

LANCASTER'S RESTRAUANT



02 February 2024

Contact

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City, County
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Dear Teams

Thank you for taking on the challenge of developing us a new system to help run the restaurant. We wanted to provide you with a little background about us and the restaurant. We have also included a description of what are teams do at present along with some sample menus and table plans. We hope these will be of use to you.

Robert and I started Lancaster's 18 years ago and since then we have been very lucky to keep many of our staff within our restaurant family. We have always put the quality of our food, drinks and service first along side the wellbeing of our team. We now want to use technology to help our team in the day-to-day work of the restaurant and make use of the online resources (APIs) of the main systems we use to reduce the manual repetition.

I know you'll have some questions about what we need so I've set up a time for you to come and meet with a member of the team on Tuesday 6th February 2024. We are also available via email throughout the project and are keen to be involved.

We look forward to working with you.

Sincerely,

Ana and Robert Lancaster