# Narasimulu Alli

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#### EDUCATION

Osmania UniversityHyderabad, IndiaM.Sc IS Master of Science in Information Systems2001 - 2003

Osmania University

BCA Bachelor of Computer Applications

Hyderabad, India 1998 - 2001

Experience

Innovapath.Inc

Dublin, CA Feb 2024 - Present

Machine Learning Engineer

- Developed chatbots which use Generative AI (GenAI) and Large Language Models (LLMs) to deliver personalized and context-aware responses, enhancing user engagement and satisfaction.
- Applied NLP techniques using transformer-based models (e.g., BERT, GPT) for natural language
  understanding and generation, enhancing the chatbot's ability to process and generate contextually
  accurate responses based on user input and domain-specific language.
- Developed and implemented custom web scraping pipelines using Python libraries (e.g., Scrapy, BeautifulSoup) to gather domain-specific data from websites and APIs, ensuring the chatbot model is continuously fed with high-quality, relevant data to enhance its understanding and response capabilities
- Implemented a Retrieval-Augmented Generation (RAG) framework to improve the chatbot's response generation by integrating external knowledge sources, thereby enhancing the richness of the interaction.
- Evaluated the RAG framework by assessing retrieval accuracy and response quality, leveraging
  precision-recall metrics for retrieval and BLEU/ROUGE scores to measure the relevance quality of
  generated responses.
- Utilized Vector Databases to store and retrieve embeddings efficiently, facilitating quick and accurate similarity searches for improved user query handling.
- Utilized LangChain for advanced conversational capabilities and workflow automation, enhancing the chatbot's ability to manage complex dialogues and tasks.
- Fine-tuned LLMs using domain-specific datasets to optimize the chatbot's performance, ensuring high accuracy and relevance in conversations.
- Integrated Hugging Face Transformers to leverage pre-trained LLMs, streamlining fine-tuning and deployment processes for domain-specific applications, enhancing response quality and model adaptability
- Implemented Agentic AI to enable autonomous decision-making and dynamic task management, enhancing the chatbot's adaptability in real-time interaction.
- Deployed the chatbot on AWS using Bedrock for scalable model training and inference, ensuring reliable and efficient performance under varying load conditions.
- Developed and deployed scalable RESTful APIs with FastAPI, enabling real-time communication between the chatbot and external systems for data retrieval and model inference.
- Designed and managed scalable infrastructure solutions using Amazon EKS for Kubernetes-based container orchestration, ensuring high availability and efficient resource utilization and Git for CI/CD pipeline management.
- Implemented LLMOps pipelines using Docker and custom orchestration scripts, streamlining versioning, deployment, and monitoring workflows specifically tailored for large language models (LLMs), ensuring efficient and reliable production performance.
- Coordinated cross-functional efforts to integrate domain-specific knowledge into Generative AI models, ensuring the system met both technical and business requirements.

#### CitiCorp Services India Pvt Ltd

Principal Software Engineer

Pune, India 2022 - Jan 2024

• Developed, deployed, and maintained machine learning models using PyTorch for real-time applications, leveraging advanced deep learning techniques to drive business outcomes.

- Created data pipelines for ETL processes and applied data warehousing concepts to improve data management and storage, enabling faster model training and more efficient data access for large-scale models
- Executed thorough exploratory data analysis (EDA) utilizing Matplotlib, Seaborn, and Plotly for data visualization, along with statistical analysis using SciPy and Statsmodels to uncover insights and inform model development.
- Deployed machine learning models on cloud platforms including AWS SageMaker, Google AI Platform, and Azure ML, utilizing Docker for containerization, Kubernetes for orchestration, and TorchServe for scalable model serving.
- Evaluated model performance using Scikit-learn to calculating key metrics and applying cross-validation. Conducted rigorous hyperparameter tuning with Optuna and Ray Tune to optimize model robustness and generalization.
- Manage the end-to-end software development process, from design and implementation to testing, deployment, and maintenance.
- Integrated PyTorch with PowerBI for real-time data visualization of model metrics and performance, allowing stakeholders to track and monitor key insights, improving transparency in the machine learning pipeline.
- Tackle complex technical challenges, troubleshoot critical issues, and ensure that solutions are efficient and sustainable.
- Oversee system performance metrics, identify bottlenecks, and implement optimizations to ensure reliability and responsiveness.
- Develop and implement long-term technical strategies that align with business objectives, ensuring the scalability, security, and maintainability of software systems.
- Lead the design and development of high-performance, scalable, and secure software architectures to meet growing business demands.

### CitiCorp Services India Pvt Ltd

Pune, India 2015 - 2022

Senior Software Engineer

- Develop, test, and maintain high-quality, scalable software solutions by writing clean and efficient code that aligns with business requirements and technical specifications.
- Work closely with product managers, designers, and fellow engineers to gather requirements, design features, and deliver robust software solutions that meet user needs.
- Identify, troubleshoot, and resolve complex software defects and performance issues to ensure optimal application stability and functionality.
- Participate in thorough code reviews, offering constructive feedback to maintain high coding standards, ensure best practices, and promote knowledge sharing within the team.
- $\bullet$  Implement and maintain CI/CD pipelines to automate testing and deployment processes, ensuring faster delivery cycles and minimizing deployment errors.
- Continuously research and evaluate new tools, technologies, and industry trends to incorporate innovative solutions and improve existing systems and processes.

## Virtusa Consultancy Services (Polaris)

Hyderabad, India / Belfast, UK 2006 - 2015

- Senior Project Lead
  - Designed and executed infrastructure migration projects, transitioning systems from Solaris/AIX to Linux, ensuring minimal downtime and seamless functionality.
  - Developed and maintained implementation plans for project releases, coordinating with cross-functional teams for smooth weekend deployments.
  - Conducted disaster recovery (DR) testing in pre-production environments, ensuring system resilience and business continuity.
  - Performed infrastructure cost estimation (L0/L1) for new projects, optimizing resource allocation and budget planning.
  - Configured and managed Autosys jobs for automated scheduling and monitoring of critical workflows, improving operational efficiency.

 $\bullet$  Performed infrastructure cost estimation (L0/L1) for new projects, optimizing resource allocation and budget planning.

#### SKILLS

Programming Languages: Java, Python, SQL

ML Frameworks/Libraries: Pytorch, Huggingface, Pytorch, MLFlow

Natural Language Processing (NLP: Huggingface, Pytorch, NLP, Open AI/LLAMA/Anthropic

Frameworks & APIs: Microservices, REST API, Spring Boot,FastApi

DevOps & CI/CD: Bitbucket, Jenkins CI/CD pipelines, GitHub, TeamCity, Docker Other Tools and Technologies: LLM, Gen AI, RAG, Vector DB, Langchain, Pydantic, Pytest