

CRISTINE A. ALSPAUGH
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SUMMARY

- 13 years IT experience in development and support
- 11 years experience in all phases of development life cycle in PeopleSoft
- Experience in PeopleTools Application Designer, Application Engine, Security, File Layout, Component Interface, PS Query, Process Scheduler
- Experience in writing technical specifications, developing and executing test cases/scripts
- Proficient in writing complex database reports

EDUCATION

- MS in Computer Science, Maharishi University of Management, Fairfield, IA
- BS in Computer Engineering, Ateneo de Naga University, Philippines

TECHNICAL SKILLS

ERP Systems

- PeopleSoft (HR, Campus Solutions, SCM), SAP (AFS)

Languages

- SQR, PeopleCode, Application Engine, SQL, C# .Net, CSS, HTML, Crystal Reports, BI Publisher

Development Environments

- Visual Studio, Application Designer/PeopleTools, PeopleSoft Query, Toad, SQL Developer

Databases

- Oracle, SQL Server

Source control

- Stat, Sharepoint, PHIRE

Soft Skills

- With sound troubleshooting and analytical skills
- Adapts efficiently to change
- Adapts quickly to a fastpaced environment, rules, or management
- Experienced in scheduled driven tasks.
- Works effectively and efficiently within a team
- Worked in a multicultural environment, including teams offshore.
- Professionally manages work and time in a stressful environment.
- Experienced in creating and maintaining technical documents and test scripts.

PROFESSIONAL EXPERIENCE

SOFTWARE DEVELOPER

Stanford Children's Health

November 18, 2013 Present

- Support PeopleSoft HR, FSCM, TAM
- Report writing, data analysis, and spot data integrity issues and propose solutions/fixes
- Assist in creation of the design and functional specifications.
- Coordinate application development for multiple projects.
- Identify opportunities that can improve business processes
- Perform technical analysis, develop, design, test, debug, code and implement new functions and applications in PeopleSoft
- Write technical specifications and technical procedures for the application
- Troubleshoot technical issues and identify modifications needed in existing applications to meet changing user requirements.

DEVELOPER

University at Buffalo, Buffalo, NY

April 4, 2011 November 8, 2013

- Member of the IT team supporting PeopleSoft Campus Solutions
- PeopleSoft developer and technical support for the report module to SUNY. This involves fieldbyfield report requirements from SUNY which are mapped, converted, or translated from the fields in the local PeopleSoft Campus system.
- Design, code, and test enhancements and fixes to the PeopleSoft campus system based on the needs of the users or reported issues
- Gather requirements from the users, or coordinate with them and translate the business requirements into technical design
- Interpret technical specs and implement the development of the project, testing, and deployment
- Manage, respond, and fix in a timely manner, any issues or job failures in the supported component
- Develop documentation for the users on new features/enhancements. Meet with the users to train them, if necessary.

SENIOR DEVELOPER

New Era Cap Company, Buffalo, NY

December 4, 2006 – April 1, 2011

- Member of the IT team supporting SAP
- Primary technical support person for the internal web application used in building custom caps. This involves day to day handling of issues, troubleshooting, designing and coding fixes to issues and errors from the internal website.

- Technical coordinator for contractual parties which provide development services for internal website enhancements
- Primary technical resource for loading master data into SAP across modules. This was during the conversion from the PeopleSoft system to SAP which included extraction of data from the Oracle database, cleaning the data, transforming them (derive, translate, or calculate), and loading them into SAP using the migration workbench (LSMW).
- Developer/analyst for interfaces with outside systems (such as UPS, DHL, vendors) and web applications designed for internal users; This involves gathering of requirements from the business analyst, formulating technical solution, and implementing the solution along with testing and deployment. Tool used for these interfaces was SSIS.

SOFTWARE ENGINEER

Accenture Manila Delivery Center, Makati City, Philippines

November 2002 – January 2006

- Member of the IT team supporting PeopleSoft HR
- PeopleSoft developer for fixes and enhancements (SQR, PeopleCode)
- Receives technical specifications from the analyst and implements the solution from coding, component testing, until analyst sign off.
- Tester for the fixes and enhancements (component testing, functional testing)

CUSTOMER SERVICE REPRESENTATIVE

Infocom Technologies, Inc., Makati City, Philippines

April 16, 2002 – October 1, 2002

- Member of the technical support team handling telephone inquiries, complaints, and technical issues on regular dialup accounts.