

LAKESHORE

CUSTOM INTERIORS LLC

Lakeshore Custom Interiors – Durasein® Countertop & 100% Acrylic Sink Care & Maintenance Guide

Complete Homeowner Care Instructions

Congratulations on your new Durasein® Solid Surface Countertop and Acrylic Sink! Both are premium, non-porous, renewable, and repairable surfaces designed to combine durability and beauty. This guide provides all the information you need to keep them looking their best for years to come.

PART 1 – Durasein® Solid Surface Countertops

About Durasein®

Durasein® is a 100% acrylic solid surface, seamless, non-porous, and highly resistant to bacteria and stains. It's easy to clean, renewable, and designed for long-term performance.

Daily & Routine Cleaning

- Clean your countertop with warm soapy water and a soft cloth or sponge.
- Rinse thoroughly and wipe dry to prevent water spots.
- For stubborn residue, use an ammonia-based cleaner or a mild household cleaner and rinse well.

Stain & Spill Management

- Wipe spills immediately—especially wine, coffee, and oil.
- Use a non-abrasive cleaner for light stains.
- For tougher marks, a diluted bleach solution or mild abrasive like Soft Scrub® can be used sparingly, then rinse thoroughly.

Preventive Care & Best Practices

- Always use trivets or heat pads for hot cookware or appliances.
- Always use a cutting board—never cut directly on the surface.
- Run cold water when pouring boiling water into a sink to prevent thermal shock.
- Wipe away strong chemicals (acetone, drain cleaner, paint thinner) immediately and rinse with soapy water.
- Avoid dragging heavy or sharp objects across the surface.

Repair & Refinishing

Light scratches can be removed by rubbing with a green Scotch-Brite™ pad in a circular motion, followed by a white pad and a solid surface polish. Deeper damage should be professionally repaired.

Quick Start: Everyday Countertop Care

- ✓ Clean daily with warm, soapy water.
- ✓ Use trivets or pads under hot cookware.
- ✓ Always use cutting boards.
- ✓ Rinse spills promptly.
- ✗ Avoid harsh chemicals and direct heat.
- ✗ Never cut or chop directly on the countertop.

Countertop FAQs

Q: Is Durasein scratch-proof?

A: No, but it's scratch-resistant. Light scratches can be refinished easily.

Q: Can I place a hot pan directly on it?

A: No. Use a trivet or pad—prolonged heat can damage the surface.

Q: Does it need to be sealed?

A: No. Durasein is non-porous and requires no sealing.

Q: Can I repair damage myself?

A: Minor wear can be buffed; deeper damage should be repaired by a professional.

PART 2 – 100% Acrylic Sink Care & Maintenance

About Acrylic Sinks

Durasein® acrylic sinks are molded from the same premium material as your countertop. They are seamless, durable, and easy to maintain when cared for properly.

Daily & Weekly Cleaning

- Rinse thoroughly after each use and wipe dry.
- Clean with warm, soapy water and a soft cloth.
- Once a week, fill the sink with warm water, add 1-2 tablespoons of household bleach (about a 1:100 dilution), soak for 15 minutes, then rinse and dry.

Avoid These Mistakes

- Don't use abrasive powders or metal pads.
- Don't pour boiling water directly into an empty sink—run cold water at the same time.
- Don't use acetone, drain cleaner, or paint remover.
- Don't leave metal cans, hair dyes, or wet sponges sitting overnight.

Scratch & Stain Removal

- For minor scratches, use a green Scotch-Brite™ pad and a mild abrasive cleaner like Comet®.
- For stains, try a baking soda paste (baking soda + water).
- For glossy finishes, polish with a solid-surface polish after cleaning.

Heat & Impact Protection

Acrylic sinks are heat-resistant but not heat-proof. Always allow cookware to cool slightly before placing it in the sink. Avoid dropping heavy or sharp items.

Quick Reference: Sink Care

- ✓ Rinse and dry daily.
- ✓ Disinfect weekly with diluted bleach.
- ✓ Use cold water when draining boiling liquids.
- ✗ Avoid harsh chemicals and metal pads.
- ✗ Don't place hot pans or heavy objects in the sink.

Sink FAQs

Q: Are acrylic sinks stain-proof?

A: They resist most stains, but prompt cleaning prevents discoloration.

Q: Can I use bleach?

A: Yes, occasionally in a diluted form (1:100). Rinse thoroughly afterward.

Q: What if the sink gets scratched?

A: Light scratches can be buffed; deep damage can be professionally refinished.

Q: Can boiling water damage it?

A: Yes, if poured without running cold water at the same time.

Warranty & Support

Your Durasein® surfaces are covered under a 10-Year Limited Warranty when fabricated and installed according to manufacturer guidelines. This warranty covers defects in materials and workmanship, excluding damage from misuse, heat exposure, or chemical abuse. For warranty assistance, contact your fabricator or Durasein distributor.

Need Service or Repairs?

If your countertop or sink becomes damaged, Lakeshore Custom Interiors can professionally refinish or repair it to restore its original look. Contact us anytime for maintenance, touch-ups, or refinishing services.

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