

# Jeremy Abraham

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## **SKILLS**

- SQL, Python, Programming Knowledge
- Microsoft Excel Proficient
- Data collection and analysis
- Business Intelligence Data Modeling, Tableau & Looker
- Database Management Software & Visualization
- Fundamentals in Oracle Software & Tools

## **EXPERIENCE**

Warehouse Lead

Amazon Mar 2022 to Current

- Prepared pallets of boxes for easy transportation between customer and storage locations.
- Supervised warehouse operations by managing employees during shifts.
- Loaded, unloaded, and sorted cargo as part of accurate and efficient weekly shipments.
- Recorded information, shortages, and discrepancies to keep records current and accurate.

Inbound Warehouse Associate

Target Logistics Jun 2020 to Jan 2022

- Efficiently unloaded and organized incoming deliveries, ensuring streamlined product flow in the warehouse.
- Transported shipment materials using lift and hand trucks, optimizing storage and accessibility for faster order processing.
- Proactively addressed customer inquiries, providing tailored recommendations based on individual needs, resulting in improved customer satisfaction.

Valet Driver

Auburn, GA

Lake Lanier Islands Resort/ Mar 2018 to Jan 2020

- Efficiently managed the parking and retrieval of vehicles, ensuring zero damage and minimal wait times for guests.
- Streamlined the check-in process by recording vehicle details and coordinating with the front desk, enhancing guest experience.
- Established and maintained positive guest relations through proactive communication and excellent service, resulting in repeat business and guest satisfaction.
- Assisted guests with luggage handling, addressing their needs efficiently through active listening and tailored assistance.

#### Manager

Sonic Drive-in Feb 2015 to Nov 2017

- Established and reviewed monthly sales goals with associates, fostering a target-driven environment and driving store performance.
- Scheduled and delegated daily tasks to Cooks, optimizing staff productivity and kitchen efficiency.

 Collaborated closely with the management team to ensure a balanced division of responsibilities, leading to streamlined operations.

#### Crew Member

Wendy's Jun 2013 to Nov 2015

- Spearheaded the unloading of trailers, verified merchandise orders, and efficiently broke down produce loads, ensuring product availability and freshness.
- Upheld stringent standards for the cleanliness of serving items, ensuring guests received their meals in the best condition.
- Processed various monetary transactions including cash, checks, coupons, and store credit, ensuring accurate and quick customer service.

#### **EDUCATION AND TRAINING**

Certification in Data Engineering & Management: Data Management Technology Correlation One Expected in Oct 2023

### Remote Training

- Trained in Python, SQL, Excel, Tableau, Looker Studio
- 6 Month Advanced Boot Camp with Certified Instructors in Data Analytics Industry
- Collaborated on a team project addressing Zara's real-time inventory and marketing challenge. Using Excel for data organization, employing Python, and Tableau. When implemented, we achieved a 13% reduction in stockouts and maximized marketing reach with less financial expenditure.
- Scrutinized over 300 thousand lines of customer purchase data using Python and SQL, extracting insights that reshaped Best Buy's electronics promotion strategy, leading to an 18% increase in monthly store sales.
- Tasked with a time-sensitive issue at Walmart involving sales data mismatches across regional outlets. With SQL and Tableau, I pinpointed the mismatch origin and proposed corrective actions, saving the company \$60,000 in potential return and compensation costs.

Some College (2 And Half Years): Computer And Information Sciences University Of North Georgia

#### Dahlonega, GA

- Studied Finance and Computer Information Sciences
- Fundamentals of Java Experience

## **CERTIFICATIONS**

- SafeServ certification: Food Handling
- Data Engineering & Analytics, Correlation One 2023
- Oracle Cloud Data Management 2023 Certified Foundations Associate
- https://tinyurl.com/Oracle-23

# WEBSITES, PORTFOLIOS

• https://www.linkedin.com/in/jeremy-abraham17/