## Family Favorites User Testing Questionnaire (SuS)

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Strongly disagree ----------------------------🡪Strongly agree | | | | | | |
| **#** | **Question** | **1** | **2** | **3** | **4** | **5** |
| 1 | I think that I would like to use this app frequently |  |  |  |  |  |
| 2 | I found the app unnecessarily complex |  |  |  |  |  |
| 3 | I thought the app was easy to use |  |  |  |  |  |
| 4 | I think that I would need the support of a technical person to be able to use this app |  |  |  |  |  |
| 5 | I found the various functions in this app were logical |  |  |  |  |  |
| 6 | I thought there was too much inconsistency in this app |  |  |  |  |  |
| 7 | I would imagine that most people would learn to use this app very quickly |  |  |  |  |  |
| 8 | I found the app very cumbersome to use |  |  |  |  |  |
| 9 | I felt very confident using the app |  |  |  |  |  |
| 10 | I needed to learn a lot of things before I could get going with this app |  |  |  |  |  |

## Net Promoter Score

**How likely are you to recommend this app** **to a colleague or a friend?** (Please tick or cross one)

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 0 - Not at all likely | 1 | 2 | 3 | 4 | 5 - Neutral | 6 | 7 | 8 | 9 | 10 – Extre mely likely |
|  |  |  |  |  |  |  |  |  |  |  |