

TERMS & CONDITIONS – La Refoulerie

Occupancy:

The holiday cottage is available for occupancy from **16:00** on the day of arrival and must be vacated promptly by **10:00am** on the day of departure unless otherwise agreed with the owner.

The cottage is for a maximum of 6 adults only but can sleep additional children comfortably. All those staying in the cottage must be named on the booking form. Any changes to these names must be confirmed before the holiday commences. We reserve the right to refuse access or to make a charge for over-occupancy of the cottage if we find this to be the case. Please note we do not allow smoking or animals on the premises.

Representatives:

Our representative Janet Foxton is there to help you enjoy your holiday to the fullest. If you encounter any problems, or need advice on anything just give them a call and they will be only too pleased to help. Our neighbours Francis and Nadine are also very happy to help in an emergency so please say hello when you arrive or during your stay.

Janet Foxton: + 33 00 33 981 448 130 (House Keeper)

In the event of any breakdowns or malfunctions, please call Janet to let her know so she can help. If there are any minor breakages please let us know asap so we can replace it before the next guest arrives. You will be charged for any breakages.

Only call us in the UK if you have failed to contact Janet or our neighbours. Our details are as below:

Joyce and William White +44 (0)1895 258 254 or +44 (0)7968 775 241 or +44 (0)777 0755 639

Extras:

If logs are required for the wood burner this should also be pre-arranged and paid for in advance of the rental. Please do not help yourselves to extra linen should it be available in cupboards as this is potentially for guests coming after you.

Deposit:

A deposit of £100/100 Euros is required when booking the cottage. As soon as this deposit is received, your booking will be confirmed. This deposit is refundable providing the cottage is returned in the same condition as it was let out and the keys have been returned successfully as previously arranged. The full rental cost will be required at least 8 weeks prior to your rental period commencing. Bookings made within 4 weeks of your holiday commencing require the full amount to be paid when the reservation is made plus the deposit.

Payment should be made to:

Account Name: **M J White** Account No: **41609432** Sort code: **40-47-79**

Via Euros: **FR76 1790 6000 9022 2218 5900 017**

Cancellation:

Should a cancellation be necessary, your deposit will be forfeit. Should the cancellation occur after the balance has been paid, then the full amount will be forfeit, however the confirmation deposit will be refundable. We therefore strongly recommend that you take out holiday **travel insurance** as soon as your booking is confirmed - this should cover any cancellations for reasons beyond your control.

In the unlikely event that, due to circumstances beyond the owner's control, the cottage becomes unavailable, a cottage in the same area and of the same specification will be provided. If, in turn, a substitute cottage is not available, a refund will be made only in these circumstances. Please do remember to buy travel insurance to cover you for all eventualities.

Maintenance:

All breakages, accidents, malfunctions problems and losses must be reported to Janet Foxton or the owners as soon as they occur. **Large breakages, damage, missing items and any rubbish left on the premises will be charged for and a fee taken from the deposit and the balance returned.**

The cottage is thoroughly inventoried after each rental period to check for damage, breakages and / or missing items. Access to your rental home may be required by authorised maintenance personnel during your stay.

Prices/Seasonally:

We reserve the right to amend advertised seasonal tariffs and weekly prices without notice. All confirmed bookings will, of course, be charged at the previously applicable rate or price agreed at the time of booking.

Where your holiday overlaps two seasons, the cost of the holiday will be calculated pro-rata to the number of days falling within each applicable price band.