

# Copilot Studio and Azure Al Workshop

Lab 6: Al-Powered Contract Search & Insights using Azure Search.

Hands-on Lab Step-by-Step Guide April 2025

# Lab Overview and Pre-requisites

# **Learning Objectives**

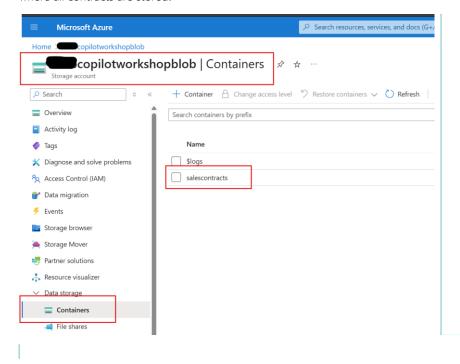
In this lab, participants will learn how to store and index customer contracts in Azure Blob Storage and make them searchable using Azure Al Search. They will configure the search index, apply Al-driven semantic search, and retrieve key contract details such as payment terms, SLAs, and renewal dates.

# Pre-requisites

- You will need credentials to a demo tenant that has Copilot Studio and Al Builder trial enabled.
- You will need access to Azure portal with an Azure subscription
- You should have completed Lab 5 (As some of the Azure resources are created in Lab 5)
- Access to Lab 5 Assets (If all 4 contract documents are not already uploaded to Blob in Lab 5)

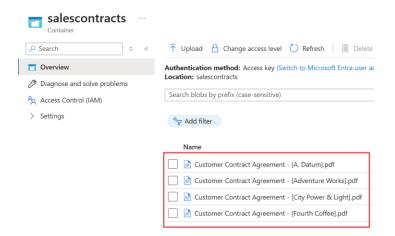
# Lab 6: Enhance the agent to use Azure Al Search to index a large set of customer contract documents and enable semantic search for insights.

 Sign into Azure Portal (<a href="https://portal.azure.com">https://portal.azure.com</a>) and open the storage account created in Lab 5 and click on Containers under Data storage and select your container where all contracts are stored.

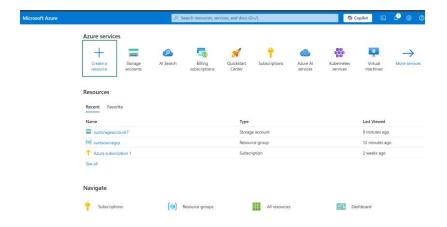


2. Ensure your container has all 4 sample contracts available. If not, upload the contracts from Lab 5 assets folder

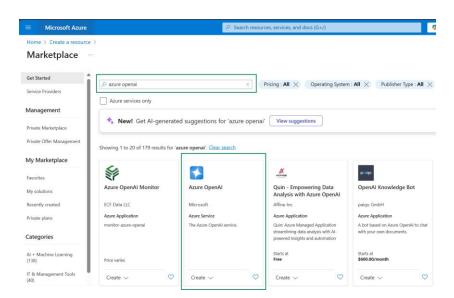
**Commented** [RL1]: Hi, I 've added a new screenshot below as the Container's name is different in Lab5. Can you have a check?



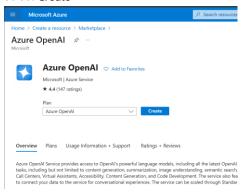
3. Go back to the Azure Portal home screen and click on Create a resource



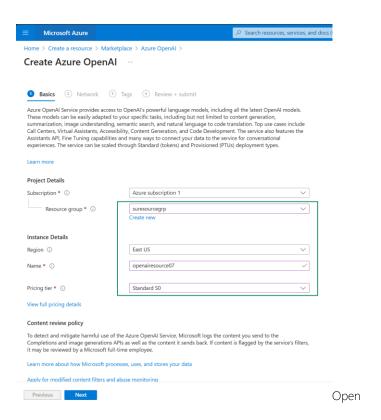
4. Search for Azure OpenAl and select it to create a new Azure OpenAl resource



