



W. CODY YONKIN

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FULL-STACK ENGINEER | WEB DEVELOPER

TECH STACK

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|--------------|--------------|--------------|
| • HTML | • React | • PostgreSQL |
| • CSS | • Node.js | • SQL |
| • JavaScript | • Express.js | • Git |
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TECHNOLOGY EXPERIENCE

Code Ninjas

CODE INSTRUCTOR

September 2023 – August 2024

- Guide learners to aid understanding and knowledge of technology and coding concepts
- Teach JavaScript, Python, and C+ fundamentals using Impact, Microsoft MakeCode, and Unity
- Customize and supplement curricular materials to ensure knowledge transfer and growth
- Leverage educator background to inspire learners' confidence in technology, math, and science

Apple

TECHNICAL EXPERT

June 2017 – October 2021

- Interpreted customer concerns and delivered appropriate product diagnoses and solutions
- Flexibly rotated through multiple technical specialties and skill sets with ease and confidence
- Translated technical knowledge via Apple iOS hardware and software technician certification
- Troubleshoot device issues with customers and communicated appropriate solutions
- Trained new employees on software and hardware troubleshooting and company values

PICS ITECH

CLIENT ACCOUNT MANAGER

October 2021 – May 2022

- Managed CRM account data and quickly resolved service tickets queue for 60+ clients
 - Collaborated with clients to understand their business objectives and technical requirements
 - Liaised between clients and technical teams, facilitating communication and understanding
 - Collaborated with internal and external partners to drive projects from onboarding through closure
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ADDITIONAL WORK EXPERIENCE

AmeriCorps

CORPS MEMBER

February 2014 - May 2016

- Managed programmatic initiatives and outreach strategies for remote cross-functional teams
 - Led project development, coordination, and implementation for internal and external teams
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EDUCATION & CREDENTIALS

Full-Stack Engineer Professional Certification, Codecademy	2024
Front End Engineer Professional Certification, Codecademy	2024
Certified Apple iOS Hardware and Software technician, Apple	2019