheduling & Dispatch Optimization
- Performance Monitoring (KPIs & Reports)
- Supplier & Stakeholder Coordination
- Team Leadership & Training
- Transport Management Software (TMS), GPS Tracking
- Microsoft Office (Excel, Word, PowerPoint, Outlook)

SHORT COURSES

- Diploma in Operations Management (Alison Online)
- Certified Forklift, Empty Container Handler Operator and Reach Stacker

WHY ME?

- 10+ years of logistics & fleet management experience
- Proven ability to reduce costs & improve efficiency
- Strong leadership & team management skills
- Hands-on experience with transport software & compliance

Accomplished Logistics and Fleet Management Specialist with over 10 years of experience in logistics, fleet operations, and supply chain management across Kenya, Qatar, and Afghanistan. Expertise in fleet optimization, cost control, regulatory compliance, and team leadership. Adept at implementing process improvements, enhancing fleet efficiency, and leveraging transport management systems (TMS) for operational excellence.

EXPERIENCE

Fleet Manager

INTER AFRICA HAULAGE SERVICES

Mombasa, Kenya

Mar 2024 – Mar 2025

- Overall fleet management to ensure efficient fleet turnaround while emphasizing vehicle proper usage in terms of proper handling and maintenance, driver management, safety of both equipment and personnel, and that government rules and regulations are adhered to
- NTSA inspection, KPA safety inspection and port pass processing, TGL processing, RECTS registration, Authority letter to convey local cargo processing.
- Prepared and managed the fleet budget, accurately forecasting expenses and identifying areas for cost reduction.
- Managed fleet operations, overseeing maintenance, repairs, and safety compliance for over 100 vehicles.
- Established key performance indicators KPIs to measure and improve fleet efficiency, reliability, and cost-effectiveness.
- Maintained records of grey fleet drivers and performed relevant documentation checks aligned with company policies.

Operations Manager

P.N. MASHRU LTD

Mombasa, Kenya

Aug 2022 - Jul 2023

- Managed daily operations of a fleet of 450 trucks across Eastern Africa, achieving 99% on-time delivery rate.
- Reduced transportation costs through route optimization and fuel efficiency initiatives.
- Supervised and trained a team of trucking officers, drivers, dispatchers, and support staff to meet high operational standards.
- Implemented safety protocols that resulted in decrease in accidents/incidents.

- Led vendor negotiations, reduced outsourcing costs while maintaining service quality.

Head of Operations
GATEWAY MARINE SERVICES
Mombasa, Kenya
Jan 2021 - Jul 2022

- Directed regional transport operations involving a fleet of 160 trucks, servicing customers daily.
- Achieved cost reduction through route optimization, fuel management, and strategic vendor negotiations.
- Developed and implemented a centralized dispatch and tracking system that increased delivery reliability.
- Oversaw multimodal logistics strategies across road and sea, ensuring smooth import/export flows.
- Ensured 100% compliance with safety, environmental, and government regulations through continuous training and audits.

Operations Manager – PMO Contract Logistic Support
AUTOMOTIVE MANAGEMENT SERVICES-(AMS)
Kabul, Afghanistan
Jan 2019 - Dec 2020

Responsible for logistic and parts management of the Afghanistan National Army (ANA) at the National level and Strategic level for the National Maintenance Strategy Ground Vehicle Support (NMS GVS)

- Supported ANA in monitoring Class IX parts movement from North Waypoint to Regional Waypoints across Afghanistan.
- Assist the Contract Logistics Support Teams and the ANA with providing resolution to parts management concerns
- Assists in the activities of compiling, analyzing, and interpreting data related to Class IX parts
- Compiling weekly CDRL (Contracts Data Requirements List) reports

Fleet Manager
SODEXO
Doha, Qatar
Oct 2015 - Oct 2018

- Reduced fleet operations costs through route optimization and journey management.
- Led driver safety campaigns, reducing accident rates by 20%.
- Implemented IVMS tracking, improving driver behavior monitoring and compliance.

Warehouse Manager
KAAB INVESTMENTS,
Nairobi, Kenya
Jan 2014 - Oct 2015

- Manage daily warehouse operations across a 10000 sq. ft. facility, handling 1000 SKUs.
- Lead a team of 20 warehouse staff, ensuring proper task allocation, shift scheduling, and performance management.
- Achieved 100% improvement in order accuracy and 99% reduction in picking errors through training and system improvements.
- Implemented FIFO/FEFO inventory strategies, reducing inventory aging.
- Oversaw implementation of a new Warehouse Management System (WMS), increasing operational visibility and reducing manual errors.
- Enforced strict safety protocols and achieved no lost-time incident.
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Assistant Operations Manager, Yard / Warehouse
AWANAD ENTERPRISES LIMITED (CFS),
Nairobi, Kenya
Feb 2012 - Nov 2013

In this role, Awanad was setting up a new operation in Nairobi, setting of 80000 square feet one stop logistics center to cater for its clients within the region, with an additional empty container terminal within Kenya Ports Nairobi ICD, my tasks include day to day operations of setting up the yard and warehouses, from office partitioning, security surveillance installations, material handling equipment procurement, local government licensing and logistics team recruitment

- Once operations kicked in, I oversaw site daily operations
- Reporting to Operations manager regarding all Nairobi operations
- Preparing weekly and monthly reports
- Maintaining good relations with the existing clients, keeping them in touch and updated on their shipments

Yard / Warehouse Supervisor
AWANAD ENTERPRISES LIMITED (CFS)
Mombasa, Kenya
Feb 2011 - Jan 2012

- Liaising with yard/warehouse assistant supervisor to ensure that all duties are executed in desired period.
- Seeing safety was maintained.
- Close monitoring of all receiving and releasing clerks
- Making sure that all containers and vehicles received are well-tired and any problem is resolved with urgency.
- Liaising with shipping lines and Kenya Revenue Authority regarding all the overstay units within the Container Freight Station some of which must be stripped into custom warehouse and empty containers returned to shippers.
- Keeping records of all goods within custom warehouse.

- Liaising with Kenya Revenue Authority regarding goods to be placed for auction.
- Accessing and issue gate pass for all identified goods by verification officers to be taken for valuation
- Preparing management report

Yard Supervisor

AWANAD ENTERPRISES LIMITED (CFS)

Mombasa, Kenya

Feb 2010 - Jan 2011

- Terminal Planning, control traffic of container movements, changing positions of containers, and verification processes.
- Organizing the container yard by making sure all containers are well block stacked according to bill of lading.
- Liaising with customs officer and Kenya Bureau of Standards in which containers to be placed for verification.
- Maintaining daily verification records
- Making sure that the physical number of containers in the yard tallies with the system
- Making sure that safety is strictly observed within the yard and that people visiting the yard are in full safety gear.
- Monitoring and ensuring all containers nominated to Container Freight Station are received in good condition.

EDUCATION

08/2015

JOMO KENYATTA UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

Bachelor Purchasing & Supplies Management, Supplies and Materials Management, Inventory Management, Distribution and Warehousing, Transport Management

07/2007

MOMBASA IDEAL COMMUNITY COLLEGE OF BUSINESS STUDIES

Diploma Stores and Purchasing