

Wilclerson J Raymond (Sony)

Education

- Florida Atlantic University Boca Raton, FL (B.S. Computer Science) Graduation Date: December, 2020
- Graduated from South Technical Charter High School (Information Technology Academy)

Certifications/Achievements

- Microsoft Office 2010
- CIW Internet Business Associate 1D0-61A
- CIW Web Security Associate 1D0-571
- CIW Site Development Associate 1D0-61B
- CIW Network Technology Associate 1D0-61C
- CIW JavaScript Specialist 1D0-635
- Microsoft Network Fundamentals 98-366
- Microsoft Operating System Fundamentals 98-349
- CIW Web Foundations Associate 1D0-610

Experience

Staples
Certified Tech

Boynton Beach, FL
May 2017-June 2019

As a Certified Tech at Staples,

- Troubleshoot computers, printers, cell phones, tablets, and any other electronic devices.
- Manage time and work responsibly without supervision, as well as, securely install and service wireless networks.
- Responsible for ensuring all operational policies and processes are followed (i.e., PC Intake through pickup process), staying current on new technologies, products and services.
- Perform on-site repairs singlehandedly at customer's places of residence.

Florida Atlantic University
Student Worker-System Administrator

Boca Raton, FL
June 2019- Present

As a student worker at FAU,

- Develop and administer computer images, Windows patch management, software packaging and deployment of software to all computers at a specific campus/location.
- Join and/or remove computers within a network directory service (e.g., MS Active Directory system).
- Actively participate in inventory control activities of the department by tracking software and/or hardware assets.
- Support, troubleshoot and repair all types of computer based hardware, software and peripherals including local/network printers.
- Install, setup and provide technical support for software applications and programs used by staff and faculty.
- Install and troubleshoot a wide variety of computer components, including but not limited to; monitor, hard/floppy drive, memory, CD ROM, sound card, emulation adapter, keyboard, modem, scanner, printer, laptop, system board, workstation, PC and software.

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Skills

- Create a responsive website from scratch with Interactivity
- Fix Cracked iPhones and iPads
- Diagnose and Fix computers that are unresponsive, slow, and/ or have viruses
- Diagnose printers and repair accordingly
- Able to Create Web Applications
- Able to program in HTML, CSS, JavaScript, SQL, Bootstrap, C, and C# efficiently.
- Able to Troubleshoot local area networks (LANs), wide area networks (WANs), and Internet systems as well as, installing software, maintaining computer systems, and repairing computer hardware.

Accomplishments

- Placed 3rd in SkillsUSA States competition for Computer Applications
- First Place in SkillsUSA Regional competition in Computer applications
- Created 4 responsive active websites, Most recent: (phbclakeworth.com)
- Created a club for young kids and teens at a church to create mini games and applications using Hour of Code software