

TERMS & CONDITIONS

Occupancy:

Our apartment is available for occupancy from **16:00** on the day of arrival and must be vacated promptly by **10:00am** on the day of departure **unless pre-arranged with the owner**.

The apartment is for a maximum of 6 people only. All those staying in the apartment must be named on the booking form. Any changes to these names must be confirmed before the holiday commences. We reserve the right to refuse access or to make a charge for over-occupancy of the apartment if we find this to be the case. Please note, pets and smoking on the property are strictly forbidden.

Representatives:

Our representative, **Sue Back** is here to help you enjoy your holiday to the fullest. If you encounter any problems, or need advice on anything just give her a call and she will be only too pleased to help.

Emergency Tel: Mobile: (00)34 (0)626 21 26 04

In the event of any breakdowns or malfunctions, please call **Sue** to request assistance. In the event you are unable to reach Sue then you should contact the owners Joyce/William White.

Joyce on +44(0)1895 258 254 or +44 (0)7968 775 241 or William on +44(0)777 0755 639

Bed linen, hand and kitchen towels provided

Deposit:

A deposit of £100 is required when booking the apartment. As soon as this deposit is received, your booking will be confirmed. The deposit is refundable providing the apartment is returned in the **same condition** as it was let out and the keys have been returned successfully as previously arranged. If you have used significantly more electricity we will deduct the amount used and refund you the balance.

The full rental cost will be required at least **8 weeks** prior to your rental period commencing. Bookings made within 4 weeks of your holiday commencing require the full amount to be paid when the reservation is made plus the £100 deposit.

Payment should be made direct in **GB pounds** sterling to: key are sent 1 week before departure

Account Name: **M J White**
Account No: **41609432**
Sort code: **40-47-79**

For Euro payments: keys should be arranged on arrival and on departure agent will refund deposit.

Name: **Mari Joyce White**
IBan: **ES3400811208000001177818**
Banco Sababell: **BSABESBB**

Cancellation:

Should a cancellation be necessary your **deposit** will then be forfeit. Should the cancellation occur after the balance has been paid, then the **full amount** will be forfeit, however the confirmation deposit will be refundable. We therefore strongly recommend that you take out **holiday travel insurance** as soon as your booking is confirmed - this should cover any cancellations for reasons beyond your control. This is what you would do normally for any holiday.

Maintenance/costs:

All breakages, accidents, malfunctions problems and losses must be reported to **Sue** as soon as they occur so that they can be attended to. This may incur a replacement cost which can be taken from your deposit.

The apartment is thoroughly inventoried after each rental period to check for damage, breakages and / or missing items. Please note we will use your deposit to replace any items that have been broken or damaged and return the balance as appropriate. We allow reasonable electric use but if this has been abused we reserve the right to charge an extra fee to cover the excess used. Access to your rental home may be required by authorised maintenance personnel during your stay. On departure the apartment must be left in a clean state as found on arrival. Failure to do so will incur additional cleaning costs which will be taken from your deposit. The remote for the main gates must also be left behind as this costs **50 Euros** to replace. You must specify if you wish to book air conditioning at **£50/50 Euros per week** at which the remote will be left for you and money reduced from your deposit payment.

Prices/Seasonally:

We reserve the right to amend advertised seasonal tariffs and weekly prices without notice. All confirmed bookings will, of course, be charged at the previously applicable rate or price agreed at the time of booking. Where your holiday overlaps two seasons, the cost of the holiday will be calculated pro-rata to the number of days falling within each applicable price band.