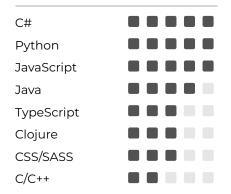
William Callahan

SENIOR CLOUD SOFTWARE ENGINEER

CERTIFICATIONS

AWS DevOps Engineer - Pro AWS Security - Specialty AWS Solutions Arch - Assoc AWS Developer - Assoc AWS Cloud Practitioner GCP Cloud Digital Leader Azure Fundamentals

LANGUAGES



SKILLS

- AWS
- SQL
- NoSQL
- REST
- DevOps
- Docker
- IaC

CONTACT

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- Pathel, CT
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SUMMARY

Cloud Software Engineer with ten years of experience designing and implementing scalable, high-performance multi-cloud architectures. Proven ability to lead technical teams to deliver mission-critical solutions of complex applications while improving security and reducing costs.

EXPERIENCE

Senior Cloud Software Engineer

ThorTech Solutions Jan 2018 - Present

- Led software engineering teams in health, government, and media sectors on designing and implementing multi-cloud solutions, ensuring security, durability, and scalability
- Optimized live election API performance, ensuring consistent sub-200ms latency handling over 10 million daily global requests
- Reduced batch execution times by 90%, accelerating time to market from hours to minutes for multiple clients
- Redesigned US election survey platform, improving model accuracy and accelerating live election publishing
- Reimagined CI/CD pipeline to reduce build times by 60% and cost by 20%
- Championed SOC 2 initiatives to reduce over 300 SCM vulnerabilities in the first month using SecurityHub, Dependabot, and Patch Manager
- Architected distributed systems using AWS Lambda, ElastiCache, RDS, MSK, ECS, Kinesis, ELB, SQS, EC2, SSM, OpenSearch, and VPCs
- Reduced cloud Operational costs per client by 15% on average

Squad Leader

Army National Guard Sep 2013 - Sep 2022

- Led an eight-soldier squad, providing training, direction, and development for successful overseas deployment in support of Operation Enduring Freedom (OEF)
- Oversaw the execution of missions and maintained high morale and discipline within the squad

Software Engineer

United Nations Office for Disarmament Affairs Aug 2016 - Dec 2017

- Collaborated with stakeholders to define requirements for a dynamic forms application, leveraging Django, React, and MySQL
- Designed and implemented architecture to support global illicit firearms trading to award multi-million aid packages to member countries

Software Engineer Team Lead

Western Connecticut State University Mar 2015 - Jan 2017

- Chaired the first student-led software development team at WCSU
- Mentored fellow engineers in Java, Spring, Oracle, MSAD, and JBoss to build a university operations management website

EDUCATION

M.S. in Data Science

Stevens Institute of Technology Jan 2024 - Present

B.S. in Computer Science, Minor in Security
Western Connecticut State University Aug 2012 - Dec 2016