

AIRPORT AUTHORITY

	Name	Telephone	Fax. No.
Acting Chief Executive Officer	Vivian K. F. CHEUNG	2183 3177 9318 3574	2511 3748
Chief Operating Officer	Vivian K. F. CHEUNG	2183 3177 9318 3574	2511 3748
Executive Director, Airport Operations	Steven S. C. YIU	2183 6627 9038 9880	2182 6627
Deputy Director, Airport Operations	Chapman S. M. FONG	2183 2816 6050 1969	2182 2816
Airport Duty Manager	Man K. M. CHUI	2183 2939 9032 2939	2182 2939
Airport Duty Manager	Hyuga S. L. YEUNG	2183 2939 9032 2939	2182 2939
Airport Duty Manager	Jolaine J. L. CHAN	2183 2939 9032 2939	2182 2939
Airport Duty Manager	Michelle S. T. HO	2183 2939 9032 2939	2182 2939
Airport Duty Manager	Thomas C. W. WONG	2183 2939 9032 2939	2182 2939

Airfield Department

IAC – ACC		2910 1108 2181 8111 2910 1112	2910 1107
FIDS Team		2182 2064 2182 2065	2910 1107
Mobile Liaison Centre (MLC)		9305 2165	
Airside Bus Control		2182 2070	2182 2069
Deputy Director, Airport Operations	Chapman S. M. FONG	2183 2816 6050 1969	2182 2816
Deputy General Manager – Airfield	Herman H. M. CHUNG	2183 3965 9032 0237	2182 3965
Assistant General Manager – Airfield	Albert K. W. HO	2183 6113 9864 8760	2182 6113
Assistant General Manager – Standards and Service Delivery	W. B. LAU	2183 3126 9036 2620	2182 3126
Assistant General Manager - Infrastructure Management & Coordination	Thomas M. F. LI	2183 3235 6053 1663	2182 3235

APM & Baggage Department

General Manager, APM & Baggage	Olivia LIN	2183 3551 9031 1877	2182 3551
Assistant General Manager, Solutions Planning & Operation Readiness	Rita F. K. LEE	2183 3013 9316 6407	2182 3013
Assistant General Manager, Baggage Operations	Peggy B. C. CHIU	2183 3306 9031 4190	2182 3306
Assistant General Manager, APM Operations	Kevin C. Y. CHIM	2188 7536 9827 4252	2182 7536

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Terminal Operations Department

IAC – Terminal Operations		2181 8110	2182 2075
Terminals & Landside Duty Manager		2182 0034 9388 1340	2182 2076
General Manager, Terminal Operations	T. W. YEUNG	2183 6100 9304 3951	2182 6100
Assistant General Manager, Estate Management	Vincent W.S LUI	2188 7375 9282 9419	2182 7375
Manager, Estate Management	Claire W. N. CHIU	2183 3597	2182 3597
Assistant General Manager, Terminal Operation & Government Facilitation	Joanne Y. Y. MA	2183 3188 6050 1858	2182 3276
Manager, Terminal Operation & Government Facilitation	Kristy C. K. LO	2183 3651 9039 2219	2182 9332
Manager, Terminal Operation & Government Facilitation	Andre T. F. AU	2183 3241 9827 2954	2182 3241
Manager, Terminal Operation & Government Facilitation	Joner T. S. SHAM	2183 6141 9412 6654	2182 6141
Assistant General Manager – Passenger Services	Garrie K. L. YAN	2183 3926 9775 5376	2182 3926
Manager, Passenger Services	Kennis Y. H. WONG	2188 7706 6183 1001	2182 7706
Manager, Passenger Services	Inez S. Y. KO	2183 3094 9108 5356	2182 3094
Manager, Passenger Services	Christy T. Y. LAU	2183 2815 6285 8959	2182 1815
Assistant General Manager, Customer Service	Kevin K. C. LEE	2183 3137 9131 0631	2182 3137
Manager, Customer Service	David K. W. CHEONG	2183 3308 9074 0118	2182 3308
Manager, Customer Service	Carmen K.M. YU	2183 2706 5999 8508	2182 2606

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Landside Department

IAC – Landside		2181 8118	2182 9118
Assistant Manager, Landside Services (Duty Team)		2183 8083 9150 3037	2183 8075
General Manager, Landside	Horace C. H. CHAN	2182 2013 9618 9131	2182 8013
Assistant General Manager, Landside Services	Chris W. C. CHAN	2183 2488 9036 0815	2182 2488
Manager, Landside Services	Jason C. S. LEUNG	2188 7693 6390 2671	2182 7693
Manager, Landside Services	Ellen S. P. SO	2183 2113 9827 1357	2182 9111
Assistant General Manager, Landside Infrastructure Management	Benny W. H. LEUNG	2188 7774 9105 7178	2182 6614
Manager, Landside Infrastructure Management	Annie M.W. LAI	2183 5539 9330 5193	2182 2539
Manager, Landside Infrastructure Management	John C.K. NG	2183 3068 9092 3691	2182 3068
Assistant General Manager, Land Transport & Landscape	Sanna W. K. TAM	2183 3127 9036 5206	2182 3127
Manager, Land Transport	Y. F. TAI	2183 2088 9388 1347	2182 2088
Manager, Landscape	Agate N. Y. LEUNG	2183 8081 9827 0449	2182 8081
Manager, Estate Management	L. M. SHIU	2183 3215 5208 8652	2182 9574
Assistant General Manager, Intermodal Connectivity	Marilyn C. L. MA	2188 7846 9190 2039	2182 7846
Manager, Intermodal Connectivity	Ben K. P. KWONG	2183 2114 9827 4253	2182 8114
Manager, Intermodal Connectivity	Tony W. O. MAK	2183 3921 9149 5719	2182 9263

Safety, Security & Business Continuity Department

General Manager, Safety, Security & Business Continuity	David P. W. JEA	2183 3205 9032 9006	2802 7990
Assistant General Manager, Airport Safety	Kenny T. K. LI	2183 6658 9873 7197	2802 7990
Assistant General Manager, Airport Security	Anna Y. M. LEE	2183 3268 9862 9064	2802 7990
Assistant General Manager, Airport Security	Debbie T. Y. POON	2183 3367 9848 6018	2802 7990
Assistant General Manager, Business Continuity Planning	Emily H. Y. CHU	2183 8078 9150 3029	2802 7990
Business Continuity Planning Mailbox	bcp@hkairport.com		2182 8162
Airport Emergency Centre (AEC)		2182 0088	2182 9088

