William Krug

Full Stack Software Engineer

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Summary

Three words that accurately describe me are, decisive, grit, and problem-solver. When there is an obstacle in my path, I take it head on. I've used this approach to solve coding problems, diagnose electrical systems on cars, and run marathons. By analyzing the situation, breaking down the problem into more manageable chunks, determining a course of action, and persistently working the smaller problems, I find there isn't a hurdle that I can't overcome.

Core Competencies

JavaScriptRuby	Java	 Python
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- React
 Ruby on Rails
 C
 HTML
- Node.js
 Express.js
 Redux
 CSS
- Sagas
 PostgreSQL
 SQL
 Lean Six Sigma
- Leadership
 Communication
 Organization
 Problem-Solving
- Customer Service

Experience

LAB651 May 2021 - Current

Full Stack Software Engineer

- Collaborated with other developers to create features matching customer's requirements
- · Focused on front end design and functionality
- Acquired additional skills learning a new language and framework

Prime Digital Academy

December 2020 - April 2021

Full Stack Software Engineer Student

Solo Project: My Running Journal

- App was created to digitally track runs and provide metrics on average distance, time, speed, and pace
- Users can look at a timeline of their runs along with personal metrics to see, and gauge, their progression
- Built with JavaScript, React, Redux, Sagas, Node.js, Express.js, Moment.js, Material-UI, SweetAlert, and Charts.is

Group Project: Contrive

- Party planner application that sets itself apart by suggesting vendors to planners and allowing planners to filter search results based on unique facts about the vendors
- Led the group as both developer and Project Manager to build the application in a timely and efficient manner for MVP
- Built with JavaScript, React, Redux, Sagas, Node.js, Express.js, Moment.js, Socket.IO, and Material-

Solera Holding / Identifix

June 2009 - September 2020

Project Manager

(June 2018 - September 2020)

- Trained Subject Matter Experts (SMEs) on classification of repair manual documents and vehicle application to increase content delivery to production site
- Utilized in-house application to connect automotive specification and company built software for use on Direct-Hit website
- Revamped new account set up process for a clear understanding between all departments and streamlined completion

Data Author 2

(June 2015 - June 2018)

- Performed annual special independent projects for competitive analysis and Product Team improvement suggestions
- Classified repair manual content and defined automotive applications

European Carline Specialist (

(June 2009 - June 2015)

- Communicated with automotive technicians via telephone email, and fax
- Diagnosed vehicle concerns and recommended solutions on parts to replace
- Authored diagnostic procedures for technicians to follow on Direct-Hit website

European Medieval Arts of Arms, Ilc

September 2005 - May 2009

Instructor / Business Partner

- Designed and updated new curriculum with fellow owners
- Collaborated with other instructors to produce training materials for the academy
- Led training classes for students ranging from ages 7 to 65
- Fought in full armor with live steel on the Demonstration Team

Flow Automotive Inc.

August 2005 - May 2009

Certified Audi Expert Level Technician

• Diagnosed customer concerns using prior experience, factory repair manuals, and wiring diagrams for a fast and efficient service experience

Education

Prime Digital Academy, Remote,

2021

Full Stack Software Engineering Certification

Normandale Community College, Bloomington, MN

2020

Associates of Science in Computer Science