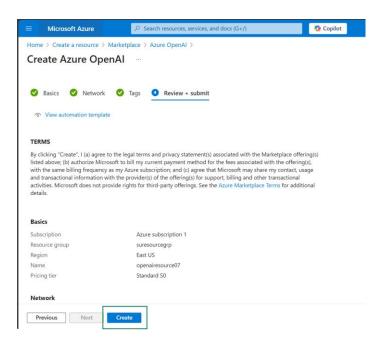
# 5. Select Create



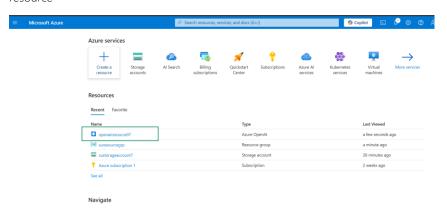
6. Select the available **resource group**, **region**, provide a **resource name**, select **pricing tier** as S0 and click on **Next** 



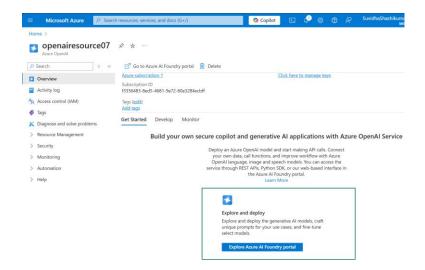
7. Click **Next** > **Next** and **Create**. The **Azure OpenAl** resource should get deployed in few minutes.



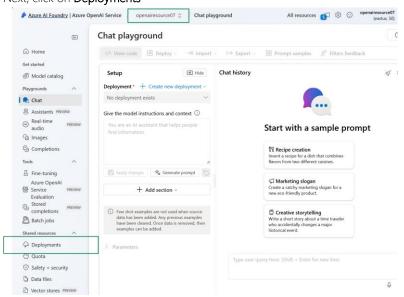
8. Go back to the Azure portal home screen and select the newly created Azure OpenAl resource



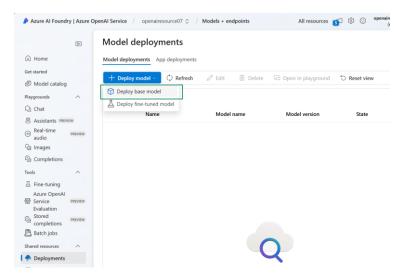
9. Inside the Azure OpenAl resource, select **Explore Azure Al Foundry portal** and this should open the **Azure Al Foundry** portal in new tab.



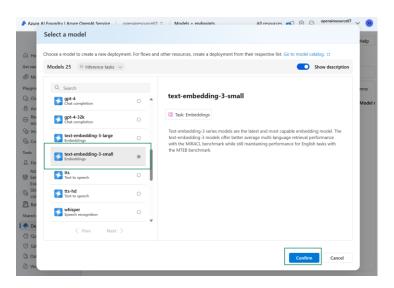
10. In the Azure Al Foundry, make sure your Azure OpenAl service is selected at the top. Next, click on **Deployments** 



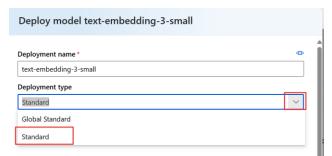
11. In Model deployments screen, Select Deploy Model > Deploy base model.



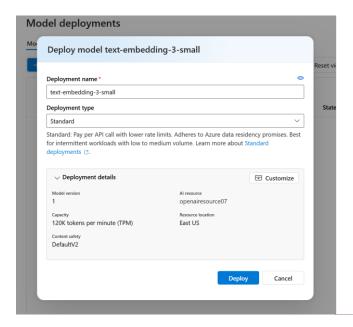
12. In the pop-up window, scroll down to select **text-embedding-3-small** and click on **Confirm**.



13. Change the **Deployment type** to **Standard**.



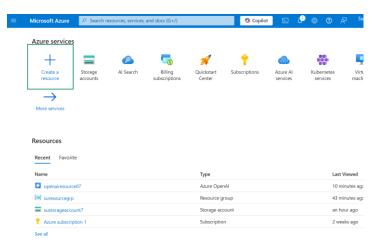
14. Select **Deploy** to deploy the text embedding model to Azure OpenAl service.