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Innovation & Data Insights Department

General Manager, Innovation & Data Insights	Chris H. W. AU YOUNG	2183 8101 9304 3605	2182 8101
Assistant General Manager, Future Travel Experience	Sandy Y. M. KWAN	2183 3563 6832 1363	2182 3563
Assistant General Manager, Digital Experience Innovation	Gigi P. C. CHONG	2188 9018 9497 7250	2183 5611

Hub Development

General Manager, Hub Development	Michael Y. K. YUEN	2183 3078 6989 4578	2182 3078
Assistant General Manager, Strategic Partnership	Symonds S. M. CHAN	2188 7139 6372 6936	2182 7139
Assistant General Manager, Air Network Development	Ricky W. K. CHONG	2183 3608 9212 8449	2182 3608
Manager, Hub Development	Abbey L. S. WONG	2188 1160 9848 8069	2182 8160
Manager, Hub Development	Annia B. WU	2183 6169 5266 2547	2182 6169
Manager, Hub Development	Tom Y. P. LEE	2183 2037 6045 2863	2182 6037

Technical Services Infrastructure Department

Fault Response Team Management Office (FRTMO)		2183 6888	2183 6587
General Manager, Technical Services Infrastructure	Amund S. C. WONG	2183 6653 9304 3558	2182 6653
Senior Manager, Civil & Infrastructure	Louis C. L. HUI	2188 7607 6055 9948	2182 7607

Technical Services Systems Department

General Manager, Technical Services Systems	Joseph Y. S. LAM	2183 6743 6055 3740	2182 6743
Senior Manager, Technical Systems	Stanley K. C. TO	2183 5966 6086 4927	2182 5966
Senior Manager, Baggage Handling System	Daniel M. H. WONG	2183 6607 9869 2925	2182 6607
Senior Manager, Systems Projects	W. P. CHAN	2183 3240 6343 1691	2182 3240
Senior Manager, Airfield & Electronic Systems	Leslie K. M. LEE	2183 3446 9302 0517	2183 2763
Senior Manager, Automated People Mover System	Gary C. H. CHAN	2188 7218 9376 3652	2182 7218
Senior Manager, New Works & Autonomous Transportation	Michael K. O. CHAN	2188 6408 6928 8802	2182 6408

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Corporate Affairs Department

Chief Corporate Affairs Officer	Adrian W. C. CHEUNG	2188 7866 9152 1177	2182 7866
General Manager, Corporate Branding & Marketing	Karen Y. K. Ng	2188 7469 9260 3226	2182 7469
Assistant General Manager, Media & Communications	Cathy C. Y. CHEUNG	2188 7239 9867 3396	2182 7239
Assistant General Manager, Public Affairs & Community Relations	K. H. SIU	2188 7257 9308 0166	2182 7257

Aviation Logistics Department

General Manager, Aviation Logistics (Dongguan)	Ian H. L. KWOK	2183 8082 9198 5173	2182 8082
General Manager, Aviation Logistics (Hong Kong) (Acting)	Irene S. L. LAU	2183 7071 9455 9401	2182 7071
Assistant General Manager, Aviation Logistics	Frankie Y. H. FONG	2183 3988 9589 7244	2182 3988
Assistant General Manager, Aviation Logistics	Jimmy C. H. TANG	2183 3560 9315 5154	2182 3560

Land, Property & Aviation Franchises Department

General Manager, Land, Property & Aviation Franchises	K. F. CHAN	2183 3233 9038 1048	2182 3233
Assistant General Manager, Property Portfolio & Aviation Franchises	Chris L. WONG	2183 3093 6503 7502	2182 3093

Retail and Advertising Department

Head of Retail & Advertising	Alby T. F. TSANG	2183 3075 6778 6337	2182 3075
General Manager, Retail Experience	Kitty K. Y. LO	2183 2868 5214 3384	2182 2868
Assistant General Manager, Retail Portfolio	Carrie M. S. CHOY	2183 3750 6796 9661	2182 3750
Assistant General Manager, Retail Experience	Derek C. W. CHU	2183 2892 9091 3029	2182 2892
Assistant General Manager, Retail Experience	Dorian O. S. CHOI	2188 7806 6045 3962	2182 7806
Assistant General Manager, Retail Portfolio	Lois H. Y. CHAN	2183 3148 9038 0757	2182 3148
Assistant General Manager, Retail Portfolio	Phoebe C. W. LEE	2183 6139 9192 9406	2182 6139

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Third Runway Division

Executive Director, Third Runway	Tommy K. Y. LEUNG	2188 7856 6832 6438	2188 3839
General Manager, Project Coordination	Paul S W Lau	2188 1104 9827 0465	2182 1104
Fire and Emergency Manager, Construction Support Group	Thomas CHUNG	2183 7495 6293 4723	
Senior Project Engineer, Geotechnical	Vacant		
Fire and Emergency Control Centre (FECC)	Duty Dispatcher	6066 3377	
Head of TRD Fire Team	Chris LEUNG	2183 2479 6709 8986	
TRD Medical Team	Duty Supervisor	9798 5977 3905 2219	
TRD Medical Team (Clinic Operations Manager)	Leo LEE	9725 7971	
TRD Ambulance Team	Duty Dispatcher	9798 5977 3905 2219	
TRD Ambulance Team (Health & Emergency Services Manager)	Sunny WONG	9738 2836	
TRD Security Team (Security Manager)	Dona M. W. CHIU	2183 7496 9565 8081	
Security Control	Duty Controller	6898 4148	
Construction Traffic Control Centre (CTCC)	Duty Supervisor of CTCC	8202 3878	
Head of Construction Traffic Control Centre	Martin C. T. MA	9873 7513	

**Medical Services
Raffles Medical Group**

Emergency hotline		2261 0999	2261 0909
Clinic		2261 2626	2261 0909
Clinical Director	Dr. Ian Yee Hwang MAK	3168 2102 6971 6910	2869 6262

