

# Workshop CLM Pertamina

Rabu, 14 Agustus 2019 09.00

- Mobile Sales Activity
    - Calendar
      - Create Appointment
        - Notes : untuk Appointment berisi informasi yang bersifat publik karena Contact yang didaftarkan akan mendapat email invitation berisi informasi dari Appointment tersebut
    - Contact
      - Phone Number hanya ada space setelah 0 atau +62
      - Field Province diatas Kab/Kota (Mobile: Create Page)
      - Add contact with Scan
      - Reminder Ulang Tahun
    - Analytic
      - Get Requirements from User
    - Saved Search Task :
      - Complete
      - Other
    - Tools > Import & Export masih tampil di UI Sales
    - Request SAP Customer
      - Attach File feature
      - Tambahan CC Email
      - Detail SAP Customer
- 
- 

## Workshop Flow :

- Mobile
  - Login
  - Overview Account, Location, Agent
  - Overview & Create Calendar (Appointment) Activity
  - Create Contact
  - Add Contact in Appointment
  - Show the email invitation to Contact
  - Call Report
  - Task
- Web
  - Request SAP Customer
  - Overview Account & Location Relation
  - Overview Agent & Location Relation
  - Share Account to Oracle Social Network

## To do :

- Add ActivityFunctionCode Field in Activities List Mobile CX Cloud
- Update List Activities on Calendar