

TERMS & CONDITIONS

Occupancy:

The holiday cottage is available for occupancy from 16:00 on the day of arrival and must be vacated promptly by 10:00am on the day of departure.

The cottage is for a maximum of 8 people only but sleeps 6 adults comfortably. All those staying in the cottage must be named on the booking form. Any changes to these names must be confirmed before the holiday commences. We reserve the right to refuse access or to make a charge for over-occupancy of the cottage if we find this to be the case.

Owners:

If you encounter any problems during your stay will contact us direct and we will endeavour to do what we can to help you. Our neighbours Nadine and Francis are always very willing to help out but if you are with us during July and August they will probably be away in which case our appointed agents should also be at hand to solve any problems.

Linen is provided for a nominal fee.

Extras:

We have two sun lounges with matching cushions. These are hired out at £5 each per week and should be arranged when making the final payment.

If logs are required for the wood burner this should also be pre-arranged and are charged at £25 per week during the cold season.

Deposit:

A deposit of £100 is required when booking the cottage. As soon as this deposit is received, your booking will be confirmed. This deposit is refundable providing the cottage is returned in the same condition as it was let out and the keys have been returned successfully as previously arranged. The full rental cost will be required at least 8 weeks prior to your rental period commencing. Bookings made within 4 weeks of your holiday commencing require the full amount to be paid when the reservation is made plus the £100 deposit.

Payment should be made by cheque in GB pounds sterling and made payable to:

M J White, 16 Dean Close, Uxbridge, MIDDLESEX UB10 9LB

Alternatively send payment direct to the following account:

Account Name: M J White
Account No: 41609432
Sort code: 40-47-79

Cancellation:

Should a cancellation be necessary, your deposit will then be forfeit. Should the cancellation occur after the balance has been paid, then the full amount will be forfeit, however the confirmation deposit will be refundable. We therefore strongly recommend that you take out holiday travel insurance as soon as your booking is confirmed - this should cover any cancellations for reasons beyond your control.

In the unlikely event that, due to circumstances beyond the owner's control, the cottage becomes unavailable, a cottage in the same area and of the same specification will be provided. If, in turn, a substitute cottage is not available, a refund will be made only in these circumstances.

Maintenance:

Please note: All breakages, accidents, malfunctions problems and losses must be reported to us as soon as they occur. Large breakages, damage, missing items and any rubbish left on the premises will be charged for and taken from the deposit and the balance returned. Please note there will be an additional cleaning cost incurred should the house not be clean and left in the state that it was found.

The cottage is thoroughly inventoried after each rental period to check for damage, breakages and / or missing items. Access to your rental home may be required by authorised maintenance personnel during your stay.

Prices/Seasonally:

We reserve the right to amend advertised seasonal tariffs and weekly prices without notice. All confirmed bookings will, of course, be charged at the previously applicable rate or price agreed at the time of booking.

Where your holiday overlaps two seasons, the cost of the holiday will be calculated pro-rata to the number of days falling within each applicable price band.