GOVERNMENT

Name	Telephone	Fax. No.
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Air Accident Investigation Authority

AAIA Inspector	9518 5800	2910 6049
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Auxiliary Medical Service

Duty Officer	2762 2055	2760 1587
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Civil Aid Service

CAS Duty Officer (24 hours)	9489 4836	2576 3021
Principal Operations & Training Officer 2	3651 9313	2895 3284
	9383 6194	
CAS Operations Commander (only when CAS Central Command Centre is activated)	2711 9171 - 4	2624 6405

Civil Aviation Department

Chief Operations Officer (Security)	2910 6613	2362 4257
	9020 3557	
Senior Safety Officer (Safety Regulation)	2910 6980	2795 8469
1 / D.G. Office	5662 9708	
Safety Officer (Dangerous Goods) 1	2910 8209	2795 8469
	9155 1292	
Safety Officer (Dangerous Goods) 2	2910 6981	2795 8469
	5190 7275	
Safety Officer (Dangerous Goods) 3	2910 6842	2795 8469
	5190 7268	
Aerodrome Supervisor	2910 6822	2910 0168
ATC Watch Manager	2910 6821	2910 1177

**Civil Engineering and Development Department
Port Works Division**

Engineer / District 2	C. CHAN	2762 5578	2714 2054
		6276 0276	
Sr Engineer / District	Chi Yung WONG	2762 5576	2714 2054
		6277 3071	

Customs & Excise Department

Duty Officer (Air Cargo - AAT)	2116 4170	2116 4214
Duty Officer (Air Cargo - Express Centre)	2116 4150	2116 4212
Duty Officer (Air Cargo - ST-1)	2116 4130	2116 4201
Duty Officer (Air Cargo - DHL)	2215 0156	2215 0647
Duty Officer (Air Passenger - PTB)	2182 1084	2261 2901
Duty Officer (Apron)	2182 1020	2261 2900

GOVERNMENT

	Name	Telephone	Fax. No.
Department of Health			
Port Health Division	Disaster Hotline	2182 1300	2116 0698
	Port Health Officer	2182 1303	
		9461 1588	
Radiation Health Unit	Duty Physicist	7110 3382 - 1912	
Electrical and Mechanical Services Department			
Information Service Centre	Duty Officer	2333 3762	2330 1032
Fire Services Department			
Airport Fire Contingent	Divisional Commander	2183 5333	2215 0629
	'Air'	6293 4665	
	WONG Yuk Ping		
	Rescue Control(Rescue North)	2188 9519 2188 9529	2188 9579
DCFO(NTS)	LAU Kwok Fu	2988 8838 6293 7927	2103 1555
DC'SW'(NTS)	YEUNG Kai Wang	2988 8777	2176 4688
Fire Services Communications Centre (FSCC)	Watch Commander	2723 2233	2311 0066
		2733 7772	
		2733 7895	
Chek Lap Kok South Fire Station	Station Commander	2949 9081	2949 9084
	Duty Officer	2949 9082	
Ambulance Incident Officer	Superintendent (NT/SW)	2417 5789	3622 1150
	LAI Pok Man		
Tung Chung Ambulance Depot	Depot Commander	2988 8282	2988 1740
	AU-YEUNG Wang Kin		
	Ambulance Officer	2988 8183	
HK-Zhuhai-Macau Bridge Ambulance Depot	Depot Commander	2516 0205	2516 0209
	MOK Siu Chung	6396 1157	
First Mobile Command Unit (TC/MCU)		9038 1600	
Second Mobile Command Unit (LK/MCU)		9039 2704	
Food & Environmental Hygiene Department			
Duty Room (Hong Kong & Islands)		2571 7270	2806 1445
Government Flying Service			
Air Command and Control Centre	Duty Operations Officer	2305 8301	2305 4953
		2305 8302	2753 8420
		2860 2400	2529 0191
Emergency Flights & Rescue Services (thru HQCCC)			

GOVERNMENT

	Name	Telephone	Fax. No.
Hong Kong Observatory			
Airport Meteorological Office	Duty Aviation Forecaster	2910 6920	2910 0080
Officer-in-charge	Sandy M. K. SONG	2910 6300 9037 7341	2910 0080
Hong Kong Police			
Airport Police District			
Airport Police Control Room		3661 2089-2093 3661 2099	2769 4805
District Commander	Barn P. Y. YIP	3661 2001 9759 2239	2769 4804
Deputy District Commander	Dick W. H. WONG	3661 2002 9100 3750	2769 4804
Duty Officer		3661 2000	2769 4809
Hong Kong Post			
General Manager (International Mail)	Jeremy WAN	2180 2233 6083 0851	2180 2492
Senior Manager (International Mail Processing)	Matthew WONG	2180 2233 6271 2020	2180 2492
Manager (Air Parcel)	Fannie LEUNG	2180 2913 9367 3893	2180 2492
Manager (Air Letter)	Jane LAM	2180 2232 9321 3731	2180 2492
Hospital Authority			
Head Office			
Head Office Duty Officer		2805 6888	2194 6846
Head Office Major Incident Control Centre		2805 6888	2194 6846
Hospital Authority			
Caritas Medical Centre			
Disaster hotline		2743 8830	2310 2642
Hospital Authority			
Kwong Wah Hospital			
Disaster hotline		2385 8933	2374 0657
Hospital Authority			
Pamela Youde Nethersole Eastern Hospital			
Disaster hotline		2898 4805	2898 4941
Hospital Authority			
Prince of Wales Hospital			
Disaster hotline		2632 3260	2645 9439

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Name	Telephone	Fax. No.
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Hospital Authority
Princess Margaret Hospital

Disaster hotline	2741 1688	2785 1747
Emergency Medical Team	9012 9910	2785 1747
	9432 8157	

Hospital Authority
Queen Elizabeth Hospital

Disaster hotline	2780 2177	2770 9552
Emergency Medical Team	6340 3380	2770 9552
	6340 3381	

Hospital Authority
Tuen Mun Hospital

Disaster hotline	2465 5815	2466 9940
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Hospital Authority
Yan Chai Hospital

Disaster hotline	2412 7110	2411 6741
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Immigration Department
Airport Division