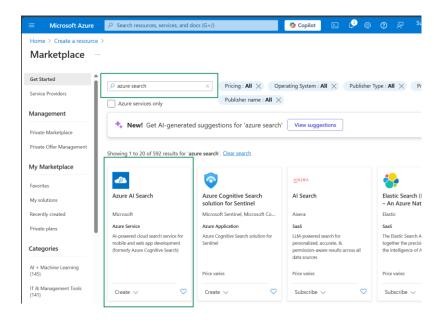
15. Go to Azure portal and select Create a resource

Commented [BB2]: @Suvidha Shashikumar - I notice you have selected Standard as the Deployment type. Mine defaulted to Global Standard. Looks like the difference is lower rate calls. I added a note to change the Deployment type to Standard as a step above. Can you confirm this is correct?

Commented [SS3R2]: Global Standard offers broader availability and potentially better latency for global workloads, while Standard is region-specific.



16. Search for *Azure Search* and select *Azure Al Search* 



17. Select Create

# Copilot Studio and Azure Al Foundry Workshop Copilot Home > Create a resource > Marketplace > Azure Al Search 📝 … Microsoft | Azure Service \* 3.8 (193 ratings) Plan Azure Al Search Overview Plans Usage Information + Support Ratings + Reviews Al-powered cloud search service for mobile and web app development Azure AI Search (formerly Azure Cognitive Search) is the only cloud search service with built-in artificial intelligence (AI) capabilities th identify and explore relevant content at scale. It uses the same integrated Microsoft natural language stack that Bing and Office have 18. In the Create Search Service window, select your **resource group**, provide a **name** for search service, select region and click Change Pricing Tier to select Free pricing tier. Next, select Review + Create. Create a search service Basics Scale Tags Review + create Project details

Basics Scale Tags Review + create

Project details

Subscription \* Azure subscription 1 

Resource group \* Create new

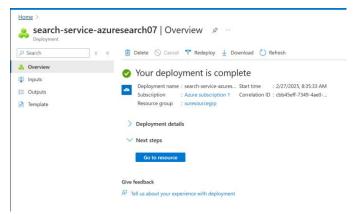
Instance Details

Service name \* ○ I

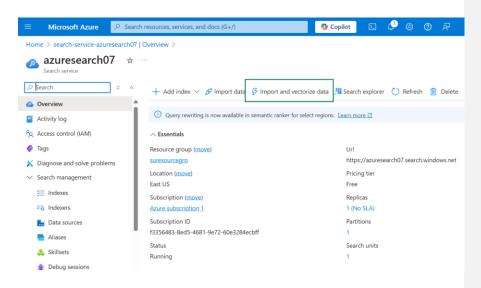
12 | Page

Commented [RL4]: I've put in red:)

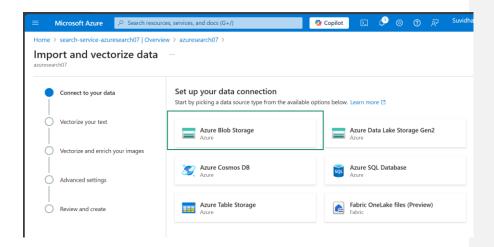
19. Select **Create** again to deploy Azure search service. Once deployed, select **Go to resource**.



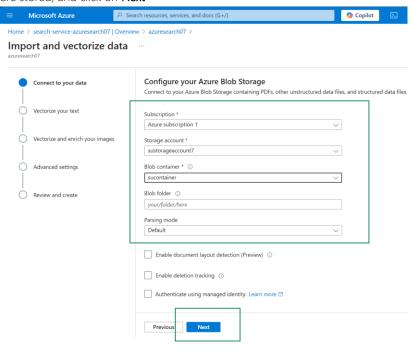
20. In the Azure search service, select Import and vectorize data



