

User Test #1: Kareem Jamal

- I.** User Story #1 (0:11-0:47)
 - (0:17) Scrolls down before seeing “Locations” tab
 - (0:46) Hard to see address

- II.** User Story #2 (0:50-1:13)
 - (1:02) Immediately sees “Order Online” tab
 - (1:08) Notices the “See Locations” button
 - Does not realize images can be clicked

- III.** User Story #4 (1:24-1:46)
 - (1:35) Immediately sees “Menu” tab
 - (1:43) Notices the “See Locations” button
 - Does not realize images can be clicked

- IV.** User Story #5 (1:50-2:25)
 - (1:55) Huge hesitation, no idea where to find hours
 - (2:08) Finds hours by clicking “Locations” tab

- V.** User Story #7 (2:30-2:54)
 - (2:38) Immediately notices “Reviews” tab
 - (2:54) Understands you can click the images