Shift Commander (Arrival / South)	2182 1430	2261 2047
Shift Commander (Arrival / North)	2182 1395	2754 7876
Shift Commander (Departure / South)	2183 1318	2261 0139
Shift Commander (Departure / North)	2182 1501	2261 0138

Information Services Department

Assistant Director (2)	Cynthia AU	2842 8689	2801 4276
		9038 5932	
Duty Officer		2842 8747	2845 9078
		2842 8745	2537 1540

Lands Department
Survey and Mapping Office

Senior Land Surveyor / Photogrammetry	YIP Wing Ming	2231 3302	2752 8119
		9170 2099	
Senior Land Surveyor / Geodetic	CHAN Chi Hung Kenny	3168 2633	3168 2668
		9836 0913	

Marine Department

Maritime Rescue Coordination Centre (MRCC)	Duty Marine Officer	2233 7997	2541 7714
		2233 7998	

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Name	Telephone	Fax. No.
	2233 7999	

Security Bureau

Duty Officer	2524 4387	2524 5050
Emergency Monitoring and Support Centre (EMSC)	3655 5300	2840 0567

St John Ambulance

St. John Amb. Control Centre (SJACC)	Duty Officer	1878 000	2576 7939
Senior Assistant Commissioner (Ops)	Sherry Y. W. LEUNG	9177 2208	2530 2727 / 2576 7939 (after office hr)

Transport and Logistics Bureau (Transport Branch)

TLB(TB) Duty Officer (non-rail)	6293 1873
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Transport Department

Duty Transport Controller at Emergency	2410 0066	2428 6502
Transport Coordination Centre	2410 0193	

**Transport Department
Public Transport Operations**Office Hours

Principal Transport Officer - NT	2399 2460	2381 3799
Chief Transport Officer – NT Southwest	2399 2547	2381 3799
Senior Transport Officer - Island	2399 2454	2381 3799

**Transport Department
Traffic Engineering**Office Hours

Chief Traffic Engineer - NT East	2399 2400	2381 3799
Sr Traffic Engineer – Islands	2399 6936	2381 3799
Traffic Engineer – Islands 1	2399 2563	2381 3799
Traffic Engineer - Islands 2	2399 2423	2381 3799

AIRLINES

Name	Telephone	Fax. No.
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**Aeroflot-Russian International Airlines
Airport Office**

Station Manager	Andrei BREKHOV	2769 8122 9469 9811	2325 2589
Airport Manager	Alex CHIU	2769 8122 6200 4312	2325 2589
Duty Manager	Ken WONG	2769 8122 6298 2363	2325 2589

Aerologic GmbH

OCC	(49) 34204 443 222
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AHK Air Hong Kong Limited

Crisis Manager	CPA-IOC	2747 8277	2141 3899
Head of Compliance	Elias NIKOLAIDIS	2761 8559 9212 2678	2761 8486
Assistant Manager	Kelvin CHOW	2761 8475 9550 0319	2761 8486

Air Asia

Station Manager	Harry CHAN	3197 9079 9865 8695	3197 9081
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**Air Canada
Airport Office**

Station Manager	Catherine HONG	2329 4998 9354 8818	2325 2566
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Air China

Station Manager	Qi SHANG	2769 8991	2362 4344
Supervisor	Terry SHEK	2769 8991	2362 4344

**Air France
Airport Office**

Regional Station Manager	Kerstin BERSZTEL	(86) 138 10790283	
Station Manager	Lieschen YANG	2769 8804 6188 5756	2362 5397
Duty Station Manager		2769 8800 9193 9127	2362 5397

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	Name	Telephone	Fax. No.
Air Mauritius Hong Kong Station			
Airport Manager	Amy MUI	2136 0932 9105 0132	2525 0910 2136 0926
Air New Zealand Ltd.			
Senior Manager Asia Airports	Dorothy LEE	2769 8669 6625 5670	2753 0088
Airport Manager	Kanas LAM	2769 8669 6011 6851	2753 0088
Air Niugini Limited			
Chief Executive Officer	Simon FOO	(675) 327 3424 (675) 7031 1577	(675)3273597
Executive Manager Aviation Security	Joe FOE	(675) 327 3665 (675)7031 8031	(675)3273668
Air-India Limited			
Duty Manager	Dennis CHOW	2769 6558 5162 6215	2769 6539
Air Japan			
Station Manager	Umihiko OTSUKA	2186 6038 9853 6739	2186 6015
All Nippon Airways Hong Kong Airport Office			
Station Manager	Umihiko OTSUKA	2186 6038 9853 6739	2186 6015
Manager Passenger Services	Albert YIP	2186 6012 6113 0951	2186 6015
Asiana Airlines Passenger Traffic Airport Office			
Station Manager	HONG Ki Sang	2769 7781	2769 7784
Senior Manager	Daniel PANG	2769 7783 9101 2474	2769 7784
Manager	Ivy LAM	2769 7783 9237 5732	2769 7784
Atlas Air Hong Kong Station Office			
Manager, Station Operations & Product Delivery HK	Frank WONG	2186 5422 9223 6036	2795 5821
Terminal Service Manager, Ground Ops	Ben CHU	2186 5420 9845 8287	2795 5821

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	Name	Telephone	Fax. No.
Bangkok Airways Company Limited			
Station Manager	Benjawan THONGKHONGYAO	2769 5681	2261 0674
Station Representative	Edith LOUIE	2769 5255 6290 9388	2261 0674
British Airways Airport Office			
Regional Airports Manager Greater China & the Philippines	Wyman KAN	2809 3088	2889 0968
Airport Duty Manager	Kelvin TANG	2809 3098 9152 3404	2889 0968
Airport Duty Manager	Karen TANG	2809 3038 9152 3404	2889 0968
Duty Manager	JASL Duty Manager	9094 1650	2261 0480
Cargolux Airlines International S.A. & Cargolux Italia			
Director Network Planning, Regional & Government Affair	Timothy K.K. LI	2992 7322 9027 4120	2730 5137
Operations Manager	Calvin FUNG	2769 7534 9133 7745	2362 6099
Assitant Operations Manager	Eric LI	2769 7534 9472 2884	2362 6099
Cathay Pacific Airways Limited Airports Department			
Duty Manager Integrated Operations Centre		2747 8481	2766 3403
Duty Officer Station Control - HKIA		2747 7688	2747 7676
General Manager, Airport Service Delivery	Brian TSOI	2747 8001	2141 8001
Duty Airport Services Manager HKIA		2747 7630 9094 8969	2363 5804
Cebu Pacific Air			
Regional Station Manager	Yusuf WONG	6736 2626	2322 9904
China Airlines Airport Services Division			
Operations Control		2261 1618	
Airport Manager	Roy LAI	2261 1878	2752 6872
Duty Manager		9621 1889	2362 9354
Duty Officer		2261 1841 2261 1851	2362 9354
China Cargo Airlines			
General Manager	Zhou Zhi Hua	2286 0498 9615 8687	2530 2970