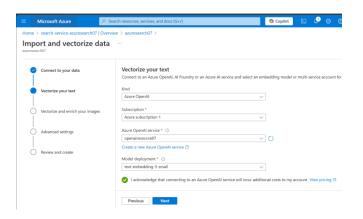
21. Select Azure Blob Storage



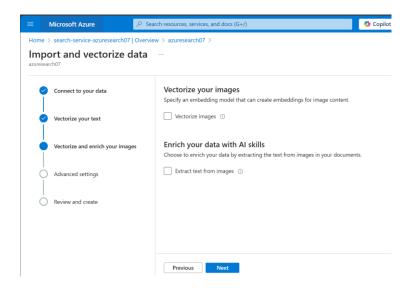
22. Select the subscription, storage account and container where all contract documents are stored, and click on **Next** 



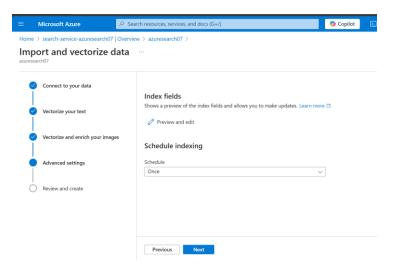
23. In the next screen, choose Kind as Azure OpenAI, your Azure subscription, newly created Azure OpenAI service, the text embedding model values. Click on the box to acknowledge that connecting to an Azure OpenAI service will incur costs and select **Next** 



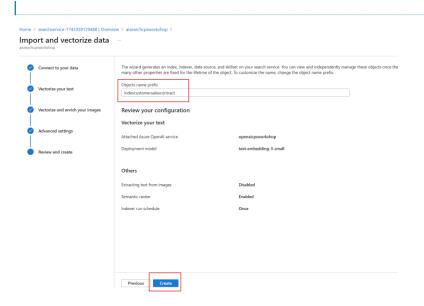
# 24. Select Next



25. Select Next



26. Update the **Objects name prefix** to **indexcustomersalescontract** and click **Create** to create a vector index.

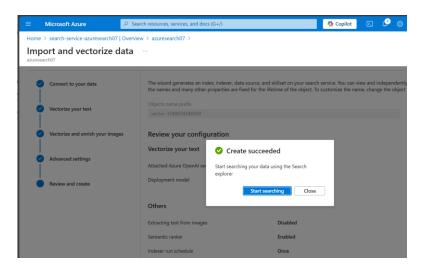


**Commented [RL5]:** what do you think of naming this index to something like 'indx\_Customer\_Contract Agreement'?

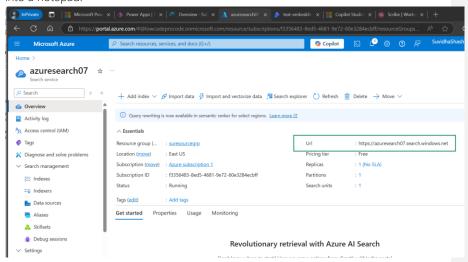
Commented [BB6R5]: @Rodrigo Cristelli Lugarinho and @Suvidha Shashikumar . I added a screen shot if we want to rename. Must be all small letters no underscores. If we do want to rename - need to add a sentence about that.

Commented [RL7R5]: looks great

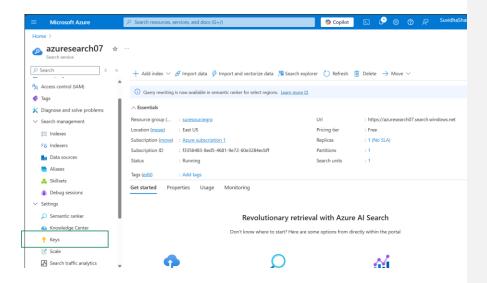
27. You should see a success message -



28. Go to **Home** page and open the **Azure search service** again. Copy the endpoint URL into a notepad.

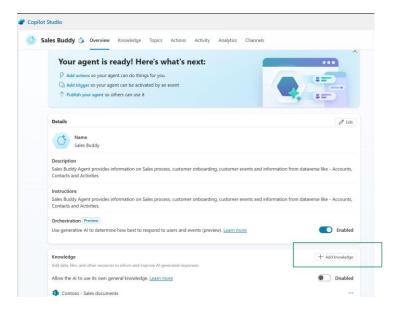


29. In the same window, under **Settings** select **Keys** and copy one of the 2 keys into a Notepad.

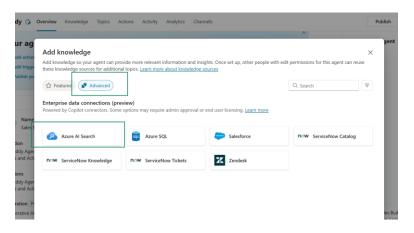


Now, your search service is ready to be used.