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China Eastern Airlines

Station Manager	GUO Rui	2972 9215 5510 7272	2866 7818
Deputy Station Manager	Edith WONG	2261 0421 9121 2600	2866 7818
Maintenance Representative	Guo Hua LI	2972 9215 9423 6258	2769 8237
Duty Desk		2261 0359 2261 0421	2261 0434
Duty Manager (JASL)		9094 1650	2261 0480

China Southern Airlines

Airport Station Manager	WU Jun	2769 8428 6676 8056	2261 0287
Customer Services Supervisor, Airport Station	Helen SUEN	2769 8428 9253 3152	2261 0287

**China National Aviation Corporation (HK) Limited
Airport Station**

Deputy Station Manager	Louis HAN	2769 8991 9884 9876	2362 4344
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**El Al Israel Airlines Limited
Airport Office**

Station Manager HK	Andy CHEUNG	2769 7009 9678 4638	3559 1555
Duty Manager HK	Alan TANG	2769 7009 9771 2628	3559 1555
Station Supervisor	Arnel LANUZA	2769 7009 9021 2266	3559 1555

**Emirates
Hong Kong Airport Office**

Airport Services Manager	Ester KWAN	2769 8531 9192 9663	2321 5147
Airport Services Officer	Marco MAK	2769 8533	2321 5147

Ethiopian Airlines

Traffic & Sales Manager	Yodit FIKRE	2117 1863 6348 5863	2117 1811
Cargo Manager	Haileye AYELE	3968 9038 6337 7438	2723 5677
Airport Manager	Kenneth CHIN	6333 1347 6141 7834	

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Eva Airways Corporation Hong Kong Airport Office			
Station Manager	Katie LAI	2769 8218 6107 4389	2718 8348
Assistant Station Manager	Mark LU	2769 8218 6195 1985	2718 8348
Fiji Airways			
Manager Ground Operations – Asia	Mink LEE	3756 3778 9026 2937	3756 3599
Duty Manager (SATS HK)		6295 0165	
Service Control (SATS HK)		2183 4688	
Duty Manager (FJ)		(679) 990 6231 (679) 673 7500 (679) 673 7502	
Finnair Airport Office			
Airport Service Manager	Dick CHAN	2216 1209 9339 8769	2261 0477
Garuda Indonesia Airport Office			
Station Manager	Inda SARI	2769 6671 2769 6680 6274 0524	2716 4532
Deputy Station Manager	Clement CHUE	2769 6680 9104 7701	2716 4532
Greater Bay Airlines			
Operations Control Centre		3184 2800	3956 6188
General Manager – Ground Services	Stanley KAN	3184 2828 9856 1698	3956 6188
Manager – Airport Services	David TANG	3184 2827 6277 1603	3956 6188
Head of Corporate Quality, Safety & Security	Monty YEUNG	3956 6181	3956 6188
Manager, Emergency Response Planning	Yvonne YIP	3184 2824 9191 3222	3956 6188
Hong Kong Air Cargo Carrier Ltd			
Duty Manager Operations Control Centre		3920 9298	3691 8137
General Manager – Corporate Quality, Safety & Security	Capt. Gary SHIEH	3920 9245	2125 0084

AIRLINES

	Name	Telephone	Fax. No.
Hong Kong Airlines Limited			
Integrated Operations Control Centre	Duty Manager	3891 7901 3891 7902 9106 7033	3747 3131
Hong Kong Express Airways Limited			
Supervisor Operations Control		3906 7583 6558 8679	3906 6072
General Manager, Safety & Risk Management	Ruben MORALES	3906 7589 5960 9940	3906 6072
Manager, Business Resilience	Leroy YAU	3906 7572 6494 5136	3906 6072
Head of Safety	Thomas CHAN	3906 7591 9684 4579	3906 6072
Specialist, Business Resilience	Tyler CHUNG	3951 7232 5377 6283	3906 6072
InterGlobe Aviation Limited			
Assistant Manager	Khatik Ravi PRASAD	9766 3146	
Japan Airlines Airport Office			
Station Manager	Ellven W. F. WONG	2769 6595 5720 7999	2764 9705
Control Centre, Flight Operations		2769 6517	2755 7967
Jeju Air			
Station Manager	KIM Youn Soo	070-7420-1279 9030 5825	3559 1009
JSC Siberia Airlines			
Branch Director in Hong Kong	Mikhail USOV	3756 3775 5494 5172	3756 3403
Representative in Hong Kong	Oksana SIMONENKO	3756 3775 5410 7741	3756 3403
Duty Manager in Hong Kong	Kathy YEUNG	3756 3775	3756 3403
K-Mile Air Co. Ltd			
Managing Director	Pansith SASUNEE	662-134 2596 6681-865 4999	
Head of Safety & Security	Sitthiporn THANAPORN	662-134 2604 6699-242 8235	

AIRLINES

	Name	Telephone	Fax. No.
Kalitta Air, LLC			
General Manager	Teresa LEE	2237 0055 6012 0368	2172 7232
Admin	Lilliana NG	2237 0055 9028 4962	2172 7232
Executive Director	David SUNG	2237 0055 9012 1168	2172 7232
Director	Tim WONG	9151 5555	2455 8288
KLM Royal Dutch Airlines Airport Office			
Regional Station Manager	Kerstin BERSZTEL	(86) 138 10790283	
Station Manager	Lieschen YANG	2769 8804 6188 5756	2362 5397
Deputy Station Manager		2769 8800 9193 9127	2362 5397
Korean Air Passenger Traffic Office			
Station Manager	Dong II SEO	2769 7306 9758 0638	2362 5982
Assistant General Manager	Si Jung KANG	2769 7513 9170 2687	2362 5982
Passenger Service Manager	Eric C. S. LEUNG	2769 7543 6898 8715	2362 5982
Cargo Traffic Manager	Kenneth LAU	2769 8471 9316 7837	2362 4378
Lufthansa German Airlines Airport Office			
Station Manager	Mona CHOW	2769 6303 6038 1317	2363 5035
Duty Manager		9503 8995	2363 5035
Malaysia Airlines Traffic Department			
Station Head	Angela ANG	2286 6880 6907 2588	
Assistant Station Head	Michelle SHUM	2286 6880 6706 7056	
Mandarin Airlines			
Station Manager	Roy LAI	2261 1878	2752 6872
Duty Manager		2261 1811 9621 1889	2752 6872
Duty Officer		2261 1841	2362 9354

AIRLINES

	Name	Telephone	Fax. No.
Martinair Airport Office			
Area Operations Director Asia Pacific	Roy HO	6393 2512	
Operations Manager, Hong Kong	Kent LUI	2769 7751	
		9093 2518	
Nepal Airlines			
Country Manager - Hong Kong	NabaRaj UPADHYAYA	2375 2180	2375 7069
Station Manager	Gauri Lal DANGI	2375 6094	2375 7069
		6176 9418	
Nippon Cargo Airlines			
VP & General Manager	Hiroshi IKEYA	2186 6040	2186 6283
		6023 9877	
Manager	Kit LAW	2186 8575	2186 7698
		9300 2187	
Peach Aviation Limited			
Station Manager	Coleman FONG	2216 1221	2261 0477
		9122 7234	
OCC OD (Company Control Centre)		81-72-456 0802	81-72-456 8017
Philippines Air Asia Inc			
Station Manager	Harry CHAN	3197 9079	3197 9081
		9865 8695	
Philippine Airlines			
Station Manager	Ada WONG	2769 6253	2362 5495
		9104 1459	
Duty Manager	Terry LIU	2769 6253	2362 5495
		6199 4082	
PJSC Siberia Airlines			
Hong Kong Branch Director	Oksana SIMONENKO	3756 3775	3756 3403
		5410 7741	
Airport Services Manager	Ines WONG	3756 3775	3756 3403
		6204 5580	
Polar Air Cargo Hong Kong Office			
Manager, Station Operation & Product Delivery HK	Frank WONG	2186 5422	2795 5821
		9223 6036	
Terminal Service Manager	Ben CHU	2186 5420	2795 5821
		9845 8287	

AIRLINES

	Name	Telephone	Fax. No.
Qantas Airways Limited Traffic Division			
Regional Airport Manager Greater China	Florence CHAN	2261 7212 9198 8371	2261 7222
Airport Manager	Rebecca TSANG	2261 7212 9309 9354	2261 7222
Airport Duty Manager	Alice YANG	2261 7212 9460 5665	2261 7222
Qatar Airways			
Airport Services Manager	Clooney LAU	2261 2081 9388 5525	2261 2029
Commercial Manager HK & TW	Terence C. A. YU	2160 1811 9868 1016	2868 9081
Duty Officer		2261 2009 9176 1373	2261 2029
Raya Airways			
Station Manager	Patrick MA	2215 3525 9505 6178	2215 3719
Royal Brunei Airlines Traffic & Administration			
Area Manager Airports (China)	Eric HO	3622 5337 9663 3767	3107 0190
Duty Manager		3622 5337 9666 7320	3107 0190
Royal Jordanian Airlines			
Airport Service Manager	Gary CHAN	2286 0886 6114 1525 9237 7222	2286 0884
SMS/ERP Manager		962-7-92000360	
Saudi Arabian Airlines			
Vikram VOHRA	Regional Director – Asia Pacific	2377 2080 9321 9828	2377 2833
F. YEON	General Manager	2377 2083 9733 8897	2377 2833
Scandinavian Airlines System			
Operational Control Centre		468-797 3040 468-797 5114	468-593 60133
Scoot Private Ltd			
Manager, Safety (SSQE)	Eugene TAN	65-6715 1450 ext 695 65-9028 9861	65-6214 9800

AIRLINES

	Name	Telephone	Fax. No.
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Shanghai Airlines

Station Manager	GUO Rui	29729213 55107272	28667818
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Sichuan Airlines

Duty Manager (JASG)		2216 1428 9094 1650	2261 0480
Station Manager	Eric WANG	5997 8750	2261 0477

**Singapore Airlines
Traffic Office**

Station Manager Hong Kong	Thomas WONG	9463 4619 2363 0950	2363 7197
Customer Services Manager		9670 8390 2769 8166	2363 7197
Customer Services Supervisor		9670 7022 2769 8165	2363 7197

Singapore Airlines Cargo

Operations Supervisor	Tsz Chung TSANG	2769 8613 9838 8429	2796 9458
Operations Officer		2769 8613	2796 9458

Southern Air Inc

Director of System Ops	W. ZITTERBART	1-203-229 2413 1-203-451 0162	1-203-847 9354
Station Manager	Billy DILLON	9105 1476	2833 5069

Spring Airlines

General Manager of HK Division	XIAO Wu Jun	2318 3999 6747 1836	3907 0694
Station Manager	George TSUI	6827 3701	
Duty Manager (SATS HK)		2116 8724	

AIRLINES

Name	Telephone	Fax. No.
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Starlux Airlines

Station Manager	Ian KAO	5582 1785
Customer Service Representative	Tracy WU	6200 8909

**Swiss International Air Lines
Hong Kong Airport Office**

Station Manager	Mona CHOW	2769 6303	2363 5035
		6038 1317	
Duty Manager		9503 8995	2363 5035

SW Italia S.P.A.