30. Open **Copilot Studio** and select the **Sales Buddy** agent. Under **Knowledge**, click on **Add Knowledge**.



31. In the Knowledge window, select Advanced tab and select Azure Al Search



32. Update **Knowledge name** = Sales Buddy - Azure Al Search Contracts; **Knowledge Description** =

"This knowledge source provides access to customer contract agreements. Each contract file follows the format:

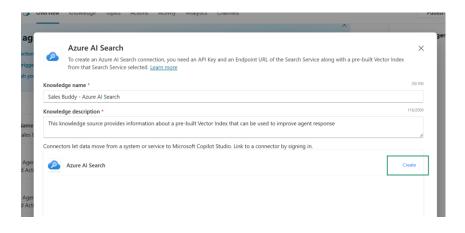
©2025 Microsoft Corporation

# Customer Contract Agreement - [Customer Name].docx

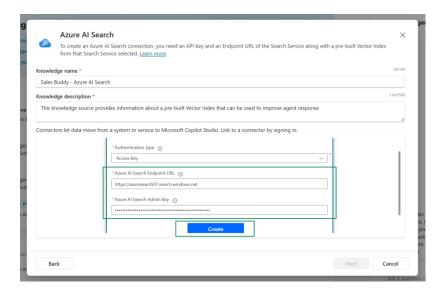
Each contract contains essential details, including:

- Scope of Services: Defines the services provided
- **Payment Terms**: Specifies the total contract value, milestone-based payments, and due dates.
- **Service Level Agreement (SLA)**: Outlines uptime guarantees, response times, and escalation procedures.
- **Data Privacy & Compliance**: Ensures compliance with regulations like **GDPR**, **CCPA**, and defines data ownership.
- **Contract Term & Renewal**: States the contract duration, renewal policies, and termination conditions.
- Governing Law: Specifies applicable legal jurisdiction "

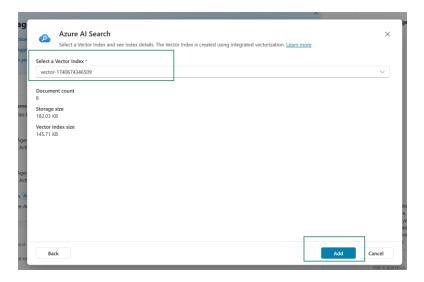
Next, click on Create to create a connection to Azure search service



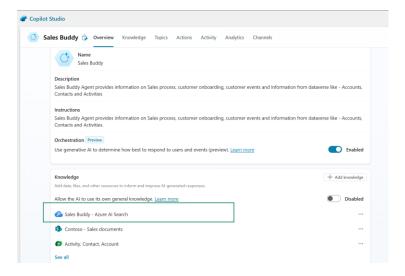
33. Paste the endpoint URL and Key from Notepad and select **Create**. Once the connection is successful, select **Next**.



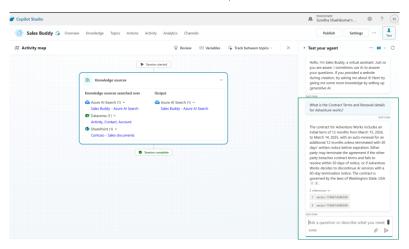
34. Select the available vector index and select Add



35. You should see a new Azure Al Search knowledge in your Agent.



36. Now, we're ready for the test. Open **Test window** and ask question – "What are the Contract Terms and Renewal details for Adventure works?"



Congratulations. You have completed Lab 6.