Safety Manager	Paolo ROSBERTI	39-033-1160574939-033-1231398
OCC Manager	Ivan MATTIELLO	39-345-4602171 39-033-1231398

**Thai Airways International Public Co Ltd
Hong Kong Station**

Airport Services Manager	Peter CHAN	2769 7421	2382 4595
		9381 3033	
Assistant Duty Manager	Iris So	2769 7421	2382 4595
		9369 1610	
Duty Supervisor		2769 7421	2382 4595
		6051 1151	
		6051 1152	

Turkish Airlines Inc

Regional Station Manager	Can BASKAYA	2261 0388	2261 0322
		9198 0795	
Airport Duty Manager	Piane TAM	2261 0388	2261 0322
		9288 6460	
Duty Supervisor	Kenneth LEUNG	2261 0388	2261 0322
		9419 8603	

AIRLINES

	Name	Telephone	Fax. No.
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T'way Air Co Ltd

Station Manager	KANG Kyeng Dae	3481 3553 6013 3871	2286 6424
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**United Airlines
Airport Operations**

Operations Control		2122 8222	2122 8227
General Manager, Airport Operations	Vincent YAU	2122 8282 9103 3575	2122 8169

**UPS Parcel Delivery Service LTD
Hong Kong Gateway**

Gateway Manager	Thomson CHOY	2215 3147 9150 9364	2215 3271
Assistant Gateway Manager	Lawrence LEE	2215 3146 9078 1299	2215 3271
Senior Gateway Supervisor	Jack WONG	2215 3142 9550 8370	2215 3271
Gateway Supervisor	Jacky WONG	2215 3143 9017 7982	2215 3271

**Vietnam Airlines
Airport Office**

Station Manager	Le Nam HAI	2320 9697 9098 8589	2324 9591
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Western Global Airlines

Duty Manager		941-9076810 ext. 1210	918-834 4850
VP Safety & Security	Timothy H. ROBINSON	239-888-2304	918-834-4850

Xiamen Airlines

Station Manager	Ruolin ZHOU	2261 2928 6200 8389	2806 0929
Assistant Station Manager	Richard YUEN	2261 2928 6200 8391	2806 0929

FRANCHISEES AND OTHERS

Asia Airfreight Terminal Company Limited (AAT)

Services Control Centre	Duty Customer Services Manager	2949 7628 9155 6035	2215 0055
Safety & Security Manager	Annie TSUNG	2949 7804 9636 3712	2949 9073
Duty Customer Services Manager		2949 7628 9155 6035	

Asia World-Expo Management Ltd

Senior Safety Manager	Leo TSANG	3606 8185 69036952	3606 8889
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**Aviation Fuel Supply Company (AFSC) Operations Limited
Aviation Fuel Tank Farm**

Operations Control Room	Shift Supervisor	2988 6161 2988 6162 2949 9722	2949 9737
Tank Farm Manager	Alex LUI	2988 6199 9787-5240	2949 9737

**Aviation Fuel Supply Company (AFSC) Refuelling Limited
Into Plane Franchisee**

Operations Control Room	Shift Supervisor	2949 9722 2949 9723	2949 9728
Refuelling Manager	Roger S. S. YEO	2286 6728 9032 7105	2286 0478

Aviation Security Company (AVSECO) Limited

IAC – Duty Security Controller		2183 4412 9869 5900	3905 5774
Executive Director	Jacob CHEUNG	2949 8223 6273 0683	3905 5777
Deputy Executive Director (Operations I)	Duncan McCOSH	2949 8210 6162 9868	3905 5777
Deputy Executive Director (Operations II)	Nelson LUI	2949 8282 9830 8323	3905 5777
Assistant Executive Director (Operations I)	Maxim KWOK	2949 8198 6683 4278	3905 5776
Assistant Executive Director (Operations II)	Yin CHAN	2949 8188 6681 2022	3905 5776
Assistant Executive Director (Commercial, Administration & Standards)	John WONG	2949 8100 9688 7019	3905 5776
Duty Security Manager		2261 0167 9467 4729	3905 5775

FRANCHISEES AND OTHERS

Boeing (Asia) Investment Limited

Field Service Manager	Russell L. ADAMS	2747 8946 9183 0747	2363 8259
Field Service Representative	Richard BRINGMANN	2747 8175 9268 7478	2363 8259
Field Service Representative	Michael KE Ji	2747 8178 9303 2747	363 8259

Cathay Pacific Catering Services (HK) Ltd

Operations Manager	Leo CHAN	2116 2333	2116 0513
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Cathay Pacific Service Ltd

Duty Manager		2767 9828 5580 0138	2430 4906
Manager on Duty (Terminal Control Centre)		2767 9995 5580 0133	2430 4906

**China Aircraft Services Limited (CASL)
Line Maintenance Department**

Control Room - Duty Manager	Duty Manager	2261 2261 9768 9696	2261 2266
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City Bus

Control Inspector		2109 3817 2109 3048	2109 3248
Depot Inspector		2109 3817 2984 0040	2109 3248
Duty Inspector		2136 2430	2136 2420

CNAF Hong Kong Refuelling Ltd

Safety & Operation Manager	Anson AnSheng LIN	2995 9595 6768 5818	2215 3593
Operation Control Room	Duty Supervisor	2995 9588 9025 8470	2215 3592

Dah Chong Hong - Dragonair Airport GSE Service Limited

Director & General Manager	Jackson Y.T. HO	2215 0323 9139 6628	2707 0386
Assistant General Manager	C. C. KWAN	2215 0305 9866 1041	2707 0386

FRANCHISEES AND OTHERS

DHL Aviation (HK) Limited

General Manager	Samuel LEE	2798 3099 6111 8518	2215 0959
Vice President, Hub Operations	K. M. LEE	2798 3070 9436 8848	2798 3170
Senior Director APNCC	Winky PANG	27983009 9317 8122	2215 0693
Senior Manager, Security	Ivy P. Y. CHEUNG	2798 3049 6469 8465	2798 3157
Night Operations Manager	Wil LEUNG	2798 3063 9845 5833	
Operations	On Duty Manager	3552 6715 9026 7762	
Network Control Centre	On Duty Supervisor	2798 3028	

EAT Leipzig

SSV Emergency Response, Support Program & Safety Promotion	Leonie LOEFFLER	49-341 4499 1503	
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**Federal Express
Airport Operations**

Manager, Operations	Johnny NG	2261 6998 9054 4432	2764 9571
Ops Team Leader	Fateh FAZALA	2261 6121	2764 9571

Gate Gourmet HK Ltd

Dispatch Control Office		2988 7633 2988 7634	2949 9808
Facility and Environment Manager	Herbert LEE	2988 7664	2988 7641
Transport Manager	Albert LEE	2988 7636	2949 9808

Ground Support Engineering Limited

General Manager	Dirk SCOTT	2949 6161	2949 6262
Deputy General Manager	Christopher CHUNG	2949 6183 9039 1023	2949 6262
Manager, Quality Assurance	Thomas CHIU	2949 6230 9146 3213	2949 6262

Hong Kong Air Cargo Terminals Limited (HACTL)

Duty Manager		2753 2333 9467 1800	2753 2884
Executive Director - Operations	Paul CHENG	2753 1421 9738 4538	2753 2321
Head of Safety, Sustainability and Quality Assurance	Benny SIU	2753 2327 6468 7686	2753 2088
Head of Ground Services	Wanki WAN	2753 1435 9803 7912	2753 2321

FRANCHISEES AND OTHERS

Hong Kong Aircraft Engineering Company Limited (HAECO)

General Manager, Base Maintenance	Sekki LEE	2767 6063 9198 0072	
General Manager, Line Maintenance (Overseas Customers Group & Cargo Operations)	Paul LONGHURST	2767 3616 6829 3616	
General Manager, Line Maintenance (Centre of Excellence & Cathay Operations)	Carol CHAN	2767 3463 6190 6602	
Security & Fire Services Manager	Frederick LUI	2767 6632 6351 9089	2767 6882

Hong Kong Airport Services Limited (HAS)

Duty Manager, Ramp Operations		2928 0213 9192 6599	2928 0148
Duty Manager, Passenger Services		2180 2081 9328 9460	3691 8751
Quality Manager	Tony LIU	2928 0696 5720 5954	2767 9219
Manager, Ramp & Cargo Services	Ray WAI	2928 0295 9097 9096	2928 0143
Manager, Passenger Services	Catherine WONG	2180 2155 9660 2068	2186 6710

Hong Kong Business Aviation Centre Limited

Operations Control		2949 9000	2949 9500
Chief Executive Officer	Vivien LAU	2286 1111 9019 0128	2949 9500
Director of Flight Operations	Chris BARROW	2286 8002 9018 2690	2215 3311
Head of Line Service	Ken PANG	2286 8117 9018 1152	2814 7173
Head of Customer Service	Charise SHEK	2286 1187 9018 3193	2215 3006
Senior Customer Service Manager	Calvin SOONG	2286 1203 9018 3203	2215 3006

Long Win Bus (KMB CR)

Duty Controller		2786 8788	2785 9207
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LSG Sky Chefs Hong Kong Limited

Senior Manager Operations	Henry MOK	2949 8437 9253 6282	2752 8234
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FRANCHISEES AND OTHERS

Menzies CNAC Air Terminal Services Limited (MCAT)**General Management Office**

Operations Control		2216 1900	2714 0951
Director & General Manager, Ramp & Cargo	Dino LUI	2216 2111	2716 6219
Senior Manager, Ramp Services	Kelvin Chan	9883 6672	
		2180 0730	2180 0779
		6053 6704	
Manager, Ramp Services		3691 8986	2261 0113
		9306 0994	

Menzies CNAC Aviation Services Limited (MCAS)

Operations Control		2216 1450	2716 9189
Director & General Manager, Passenger Services	Dave LI	2216 2188	2716 6219
		9108 0840	
IOC Controller		2216 1428	2261 0480
		9094 1650	

Metrojet Limited

Flight Dispatch Centre		2525 4755	2596 0359
Director of Corporate Safety & Quality	Eddy LEE	6167 6266	2596 0359
Director of Flight Operations	Stewart BORG	5687 6190	2596 0359
Integrated Operation Centre Manager	Adela CHAN	2169 6531	2596 0359
		6136 7056	

Mobil Oil Hong Kong Limited**Mobile Airside Filling Stations**

Station Supervisor	WONG Wai Man	2949 1077	2949 1076
		9038 9826	

New Lantao Bus

Duty Controller		2984 8361	2984 8812
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Mass Transit Railway Corporation (MTRC)**Airport Express Line**

Operation Control Centre	Chief Controller	2212 2600	2212 2992
Airport Station	Station Controller	2261 1322	2261 0521

SATS HK Limited

Chairman	Gary ZHAN	3891 7280	
		6875 3345	
Chief Executive Officer	Mandy CHAN	3902 9088	3902 9053
		9045 1281	
Director, Ramp Services	Eric CHEUNG	3902 9231	3902 9250
		9423 1405	
Director, Passenger Services	Denise WONG	3902 9087	3902 9156
		9685 5535	
Director, Safety, Quality & Corporate Compliance	Bright GUO	3902 9219	3902 9002
		9524 3919	
Director, Commercial	Julia SUEN	3902 9201	3902 9053
		9100 1957	

FRANCHISEES AND OTHERS

**Pan Asia Pacific Aviation Services Limited (PAPAS)
Aircraft Services**

Operations Control		2180 2836 2180 2837 2180 2838	2180 2889
General Manager	Geoffrey SHIM	2180 2801 9612 2235	2180 2887
Aircraft Maintenance Superintendent	Wu TING	2180 2833 9249 1813	2180 2889

Sinopec (Hong Kong) Limited

Safety Senior Manager	Chi Hung NG	3110 7207 9203 2899	2598 7965
Project Engineer	Joseph YOUNG	3110 7213 9203 2899	2598 7965

Tsing Ma Management Limited

Duty Chief Controller		2436 5460	2434 5005
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TNT Express Worldwide (HK) Ltd

Security Manager	Kelvin CHIU	2331 4604	2305 9707
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**Worldwide Flight Services Holding S.A.
Baggage Handling System Operation**

Operations Hotline		3691 8086	2127 7339
Duty Manager		6010 1360	2127 7339
Senior Manager – Service Delivery	Eddie CHU	2261 2403 6010 1366	2127 7339

Worldwide Flight Services Fueling (HK) Ltd

Operations (24 hours)	Duty Supervisor	2180 2549 2180 2550	2180 2551
Deputy General Manager - Fueling	Jeff TSUI	3691 8139 9386 3706	2180 2542
Manager – Ramp Operations	Alex KWOK	2127 4773 6013 8116	2180 2542
Assistant Safety Officer	Kenneth TANG	2180 2540 9364 9038	2180 2542

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